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November 27, 2019

VIA ELECTRONIC DELIVERY

Public Utility Commission of Oregon 550 Capitol Street, NE Salem, Oregon 97310-1380

> i-wireless, LLC (UM 1509) Proposed Changes to Lifeline Offering Re:

To Whom It May Concern:

Due to changes in the Federal Communications Commission's ("FCC") minimum service standards that will take effect December 1, 2019, and pursuant to paragraph 21 of the Stipulation adopted by the Commission in Order No. 15-300, i-wireless, LLC d/b/a Access Wireless ("i-wireless" or the "Company") hereby submits proposed changes to its Lifeline offering as described in the attached Exhibit D, which replaces Exhibit D of the Stipulation and any previous revisions thereto.

Existing Access Wireless customers that do not currently have a Smartphone will remain on their current Voice & OTAP plan with no change in benefits or net cost. Existing Access Wireless customers that do have a Smartphone will be moved to the updated Oregon LEGACY Lifeline & OTAP Plan. New customers will receive the Oregon Broadband & OTAP Plan.

The changes to Access Wireless' Lifeline plans described in Exhibit D do not reflect a reduction in benefits or increase in price and are therefore able to take effect ten (10) days from the date of this filing. However, given that the changes result in either no change or increased benefits to the consumer, the Company respectfully requests an effective date of December 1, 2019.

If you have any questions regarding this filing, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby Regulatory Specialist Lance J.M. Steinhart, P.C. Attorneys for i-wireless, LLC

Attachments

EXHIBIT D

PROPOSED REVISIONS

	Access Wireless			
	Oregon Voice & Oregon LEGACY Oregon			
	OTAP Plan	Lifeline & OTAP	Broadband &	
	grandfathered *	Plan**	OTAP Plan	
National Plan Voice Minutes	1,000	1,000	0	
(non-rollover)	1,000	1,000		
OTAP Voice Minutes	250	250	500	
(non-rollover)	230	250	300	
Text	Unlimited	Unlimited	Unlimited	
Data	50MB - 500MB	3 GB	3 GB	
Additional Airtime	Available with purchase of Top Up Card			

Free Handset	Х	Х	Х
Local Calls	Х	Х	Х
Nationwide Long Distance	Х	Х	Х
Voicemail, Caller ID, Call Waiting	X	Х	Х
Free 911	Х	Х	Х
Free 611	Х	Х	Х
Balance Inquiries	X	X	X
Text Included	X	X	X
Data Allowance	Х	Х	Х
Participation in Kroger Wireless	V	v	V
Rewards Program	^	Χ	^

Retail Price	n/a	n/a	n/a
Federal Subsidy	\$ 7.25	\$ 9.25	\$ 9.25
OTAP Subsidy	\$ 3.50	\$ 3.50	\$ 3.50
Company Credit	\$ -	\$ -	\$ -
Lifeline Consumer Price	\$0	\$0	\$0

^{*}Grand fathered for existing customers without a smartphone prior to 12/1/19

ACCESS WIRELESS TOP UP CARDS***

	\$5 Card	\$10 Card	\$25 Card	\$35 Card	\$50 Card
Purchased Minutes	250	500	Unlimited	Unlimited	Unlimited
Text	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	250 MB	500 MB	2 GB	3 GB	10 GB
Picture Mail	Included	Included	Included	Included	Included

^{***} Unlimited minutes and texts expire after 30 days from the date the funds were applied to the account; limited minute and data allotments do not expire.

^{**}Available to existing customers with a smartphone prior to 12/1/19

	Access Wireless			
	Oregon Voice LEGACY Lifeline & OTAP Plan grandfathered *	Oregon LEGACY Lifeline & OTAP Plan**	Oregon Broadband & OTAP Plan	
National Plan Voice Minutes (non-rollover)	1,000	1,000	0	
OTAP Voice Minutes (non-rollover)	250	250	500	
Text	Unlimited	Unlimited	Unlimited	
Data	50MB - 500MB	3 GB 50 MB	3 2 GB	
Additional Airtime	Available with purchase of Top Up Card			

Free Handset	Х	Х	Х
Local Calls	Х	Х	Х
Nationwide Long Distance	X	Х	Х
Voicemail, Caller ID, Call Waiting	Х	Х	Х
Free 911	Χ	Х	X
Free 611	Х	Х	Х
Balance Inquiries	Х	Х	Х
Text Included	Χ	Х	Х
Data Allowance	Х	Х	Х
Participation in Kroger Wireless	V	V	V
Rewards Program	Α	Α	X

Retail Price	n/a	n/a	n/a
Federal Subsidy	7.25 9.25	\$ 9.25	\$ 9.25
OTAP Subsidy	\$ 3.50	\$ 3.50	\$ 3.50
Company Credit	\$ -	\$ -	\$ -
Lifeline Consumer Price	\$0	\$0	\$0

^{*} Available only to customers enrolled prior to 12/1/2018.

ACCESS WIRELESS TOP UP CARDS***

	\$5 Card	\$10 Card	\$25 Card	\$35 Card	\$50 Card
Purchased Minutes	250	500	Unlimited	Unlimited	Unlimited
Text	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	250 MB	500 MB	2 GB	3 GB	10 GB
Picture Mail	Included	Included	Included	Included	Included

^{***} Unlimited minutes and texts expire after 30 days from the date the funds were applied to the account; limited minute and data allotments do not expire.

^{*}Grandfathered for existing customers without a smartphone prior to 12/1/19

^{**}Available to existing customers with a smartphone prior to 12/1/19