

Customer Name  
Address  
xxxxxx, OR xxxxx-xxxx

Re: Brasada Ranch Telephone Services  
Subject: Suspension of Services

Dear XXXXX:

Intelligent Community Services, Inc (ICS) unfortunately has decided to suspend voice, video and data services to the Brasada Ranch.

As required by Oregon Statute, ICS hereby gives you notice that we will cease providing telephone service to Brasada customers on May 18, 2009. The services to be disconnected include local dial tone, long distance services, Resort wide dialing and 911 emergency services.

On May 18, 2009, all telephone services provided by Intelligent Community Services, Inc. will be terminated. Affected customers should arrange to obtain services from an alternate provider prior to that date.

If you take no action, services will continue to be provided through the termination date. You will not receive a bill for services after May 18 except to the extent that you have a remaining outstanding balance on your account.

For customers who change providers and disconnect services from ICS before May 18, the charges for those services will be pro-rated through the date of disconnect. You will receive a bill or refund based on your individual account status at that time. Any refund due to you will be paid by check to your last known billing address no more than 60 days from the date of disconnect.

ICS has contacted the appropriate authorities including but not limited to the Oregon Public Utility Commission, Crook County 911 Services, Brasada Ranch and Qwest Communications, the Incumbent Local Exchange Carrier.

We apologize for any inconvenience this may cause you. The Brasada Ranch has simply not produced the subscriber base to support our business activities.

If you have any questions, you may contact us at the following address or telephone number:

Intelligent Community Services, Inc.  
2850 SW Cedar Hills Blvd, Suite 50  
Beaverton, OR 97005

For Customer Services: 1/866-279-5348

We thank you for your business and wish you the best going forward.

Sincerely,

Harold Grover  
President/CEO