

**OREGON PUBLIC UTILITY COMMISSION  
(INTEROFFICE CORRESPONDENCE)**

**DATE:** May 7, 2015

**TO:** File through Bryan Conway and Bruce Hellebuyck

**FROM:** Jim Stanage

**SUBJECT:** Frontier Communications Northwest Inc, Docket No. ADV 10/Advice No. SC15-07, Establishes a Special Contract submitted pursuant to ORS 759.250(5).

**BACKGROUND**

This filing will appear on the Commission's May 19, 2015, public meeting agenda.

Frontier Communications Northwest Inc. (Frontier) proposes to establish a thirty-six month special contract with a confidential customer for Integrated Services Digital Network Primary Rate Interface Service (ISDN-PRI), Direct Inward Dialing (DID), and the Frontier Simply Unlimited Service-Challenger bundle. The contract went into effect on March 5, 2015, and it was filed on March 17, 2015. Frontier has asked staff not to divulge the contract customer's name. Pursuant to ORS 759.250, the Commission has 90 days from the date of filing to terminate the effectiveness of a special contract. For this filing, the end of the 90-day statutory period is June 15, 2015. The contract filing would become effective upon approval by the Commission.

**Description of Contract**

The contract is a thirty-six month, volume discount arrangement between Frontier and a confidential customer for the above listed contract services. The services are being provided in Oregon under the contract at the following monthly unit rates (compared to the tariffed rates):

	<u>Contract Rate</u>	<u>Tariff Rate</u>	<u>Discount</u>
ISDN-PRI Bundle with 50 DID Numbers	\$299.00	\$495.00	40%
Simply Unlimited Service- Challenger, First Line (Tier 1)	\$29.99	\$38.99	23%
Simply Unlimited Service- Challenger, 2 to 12 Lines (Tier 2)	\$24.99	\$38.99	36%

The filing states that the company will give the discounted prices to any similarly situated customer requesting it.

The company also considers the contract services to be competitive. If Frontier does not provide the contract services, then a number of competitors would be able to provide the services.

Shortfall and termination liability language in the contract adequately protects other customers in case the confidential customer should seek early termination of the special contract.

### **Description of Services**

ISDN is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN-PRI consists of 23 bearer (B)-channels and one data (D)-channel, for a total transmission rate of 1.544 Megabits per second (Mbps). It is designed for transmission through a DS1 facility. Each 64 Kilobits per second (Kbps) B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 Kbps channel that is used to carry the control or signaling information.

Direct Inward Dialing or DID service is a central office service that provides in-dialing from the exchange and toll network directly to the station lines associated with customer premises equipment without intervention from an attendant.

Frontier Simply Unlimited Service-Challenger includes one flat rate business access line, a group of standard custom calling features, flat rate Extended Area Service (EAS),<sup>1</sup> and the use of any four features from a group of optional add-on features. The bundle rate also includes the End User Common Line Charge and the Access Recovery Charge that are found in the company's federal tariff at no additional charge.<sup>2</sup> The Simply Unlimited Service-Challenger bundle monthly rates are \$38.99 for each of the first three lines and \$23.99 for the fourth through the twelfth lines.

The High Speed Internet service is being provided at 15 megabits per second. It is not a regulated service.

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<sup>1</sup> The monthly business flat rate EAS charges range from \$1.90 to \$8.60.

<sup>2</sup> The monthly End User Common Line Charge (i.e., subscriber line charge/SLC) is \$6.50 and the Access Recovery Charge is \$1.36.

## STAFF ANALYSIS

### Review Procedures

Although the form of regulation that applies to Frontier changed August 18, 2014, pursuant to ORS 759.255 and the regulatory plan allowed by the Commission under Order No. 14-290 (UM 1677), its services offered through special contracts remain fully regulated. Thus, Frontier special contracts for its regulated services are still subject to ORS 759.250.

Telecommunications utilities are allowed under ORS 759.250 to enter into special contracts with customers without being subject to standard tariff filing procedures under ORS 759.175. In addition, special contracts are not subject to hearings (ORS 759.180) or suspension (ORS 759.185).

ORS 759.250 outlines the requirements for approval of telecommunications special contracts, which are as follows:

1. The contract service must be a new service with limited availability, respond to a unique customer requirement, or be subject to competition.
2. Prices must exceed the long-run incremental cost of providing the service.
3. Telecommunications utilities are required to file special contracts no later than 90 days following the effective date of the contract. Contracts must not exceed five years, and ORS 759.250 does not permit automatic contract renewals.
4. The Commission shall issue an order on the filed contract within 90 days of the filing. If the Commission does not act within 90 days of the filing, the contract is deemed approved. Staff understands that if a telecommunications utility does not provide sufficient evidence to support the contract under ORS 759.250, the staff may recommend that the Commission reject the contract.

### Classification and Unjust Discrimination Criteria

PUC Order No. 92-651 (Docket UM 254), issued May 1, 1992, adopted procedures and guidelines for telecommunications special contract filings. The order specifies that in assessing special contracts the Commission must consider the reasonableness of the contract rates and whether the rates result in unjust discrimination. The statutes that underlie these areas of concern are ORS 759.210 (classification of service and rates) and ORS 759.260 (unjust discrimination).

Staff's analysis regarding conformance with ORS 759.210 is twofold. First, staff determines if a special contract rate class is developed by the telecommunications utility for one or more of the following reasons: a) the quantity of the contract service used; b) the purpose for which the contract service is used; c) whether price competition or a service alternative exists; d) the contract service being provided; e) the conditions of contract service; or f) other reasonable considerations. Second, staff determines if the special contract results in revenue sufficient to ensure just and reasonable rates for remaining customers (i.e., a "prudency review").

To determine conformance with ORS 759.260, staff determines if the special contract avoids unjust discrimination and is dependent upon the outcome of the analyses outlined above. The statute does not restrict the Commission from subsequent scrutiny of the reasonableness of special contracts for ratemaking purposes.

Staff has reviewed the company's estimated long-run, incremental cost of service (LRIC) and estimated net margin or contribution from the proposed sales under this contract. Staff's analysis indicates Frontier would receive revenues that would exceed LRIC and provide an adequate contribution for its services under the proposed contract. In other words, the special contract appears to be prudent in terms of revenue sufficiency.

## **Conclusions**

Staff has investigated the filing and finds that it complies with Order No. 92-651 (UM 254), the contracted services are subject to competition, the contract price(s) is above the company's cost of service, and the company would offer the discounted contract price(s) to any similarly situated customer requesting it.