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BEFORE THE PUBLIC UTILITY COMMISSION

# OF OREGON

## UM 916/UM 1075

In the Matters of	)	
	)	
EXTENDED AREA SERVICE	)	
Petition by the Government Camp	)	ORDER
exchange for EAS to the Portland Extended	)	
Area Service Region. (UM 916),	)	
	)	
and	)	
	)	
Petition by the South Beach exchange for	)	
EAS to Lincoln City, Gleneden Beach,	)	
Depoe Bay, and Toledo exchanges	)	
(UM 1075).	)	

# **DISPOSITION: PETITIONS GRANTED**

On June 7, 2004, the Commission signed Order Nos. 04-313 and 04-315, granting the extended area service (EAS) petitions by the South Beach exchange to Depoe Bay, Gleneden Beach, Lincoln City and Toledo, and the Government Camp exchange to the Portland EAS Region, respectively. In those orders, the Commission required the telephone companies to provide two brochures to each customer regarding the change in EAS service.

On July 22, 2004, Qwest Corporation (Qwest) petitioned the Commission for waiver of the brochure requirement for exchanges in which EAS rates will not change. Those exchanges are Toledo, in docket UM 1075, and Burlington, Lake Oswego, North Plans, Oak Grove-Milwaukie, Oregon City, and Woodburn-Hubbard, in docket UM 916. On July 30, 2004, Verizon Northwest, Inc. (Verizon) filed a similar petition in UM 916 for the Beaverton, Forest Grove, Gresham, Hillsboro, Hoodland, Newberg, Sandy, Scholls, Sherwood, Stafford, Sunnyside, Tigard, Vernonia, and Yamhill exchanges.

Qwest and Verizon have instead offered to print notices on their customers' monthly telephone bills. The notice would read as follows:

Effective [Month/Date, 2004] you will no longer have to dial 1+ for calls to [community]. Your calls to [community] will become part of your local calling area and there will be no additional charge to you. Your Flat or Measured Extended Area Service rate will not change.

The other parties and Staff have not objected to using the substitute notice instead of the brochures.

Qwest and Verizon are correct that the extensive notice requirements are more useful for exchanges in which rates will increase than for exchanges in which rates will remain the same. Therefore, the notice requirements in Order Nos. 04-313 and 04-315 are waived as to the exchanges in which rates will remain the same. The proposed language is approved and shall be printed on customer bills prior to the EAS implementation date.

## **ORDER**

### IT IS ORDERED that:

- 1. The customer notice requirements in Order No. 04-313 and 04-315 are waived as to customers in exchanges in which EAS rates will not increase.
- 2. Qwest Corporation and Verizon Northwest, Inc., shall print the proposed notices on customer bills prior to the date of EAS implementation.

Made, entered, and effective	
Lee Beyer Chairman	John Savage Commissioner
	Ray Baum Commissioner

A party may request rehearing or reconsideration of this order pursuant to ORS 756.561. A request for rehearing or reconsideration must be filed with the Commission within 60 days of the date of service of this order. The request must comply with the requirements in OAR 860-014-0095. A copy of any such request must also be served on each party to the proceeding as provided by OAR 860-013-0070(2). A party may appeal this order to a court pursuant to applicable law.