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REPORT NAME: Low-Income Rate Assistance Program (LIRAP) Summary Report

COMPANY NAME: Avista Corporation

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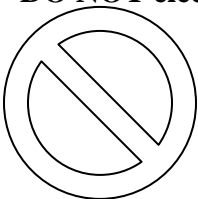
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Low-Income Rate Assistance Program (LIRAP)

Update Summary Report

For the program period July 2013 through September 2013

OREGON

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Overview

Avista Utilities' filed its Low-Income Rate Assistance Program (LIRAP) annual summary report on August 28, 2013. In the report, the Company proposed changing the LIRAP program year to align with the LIHEAP program year. The program year of July 1st through June 30th was established based on the first day the LIRAP tariff went into effect. The LIHEAP program year is October 1st through September 30th, and is considered the norm for when the official Heating Season begins and for reporting data such as the number of households helped, and the amount of funding available for the year. To make a transition to the timing of the LIHEAP program year, the Company proposed submitting a Summary Report for the months of July 1 through September 30, 2013, and then begin the next program year on October 1, 2013. This program summary report is responsive to that filing and represents reporting for the period from July 1, 2013 and ending September 30, 2013.

Results for July 1, 2013 through September 30, 2013

A total of 6,152 energy grants totaling \$1,721,101 have been provided since the LIRAP program inception in 2002. Approximately 55% of LIRAP participants had household average incomes less than \$15,000. Approximately 29% of the grant recipients had annual household incomes of less than \$8,000. Over 77% of the LIRAP participants had households of two or more people. Customers renting their residences constituted 85% of the total.

Avista Utilities' Low-Income Rate Assistance Program provided 69 grants and distributed a total of \$20,002 during the partial year period. The grants averaged \$289.88 per customer. Table 1 shows the number of grants and the total amount distributed during the reporting program period. It also includes a collection of demographic data intended to be responsive to requests for general information regarding participating customers. This data was collected by participating Community Action Agencies (CAAs or Agencies).

Table 1
OREGON LIRAP
Data Compilation - GRANTS
Partial Year July 2013 - September 2013

	# of Households	% of Households	Cumulative %
Home Ownership			
Own	11	15%	15%
Rent	58	85%	100%
Total	<u>69</u>		
Heating Fuel Source			
Electric	10	14%	14%
Natural Gas	59	86%	100%
Other	0	0%	100%
Total	<u>69</u>		
Size of Household			
1 Person	16	23%	23%
2 People	12	17%	40%
3 People	19	28%	68%
4+ People	22	32%	100%
Total	<u>69</u>		
Annual Income Level			
Under \$2,000	8	12%	12%
\$2,000-\$3,999	1	2%	14%
\$4,000-\$5,999	4	6%	20%
\$6,000-\$7,999	6	9%	29%
\$8,000-\$9,999	13	18%	48%
\$10,000-\$11,999	5	8%	55%
\$12,000-\$14,999	0	0%	55%
Over \$15,000	31	45%	100%
Total	<u>69</u>		

Total revenue and interest funds distributed during the reporting period were \$65,800. This amount equates to \$11,746 of new revenue collected through the 0.00438 per therm charge per Schedule 410, \$4,064 of interest income accrued, and \$53,085 of undistributed direct service funds carried forward from the previous reporting program year, less the current reporting period administration and program delivery money paid to the agencies of \$3,095. Table 2 below is a recap of the funds collected, spent, and the amount available at September 30, 2013.

Table 2	
OREGON LIRAP	
Partial Year July 2013 - September 2013	
Total Carry Over from Program Year 11	\$ 53,085
July - Sept - Total Revenue and Interest to Distribute	15,810
July - Sept - Admin & Program Delivery Funds paid to Agencies	<u>(3,095)</u>
Net Funds Available for Direct Services	65,800
Direct Service Funds Distributed by Agencies	<u>(20,002)</u>
Unspent Direct Service Funds at Sept 30, 2013	<u><u>\$ 45,798</u></u>
Percent Unspent in Comparison to Available Funds	69.60%
Note: The percent unspent is calculated by dividing \$45,798 of unspent Direct Services funds from the total funds available for Direct Services \$65,800.	

Administration and Program Delivery

The revenue collected is provided to the four Community Action Agencies in Avista's Oregon service territory for disbursement to qualifying customers and for administration of the program.

For this reporting program period, a total of \$3,095.42 was distributed to the Agencies for administration and program delivery. This amount, including the \$39,519 carry over from the previous reporting program year, totaled \$42,614 available for administration and program delivery support costs.

Excluding the amount subsidized from other funding sources¹, the amount spent by the agencies from LIRAP funds was \$5,079, leaving an unspent administration and program delivery balance of \$37,536 at September 30, 2013. This amount will be carried forward into the next reporting program year to cover distribution costs of the undistributed direct services amount of \$45,796 described above. Table 3 represents a recap of the administration and program delivery spent and the amount available at September 30, 2013.

Table 3 OREGON LIRAP Admin and Program Delivery Funds Partial Year July 2013 - September 2013	
Admin and Program Fees Carry Over from Program Year 11	\$ 39,519
July - Sept - Admin & Program Delivery Funds paid to Agencies	<u>3,095</u>
Net Funds Available for Admin and Program Fees	42,614
Admin and Program Delivery Funds Spent by Agencies	<u>(5,079)</u>
Unspent Admin and Program Delivery Fees at September 30, 2013	<u><u>\$ 37,536</u></u>
Percent Unspent in Comparison to Available Funds	88.08%
Note: The percent unspent is calculated by dividing \$37,536 of unspent Admin and Program Delivery Fees from the total funds available for Admin and Program Delivery Fees available to the Agencies \$42,614.	

Unspent Funding

As shown on Table 2, based on allocated direct service funds distributed to the Agencies, the amount of unspent direct service funds at September 30, 2013 was \$45,796 or 69.60% remaining unspent.

Returned Direct Services Funding

As with LIHEAP, any credit balance on a closed customer account due to a LIRAP payment may be transferred to another open Avista Utilities account or to a closed account if there is an outstanding balance. When the customer no longer has an active account with Avista, the credit balance that results from a LIRAP grant has been returned to the LIRAP general fund.

At September 30, 2013, an additional \$1,772.40 of returned LIRAP payments has accumulated and was disbursed among all of the Agencies, brings the total unallocated balance to \$0.

Data Collection

The data collection and measures used by Avista Utilities in the evaluation of LIRAP include:

- LIRAP Database;
- Customer Service System (Avista Utilities' information management data base);
- Community Action Agency records; and

Participating LIRAP Agencies

- ACCESS
- Community Connection of Northeast Oregon, Inc.
- [United Community Action Network \(UCAN\)](#) – Douglas and Josephine Counties
- Klamath Lake Community Action Services

Contacts

For further information, please contact:

- Ana Matthews
LIRAP Manager
509.495.7979
Ana.Matthews@avistacorp.com
- Linda Gervais
Manager, Regulatory Policy
509.495.4975
Linda.Gervais@avistacorp.com
- Ryan Finesilver
Regulatory Analyst
509.495.4873
Ryan.Finesilver@avistacorp.com

Avista Utilities
E. 1411 Mission
Spokane, WA 99220