



1800 – 41st Street
P. O. Box 1003
Everett, WA 98201-1003

November 10, 2016

Advice Letter No. 047SPL

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Busy Verification and Busy Interrupt Services

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised sheets for the Statewide Price List.

The purpose of this filing is to move Busy Verification and Interrupt Services from the tariff (P.U.C. OR. No. 18) and include these services in the Statewide Price List. These services were inadvertently excluded from the services and rate elements that were moved to the Statewide Price List during the Pricing Flexibility filing submitted in Advice Letter 1041 on August 28, 2014. We have discussed these changes in advance with Commission Staff and they are not opposed.

This filing also increases the per call charge for Busy Verification and Busy Interrupt Services. The revenue impact of this increase is expected to be de minimis as we project only 16 annual units for Busy Verification and 5 annual units for Busy Interrupt. Customers are being notified 30 days prior to the rate increases.

Please refer to Advice Letter No. 1051 for the related changes being made to P.U.C. OR. No. 18.

It is respectfully requested that this filing become effective on December 21, 2016.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

DIRECTORY AND OPERATOR SERVICES

INDEX

	<u>SHEET NO.</u>	
Index	A	
Directory Assistance	1	
Local Directory Assistance	1	
Directory Assistance Plus	3	
National Directory Assistance/Customer Name and Address Service	5	
Directory Service	7	
Additional Listings	7	
Foreign Exchange Listing	8	
Extra Lines of Information	8	
Operator Services	9	
Busy Verification	9	(M)(T)
Busy Interrupt	9	(M)(T)
Operator Assisted Station to Station	9	
Collect	9	
Operator Assisted Person to Person	9	
Operator Assisted Time and Charges	9	
Operator Assisted - Corrections	9	
Billed to Third Number	9	
Public Payphone Usage Surcharge	9	

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS

Operator Services are furnished to customers upon request to assist in the completion of local or IntraLATA toll calls where facilities and operating conditions permit. Surcharges for Operator Assisted Services are in addition to all other applicable charges. Operator Service Charges are applicable under the circumstances described below to each outgoing message billed.

Busy Verification

The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.

Busy Interrupt

The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

(M)(T)
|
(M)(T)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 047SPL

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS – Continued

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed

Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).

RATES

Service Charges are assessed on a per call basis as specified below:

	<u>Per Call</u>	
Busy Verification	\$2.00	(M)(T)(I)
Busy Interrupt	3.50	(M)(T)(I)
Operator Assisted Station to Station ¹	1.50	(T)
Collect	1.50	
Operator Assisted Person to Person ¹	3.50	
Operator Assisted Time and Charges	1.50	
Operator Assisted - Corrections	2.25	
Billed to Third Number	1.50	
Public Payphone Usage Surcharge	0.25	
Corrections Collect	<u>Per Minute Rate</u>	
Peak rate	\$0.20	
Off-peak rate	0.20	

¹ Charge will apply on operator assisted IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

~~1st~~ 2nd Revised Sheet A
Canceling
~~Original~~ 1st Revised Sheet A

DIRECTORY AND OPERATOR SERVICES

INDEX

	<u>SHEET NO.</u>	
Index	A	
Directory Assistance	1	
Local Directory Assistance	1	
Directory Assistance Plus	3	
National Directory Assistance/Customer Name and Address Service	5	
Directory Service	7	
Additional Listings	7	
Foreign Exchange Listing	8	
Extra Lines of Information	8	
Operator Services	9	
Busy Verification	9	(M)(T)
Busy Interrupt	9	(M)(T)
Operator Assisted Station to Station	9	
Collect	9	
Operator Assisted Person to Person	9	
Operator Assisted Time and Charges	9	
Operator Assisted - Corrections	9	
Billed to Third Number	9	
Public Payphone Usage Surcharge	9	

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS

Operator Services are furnished to customers upon request to assist in the completion of local or IntraLATA toll calls where facilities and operating conditions permit. Surcharges for Operator Assisted Services are in addition to all other applicable charges. Operator Service Charges are applicable under the circumstances described below to each outgoing message billed.

Busy Verification

The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.

Busy Interrupt

The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.

(M)(T)

(M)(T)

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

(M) Material ~~relocated to Sheet 10.~~ has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 0457SPL

~~1st~~^{2nd} Revised Sheet 10
Canceling
Original ~~1st~~^{1st} Revised Sheet 10

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS – Continued

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed

Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).

RATES

Service Charges are assessed on a per call basis as specified below:

	<u>Per Call</u>	
<u>Busy Verification</u>	\$2.00	(M)(T)(U)
<u>Busy Interrupt</u>	3.50	(M)(T)(U)
Operator Assisted Station to Station ¹	\$1.50	(T)
Collect	1.50	
Operator Assisted Person to Person ¹	3.50	
Operator Assisted Time and Charges	1.50	
Operator Assisted - Corrections	2.25	
Billed to Third Number	1.50	
Public Payphone Usage Surcharge	0.25	
Corrections Collect	<u>Per Minute Rate</u>	
Peak rate	\$0.20	
Off-peak rate	0.20	

¹ Charge will apply on operator assisted IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List.

(M) Material ~~relocated from Sheet 9. has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~ (N)

Reference No. 04~~5~~⁷SPL

Issued: November ~~9~~¹⁰, 2016
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: ~~November 20~~^{December 21}, 2016