

**BEFORE THE PUBLIC UTILITY COMMISSION  
OF OREGON**

UM 1665

In the Matter of

PIGEON POINT WATER SUPPLY  
COMPANY,

An Investigation under ORS 756.515.

ORDER  
AND  
NOTICE

DISPOSITION: INVESTIGATION OPENED; HEARING SCHEDULED

**I. INTRODUCTION**

On March 1, 2013, we asserted jurisdiction over the Pigeon Point Water Supply Company (Pigeon Point).<sup>1</sup> Pigeon Point is classified as a non-profit, mutual benefit association that provides water service to 10 tracts of land owned by seven members, and is located approximately 13 miles north of Gold Beach, Oregon.<sup>2</sup>

In recent weeks, we have received complaints from members of Pigeon Point that allege the lack of supervision and management of the association. Among other things, these complaints claim that:

- Electricity to the water system has been terminated.
- Water pipes have been cut, valves turned off, and filter systems removed.
- Some members are experiencing service problems, with no water flowing into their holding tanks.
- Some members are experiencing water quality problems, with the water at times appearing as “orangey-brown goo.”
- The President and Vice-President of the association have resigned, and the Treasurer has indicated an intent to resign.

---

<sup>1</sup> See Order No. 13-073.

<sup>2</sup> ORS 757.063 provides that the Commission will regulate the service and rates, in the same manner as public utilities, of any association of individuals that furnishes water to members if 20 percent or more of the association members file a petition with the Commission requesting such regulation and the Commission finds it is in the public interest to regulate the association.

**II. NOTICE OF INVESTIGATION AND HEARING**

Based on these allegations, we find sufficient cause to open, on our own motion, an investigation into the water service provided by Pigeon Point under our authority in ORS 756.515(1). We also find that, based on this preliminary information, sufficient grounds exist to warrant a hearing on this matter, as permitted under ORS 756.515(2).

The Public Utility Commission of Oregon has scheduled a hearing as follows:

**DATE:** August 1, 2013

**TIME:** 10:00 a.m.

**LOCATION:** City Hall  
Council Chambers  
29592 Ellensburg Ave.  
Gold Beach, OR 97444

The hearing is an investigation to determine whether Pigeon Point is meeting its duties and obligations as a regulated utility providing water service and, if not, whether need exists to appoint a regent to operate the association under OAR 860-036-0365.

Due to the expedited nature of this case, this hearing is being set with less than 10 days' notice. To request postponement, a party must submit a motion under OAR 860-001-0420.

If you have questions, please contact the Administrative Hearings Division by telephone (503-378-6678) or by e-mail ([puc.hearings@state.or.us](mailto:puc.hearings@state.or.us)).

IT IS SO ORDERED.

Made, entered, and effective JUL 26 2013

*Susan Ackerman*  
\_\_\_\_\_  
Susan K. Ackerman *JH*  
Chair

*John Savage*  
\_\_\_\_\_  
John Savage  
Commissioner

*Stephen M. Bloom*  
\_\_\_\_\_  
Stephen M. Bloom  
Commissioner

