



**Frontier Communications Northwest Inc.**  
1800 – 41<sup>st</sup> Street  
P. O. Box 1003  
Everett, WA 98201-1003

November 28, 2016

Advice Letter No. 1052

Filing Center  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Lifeline Reform

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets for the P.U.C. OR. No, 18 Tariff.

The purpose of this filing is to revise the Lifeline tariff by streamlining program rules and eliminating outdated program obligations as required in the FCC's April 27, 2016 Report and Order, Further Report and Order, and Order on Reconsideration of Proposed Rulemaking in WC Docket No. 11-42, (FCC 16-38).

It is respectfully requested that this filing become effective on December 2, 2016.

Please return stamped tariff sheets to:  
Frontier Communications  
Linda Saldaña  
9260 E. Stockton Blvd.  
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Section II

3<sup>rd</sup> Revised Sheet 10  
Canceling  
2<sup>nd</sup> Revised Sheet 10

DEFINITIONS

Minimum Term Commitment Period

A minimum length of time for which a customer is obligated to pay for service, facilities or equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Nonrecurring charges made to cover the cost of changes in location or type of instrumentalities or in wiring on a customer's premises at the request of the customer.

Native American Lifeline

Additional federal Lifeline and Link Up assistance for qualifying low-income individuals living on Native American reservations to reduce the cost of basic telephone service and offset Initial Service Order Charges and line extension costs associated with the initiation of service for those individuals.

(C)

Network Access Charge

The element of local service representing the ability of the customer to access the network and to receive calls.

Network Access and Local Exchange Usage Charge

The element of local service representing the ability of the customer to access the network, receive calls, and to make unlimited calls within the customer's own exchange.

Network Control Signaling

Signals which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the station system.

Network Control Signaling Unit

The terminal equipment furnished by the Company or customer for the provision of network control signaling.

Network Interface

The point of common termination of Company-provided and customer-provided facilities. Sometimes referred to as the Standard Network Interface (SNI).

Section IV

2<sup>nd</sup> Revised Sheet 83  
Canceling  
1<sup>st</sup> Revised Sheet 83

LOCAL SERVICE

LIFELINE SERVICE  
(OREGON TELEPHONE ASSISTANCE PROGRAM)

GENERAL

Lifeline Service is a basic single line, or service which is functionally equivalent to a single line, residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll restriction services.

APPLICATION

Lifeline Service is only available to low income residential customers who meet the following criteria:

The customer eligible for Lifeline Service must be a participant in at least one of the following programs:

- Medicaid
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)
- Federal Public Housing (Section 8)
- Veterans Pension
- Veterans Survivors Pension
- or
- Must have income at or below 135% of the federal poverty level.

(D)  
|  
(D)  
(N)  
|  
(N)

Lifeline Service applies a baseline credit amount as set by the FCC to offset the federal End User Subscriber Line Charge.

Section IV

5<sup>th</sup> Revised Sheet 86  
Canceling  
4<sup>th</sup> Revised Sheet 86

LOCAL SERVICE

LIFELINE SERVICE  
(OREGON TELEPHONE ASSISTANCE PROGRAM)

RATES

A total credit amount applies to the Lifeline customer's monthly bill as follows:

	<u>Monthly Rate</u>	
Federal and State Lifeline Credits:		(D)
Federal Lifeline Support Credit (includes Federal End User common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service)	\$9.25	(C)
State Amount Funded by OTAP	3.50 <sup>1</sup>	

With the exception of the Initial Service Order Charges, see Tribal Link Up (under Service Charges), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed and/or Price Listed rates.

When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified above will be discontinued and regular tariffed rates and charges will apply.

<sup>1</sup> Set by the OPUC for OTAP in Docket UM 731 and per Order No. 97-491.

Section IV

4<sup>th</sup> Revised Sheet 87  
Canceling  
3<sup>rd</sup> Revised Sheet 87

LOCAL SERVICE

NATIVE AMERICAN LIFELINE

GENERAL

Residential customers who reside on federally recognized reservations are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on reservations shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in this section, or in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those households meeting its income qualifying standard)
  
- Medicaid
- Food Distribution Program on Indian Reservations (FDPIR)
- Supplemental Security Income (SSI)
- Federal Public Housing Program (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Veterans Pension
- Veterans Survivors Pension
- Income at or below 135% of the Federally Recognized Poverty Guidelines

(D)  
  
(T)  
—  
(T)  
(N)  
(N)

If a resident of a federally recognized reservation satisfies the state's Lifeline eligibility criteria as defined in this section, the resident will receive the state support, as well as the additional enhanced federal support.

APPLICATION

The additional enhanced federal credit, will be available to Lifeline customers who reside on reservations in the following exchanges:

<u>Tribe/Reservation</u>	<u>Exchange</u>
Confederated Tribes of Coos, Lower Umpqua & Suislaw Indians	Coos Bay/North Bend
Coquille Indian Tribe	Coos Bay/North Bend Bandon Coquille Myrtle Point

Customers who live on federally recognized reservations and meet the Lifeline eligibility criteria described above are also eligible for federal assistance. See Tribal Link Up Service (under this Section IV, Sheet 88).

Section II

~~2<sup>nd</sup>~~3<sup>rd</sup> Revised Sheet 10  
Canceling  
~~1<sup>st</sup>~~2<sup>nd</sup> Revised Sheet 10

DEFINITIONS

Minimum Term Commitment Period

A minimum length of time for which a customer is obligated to pay for service, facilities or equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Nonrecurring charges made to cover the cost of changes in location or type of instrumentalities or in wiring on a customer's premises at the request of the customer.

Native American Lifeline

Additional federal Lifeline (~~fourth tier~~) and Link Up assistance for qualifying low-income individuals living on Native American reservations to reduce the cost of basic telephone service and offset Initial Service Order Charges and line extension costs associated with the initiation of service for those individuals. (C)

Network Access Charge

The element of local service representing the ability of the customer to access the network and to receive calls.

Network Access and Local Exchange Usage Charge

The element of local service representing the ability of the customer to access the network, receive calls, and to make unlimited calls within the customer's own exchange.

Network Control Signaling

Signals which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the station system.

Network Control Signaling Unit

The terminal equipment furnished by the Company or customer for the provision of network control signaling.

Network Interface

The point of common termination of Company-provided and customer-provided facilities. Sometimes referred to as the Standard Network Interface (SNI).

---

Advice No. 104952

Issued: ~~September 6~~November 28, 2016  
Issued by Frontier Communications Northwest Inc.  
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: ~~October 31~~December 2, 2016

Section IV

~~1st-2nd~~ Revised Sheet 83  
Canceling  
~~Original-1st~~ Revised Sheet 83

LOCAL SERVICE

LIFELINE SERVICE  
(OREGON TELEPHONE ASSISTANCE PROGRAM)

GENERAL

Lifeline Service is a basic single line, or service which is functionally equivalent to a single line, residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll restriction services.

APPLICATION

Lifeline Service is only available to low income residential customers who meet the following criteria:

The customer eligible for Lifeline Service must be a participant in at least one of the following programs:

- ~~— Food Stamps~~
- ~~— A low income public assistance program certified by the Commission for which eligibility requirements do not exceed 135 percent of the poverty level~~
- ~~— National School Free Lunch Program~~
- Medicaid
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)
- Federal Public Housing (Section 8)
- Veterans Pension
- Veterans Survivors Pension
- or
- Must have income at or below 135% of the federal poverty level.

(D)  
|  
(D)  
(N)  
|  
(N)

Lifeline Service applies a baseline credit amount as set by the FCC to offset the federal End User Subscriber Line Charge.

Advice No. 10~~452~~

Issued: ~~June 25, 2012~~ November 28, 2016

Effective: ~~August 1, 2012~~ December 2, 2016

Issued by Frontier Communications Northwest Inc.

By ~~Kenneth Mason~~ Steve Crosby, Senior Vice President ~~of Governmental and~~ Regulatory Affairs

Section IV

~~4<sup>th</sup>-5<sup>th</sup>~~ Revised Sheet 86  
Canceling  
~~3<sup>rd</sup>-4<sup>th</sup>~~ Revised Sheet 86

LOCAL SERVICE

LIFELINE SERVICE  
(OREGON TELEPHONE ASSISTANCE PROGRAM)

RATES

A total credit amount applies to the Lifeline customer's monthly bill as follows:

	Monthly Rate	
<del>Federal Baseline Amount (off set to EUSLC)</del>	<del>As set by FCC</del>	<u>(D)</u>
Federal and State Lifeline Credits <del>for a One Party Line:</del>		<u>(C)</u>
Federal Lifeline Support Credit (includes Federal End User common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service)	\$9.25	
State Amount Funded by OTAP	3.50 <sup>1</sup>	

With the exception of the Initial Service Order Charges, see Tribal Link Up (under Service Charges), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed and/or Price Listed rates.

When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified above will be discontinued and regular tariffed rates and charges will apply.

<sup>1</sup> Set by the OPUC for OTAP in Docket UM 731 and per Order No. 97-491.



Section IV

~~3<sup>rd</sup>~~4<sup>th</sup> Revised Sheet 87  
Canceling  
~~2<sup>nd</sup>~~3<sup>rd</sup> Revised Sheet 87

LOCAL SERVICE

NATIVE AMERICAN LIFELINE

GENERAL

Residential customers who reside on federally recognized reservations are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on reservations shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in this section, or in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those households meeting its income qualifying standard)
- ~~National School Lunch Program's (free lunch program)~~
- Medicaid
- Food Distribution Program on Indian Reservations (FDPIR)
- Supplemental Security Income (SSI)
- ~~Low Income Home Energy Assistance Program~~ Federal Public Housing Program (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Veterans Pension
- Veterans Survivors Pension
- Income at or below 135% of the Federally Recognized Poverty Guidelines

(D)  
|  
(T)  
|  
(T)  
(N)  
(N)

If a resident of a federally recognized reservation satisfies the state's Lifeline eligibility criteria as defined in this section, the resident will receive the state support, as well as the additional enhanced federal support.

APPLICATION

The additional enhanced federal credit, will be available to Lifeline customers who reside on reservations in the following exchanges:

<u>Tribe/Reservation</u>	<u>Exchange</u>
Confederated Tribes of Coos, Lower Umpqua & Suislaw Indians	Coos Bay/North Bend
Coquille Indian Tribe	Coos Bay/North Bend Bandon Coquille Myrtle Point

Customers who live on federally recognized reservations and meet the Lifeline eligibility criteria described above are also eligible for federal assistance. See Tribal Link Up Service (under this Section IV, Sheet 88).

Advice No. 104152

Issued: ~~August 28, 2014~~ November 28, 2016

Effective: ~~October 1, 2014~~ December 2, 2016

Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~ Steve Crosby, ~~Director~~ Senior Vice President - ~~Governmental & External~~ Regulatory Affairs

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON  
550 CAPITOL STREET NE, SUITE 215  
SALEM OR 97301-2551

IN THE MATTER OF THE APPLICATION OF ) UTILITY L.S.N. APPLICATION  
Frontier Communications Northwest Inc. Advice No. 1052 )  
\_\_\_\_\_) NO. \_\_\_\_\_  
(UTILITY COMPANY) ) (LEAVE BLANK)  
TO WAIVE STATUTORY NOTICE. )


**NOTE:** ATTACH EXHIBIT IF SPACE IS INSUFFICIENT.

1. GENERAL DESCRIPTION OF THE PROPOSED SCHEDULE(S) ADDITION, DELETION, OR CHANGE. (SCHEDULE INCLUDES ALL RATES, TOLLS AND CHARGES FOR SERVICE AND ALL RULES AND REGULATIONS AFFECTING THE SAME)  
Frontier Communications Northwest Inc. Advice No. 1052 revise the Lifeline tariff by streamlining program rules and eliminating outdated program obligations.  
This does not include public bodies as defined by Oregon Statute 174.108.

2. APPLICANT DESIRES TO CHANGE THE SCHEDULE(S) NOW ON FILE KNOWN AND DESIGNATED AS: (INSERT SCHEDULE REFERENCE BY NUMBER, PAGE, AND ITEM)  
Oregon PUC No. 18, Section II 3<sup>rd</sup> Revised Sheet 10, Section IV, 2<sup>nd</sup> Revised Sheet 83, 5<sup>th</sup> Revised Sheet 86, 4<sup>th</sup> Revised Sheet 87.

3. THE PROPOSED SCHEDULE(S) SHALL BE AS FOLLOWS: (INSERT SCHEDULE REFERENCE BY NUMBER, PAGE AND ITEM)  
Oregon PUC No. 18, Section II 3<sup>rd</sup> Revised Sheet 10, Section IV, 2<sup>nd</sup> Revised Sheet 83, 5<sup>th</sup> Revised Sheet 86, 4<sup>th</sup> Revised Sheet 87.

4. REASONS FOR REQUESTING A WAIVER OF STATUTORY NOTICE:  
Revise the Lifeline tariff by streamlining program rules and eliminating outdated program obligations as required in the FCC's April 27, 2016 Report and Order, Further Report and Order, and Order on Reconsideration of Proposed Rulemaking in WC Docket No. 11-42, (FCC 16-38), to become effective December 2, 2016.

6. AUTHORIZED SIGNATURE  	TITLE Regulatory Manager	DATE 11/28/16
PUC USE ONLY		
<input type="checkbox"/> APPROVED <input type="checkbox"/> DENIED	EFFECTIVE DATE OF APPROVED SCHEDULE(S) OR CHANGE	
AUTHORIZED SIGNATURE	DATE	