



**Portland General Electric Company**  
121 SW Salmon Street • Portland, Oregon 97204  
PortlandGeneral.com

November 30, 2016

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: Advice No. 16-24, UM 779 Compliance Filing, Late Payment Rate and Interest Accrued on Customer Deposits**

Portland General Electric (PGE) submits this filing pursuant to Oregon Revised Statutes 757.205 and 757.210, and Oregon Administrative Rule (OARs) 860-022-0025 and 860-022-0030, for filing proposed tariff sheets associated with Tariff P.U.C. No. 18, with a requested effective date of **January 1, 2017**:

Fifteenth Revision of Sheet No. 300-1  
Sixth Revision of Sheet No. 600-2

This Compliance Filing is being made pursuant to OPUC Order No. 16-453 in Docket No. UM 779. Our filing reflects an increase to the late-payment charge from the current 1.8 percent to 1.9 percent monthly and an increase in the annualized interest rate applied to customer deposits from the current 0.3 percent to 0.7 percent.

To satisfy the requirements of OARs 860-022-0025 and 860-022-0030, PGE provides the following responses: The increase to the late-payment charge and the interest accrued on deposits is set by the Commission. As of month-end October 2016, PGE has approximately 29,800 active customer accounts with deposits. PGE cannot predict the number of customers that will be affected by this change in calendar year 2017.

Should you have any questions or comments regarding this filing, please contact Mary Widman me at (503) 464-8223.

Please direct all formal correspondence and requests to the following email address [pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com)

Sincerely,

A handwritten signature in black ink, appearing to read "Karla Wenzel", is written over a light blue horizontal line.

Karla Wenzel  
Manager, Pricing and Tariffs

Enclosures

**SCHEDULE 300  
CHARGES AS DEFINED BY THE RULES AND REGULATIONS  
AND MISCELLANEOUS CHARGES**

**PURPOSE**

The purpose of this schedule is to list the charges referred to in the General Rules and Regulations.

**AVAILABLE**

In all territory served by the Company.

**APPLICABLE**

For all Customers utilizing the services of the Company as defined and described in the General Rules and Regulations.

**INTEREST ACCRUED ON DEPOSITS (See Rules E and K)**

0.7% per annum.

(I)

**BILLING RATES (Rules E, F, H and J)**

Trouble call, cause in Customer-owned equipment

Scheduled Crew Hours <sup>(1)</sup>	No charge	
Other than Scheduled Crew Hours <sup>(1)</sup>	\$170.00	
Returned Payment Charge	\$ 25.00	
Special Meter Reading Charge (non-network)	\$ 45.00	
Meter Test Charge	\$ 75.00	
Late Payment Charge (monthly)	1.9% of delinquent balance	(I)
Field Visit Charge <sup>(2)</sup>	\$ 20.00	
Bill History Information Service Charge (Not applicable when a billing dispute is filed with the Commission - see Rule F)	\$ 32.00	
Portfolio Enrollment Charge	\$ 5.00	
Customer Interval Data (12 months) to Customers	\$100.00	
Customer Interval Data (12 months, formatted and analyzed)	Mutually agreed price	
Switching Fee	\$20.00	
Unauthorized Connection of Service / Tamper Fee	\$75.00	

(1) Scheduled Crew Hours - The Company's Scheduled Crew Hours for the above listed services are from 6:30 a.m. to 10:30 p.m., Monday through Friday, except for Company-recognized holidays. The Customer will be informed of and agree to the charges before Company personnel are dispatched.

(2) See Rule H, Section 2 for applicable conditions.

**SCHEDULE 600 (Continued)**

**ESS SUPPORT SERVICES**

The following charges are applicable to Scheduling and Non-Scheduling ESSs:

- |     |   |  |
|-----|---|--|
| (1) | Application Processing Fee  | \$400.00 with Application  |
| (2) | Registration Renewal Fee  | \$200.00   |
| (3) | Electronic Data Interchange Testing   | \$100.00 per man-hour for all hours in excess of 16 hours annually |
| (4) | Change of Effective Date Request (Rule K)   | \$ 35.00   |
| (5) | Switching Fee (Rule K)<br>(Applicable for each Enrollment or Drop DASR, not applicable for Rescind or Change DASRs) | \$ 20.00   |
| (6) | Customer Change of Location (Rule K)  | \$7,000.00   |

**ESS BILLING SERVICES**

- |     |   |   |     |
|-----|---|---|-----|
| (1) | ESS Consolidated Bill<br>Billing Credit | \$ 0.63 per bill  |     |
| (2) | Late Pay Charge                         | 1.9 % of delinquent balances for products and services purchased under this Tariff. | (I) |

**CUSTOMER INFORMATION**

- |   |                    |
|---|--------------------|
| ESS Web Portal Historical Usage Download for Interval Data Charge | \$ 20.00 per PODID |
|---|--------------------|

**BILLING AND PAYMENT**

Charges incurred for Schedule 600 services are the responsibility of the ESS for which service was provided and are due and payable as described in the Company's General Rules and Regulations.