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April 19, 2019
Via Web Filing

Mr. Michael Dougherty, Executive Director
Oregon Public Utility Commission
201 High Street SE
Suite 100
Salem, OR 97301-3398

**RE: CP 1566, Voluntary Relinquishment of Certificate of Authority in Oregon
Talk America Services, LLC**

Dear Mr. Dougherty:

Please accept this letter submitted on behalf of Talk America Services, LLC to supplement the Notice of Voluntary Relinquishment of Certificate of Authority in Oregon CP 1566 dated April 15, 2019. A Request for Waiver of OAR 860-032-0020(11)(a) is included with this letter as well as a copy of the customer notice.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

tms: ORx1901a

Enclosures
ST/im

**BEFORE THE
OREGON UTILITY COMMISSION**

In the Matter of the Notice of)
Voluntary Relinquishment of) CP 1566
Certificate of Authority in Oregon)
For Talk America Services)

WAIVER OF OAR 860-032-0020(11)(a)

Talk America Services, LLC (“Talk America Services” or the “Company”) is filing a Notice of Voluntary Relinquishment of Certificate of Authority in Oregon – CP 1566 requesting an effective date of June 1, 2019. Talk America Services respectfully requests a waiver of OAR 860-032-0020(11)(a) requiring a 90 day notice period for the following reasons:

- Talk America Services has a very small customer base of only 4 local customers and 5 long distance only customers.

- Talk America Services is discontinuing service on June 1, 2019 in Kentucky, Oklahoma, Tennessee. All these states require 30-day notice. Likewise the FCC requires a 30-day notice.

- Talk America Services sent out notices on April 15, 2019 providing customers with 45-day notice of the discontinuance of service. All customers were provided with a toll free number to call in the notice. If customers have not switched service prior to May 15, 2019, the Company will send another written notice and contact them via telephone to ensure that they understand they must choose another provider prior to June 1, 2019.

- Talk America Services does not hold any advance payments or deposits of customers.

For the reasons stated above, Talk America Services, LLC respectfully requests a waiver of OAR 860-032-0020(11)(a) and allow the Company to discontinue services on June 1, 2019.

Respectfully Submitted By:

/s/Sharon Thomas
Sharon Thomas, Consultant to
Talk America Services, LLC

Date:



2134 W Laburnum Ave. , Richmond, VA 23227

April 15, 2019

Customer Name
Customer Address
City, State Zip

URGENT: Your telephone services will be impacted unless you take action!

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and intrastate and interstate long distance services in the states of Kentucky, Oklahoma Oregon and Tennessee on or after June 1, 2019, pending applicable regulatory approvals. **Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Talk America Services at 1-800-962-4772 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. If you subscribe to our local services, you could lose your dialtone, including your telephone number, with no short-term ability to restore them. If you subscribe to our internet access or long distance services, you will experience loss of those service if you fail to transition to another provider or providers before June 1, 2019. Therefore, you will need to migrate the services you now receive from Talk America Services to an alternative provider **before June 1, 2019.**

A filing is being made with the FCC for approval of this discontinuance of service. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Talk America Services' customer service can be reached at 1-800-962-4772 or customercare@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,
Talk America Services, LLC