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200 NORTH THIRD STREET, SUITE 300 P.O. BOX 12105 HARRISBURG, PA 17108-2105 (717) 232-8199

(717) 232-8199 FACSIMILE: (717) 232-8720

E-MAIL ADDRESS: SDEBROFF@LLGM.COM WRITER'S DIRECT DIAL: 717-232-6453 LONDON
A MULTIMATIONAL
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October 26, 2005

Public Utility Commission of Oregon Attn: Filing Center P.O. Box 2148 Salem, OR 97308-2148

RE: <u>Docket AR 500 - In the Matter of a Rulemaking to Amend OARs 860-021-0120, Meter Readings and Bill Forms, and 860-021-0405, Notice of Pending Disconnection of Residential Electric or Gas Utility Service</u>

Dear Filing Center:

Enclosed please find an electronic copy of the "PREPARED DIRECT TESTIMONY OF KEVIN FENNELL OF HUNT TECHNOLOGIES, INC." in the above-captioned rulemaking proceeding. An original and five (5) hard copies of Hunt's Testimony are also being filed with this Commission. Electronic copies will be served to all participants as required.

Sincerely.

Scott H. DeBroff, Esq.

Counsel for Hunt Technologies, Inc.

BEFORE THE PUBLIC UTILITY COMMISSION OF THE STATE OF OREGON

In the Matter of a Rulemaking to Amend OARs 860-021-0120, Meter Readings and Bill Forms, and 860-021-0405, Notice of Pending Disconnection of Residential Electric or Gas Utility Service

Docket AR-500

PREPARED DIRECT TESTIMONY

OF

KEVIN FENNELL

HUNT TECHNOLOGIES, INC.

October 25, 2005

1		PREPARED DIRECT TESTIMONY
2		\mathbf{OF}
3		Kevin Fennell
4		Hunt Technologies, Inc.
5		(AR-500)
6 7		
8	Q.	Please state your name, the company you represent and your current business
9		address?
10	A.	My name is Kevin Fennell. I am employed by Hunt Technologies, Inc. My business
11		address is 6436 County Road 11, Pequot Lakes, Minnesota 56472.
12		
13	Q.	What is Hunt Technologies, Inc.?
14	A.	Hunt Technologies is a technology company that delivers industry-leading automatic
15		meter reading (AMR) solutions to the electric, water and natural gas utilities markets.
16		Based in central Minnesota, Hunt develops and supports hardware and software for more
17		than 450 customers worldwide.
18		
19	Q.	What is your current position with Hunt?
20	A.	I am currently the Product Marketing Manager for Hunt Technologies, Inc. for the TS1
21		product line.

1 Q. What are your responsibilities as Product Marketing Manager at Hunt 2 Technologies, Inc.? 3 A. I am currently responsible for maintaining the health of the TS1 Product line which 4 includes ongoing development of a number of derivative products to meet the needs of 5 both US and international utility markets. Over the past seven (7) years at Hunt 6 Technologies, I was also responsible for the TS2 product design team, from product 7 concept through product launch. 8 9 Q. Please describe your professional experience and educational background? 10 A. I graduated from the Milwaukee School of Engineering with a Bachelor of Science 11 Degree (BS) in Electrical Engineering. I went on to get a Masters in Business 12 Administration (MBA) from the University of Wisconsin. 13 I was previously employed by Wisconsin Public Service Corporation as an Electrical 14 Distribution Field Engineer. Prior to WPS, I was employed by Kewaunee Nuclear Power 15 Plant as a Controls Engineer. 16 I am a member of the Institute of Electrical and Electronics Engineers (IEEE) and the 17 United PowerLine Council (UPLC). 18 19 Q. Have you previously testified before the Public Utility Commission of Oregon or any

KF-3

other Public Utility Commission?

20

21

22

A.

No.

Q. What is the scope of this Rulemaking?

A. Advanced metering and communications technologies allow energy utilities to read their customers' meters at frequent intervals from remote locations. In addition, advanced metering and communications technologies provide the option for automated disconnection and reconnection of service, without a visit to the customer's site.

To facilitate the use of these technologies, the Commission has proposed to amend its rules related to meter readings and information for customer bills when a utility adopts such advanced metering and communication technologies, or an advanced metering infrastructure (AMI) as it is often known. The rulemaking also addresses changes to the final notice an energy utility must provide for pending disconnections of service once these technologies are utilized.

Q. What are Hunt's recommendations to the Public Utility Commission of Oregon Staff's proposed changes regarding Meter Readings and Bill Forms?

A. As was set forth in the Staff Report, following a number of workshops and exchanges of written comments, in which Hunt participated, there was general consensus on Staff's proposed changes to the rules for meter readings and bill forms. Hunt continues to support the Staff's proposed changes and modifications to OAR 860-021-0120 as spelled out in its September 2, 2005 Report.

Q.

What are Hunt's recommendations to the Public Utility Commission of Oregon Staff's proposed changes regarding the Final Notice of Pending Disconnection of Residential Energy Service?

A. It is Hunt's understanding that there is **not** consensus among the investor-owned utilities (PGE, Idaho Power & PacifiCorp) as to the Staff's proposal to retain the requirement for a site visit for final disconnection notice in cases where the utility cannot personally reach, by telephone, the customer or another adult residing at the residence. Hunt chooses not to weigh in on this portion of the rulemaking regarding the Final Notice of Pending Disconnection of Residential Service. Hunt sees this as an issue that is best

A.

9 Q. Does Hunt have any further recommendations to make in regard to this Rulemaking?

suited for resolution between the Commission and the utilities.

Yes. While Hunt is not commenting on the "Final Notice" issue as detailed above, it does offer, as an option to its current product line, a Remote Disconnect/Reconnect device. Hunt believes in the advantages of remote disconnection and reconnection and supports the notion that if these devices are placed into service by utilities, then they should not require someone to be physically on site to disconnect or reconnect power to a customer, and should never endanger homeowners by requiring them to engage their own service by interacting with the meter.

Q. Does this conclude your Direct Testimony?

20 A. Yes it does.