

March 7, 2009

Public Utility Commission of Oregon Attn: Filing Center P.O. Box 2148 Salem, OR 97308-2148

Re: Docket No. UM 1416; Petition to Intervene

Dear Clerk:

Enclosed are an original and one copy of a Petition to Intervene in the docket referenced above.

Very truly yours,

Joan S. Kelsey

Enclosure

Copy:

Mayor Hollingsworth and City Council, City of Lincoln City

UM 1416 Service List

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2			
3	BEFORE THE PUBLIC UTILITY COMMISSION		
4	OF OREGON		
5	UM 1416		
6			
7 8	In the Matter of		
9 0 1 1 2	EMBARQ CORPORATION and CENTURYTEL, INC.	CITY OF LINCOLN CITY PETITION TO INTERVENE	
3 4 5 6	Joint Application for Approval of Merger between the two companies and their regulated subsidiaries		
18		8 860-012-0001, the City of Lincoln City through lic Utility Commission for permission to intervene	
20	as a party in the joint application for merger by Embarq Corporation (Embarq) and CenturyTel		
21	Inc.		
22	Petitioner City of Lincoln City (city) is a municipal corporation and public safety agency		
23	The governing body of the city, the City Council, all city government offices and buildings, and		
24	a majority of the city population of approximately 7400 are served by Embarq.		
25	Embarq provides telephone service city-wide to the city, including 911 service that has		
26	been shown to be inadequate. Due to the risk that failure of 911 service presents to public safety		
27	petitioner requests status as a party in this proceeding in order to address this public safety		
28	concern		

- 1 With regard to the proposed merger between Embarq and Century Tel, petitioner has two
- 2 concerns and questions arising from the following:
- 3 1. On December 21, 2008 at approximately 4:30 a.m., Lincoln City experienced a
- 4 catastrophic failure of its 911 system, nearly all local telephone service, all long distance and
- 5 DSL digital. The failure included Verizon cellular, the most prevalent cell service in the area. It
- 6 did not affect AT&T cellular.
- 7 2. DSL email and internet was restored at about 2:30 P.M. Local phone service and 911
- 8 service were restored at about 5:30 P.M. Local long distance was restored sometime on
- 9 December 22. Long distance was spotty until sometime on December 23.
- 3. The information is that similar failures occurred in Tillamook County, Sheridan,
- 11 Willamina and Carlton.
- Embarg informed the City of Lincoln City that the problem arose from a power outage at
- 13 their main switch in Sheridan, combined with failure of the system to switch to the back-up
- 14 generator. This highlighted two problems with the telephone system:
- 15 1. The connection between the coast and Sheridan, and between Sheridan and the
- world, is dependent on a ten (10) mile section of fiber that extends between Sheridan and Grand
- 17 Ronde. If this connection is severed, telephone service in Lincoln City, Tillamook County and
- 18 elsewhere is and will be, at best, local only service.
- 19 2. If the Sheridan-coast connection is severed, or if the switch goes down, the only
- 20 911 service that will exist is for those areas that have emergency stand-alone (ESA) service.
- 21 Emergency stand-alone means that 911 calls will be handled by local switches without the
- 22 enhanced address information. The city staff and City Council of Lincoln City believe that
- 23 during the December 21, 2008 outage there was essentially no functioning 911 ESA service in

the city and public safety was severely compromised. Embarq maintains some of the area had

2 ESA service.

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3 Embarq has furnished information to petitioner on the number of switches and lines that

4 will and will not have ESA in the future. Petitioner may be able to provide that information to

the Commission; however, Embarq considers the information confidential and proprietary. At

6 best, about 27% of the lines in the Lincoln City area will not have ESA. In a typical day in

Lincoln City, that means that roughly thirty 911 calls will not be completed. During a

widespread emergency, that number will be much greater.

Embarq has not furnished the city with any information on the proposed merger or how the merger might affect this service or address these concerns. Petitioner requests to intervene in this matter in order to participate as a party and assist the Commission in addressing the following:

- 1. Will the merger, if approved, contain any provision for redundancy between Lincoln City and the main switch in Sheridan, including sufficient financial capability and scheduled commitment to establish that redundancy?
- 2. Does the CenturyTel-Embarq obligation to provide 911 service include an obligation to provide emergency stand-alone 911 service, and will the merger enhance or diminish what service exists today?

The Oregon coast faces great risks from catastrophic storms, tsunamis, earthquakes, and even wildfires. Local jurisdictions and other public safety agencies like petitioner spend a great deal of money in preparing for these natural disasters, but very little of that preparation has practical meaning without telephone and adequate 911 service.

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1	Petitioner has investigated the issues described in this petition including addressing	
2	technical concerns with Commission staff and representatives of Embarq and will be able to	
3	provide additional information to the Commission. It is also likely that Embarq and CenturyTel	
4	have available specific information in response to petitioner's concerns and can readily provide	
5	relevant information.	
6	Petitioner's interests are limited to the financial interest and important public safety	
7	concern outlined above and petitioner's participation will not broaden the issues in this	
8	proceeding.	
9		
10	Dated: March 7, 2009.	
11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32	Respectfully submitted, Joan S. Kelsey, OSB No./943566 City Attorney, City of Lincoln City Joan S. Kelsey LLC P.O. Box 520 Tillamook, OR 97141 Tel (503) 842-2349 Fax (503) 842-4619 jskelsey@starband.net Douglas R. Holbrook, OSB #872576 Holbrook & Seifert LLC 111 SE Douglas St. Ste F2 Newport, OR 97365 Tel 541-265-2080 Fax 541-265-2131 doug@lawbyhs.com	
33 34 35 36	Attorneys for Petitioner Petitioner City of Lincoln City David Hawker, City Manager	

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CERTIFICATE OF FILING AND SERVICE UM 1416

I hereby certify that on this day I filed the foregoing **PETITION TO INTERVENE** with the Public Utility Commission by mailing an original and one copy in a sealed envelope, first-class postage prepaid, addressed as follows and deposited in the U.S. Mail at Tillamook, Oregon:

Public Utility Commission of Oregon Attn: Filing Center P.O. Box 2148 Salem OR 97308-2148

I hereby certify that on this day I served the foregoing **PETITION TO INTERVENE** on the parties named below by mailing a true copy thereof in a sealed envelope, first-class postage prepaid, addressed as follows and deposited in the U.S. Mail at Tillamook, Oregon:

Charles L. Best Attorney at Law 1631 NE Broadway, Suite 538 Portland, OR 97232-1425 chuck@charleslbest.com

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G. Catriona McCracken Citizens Utility Board of Oregon 610 SW Broadway Suite 308 Portland, OR 97205 catriona@oregoncub.org

DATED this 7th day of March, 2009.

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Attorneys for Petitioner

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DATED this 7th day of March, 2009.

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Attorneys for Petitioner



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