



Frontier Communications Northwest Inc.

20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

March 17, 2015

Service Contract: SC15-07

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
3930 Fairview Industrial Dr SE
Salem, OR 97302
Fax (503) 373-7752

RE: Frontier Communications Northwest Inc. – Contract

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing a new customer specific contract that provides Frontier Simply Unlimited and ISDN-PRI services for a term of 36 months. The cost support as well as any information regarding the customer is considered confidential.

Please return stamped copy of contract to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to me at (503) 645-7909 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee M. Willer
Manager, State Government & Regulatory Affairs

RMW:lms
Enclosures



FRONTIER SERVICES AGREEMENT

Frontier Confidential

This Frontier Services Agreement ("FSA") is effective as of July 9, 2014 ("Effective Date"), by and between Frontier Communications of America, Inc. on behalf of itself and its affiliates which provide Equipment and Services identified in the Schedules ("Frontier"), and _____, whose primary address is _____ ("Customer").

This document incorporates the complete Frontier Services Agreement terms and conditions at <http://www.Frontier.com/FSA> as an integral part of the agreement (collectively, the "FSA").

Provision of Services and Equipment

Frontier will provide and the Customer agrees to pay for the communications, installation and maintenance services (collectively "Service"), and/or purchase or lease equipment ("Equipment"), described in this FSA and Schedules issued by Frontier and executed by Customer.

Customer acknowledges that certain Services may be governed by tariff or price schedule filed with the Federal Communications Commission and/or the state public utilities commission. In the event of any inconsistencies between this FSA and an applicable tariff, the tariff shall control except with respect to pricing, early termination charges or cancellation charges for which this FSA shall control.

Term

The term of this FSA will commence as of the date identified in the introductory paragraph above or the date the FSA is executed by both Parties, whichever is later (the "Effective Date") and will continue through the Service Term with respect to any Service or Equipment provided pursuant to this FSA. Customer will purchase the Services, or lease Equipment, identified in each Schedule for the period of time stated in the Schedule (the "Service Term"). If neither party provides the other with written notice of its intent to terminate a Service at least sixty (60) days prior to expiration, the Service Term of each Service will automatically renew for additional one-year periods, subject to the terms and conditions of this FSA and at the then applicable one-year term rate, excluding promotional rates. If the parties agree to negotiated renewal terms, such terms will not be effective unless and until documented in writing and executed by both parties.

Payment

Customer shall pay all charges set forth in the Schedules and in applicable tariffs during the Service Term. Frontier will invoice Customer any non-recurring charges ("NRC"), monthly recurring charges ("MRC"), and usage based charges.

In addition to the applicable charges set forth in the tariffs and Schedules, Customer shall pay all applicable federal, state or local sales, use, privilege, gross receipts, utility, value added, excise or other taxes (excluding taxes based on Frontier's net income), or any charges in lieu thereof, and any applicable surcharges or fees, whether government mandated or Frontier initiated in the amounts applicable at the time of billing. Customer shall also be responsible for third party charges and penalties incurred as a result of Customer's use of the Services or Equipment.

Cancellation and Early Termination Charges

If Customer cancels any Service or Equipment prior to delivery of any Equipment or installation of the Service or Equipment, Customer shall pay a cancellation charge equal to the NRC and one (1) month of MRC for the Service, plus the total costs and expenditures of Frontier in connection with establishing the Service prior to Frontier's receipt of notice of cancellation, including but not limited to any Equipment restocking fees.

Following installation, Customer may terminate a Service or Equipment by providing at least thirty (30) days prior written notice to Frontier. All unpaid amounts shall be due upon termination of any Service identified in a Schedule for any reason. In addition, and unless otherwise specifically provided in the applicable Schedule, if any Service or Equipment is terminated by Customer for any reason other than breach by Frontier or by Frontier due to Customer's breach, then Customer shall pay Frontier a termination charge equal to the applicable MRC and all related taxes and surcharges multiplied by the number of months remaining in the Service Term. Partial months shall be prorated.

Customer agrees that Frontier's damages in the event of early termination will be difficult or impossible to ascertain, and that the charges identified in this FSA are intended to establish liquidated damages in the event of termination and are not intended as a penalty.

Dispute Resolution

Except as otherwise specifically provided in or permitted by this FSA, all disputes arising in connection with this FSA shall first be resolved through good faith negotiation. If, after negotiating in good faith for a period of ninety (90) calendar days, or any agreed further period, the parties are unable to resolve the dispute, then each party may seek resolution by exercising any rights or remedies available at law or in equity. Customer and Frontier agree that each may only bring claims against the other in an individual capacity and not as a plaintiff or class member in any purported class, representative, or private attorney general proceeding.

Authorization and Entire Agreement

Each party represents that the person executing this FSA is authorized to enter into this FSA on its behalf. This FSA, the terms and conditions, including the Limitation of liability, warranty, indemnification, breach and other terms and conditions, at <http://www.Frontier.com/FSA>, and any Schedules executed by the parties constitute the entire agreement between the parties pertaining to the subject matter herein and supersedes all prior oral and written proposals, correspondence and memoranda with respect thereto. This FSA may not be modified, amended or supplemented except by written agreement signed by an authorized representative of each party.

Frontier Communications of America, Inc.			
Frontier's Signature:		Customer's Signature:	
DocuSigned by: 			
Printed Name: Lee Sitton		Printed Name: _____	
Title: RSM		Title: _____	
Date: 7/9/2014		Date: _____	
Contractual Notice:	Frontier Communications 180 S. Clinton Avenue, 7 th Floor Rochester, NY 14646-0700 Attn: Associate General Counsel	Contractual Notice:	N/A Attn: _____



FRONTIER BROADBAND (BHSI) SCHEDULE
Business
 Frontier Confidential

This is Schedule Number S-0000050961 to the Frontier Services Agreement dated July 9, 2014 ("FSA") by and between ("Customer") and Frontier Communications of America, Inc. on behalf of itself and its affiliates ("Frontier"). Customer orders and Frontier agrees to provide the Services and Equipment identified in the Schedule below.

Primary Service Location:

Street Address:
 City, State, Zip:

Schedule Date: **March 5, 2015**
 Service Term: **36 months**

Simply Broadband High Speed Internet ("BHSI")	Qty	Self-Install*	NRC (x Qty)	MRC (x Qty)
Simply BHSI Lite 3M/512k		<input type="checkbox"/>	\$	\$
Simply BHSI Max 7M/1m		<input type="checkbox"/>	\$	\$
Simply BHSI Ultra 15M/1m			\$	\$
Simply BHSI Ultra Plus 15M/2m			\$	\$
Simply BHSI Ultimate 20M/1m			\$	\$
Simply BHSI Ultimate Plus 20M/3m			\$	\$
Simply BHSI Extreme 30M/1m			\$	\$
Simply BHSI Extreme Plus 40M/10m			\$	\$
Broadband Static IP Option add \$10.00*			\$ 0.00	\$
Broadband Static IP Block (5 usable IPs)*			\$ 0.00	\$

* Self-Install: Not available if Broadband Static IP Option is added.

Frontier Simply Unlimited Voice ("FSUV")	Qty	NRC (x Qty)	MRC (x Qty)
FSUV (rate tier 1)	1	\$	\$ 29.99
FSUV (rate tier 2)	2	\$	\$ 24.99

Basic Features: Included in MRC (check all that apply)

- One Flat Rate Business Access Line
- Extended Community Calling
- Extended Area Service (where applicable)
- Touch Tone
- Call ID Name and Number
- Call Forwarding Busy/Don't Answer
- Voicemail

All In Features: Up to select features included in MRC. Feature Pak (1 or more Features in excess of included features) = \$4.99/mo.

- Call Waiting/Cancel Call Waiting
- Busy Redial
- Selective Call Acceptance
- Selective Call Forwarding
- Distinctive Ring
- Three-Way Calling
- Caller ID Blocking
- Multi-Line Hunting
- Call Forwarding - Busy
- Call Return
- Selective Call Rejection
- Priority Call
- Speed Call 8 or 30
- Call Transfer
- Call Waiting ID
- Call Forwarding
- Call Forwarding - No Answer
- Anonymous Call Rejection

FSUV + BHSI High Speed Internet ("BHSI")	Qty	Self-Install*	NRC (x Qty)	MRC (x Qty)
FSUV + BHSI Lite 3M/512k		<input type="checkbox"/>	\$	\$
FSUV + BHSI Max 7M/1m		<input type="checkbox"/>	\$	\$
FSUV + BHSI Ultra 15M/1m			\$	\$
FSUV + BHSI Ultra Plus 15M/2m			\$	\$
FSUV + BHSI Ultimate 20M/1m			\$	\$
FSUV + BHSI Ultimate Plus 20M/3m			\$	\$
FSUV + BHSI Extreme 30M/1m			\$	\$
FSUV + BHSI Extreme Plus 40M/10m			\$	\$
Broadband Static IP Option add \$10.00*			\$ 0.00	\$ 10.00
Broadband Static IP Block (5 usable IPs)*			\$ 0.00	\$

* Self-Install: Not available if Broadband Static IP Option is added.

Schedule Total:	NRC	MRC
	\$ 0	\$ 79.97

All rates are subject to the following:

- (1) All product speeds referenced above are "up to" available speeds. Actual speeds may vary and are dependent on various issues such as network requirements, customer location and equipment.
- (2) Prices do not include government or Frontier surcharges or taxes.
- (3) Applies to telephone and Internet services.
- (4) A \$9.99 processing fee will apply upon disconnection of HSI Service.



BUSINESS LOCAL & LD SERVICES SCHEDULE

Frontier Confidential

This is Schedule Number S-0000041384 to the Frontier Services Agreement dated July 9, 2014 ("FSA") by and between ("Customer") and Frontier Communications of America, Inc. on behalf of itself and its affiliates ("Frontier"). Customer orders and Frontier agrees to provide the Services and Equipment identified in the Schedule below.

Service Location:

Street Address:
City, State, Zip:

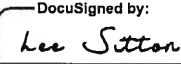
Schedule Date: July 9, 2014
Service Term: 36

Local Service	Quantity	NRC	MRC
Business Lines		\$	\$
Centrex		\$	\$
DIDs	50	\$Waived	\$Included
ISDN PRI	1	\$Waived	\$299.00
ISDN BRI		\$	\$
Digital Channel Service (DCS)		\$	\$
Local Measured Service (LMS) Plan		\$	\$
Foreign Exchange Service (FXS)		\$	\$
PBX Trunks -- Analog		\$	\$
Features:		\$	\$
Other Local Service: ISDN PRI Access Charge	1	\$Waived	\$56.00

Long Distance Service	Quantity	Rate	MRC
One Plus - Intrastate		\$	\$
One Plus - Interstate		\$	\$
Toll Free - Intrastate		\$	\$
Toll Free - Interstate		\$	\$
IntraLATA		\$	\$
International		\$	\$
Dedicated - OnePlus		\$	\$
Dedicated -- Toll Free		\$	\$
EAS/EMS		\$	\$
Audio Conferencing		\$	\$
Other LD Service: Block Of Time Summary Billed 1000 minutes Domestic 1000 minutes Toll Free	1	\$ 0.06/min	\$60.00
Other LD Service: Toll Free	1	\$ NA	\$Waived

Standard Domestic Block Of Time Plans:	Overage Rate	Minutes / MRC
1+ outbound for T1 / PRI / Centrex / B1s	\$0.06/min.	0 min. @ \$0/mo.
Toll Free for T1 / PRI / Centrex / B1s	\$0.06/min.	0 min. @ \$0/mo.
Alternate Domestic Block Of Time Plans:	Overage Rate	Minutes / MRC
1+ outbound for T1 / PRI / Centrex / B1s	\$0.04/min.	0 min. @ \$0/mo
Toll Free for T1 / PRI / Centrex / B1s	\$0.05/min.	0 min @ \$0/mo.

This Schedule is not effective and pricing, dates and terms are subject to change until signed by both parties, and may not be effective until approved by the FCC and/or applicable State Commission. This Schedule and any of the provisions hereof may not be modified in any manner except by mutual written agreement. The above rates do not include any taxes, fees or surcharges applicable to the Service. This Schedule, and all terms and conditions of the FSA, is the entire agreement between the parties with respect to the Services described herein, and supersedes any and all prior or contemporaneous agreements, representations, statements, negotiations, and undertakings written or oral with respect to the subject matter hereof.

Frontier Communications of America, Inc.			
Frontier's Signature:		Customer's Signature:	
DocuSigned by:  Lee Sitton			
Printed Name: Lee Sitton		Printed name:	
Title: RSM		Title:	
Date: 10/20/2014		Date:	



SERVICE DESCRIPTION

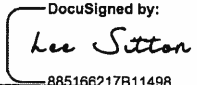
A. Simply Unlimited Service Description.

- Main Line - Business line with the following features:
 - Voice Unlimited Local and Long Distance calling (Voice traffic only)
 - Additional features of customer's choice
- Optional All in Feature Package: Customer may choose any or all from available feature list for an additional \$4.99.
- Optional Additional Frontier Simply Unlimited Lines:
 - Customer may order up to eleven (11) additional Frontier Simply Unlimited access lines ("Additional Lines") at the rates set forth above.
- The following usage types **WILL BE INCLUDED** in the plan:
 - Domestic outbound interstate, intrastate and IntraLATA long distance usage
 - Certain Offshore outbound usage to U.S. Territories
- The following usage types **WILL NOT BE INCLUDED** in the plan:
 - Canadian inbound (toll free) long distance usage
 - Domestic inbound (toll free) long distance usage
 - International usage
 - Directory Assistance
 - Information service calls (900)
 - Dial-up Internet calls
 - Telesales and telemarketing applications

B. Other Terms and Conditions.

- Frontier Simply Unlimited is available only for customers with a maximum of twelve (12) Business lines.
- Internet Acceptable Use Policy and Security.
 - Customer shall comply, and shall cause all Service users to comply, with Frontier's Acceptable Use Policy ("AUP"), which Frontier may modify at any time. The current AUP is available for review at the following address, subject to change: http://www.frontier.com/policies/commercial_aup/
 - Customer is responsible for maintaining awareness of the current AUP and adhering to the AUP as it may be amended from time to time. Failure to comply with the AUP is grounds for immediate suspension or termination of Frontier Internet Service, notwithstanding any notice requirement provisions of the FSA.
 - Customer is responsible for the security of its own networks, equipment, hardware, software and software applications. Abuse that occurs as a result of Customer's systems or account being compromised or as a result of activities of third parties permitted by Customer may result in suspension of Customer's accounts or Internet access by Frontier. Customer will defend and indemnify Frontier and its affiliates with respect to claims arising from Customer's or third parties' usage of Frontier Internet access through Customer's hardware or software.

This Schedule is not effective and pricing, dates and terms are subject to change until signed by both parties, and may not be effective until approved by the FCC and/or applicable State Commission. This Schedule and any of the provisions hereof may not be modified in any manner except by mutual written agreement. The above rates do not include any taxes, fees or surcharges applicable to the Service. This Schedule, and all terms and conditions of the FSA, is the entire agreement between the parties with respect to the Services described herein, and supersedes any and all prior or contemporaneous agreements, representations, statements, negotiations, and undertakings written or oral with respect to the subject matter hereof.

Frontier Communications of America, Inc.	
Frontier's Signature: DocuSigned by:  885166217B11498	Customer's Signature:
Printed Name: Lee Sitton	Printed Name:
Title: RSM	Title:
Date: 3/4/2015	Date: 3/4/15