

**OREGON PUBLIC UTILITY COMMISSION  
INTEROFFICE CORRESPONDENCE**

**DATE:** December 21, 2016

**TO:** File through Bruce Hellebuyck 

**FROM:** Malia Brock 

**SUBJECT:** Frontier Communications Northwest Inc., Docket No PL 54/Advice No. 047SPL, adds Busy Verification and Busy Interrupt Operator Services to the Statewide Price List. These services are considered Operator Services, which were moved to Section H on the Statewide Price List. This filing corrects an earlier error that omitted these services when the other Operator Services were moved to the Statewide Price List. This filing also raises the prices of these service offerings.

I have reviewed this filing and recommend that an acknowledgement letter be sent. The filing is effective December 21, 2016, and was filed November 10, 2016. This filing moves two types of Business and Residential customer Operator Services offerings to the Statewide Price List; Busy Interrupt and Busy Verification. This filing also raises the prices of the services in compliance to Frontier's Price Plan.

Frontier's Price Plan was established through Order No. 14-290 (Docket No. UM 1677), which became effective on August 18, 2014.

The filing complies with Oregon Revised Statutes (ORS) 759.175, which requires telecommunications utilities to submit tariff filings to the Commission whenever a telecommunications utility intends to change its rates, terms, or conditions of service. This filing was submitted on November 9, 2016, and thus, complies with Frontier *Price Plan*, Section Q, which requires price list changes to be filed at least one day prior to their effective dates.

This filing complies with Docket No. ADV 426, Advice No. 1041, effective December 20, 2016 which removed these services from the tariff.

The proposed increased rates and charges comply with Frontier *Price Plan*, Section H, Other Services, which allows monthly rates to increase up to 25%

annually or \$.50, whichever is greater. The existing service rates increasing are outlined below:

The proposed service and the rates and charges are outlined below:

<b><u>Service</u></b>	<b><u>Current Rate</u></b>	<b><u>Proposed Rate</u></b>
Busy Interrupt	\$1.50	\$2.00
Busy Verification	\$.80	\$1.30

Frontier.047SPL.OffersBusyInterruptandVerification