

September 6, 2005

Judge Sam Petrillo  
Administrative Law Judge  
Public Utility Commission of Oregon  
PO Box 2148  
Salem, OR 97308

Dear Judge Petrillo:

This letter is in response to the letter I received today from Mr. Martin Hansen in his effort to deny us the opportunity of the time that he has had with his client to obtain information and funds to his firm.

We as customers, not lawyers, of Long Butte Water Company have made every effort to do every aspect of this case per the PUC's requests. We have in NO WAY attempted to mislead you or any of our concerned neighbors regarding our requests for an extension. Our request for an extension is not an effort to delay. We told you, Martin Hansen and all parties in the August 9, and August 20 letters that we are seeking legal counsel to represent us. We have contacted counsel and have collected funds from our neighbors who have expressed their interest in our pursuit in this matter. We have gone door to door instead of mailing in order to expedite our part in this. We have mailed, emailed, called, questioned, and kept in constant contact with the PUC in every step of our quest. We are simply asking for two more weeks. We are asking you to grant us until September 20.

We have been and are still being contacted by our neighbors on a daily basis who want to be involved in this fight to raise our rates. We have had people come by our homes and drop off checks and letters regarding their desire to fight this issue. Dan Rey, Sonnie Grossman, and myself have worked day and night trying to do everything by the laws and regulations that the PUC requires. Short of weeding through hundreds of pages of documents that have the terminology that only a legal professional can understand, we have done our best.

In response to Mr. Hansen's comments about how we are a "few individuals" representing ourselves as a homeowners association, and that the "Whispering Pines Home Owners Association" is now defunct; the home owners association that he has given documentation on in the "Business Registry Business Name Search" was called "Whispering Pines Estates Homeowners Association Second Addition". That is not the name we used or called ourselves. We wanted to use a name that would represent all of the customers that shared our feelings regarding this rate increase.

As you can see in the letter that Mr. Hansen sent you that we had delivered to our neighbors that we did change the name to “Concerned Home Owners of Whispering Pines” so that there would be no confusion. In fact as you read the second sentence it states “We are not asking for monthly due, nor are we creating any new rules or regulations.” We also state in the very first sentence that “We would like to represent you...” . We have not in any way used “scare tactics” or “misinformation” as Mr. Hansen as claimed. In reading further in this letter you will also see that we promised a 100% refund of their money if we were unable to get legal counsel.

All we are asking Judge Petrillo is for two more weeks, September 20, to be a new deadline. We can assure you that we will have our legalrepresentation and our data requests up to date by then. We have been contacted by over 100 of our neighbors, LONG BUTTE WATER CUSTOMERS , who want us to pursue this matter.

Thank you for your time and consideration. I am looking forward to our phone meeting today at 2pm.

Sincerely,  
Lisa Roberts  
Dan Rey

Enclosures  
cc: Martin Hansen - enc  
Patrick Hodge - enc  
Jason Jones - enc

I certify that I have this day served the foregoing document upon all parties of record in this proceeding by delivering a copy in person or by mailing a copy properly addressed with first class postage prepaid, or by electronic mail pursuant to OAR 860-013-0070, to the following parties or attorneys of parties:

Martin Hansen  
Francis Hansen & Martin LLP  
email: [meh@francishansenmartin.com](mailto:meh@francishansenmartin.com)

Patrick Hodge  
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Jason Jones  
Department Of Justice  
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Dated September 6, 2005

Lisa Roberts