



Mailing: P.O. Box 340  
Elk Grove, CA 95759  
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Elk Grove, CA 95624

May 17, 2006

Advice Letter No. OR-06-06

Ms. Vikie Bailey-Goggins  
Administrator, Regulatory Operations  
Oregon Public Utility Commission  
550 Capitol Street N.E., Suite 215  
Salem, OR 97301-2551  
Fax (503) 373-7752

RE: Citizens Telecommunications Company of Oregon - Calling Features Rate Increase

Dear Ms. Bailey-Goggins:

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for filing the original and a redlined copy of the revised tariff sheets.

The purpose of this filing is to increase the rate for Business Caller ID, Caller ID with Name and Number and Voice Mail services. The current rates for these services have not been adjusted in over three years. Frontier believes the proposed rate increases are representative of the current market price for these services.

The proposed rate increases are anticipated to yield an annual increase of \$4,750.56 and will impact approximately 329 Business customers. A revenue impact analysis is included in Attachment A.

Customers are being notified 45 days prior to the rate increase by a direct mailer notice. A copy of the customer notice is included in Attachment B.

It is respectfully requested that this filing become effective on July 4, 2006.

Any questions or notifications pertaining to this filing should be directed to me at (916) 686-3588, PO Box 340, Elk Grove, CA 95759 or by email at [jchicoine@czn.com](mailto:jchicoine@czn.com).

Sincerely,

Joseph D. Chicoine  
Manager, Government & External Affairs

JDC: lms  
Enclosures

**CITIZENS TELECOMMUNICATIONS COMPANY OF OREGON, INC.  
P.U.C. OR. NO. 3**

Section IV  
Schedule 19  
4<sup>th</sup> Revised Sheet No. 6

**FOR DEPARTMENT'S  
RECEIPT STAMP**

GENERAL SERVICES

**CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)**

C. RATES

1. The following charges are for the features only and are in addition to applicable charges for service.

|                                  | Monthly – Per Line |         |              |         | Usage – Per Call |                       |              |                       |
|----------------------------------|--------------------|---------|--------------|---------|------------------|-----------------------|--------------|-----------------------|
|                                  | Residence          |         | Business     |         | Residence        |                       | Business     |                       |
|                                  | Billing Code       | Rate    | Billing Code | Rate    | Billing Code     | Rate                  | Billing Code | Rate                  |
| Anonymous Call Rejection         | ANCRR              | \$3.50  | ANCRB        | \$4.00  |                  |                       |              |                       |
| Repeat Dial                      | RDRF               | \$2.00  | RDBF         | \$3.50  | USGRDR           | \$0.75 <sup>(a)</sup> | USGRDB       | \$0.75 <sup>(b)</sup> |
| Call Return                      | ACRR               | \$2.95  | ACRB         | \$4.00  | USGCRR           | \$0.75 <sup>(a)</sup> | USGCRB       | \$0.75 <sup>(b)</sup> |
| Caller ID                        | CIDNR              | \$7.50  | CIDNB        | \$8.50  |                  |                       |              |                       |
| Caller ID with Name              | CCNMR              | \$8.00  | CCNMB        | \$9.99  |                  |                       |              |                       |
| Caller ID Blocking (per call)    |                    |         |              |         | CIBPR            | \$0.00                | CIBPB        | \$0.00                |
| Caller ID Blocking (per line)    | CIBPL              | \$0.00  | CIBPL        | \$0.00  |                  |                       |              |                       |
| Call Tracing Service             | CTR                | \$5.00  | CTB          | \$5.00  | USGCTR           | \$1.00                | USGCTB       | \$1.00                |
| Selective Call Rejection         | CSCRR              | \$3.50  | CSCRB        | \$4.50  |                  |                       |              |                       |
| Priority Ring                    | VIPR               | \$2.00  | VIPB         | \$3.50  |                  |                       |              |                       |
| <b>Call Waiting ID</b>           | CWIDR              | \$0.50  | CWIDB        | \$0.50  |                  |                       |              |                       |
| <b>Selective Call Acceptance</b> | SCAR               | \$3.50  | SCAB         | \$4.50  |                  |                       |              |                       |
| <b>CLASS Value PAK *</b>         | CLBFR              | \$9.95  | CLBFB        | \$11.95 |                  |                       |              |                       |
| <b>CNAM Value PAK **</b>         | CNBFR              | \$10.95 | CNBFB        | \$13.95 |                  |                       |              |                       |

(l)  
(l)

\* includes Caller ID, Call Return, and Anonymous Call Rejection

\*\* includes Caller ID with Name, Call Return, and Anonymous Call Rejection

- a. The maximum monthly pay per use charge is \$6.00 for residential customers, regardless of the number of times the service is activated within a month.
- b. The maximum monthly pay per use charge is \$7.50 for business customers regardless of the number of times the service is activated within a month.
2. Non-recurring service charges:
- a. For any single or group of CLASS Services taken concurrent with new or additional access line requests see Service Order-Initial and Line Connection for new access line (Schedule 2(B), Rates).
- b. For any single or group of CLASS Services taken as an addition to an in-service access line see Service Order-Subsequent (Schedule 2(B), Rates).
- c. There is no charge for the initial addition of Per Line Blocking to a new or additional line, an in-service access line, or a number change. Charges apply to subsequent changes (see Service Order-Subsequent (Schedule 2(B), Rates)). Charges do not apply to Law Enforcement and Domestic Violence Agencies.

ISSUED BY: ALOA J. STEVENS  
DIRECTOR  
STATE GOVERNMENT AFFAIRS  
P.O. BOX 340  
ELK GROVE, CA 95759

ISSUED: MAY 18, 2006  
EFFECTIVE: JULY 4, 2006  
ADVICE LETTER NO. OR-06-06

GENERAL SERVICES

**VOICE MAIL SERVICE**  
 (Continued)

E. RATES AND CHARGES

1. The following monthly rates are in addition to any applicable charges for main telephone service:

|                                       | <u>Monthly Charge</u> | <u>Billing Code</u> |     |
|---------------------------------------|-----------------------|---------------------|-----|
| <b>Residential Packages</b>           |                       |                     |     |
| -Frontier Essentials Voice Mail       | \$ 3.95               | VMESR               |     |
| -Frontier Basic Voice Mail            | 5.95                  | VMBSR               |     |
| -Frontier Deluxe Voice Mail           | 7.95                  | VMDXR               |     |
| -Frontier Deluxe Voice Mail with Subs | 7.95                  | VMFDR               |     |
| <b>Business Packages</b>              |                       |                     |     |
| -Frontier Essentials Voice Mail       | \$ 7.95               | VMESB               | (I) |
| -Frontier Basic Voice Mail            | 9.95                  | VMBSB               |     |
| -Frontier Basic Voice Mail with Subs  | 12.95                 | VMBBS               | (T) |
| -Frontier Deluxe Voice Mail           | 13.95                 | VMDXB               |     |
| <b>Business Optional Applications</b> |                       |                     |     |
| -Frontier Announcement Only           | 7.95                  | VMANC               | (I) |
| -Frontier Message Routing             | 9.95                  | VBCR                |     |
| <b>Add-On Feature</b>                 |                       |                     |     |
| -Constant Touch with Operator Revert  | 4.50                  | VMCTO               |     |
| -Alternate ID <sup>(1)</sup>          | 5.00                  | VMAID               |     |
| -Operator Revert                      | 2.00                  | VMOPR               |     |

Note: (1) Per each additional set of 3 numbers.



COMMUNICATIONS SOLUTIONS

326 South Old Pacific Highway | Myrtle Creek, OR 97457

CALLING FEATURES  
RATE INCREASE NOTICE

ID-ADCODE  
Customer\_Name  
Address1  
Address2  
City, State Zip Code Plus 4

May 17, 2006

Dear Valued Customer:

To reflect current market conditions, Frontier proposes the following adjustments to business calling feature rates.

| <u>Feature</u>                                 | <u>Current Charge</u><br>(per month) | <u>% Increase</u> | <u>New Charge</u><br>(per month) |
|------------------------------------------------|--------------------------------------|-------------------|----------------------------------|
| Caller ID                                      | \$7.50                               | 13%               | \$8.50                           |
| Caller ID Name & Number                        | \$8.50                               | 18%               | \$9.99                           |
| Frontier Business Announcement Only Voice Mail | \$5.95                               | 34%               | \$7.95                           |
| Business Essentials Voice Mail                 | \$6.95                               | 14%               | \$7.95                           |
| Business Basic Voice Mail                      | \$8.95                               | 11%               | \$9.95                           |
| Business Basic Voice Mail With Sub Boxes       | \$9.95                               | 30%               | \$12.95                          |
| Business Deluxe Voice Mail                     | \$12.95                              | 8%                | \$13.95                          |

Customers may petition the Public Utility Commission of Oregon to investigate the rate increases. The Commission will investigate the rate increases if it receives petitions signed by customers (10% of customers or 500, whichever is the lesser), on or before 7/5/06. If the Commission does not receive sufficient petitions by 7/5/06, the proposed rates will become effective on 7/5/06 without Commission review.

Petitions should be sent to:

Public Utility Commission of Oregon  
Consumer Services Division  
550 Capitol Street NE, Suite 215  
Salem, Oregon 97301-2551

Or call:

Toll-free 1-800-522-2404  
TDD 1-800-648-3458

Frontier will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. For more information, please contact Frontier toll-free at 1-800-921-8101.

If you use multiple features, long distance, toll-free service and High-Speed Internet access, Frontier also offers telephone and Internet bundles that may provide greater value for your business. Visit us at [www.FrontierOnline.com](http://www.FrontierOnline.com) for more details.

Sincerely,

Dianna Thornton  
Customer Care Director

**CITIZENS TELECOMMUNICATIONS COMPANY OF OREGON, INC.  
P.U.C. OR. NO. 3**

Section IV  
Schedule 19  
3<sup>rd</sup>4<sup>th</sup>-Revised Sheet No. 6

**FOR DEPARTMENT'S  
RECEIPT STAMP**

GENERAL SERVICES

**CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)**

C. RATES

1. The following charges are for the features only and are in addition to applicable charges for service.

|                                  | Monthly – Per Line |         |              |                                  | Usage – Per Call |                       |              |                       |
|----------------------------------|--------------------|---------|--------------|----------------------------------|------------------|-----------------------|--------------|-----------------------|
|                                  | Residence          |         | Business     |                                  | Residence        |                       | Business     |                       |
|                                  | Billing Code       | Rate    | Billing Code | Rate                             | Billing Code     | Rate                  | Billing Code | Rate                  |
| Anonymous Call Rejection         | ANCRR              | \$3.50  | ANCRB        | \$4.00                           |                  |                       |              |                       |
| Repeat Dial                      | RDRF               | \$2.00  | RDBF         | \$3.50                           | USGRDR           | \$0.75 <sup>(a)</sup> | USGRDB       | \$0.75 <sup>(b)</sup> |
| Call Return                      | ACRR               | \$2.95  | ACRB         | \$4.00                           | USGCRR           | \$0.75 <sup>(a)</sup> | USGCRB       | \$0.75 <sup>(b)</sup> |
| Caller ID                        | CIDNR              | \$7.50  | CIDNB        | <del>\$7.50</del>                |                  |                       |              |                       |
| Caller ID with Name              | CCNMR              | \$8.00  | CCNMB        | <del>\$8.50</del><br><u>9.99</u> |                  |                       |              |                       |
| Caller ID Blocking (per call)    |                    |         |              |                                  | CIBPR            | \$0.00                | CIBPB        | \$0.00                |
| Caller ID Blocking (per line)    | CIBPL              | \$0.00  | CIBPL        | \$0.00                           |                  |                       |              |                       |
| Call Tracing Service             | CTR                | \$5.00  | CTB          | \$5.00                           | USGCTR           | \$1.00                | USGCTB       | \$1.00                |
| Selective Call Rejection         | CSCRR              | \$3.50  | CSCRB        | \$4.50                           |                  |                       |              |                       |
| Priority Ring                    | VIPR               | \$2.00  | VIPB         | \$3.50                           |                  |                       |              |                       |
| <b>Call Waiting ID</b>           | CWIDR              | \$0.50  | CWIDB        | \$0.50                           |                  |                       |              |                       |
| <b>Selective Call Acceptance</b> | SCAR               | \$3.50  | SCAB         | \$4.50                           |                  |                       |              |                       |
| <b>CLASS Value PAK *</b>         | CLBFR              | \$9.95  | CLBFB        | \$11.95                          |                  |                       |              |                       |
| <b>CNAM Value PAK **</b>         | CNBFR              | \$10.95 | CNBFB        | \$13.95                          |                  |                       |              |                       |

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- b. For any single or group of CLASS Services taken as an addition to an in-service access line see Service Order-Subsequent (Schedule 2(B), Rates).

ISSUED BY: ALOA J. STEVENS  
DIRECTOR  
STATE GOVERNMENT AFFAIRS  
P.O. BOX 340  
ELK GROVE, CA 95759

ISSUED: ~~FEBRUARY 14, 2006~~ MAY 18, 2006  
EFFECTIVE: ~~APRIL 1, 2006~~ JULY 4, 2006  
ADVICE LETTER NO. OR-06-046

**CITIZENS TELECOMMUNICATIONS COMPANY OF OREGON, INC.  
P.U.C. OR. NO. 3**

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- c. There is no charge for the initial addition of Per Line Blocking to a new or additional line, an in-service access line, or a number change. Charges apply to subsequent changes (see Service Order-Subsequent (Schedule 2(B), Rates)). Charges do not apply to Law Enforcement and Domestic Violence Agencies.

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ISSUED BY: ALOA J. STEVENS  
DIRECTOR  
STATE GOVERNMENT AFFAIRS  
P.O. BOX 340  
ELK GROVE, CA 95759

ISSUED: ~~FEBRUARY 14, 2006~~ MAY 18, 2006  
EFFECTIVE: ~~APRIL 1, 2006~~ JULY 4, 2006  
ADVICE LETTER NO. OR-06-046

Section IV  
 Schedule 23  
~~Original~~1st Revised Sheet No. 14

**FOR DEPARTMENT'S  
 RECEIPT STAMP**

GENERAL SERVICES

**VOICE MAIL SERVICE**  
 (Continued)

E. RATES AND CHARGES

1. The following monthly rates are in addition to any applicable charges for main telephone service:

|                                       | <u>Monthly Charge</u> | <u>Billing Code</u> |     |
|---------------------------------------|-----------------------|---------------------|-----|
| <b>Residential Packages</b>           |                       |                     |     |
| -Frontier Essentials Voice Mail       | \$ 3.95               | VMESR               |     |
| -Frontier Basic Voice Mail            | 5.95                  | VMBSR               |     |
| -Frontier Deluxe Voice Mail           | 7.95                  | VMDXR               |     |
| -Frontier Deluxe Voice Mail with Subs | 7.95                  | VMFDR               |     |
| <b>Business Packages</b>              |                       |                     |     |
| -Frontier Essentials Voice Mail       | \$ <del>67</del> .95  | VMESB               | (1) |
| -Frontier Basic Voice Mail            | <del>89</del> .95     | VMBSB               |     |
| -Frontier Basic Voice Mail with Subs  | <del>912</del> .95    | VMBBS               | (1) |
| -Frontier Deluxe Voice Mail           | <del>4213</del> .95   | VMDXB               |     |
| <b>Business Optional Applications</b> |                       |                     |     |
| -Frontier Announcement Only           | <del>57</del> .95     | VMANC               | (1) |
| -Frontier Message Routing             | 9.95                  | VBCR                |     |
| <b>Add-On Feature</b>                 |                       |                     |     |
| -Constant Touch with Operator Revert  | 4.50                  | VMCTO               |     |
| -Alternate ID <sup>(1)</sup>          | 5.00                  | VMAID               |     |
| -Operator Revert                      | 2.00                  | VMOPR               |     |

Note: (1) Per each additional set of 3 numbers.

ISSUED BY: ALOA J. STEVENS  
 DIRECTOR  
 STATE GOVERNMENT AFFAIRS  
 P.P. BOX 340  
 ELK GROVE, CA 95759

ISSUED: ~~MAY 7, 2003~~ MAY 18, 2006  
 EFFECTIVE: ~~JULY 1, 2003~~ JULY 4, 2006  
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