



e-FILING REPORT COVER SHEET

Send completed Cover Sheet and the Report in an email addressed to:
PUC.FilingCenter@state.or.us

REPORT NAME: Avista 2013 OAR 860-021-0170 Compliance Filing

COMPANY NAME: Avista

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? [X]No [ ]Yes

If yes, please submit only the cover letter electronically. Submit confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

If known, please select designation: [ ]RE (Electric) [X]RG (Gas) [ ]RW (Water) [ ]RO (Other)

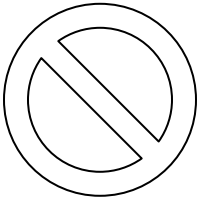
Report is required by: [X]OAR OAR 860-021-0170(4)
[ ]Statute Enter Statute
[ ]Order Enter PUC Order No.
[ ]Other Enter reason

Is this report associated with a specific docket/case? [X]No [ ]Yes

If yes, enter docket number:

List applicable Key Words for this report to facilitate electronic search:

DO NOT electronically file with the PUC Filing Center:



- Annual Fee Statement form and payment remittance or
• OUS or RSPF Surcharge form or surcharge remittance or
• Any other Telecommunications Reporting or
• Any daily safety or safety incident reports or
• Accident reports required by ORS 654.715

Please file the above reports according to their individual instructions.



**Avista Corp.**

1411 East Mission P.O. Box 3727  
Spokane, Washington 99220-0500  
Telephone 509-489-0500  
Toll Free 800-727-9170

**Via: Electronic Filing**

February 14, 2014

Public Utility Commission of Oregon  
3930 Fairview Industrial Drive SE  
Salem, OR 97302

Attention: Filing Center

Re: OAR 860-021-0170 - Billing Error Reporting

In Compliance with OAR 860-021-0170(4)<sup>1</sup>, Avista Corporation, dba Avista Utilities, hereby submits that in calendar year 2013, the Company experienced no billing errors to report under OAR-860-021-0170.

If you have any questions regarding this report, please contact Shawn Bonfield at (509) 495-2782 or [shawn.bonfield@avistacorp.com](mailto:shawn.bonfield@avistacorp.com).

Sincerely,

*/s/Linda Gervais*

Linda Gervais  
Manager, Regulatory Policy  
Avista Utilities  
509-495-4975  
[linda.gervais@avistacorp.com](mailto:linda.gervais@avistacorp.com)

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<sup>1</sup> Within 60 calendar days following the end of each calendar year, an energy utility must file an annual report with the Commission's filing center that summarizes all billing errors reported during the prior calendar year.