### BEFORE THE PUBLIC UTILITY COMMISSION

#### OF OREGON

UM 1305

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In the Matter of	)	
	)	
WANTEL, INC., dba ComspanUSA	)	
	)	ORDER
Application for Designation as an Eligible	)	
Telecommunications Provider, Providing	)	
Services to Customers under the Federal	)	
Lifeline/Link Up Program and the State of	)	
Oregon Telephone Assistance Program.	)	

#### DISPOSITION: APPLICATION APPROVED

On January 17, 2007, Wantel, Inc., dba ComspanUSA (Wantel), filed an application with the Public Utility Commission of Oregon (Commission) requesting designation as a federal eligible telecommunications provider (ETP), pursuant to OAR 860-033-0005. Designation as a federal ETP will authorize Wantel to participate in the federal Lifeline/Link Up program, as well as the Oregon Telephone Assistance Program (OTAP) in the Bandon wire center. A description of the filing and its procedural history is contained in the Staff Report, attached as Appendix A, and incorporated by reference.

In order to be designated as a federal ETP, a telecommunications service provider must be designated as a federal eligible telecommunications carrier (ETC) by a state public utility commission. Staff finds that Commission Order No. 05-856 designated Wantel as an ETC on July 14, 2005. In order to be designated as a state ETP, a telecommunications service provider must comply with the federal requirements contained in C.F.R. § 54.101. The applicant must also demonstrate that it will comply with OAR 860-033-0005 through OAR 860-033-0100. Staff finds that Wantel has satisfied the requirements to provide OTAP to qualifying customers, as further provided in Appendix A.

Staff recommends that the Commission grant Wantel's request to be designated as an ETP pursuant to OAR 860-033-0005. Granting the petition will authorize Wantel to participate in the federal Lifeline/Link Up program and OTAP.

At its Public Meeting on March 13, 2007, the Commission adopted Staff's recommendation and approved Wantel's application for designation as an ETP in the proposed designated service area.

### **ORDER**

IT IS ORDERED that Wantel's application for designation as a federal Eligible Telecommunications Provider in the Bandon wire center is approved.

Made, entered, and effective

MAR 1 6 2007

Lee Beyer
Chairman

Ray Baum
Commissioner

A party may request rehearing or reconsideration of this order pursuant to ORS 756.561. A request for rehearing or reconsideration must be filed with the Commission within 60 days of the date of service of this order. The request must comply with the requirements in OAR 860-014-0095. A copy of any such request must also be served on each party to the proceeding as provided by OAR 860-013-0070(2). A party may appeal this order by filing a petition for review with the Court of Appeals in compliance with ORS 183.480-183.484.

#### ITEM NO. CA1

# PUBLIC UTILITY COMMISSION OF OREGON STAFF REPORT PUBLIC MEETING DATE: March 13, 2007

REGULAR	CONSENT	X	EFFECTIVE DATE	March 13, 2007

DATE:

March 6, 2007

TO:

**Public Utility Commission** 

FROM:

Jon Cray, RSPF Manager

THROUGH: Rick Willis, PUC Executive Directo

David Poston, Central Services Division Administrator

SUBJECT: WANTEL INC: Designation as an Eligible Telecommunications Provider,

Providing Services to Customers Under the Federal Lifeline/Link-Up

Program and the State of Oregon Telephone Assistance Program (OTAP).

#### STAFF RECOMMENDATION:

Staff recommends that the Commission grant Wantel, Inc.'s request to be designated as an Eligible Telecommunications Provider (ETP) pursuant to Oregon Administrative Rule (OAR) 860-033-0005 in the Bandon wire center. Granting the petition will authorize Wantel, Inc. to participate in the Federal Lifeline/Link-Up Program, as well as the Oregon Telephone Assistance Program in the Bandon wire center.

#### **DISCUSSION:**

# A. The Application of Wantel, Inc.

Commission Order No. 06-681 designated Wantel Inc. a federal eligible telecommunications carrier (ETC) on December 21, 2006 in the Bandon wire center. The company now seeks designation as an ETP in order to participate in the Federal Lifeline/Link-Up Program and the State of Oregon Telephone Assistance Program (OTAP) in the Bandon wire center. The corporation submitted their application to provide OTAP services in Bandon, Oregon on January 17, 2007. Wantel Inc., doing business as Comspan, is a Southern Oregon based telecommunications provider. Wantel Inc. is currently authorized as a federal ETC and participates in OTAP in the Oakland, Roseburg, Sutherlin, and Winston wire centers.

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## D. Oregon Telephone Assistance Program

In states that maintain their own low-income support programs, the FCC requires customers to meet state eligibility requirements in order to receive Federal Lifeline/Link-Up support. In states that do not have their own income support programs, customers are required to meet default federal eligibility requirements. In Oregon, customers are eligible to receive OTAP and Lifeline/Link-Up assistance if they are currently receiving federal food stamps or assistance from another low-income program for which eligibility requirements do not exceed 135% of the federal poverty level. In addition to food stamps, customers receiving assistance such as Temporary Assistance to Needy Families, Supplemental Security Income or coverage under an approved medical program may qualify.

## E. The Federal ETC Designation Process

Before a telecommunications service provider can receive federal USF support (whether high cost support or Lifeline/Link-Up), it must be designated as a federal ETC by a state public utility commission. On December 21, 2006, Wantel, Inc. was granted an ETC designation in the Bandon wire center by the Commission through Order No. 06-681, Docket UM 1255.

## F. The State ETP Designation Process

In order to be designated as a state ETP to participate in OTAP, a telecommunications service provider must comply with the federal requirements contained in C.F.R. § 54.101. The applicant must also demonstrate that it will comply with OAR 860-033-0005 through OAR 860-033-0100, which includes the rules applicable to OTAP. Wantel, Inc. filed its completed OTAP ETP Application form on January 17, 2007. The application is attached to this memo.

Staff found that the application was complete and responsive. As part of the application, Wantel, Inc. agreed to abide by the PUC Oregon Administrative Rules pertaining to OTAP. These rules specifically apply to procedures for approving, denying and terminating OTAP recipients, timelines for submitting reports, requirements regarding customer confidentiality and expectations pertaining to Link-Up. In summary, Wantel, Inc. has satisfied the requirements to provide OTAP to their qualifying customers.

STICCUCLIO

Oregon Telephone Assistance Program (OTAP) Application for Eligible Telecommunications Provider (ETP) to provide OTAP Services

11.	Application Information and Service Plan						
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	Name: MICH	ELLE ELKINS					
	Address: 1012 SE OAK AVENUE						
	City: ROSEB	URG State: <u>OR</u> Zip: <u>974</u> 70					
Phone number: <u>541-229-0229</u> Fax: 541-229-2148							
	E-Mail: mich	clle.elkins@comspanusa.net					
4. Are you authorized to provide telecommunications services in the State of							
	X YesOregon PUC Telecommunications Service Provider ID No. 7439						
	No	Stop. You must apply for and obtain Oregon PUC approval to offer telecommunications services in the State of Oregon before you can participate in the OTAP program.					
5.	Are you currently designated as a federal Eligible Telecommunications Carrier (ETC) by Oregon Public Utility Commission in the service areas where you intend to participate in OTAP?						
	xx_YesDock	cet No. <u>UM 1255</u>					
	No	Stop. OTAP is an adjunct to the federal universal service fund Lifeline and Linkup programs. You must apply for and obtain designation as a federal eligible telecommunications carrier (ETC) in those service areas where you intend to participate in OTAP.					

6. List the specific Oregon exchanges where you seek to participate in OTAP. If your current federal ETC service area is not coextensive with specific Oregon exchanges, please list the incumbent local exchange carrier (ILEC) wire centers where you are authorized as a federal ETC and intend to participate in OTAP. If additional space is required, please use a separate sheet of paper

Exchange or Wire Center	Incumbent ILBC
ROSEBURG	_QWEST
WINSTON	QWEST
OAKLAND/SUTHERLIN	QWEST
BANDON	VERIZON
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- 7. OAR 860-033-0005 states that an ETP must offer services under 47 CFR §54.101 using either using its own facilities or a combination of its own facilities and resale of another carrier's services (including the services offered by another eligible telecommunications provider throughout the service area). Pursuant to 47 C.F.R. §54.201(f), the requirement of using their "own facilities" includes, but is not limited to, purchasing unbundled network elements from another carrier. On a separate sheet of paper, please provide the following for the service area in which the applicant seeks to participate in OTAP.
  - a. A general description of the telecommunications facilities owned and operated by the applicant (for example, switches, outside plant assets, fiber optic transmission equipment, ILEC collocations, etc.);
  - b. A list of the ILECs from whom the applicant purchases unbundled network elements;
  - c. A list of the ILECs or other ETCs the applicant uses to provide resale service;
  - d. A list of interconnection agreements the applicant maintains with Oregon ILECs and the effective date of such agreements;
  - e. A list of interexchange carriers the applicant will use to provide interstate and intrustate toll services for its OTAP customers.

8. The number of residential, business and tribal basic service customers served by the applicant as of December 31, of the most recent calendar year. Specify whether these customers are served by wireline service or wireless instruments.

# Part II. Conditions to Provide OTAP Services to Qualifying Oregonians

These conditions apply in addition to the general conditions of certification. Violating these conditions, or misrepresenting information provided to PUC in the course of administering the OTAP programs may result in cancellation of your Telecommunications Provider's Certificate, your authority to provide OTAP Services and/or an order requiring you to refund with interest and penalties of any OTAP support distributed under false information.

- 1. The applicant agrees to offer reduced residential rates to eligible low-income customers pursuant to the Oregon Telephone Assistance program (OTAP). See OAR 860-033-0001 through 0046.
- 2. The applicant understands that only PUC may approve OTAP benefits for the consumer and provide benefits to OTAP consumers after PUC has notified the applicant of their eligibility. A telecommunication provider who grants OTAP benefits to ineligible customers will have the total amount of the OTAP benefits that were given to those customers deducted from the monthly or quarterly OTAP reimbursement invoices that the telecommunications provider submits to the Commission (OAR 860-033-0045 (1) (d)).
- 3. The applicant agrees that they will ensure the consumer will see their OTAP credit within 30 days from the date that the applicant has been notified of the consumer's eligibility status, and to remove consumers within 30 days after they no longer qualify for OTAP benefits.
- 4. The applicant agrees that if an OTAP consumer did not receive his or her benefits from the applicant after being approved by the Commission, that the applicant will reimburse the consumer up to a maximum of one year of OTAP benefits credited to their telephone line (OAR 860-033-0030 (7)).
- 5. The applicant agrees that they will submit reports for reimbursement quarterly (if they have less than 1,000 OTAP consumers) or monthly (if they have more than 1,000 OTAP consumers). Reports are expected to be submitted even if there are zero consumers (OAR 860-033-0045 (1)).
- 6. The applicant agrees that upon request, a qualifying OTAP recipient shall be entitled to toll limitation service from an eligible telecommunications carrier, when available, at no additional charge. Further, the applicant agrees not to deny or disconnect basic service to an OTAP customer for failure to pay toll charges, or require a deposit from OTAP consumers who voluntarily elect to receive toll-blocking services. (OAR 360-021-0200 (5), and 360-021-0335 (4) (b)).

- 7. An OTAP recipient is required to be the named subscriber to the local telecommunication service in order for that household to qualify for OTAP benefits. PUC may waive this requirement if it determines that good cause exists. Applicant agrees to comply with reimbursing OTAP consumers who are not named subscribers at the Commission's request.
- 8. The applicant agrees to ensure that confidential information (including phone number, addresses, contact information and social security numbers) of OTAP recipients is protected (OAR 360-033-0030 (5). The applicant agrees to maintain a written policy to ensure that the applicant's staff does not breach the confidentiality of OTAP consumers, and to do background checks on employees who have access to customer records.
- 9. The applicant agrees to have in place database encryption and firewall technologies to protect customer service information stored electronically.

X	APPLICANT UNDERSTANDS ALL O	CTHE AROVE COMPETIONS
	AND AGREES TO ABIDE BY ALL AF RULES, STATE LAW AND THE CON	PLICABLE COMMISSION
	PLEASE INITIAL BOX AT LEFT.	DITIONS OF OBRUITOMING.
Signature of	person authorized to represent applicant	Liaison Officer Title
Marty Patro	vsky	1/16/2007
Printed Nam	ie	Date