



June 29, 2015

Advice No. 2015-004-PL

The Honorable Commissioners Ackerman, Bloom and Savage  
Oregon Public Utility Commission  
P.O. Box 1088  
Salem, Oregon 97308-1088

Attention: Joan Grindeland

Dear Commissioners:

Pursuant to Qwest's Price Plan under ORS 759.255, Qwest Corporation d/b/a CenturyLink QC is filing notice of revisions to the Exchange and Network Services Price List, Section 5. These sheets being revised are listed on Attachment A.

This filing increases the rate for Directory Assistance Services and Convenience Fees effective July 1, 2015. Current customers were notified of the increases during the month of May in their bills.

Questions concerning this filing may be directed to me or to Ron Trullinger at (503) 242-5089.

Yours very truly,

A handwritten signature in black ink that reads "Dawn Salaver".

Dawn Salaver

Attachments

Dawn Salaver  
Regulatory Operations  
1801 California St., 10th Floor  
Denver, Colorado 80202  
303-992-5835  
[Dawn.Salaver@centurylink.com](mailto:Dawn.Salaver@centurylink.com)

**EXCHANGE AND NETWORK SERVICES PRICE LIST**  
**P.U.C. OREGON FOURTH EDITION**

<b><u>SECTION</u></b>	<b><u>SHEET</u></b>	<b><u>REVISION</u></b>
2	Sheet 1	2nd
6	Sheet 18	2nd
6	Sheet 20	2nd

# Qwest Corporation d/b/a CenturyLink QC

## PRICE LIST OREGON

EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION

SECTION 2  
2nd Revised Sheet 1  
Cancels 1st Revised Sheet 1

### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.1 GENERAL

Section 2, General Regulations - Conditions of Offering, of the Exchange and Network Services Tariff, is made a part of this Price List by reference.

#### 2.3 PAYMENT FOR SERVICE

##### 2.3.2 PAYMENT OF BILLS

###### A. Convenience Fee Charge

A Convenience Fee Charge will apply to residential customers for one-time payments made with a live customer representative using a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service, or who pay their bills online at Qwest's website. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount.

#### CHARGE

- Convenience Fee Charge, per occasion  
(Live Representative) **\$5.00 (I)**

(M) Material moved to Sheet 1.1.

Transmittal No. 2015-004-PL

Effective: July 1, 2015

NOTICE  
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2015-012

# Qwest Corporation d/b/a CenturyLink QC

## PRICE LIST OREGON

EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION

SECTION 6  
2nd Revised Sheet 18  
Cancels 1st Revised Sheet 18

### 6. MESSAGE TELECOMMUNICATIONS SERVICE

#### 6.2 STANDARD SERVICE OFFERINGS

##### 6.2.4 DIRECTORY ASSISTANCE SERVICE

###### A. Directory Assistance Service (Cont'd)

###### 2. Terms and Conditions

- a. Directory Assistance calls originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional disability will be exempt from charges.
- b. An exempted disabled person may third number bill, to a home telephone number, Directory Assistance requests made at a work location if those requests are unable to be isolated.
- c. One of the following situations constitutes a single request:
  - (1) Any "if no answer" or "or" numbers associated with a listing.
  - (2) Any suggestion of a way a number may be listed when the original listing cannot be located.
  - (3) A final "Not Found" report applies even after checking for alternate listings as shown in (2), above.
  - (4) A maximum of two listings from a caption provided to satisfy a request for one number.

###### 3. Charges

	<b>CHARGE</b>
• Call to Directory Assistance[1]	<b>\$1.78 (I)</b>

[1] In locations (including PALs) where the customer has the capability to direct dial Directory Assistance but places a call to the Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Charge.

# Qwest Corporation d/b/a CenturyLink QC

## PRICE LIST OREGON

EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION

SECTION 6  
2nd Revised Sheet 20  
Cancels 1st Revised Sheet 20

### 6. MESSAGE TELECOMMUNICATIONS SERVICE

#### 6.2 STANDARD SERVICE OFFERINGS

##### 6.2.4 DIRECTORY ASSISTANCE SERVICE

###### B. National Directory Assistance Service (Cont'd)

###### 3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- b. In locations, including Public Access Lines, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance Charge.

#### CHARGE

- Each call dialed directly by customer **\$2.80 (I)**