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February 12, 2018

Oregon Public Utility Commission
Filing Center
201 High St SE, Suite 100
P.O. Box 1088
Salem, OR 97308-1088

Re: Cascade Natural Gas Corporation's 2017 Annual Bill Error Report

In accordance with OAR 860-021-0170(4), Cascade Natural Gas Corporation (Cascade or Company) provides the following annual report on all billing errors reported in 2017.

In 2017, Cascade filed one billing error report in Docket No. RG-79 on September 28, 2017. The billing error, which occurred from August 3, 2017, to August 28, 2017, was due to receipt of an incorrect BTU factor from the GTN pipeline for Kosmos, Stanfield, and South Hermiston, Oregon. 36,206 bills were impacted by the error. (Cascade serves 71,902 customers in Oregon.) 17,239 bills were adjusted. Of those adjusted, the average adjustment was a credit of \$1.38. The remaining 18,790 bills in the affected area were analyzed, but the corrected BTU value did not result in a change to the amount previously billed. Cascade has worked with GTN to ensure this error is not repeated in the future.

If you have any questions, please call Jennifer Gross at (509) 734-4635.

Sincerely,

/s/ Michael Parvinen

Michael Parvinen
Director, Regulatory Affairs
Cascade Natural Gas Corporation