

Customer Name
Address
Portland, OR xxxxx

Re: Telecommunications Services

Dear XXXXX:

Intelligent Community Services, Inc (ICS) unfortunately has decided to suspend voice, video and data services in the Portland area.

As required by Oregon Statute, ICS hereby gives you notice that we will cease providing telephone service to customers in the Portland area on October 30, 2008. Internet and Video services will be terminated on August 31, 2008.

Affected customers should arrange to obtain services from an alternate provider prior to that date.

If you take no action, services will continue to be provided through the termination date. You will not receive a bill for services after the termination date except to the extent that you have a remaining outstanding balance on your account.

For customers who change providers and disconnect services from ICS before the termination date, the charges for those services will be pro-rated through the date of disconnect. You will receive a bill or refund based on your individual account status at that time. Any refund due to you will be paid by check to your last known billing address no more than 60 days from the date of disconnect.

If you have any questions, you may contact us at the following address or telephone number:

Intelligent Community Services, Inc.
9400 SW Beaverton-Hillsdale Highway #205
Beaverton, OR 97005
503-972-7800

We thank you for your business and wish you the best going forward.

Sincerely,



INTELLIGENT COMMUNITY SERVICES, INC.