

Annual Recertification Reports for ETCs in Oregon

Report Formats to Satisfy Requirements of Order No. 06-292 for 2006

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- 1.2. Comparable Local Usage Plan – *CETCs only*
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Report #2 Unfulfilled Service Requests

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Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

**Choose either A. or B. below, as applicable:**

A. \_\_\_ Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

\_\_\_\_\_

2. business:

\_\_\_\_\_

\_\_\_\_\_

B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

**1.) Basic Telephone Service**

**2.) Basic Telephone Service**

**3.) Unlimited Plan available, measured plan available**

**4.) Molalla, Oregon and Extended Area Service**

**5.) Basic Residential \$14.95 / EAS \$13.00 Flat Rate / \$.07 Measured Rate**

**Basic Business \$19.95 / EAS \$18.00 Flat Rate / \$.07 Measured Rate**

**Please see attachment 1.1 (B), pages 1 & 2, for details requested above.**

1.2. Comparable Local Usage Plan – CETCs only

**Molalla Communications is not categorized as a CETC – This report does not apply**

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes \_\_\_ no \_\_\_

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Report #1 – Supported Services Offerings (Cont'd)

1.3. Supported Services Not Provided – CETCs only

**Molalla Communications is not categorized as a CETC – This report does not apply**

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? yes \_\_\_\_ no \_\_\_\_

If no, explain why not: \_\_\_\_\_

1.4. Equal Access Acknowledgement – CETCs only

**Molalla Communications is not categorized as a CETC – This report does not apply**

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes \_\_\_\_ no \_\_\_\_

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

**Choose either A. or B. below, as applicable:**

- A. \_\_\_ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2005. No additional submission is required for recertification purposes.
- B.  Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2005. In this case, choose **one** of the following alternatives for reporting:
1. \_\_\_ The number of customer requests for supported services that were not fulfilled during calendar year 2005: \_\_\_\_\_.  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  2.  The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2005: **0**.  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

**Molalla Communications is not categorized as a CETC – This report does not apply**

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR. Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2005 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2005.

**Basic Supported Services are advertised and/or disbursed throughout the year in four different ways. The four types of media used, advertising frequencies and geographic coverage's are list below.**

- **Attachment 3, pages 1 & 2, is a copy of our Basic Supported Services advertisement is given to every new-connect in English and Spanish when they come in for initial service.**
- **We have copies of the Basic Supported Services advertisement in our lobby for the Members to take with them. These are presented both in English and Spanish.**
- **We advertise in the Molalla Pioneer Newspaper (Attachment 3, pages 3, 4 & 5) up to four times a year. We advertise both in English and Spanish. The geographic coverage of our advertisement in the Molalla Pioneer extends out past our ILEC to surrounding cities, covering both of our exchanges in Molalla and Mulino, Oregon. The attached examples are for 2004 and 2006. Unfortunately, we did not run an ad for 2005 as the responsible party was out on medical leave and never returned. Upon reviewing the employee's files, publication omission was discovered and immediately corrected. Going forward, we have instituted protocols to ensure multiple employees are involved in the process, as well as placing the ad for publication earlier in the year so that errors can be addressed in a timely fashion.**
- **We advertise our rates on our website (Attachment 3, page 6), and the page is accessible by anyone with a computer in and outside our exchange.**

## Report #4 – Low-income Services – All ETCs

### 4.1. Number of Lifeline Customers

The total number of customers receiving lifeline discounts during the month of December 2005 in the designated service area: **121**.

**Please see attachment 4.1, pages 1 & 2, for additional details.**

*CETCs only:* also list counts by ILEC service area:

**Molalla Communications is not categorized as a CETC – This report does not apply**

### 4.2. Advertising of Low-Income Program Service Offerings

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2005, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

**Lifeline Services are advertised and/or disbursed throughout the year in various ways. The bullet points below outline types of media used, advertising/disbursement frequencies and geographic coverage's :**

- **Attachment 4.2, page 1, is a copy of the LifeLine advertisement that is given to every new-connect in English and Spanish when they come in for initial service.**
- **We have copies of the LifeLine advertisement in our lobby for the Members to take with them. These are presented both in English and Spanish.**
- **We advertise the availability of LifeLine in the Molalla Pioneer Newspaper, within our Basic Service Offering advertisement (Attachment 4.2, pages 2, 3 & 4). We advertise both in English and Spanish. The geographic coverage of our advertisement in the Molalla Pioneer extends out past our ILEC to surrounding cities, covering both of our exchanges in Molalla and Mulino, Oregon. The attached examples are for 2004 and 2006. Unfortunately, we did not run an ad for 2005 as the responsible party was out on medical leave and never returned. Upon reviewing the employee's files, publication omission was discovered and immediately corrected. Going forward, we have instituted protocols to ensure multiple employees are involved in the process, as well as placing the ad for publication earlier in the year so that errors can be addressed in a timely fashion.**
- **Information on the availability of LifeLine is published in our area phone book that is given to every new member, and provided yearly to every address in our service area.**

Report #5 – Outage Report – All ETCs

**Choose either A. or B. below, as applicable:**

- A.  The number of service outages, as defined in Section 860-034-0350 (9) of the Oregon PUC rules, that occurred during calendar year 2005: **0**.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

- B.  The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2005: \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

**Choose either A. or B. below, as appropriate:**

A. \_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2005 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B.  Trouble reports were **not** filed with the Oregon PUC during calendar year 2005. In this case, choose **one** of the following alternatives for reporting:

1. \_\_\_ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2005, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2.  The number of customer trouble reports, as defined in Section 860-034-0390(5) of the Oregon PUC rules, received during calendar year 2005: **1.61** per 100 working access lines.

**Customer trouble report, as defined in Section 860-034-290(5) of the Oregon PUC rules is included as Attachment 6(B)2, pages 1-3.**

**Molalla Communications is not categorized as a CETC – This report does not apply**

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

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7.1. Demonstration of use of support funds (other than low-income funds) received during 2005, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
- 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
- 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
- 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
- 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
- 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
  - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
  - 7.3.2.2. Detailed information for each project that will use support funds:
    - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
    - 7.3.2.2.2. The start date and completion data (by quarter).
    - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
    - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
    - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
    - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 – Special Commitments/Requirements – CETCs only

**Molalla Communications is not categorized as a CETC – This report does not apply**

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_ no \_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

## Report #9 – Certifications - All ETCs

### 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS/ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2006.

**Copy provided as Attachment 9.1.**

### 9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL/LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

**Affidavit provided as Attachment 9.2.**

### 9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

**Affidavit provided as Attachment 9.3.**

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Stephen Loutzenhiser, being of lawful age and duly sworn, on my oath, state that I am the President and Chief Executive Officer of Molalla Communications Company (“Company”) and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this \_\_\_\_\_ day of \_\_\_\_\_, 2006.

MOLALLA COMMUNICATIONS COMPANY

By: \_\_\_\_\_

Stephen Loutzenhiser

Its: President and Chief Executive Officer

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_ day of \_\_\_\_\_, 2006.

\_\_\_\_\_  
Notary public in and for the State of Oregon

My Commission Expires: \_\_\_\_\_

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Stephen Loutzenhiser, being of lawful age and duly sworn, on my oath, state that I am the President and Chief Executive Officer of Molalla Communications Company (“Company”) and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in

(check one):

- applicable Oregon Commission rules, or
- the CTIA Consumer Code for Wireless Carriers, or
- other (describe and explain conformance with requirements of Order No. 06-292): \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

DATED this \_\_\_\_\_ day of \_\_\_\_\_, 2006.

MOLALLA COMMUNICATIONS COMPANY

By: \_\_\_\_\_ (Signature)

Stephen Loutzenhiser

Its: President and Chief Executive Officer

SUBSCRIBED AND SWORN to before me this \_\_\_\_ day of \_\_\_\_\_, 2006.

\_\_\_\_\_  
Notary public in and for the State of Oregon

My Commission Expires: \_\_\_\_\_