



Sharon Mullin  
Director  
Regulatory

2003 Point Bluff  
Austin, TX 78746  
T: 512-330-1698  
F: 832-213-0203  
[Sharon.Mullin@att.com](mailto:Sharon.Mullin@att.com)

May 18, 2018

**Via Electronic Filing**

Kathy Shepherd  
Regulatory and Technical Division  
Oregon Public Utility Commission  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: Notice of Discontinuance of Certain AT&T Corp. Telephone Services in Oregon**

Dear Ms. Shepherd:

AT&T Corp. ("AT&T") hereby provides a notice to the Commission that it will discontinue Lucky Dog Phone Co. ("Lucky Dog") 10-10-345 domestic long-distance dialing services effective June 29, 2018.

Lucky Dog 10-10-345 service allows users to place intrastate and interstate calls by dialing 10-10-345. Upon discontinuance, Oregon customers will be able to utilize the traditional AT&T domestic dial around service 10-10-288. Deposits are not associated with this service, so no refunds are necessary.

AT&T Residential customers in Oregon will be minimally impacted by this discontinuance, as there were only 11 total related calls completed in Oregon in the past 6 months. AT&T is discontinuing this service nationwide, including in the state of Oregon. This service has declined considerably in popularity over the years due to the growth of other communication methods, including mobile phones, text messaging, email and other social media applications. Customers impacted by the discontinuance may contact AT&T Customer Service at the toll-free number on their bill or V/TTY or at AT&T, One AT&T Way, Room 6435, Bedminster NJ 07921.

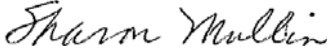
This discontinuance was prompted in response to the recent notification by the billing service vendor, Business Services Group ("BSG") that it is terminating its contract for billing services with AT&T effective June 29, 2018. Accordingly, Lucky Dog 10-10-345 domestic calls will be discontinued on June 29, 2018. AT&T requests a waiver of the requirement in OAR 860-032-0020 to provide notice 90 days prior to discontinuance, as the discontinuance will have limited customer impact as the customer volumes are extremely low, many other options exist for customers, including other dial around options, and there is no alternative billing solution which AT&T could put into place for Lucky Dog prior to the discontinuance date. AT&T believes that the impact on customers is minimal.

AT&T provided notice to affected customers of its intent to exit this service with a direct mailed letter (Attachment A) on May 14, 2018. AT&T is also providing notice on its Interactive Voice Response Systems ("IVRs") and public website. AT&T will also provide a

second notice in June (Attachment B). Additionally, AT&T filed an Application with the FCC on May 15, 2018 for authority under Section 214(a) of the Communications Act, as amended, 47 U.S.C. § 214, and Section 63.71 of the FCC rules, 47 C.F.R. §63.71, to discontinue Lucky Dog 10-10-345 service. A copy of the Application has been provided to the OPUC.

Please contact me at 512-330-1698 if you have any questions regarding this notice.

Sincerely,

  
Sharon Mullin  
Director-Regulatory



May 14, 2018

**Important service withdrawal notice**

In the past, you may have used Lucky Dog Phone Co. for long distance calls by dialing 10-10-345 prior to making your long distance call. AT&T Corp. doing business as Lucky Dog Phone Co. will discontinue this long distance dialing service on or after June 29, 2018 in the United States, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. This is all pending federal and state regulatory approval where it applies.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp. d/b/a Lucky Dog Phone Co. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T, One AT&T Way, Attention: Calling Card Services, Room 6435, Bedminster, NJ 07921

Thank you, AT&T



June 15, 2018

**Important service withdrawal notice**

In the past, you may have used Lucky Dog Phone Co. for long distance calls by dialing 10-10-345 prior to making your long distance call. AT&T Corp. doing business as Lucky Dog Phone Co. will discontinue this long distance dialing service on or after June 29, 2018 in the United States, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. This is all pending federal and state regulatory approval where it applies.

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Thank you, AT&T

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