



September 30, 2016

Oregon Public Utility Commission
Attention: Joan Grindeland, Tariff Coordinator
201 High Street SE
Salem, OR 97301-3612

RE: Order No. 16-363, Docket No. UM 1786,
Advice No. 2016-016 for Qwest Corporation d/b/a CenturyLink QC

Dear Members of the Commission:

Qwest Corporation d/b/a CenturyLink QC is filing tariff revisions to its Statement of Interconnection and Unbundled Elements in compliance with Commission Order No. 16-363 in Docket No. UM 1786, which approved CenturyLink's petition to abandon Busy Line Verify and Busy Line Interrupt, effective October 1, 2016.

The revised sheets are listed on Attachment A.

Copies of the current sheets will be provided with the confirmation email and the filing. If you have questions regarding this filing, please contact me at the phone number or email address listed below.

Sincerely,

A handwritten signature in cursive script that reads "Debra Levy".

Debra Levy
Manager, Regulatory Operations

Enclosures

ec: Phil Grate, John Felz, Tre Hendricks (CenturyLink)

DEBRA LEVY
Debra.Levy@CenturyLink.com
600 New Century Parkway
New Century, KS 66031
Voice: (913) 353-7088

**Qwest Corporation d/b/a CenturyLink QC
Statement of Interconnection and Unbundled Elements**

<u>SECTION</u>	<u>SHEET</u>
1	29
1	30
2	15

ISSUED: October 1, 2016

1. DEFINITIONS

1.3 ANCILLARY SERVICES AND ARRANGEMENTS (Cont'd)

1.3.5 OPERATOR SERVICES [1]

(C)

Operator Services network elements provide a number of live or mechanized assistance to aid customers.

Following is a list of Operator Services network elements:

- Basic Calling Card
- Station-to-station
- Person-to-person

(D)

(D)

A. Descriptions

1. Basic Calling Card

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card without the assistance of an operator and to Station-to-Station calling card calls where equipment is not available and operator assistance is required to complete the call. This also applies when the calling person dials the appropriate access code (usually zero), plus the telephone number to complete the call and operator assistance is limited to recording the calling card number for billing purposes.

2. Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number and sent paid. This also applies to calls placed from Public Access Lines.

3. Operator-Assisted Person-to-Person

Applies when a calling person names the particular party to be reached by an operator. This also applies to calls placed from Public Access Lines. The party may be:

- A person
- A station, department or office reached through a Company or customer-provided PBX attendant

[1] Commission Order No. 16-363 in Docket No. UM 1786 approved CenturyLink's petition to abandon Busy Line Verify and Busy Line Verification and Interrupt, effective October 1, 2016.

(N)

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(N)

ISSUED: OCTOBER 1, 2016

1. DEFINITIONS

1.3 ANCILLARY SERVICES AND ARRANGEMENTS

1.3.5 OPERATOR SERVICES

A.3. (Cont'd)

Person-to-Person also applies when the calling person:

- Cannot speak to the intended person or station but agrees to speak to someone else
- Requests an operator to make arrangements with a person to receive a call at a specified time

(D)

(D)

4. Operator Assistance

(T)

Operator Assistance is where the operator provides a service for the customer which does not have the potential of resulting in an operator surcharge to the end user customer. Such calls include, but are not limited to:

- Local calls classified as direct distance dialed by the operator because of transmission problems,
- Local calls to 800 (8XX) numbers where operator assistance was requested,
- Locals calls where the operator has determined there should be no AMA billing, such as verification attempts where trouble was found on the line,
- Callers asking for dialing instruction or other information and assistance, rate quotes, emergency call completion and providing credit.

QWEST CORPORATION D/BA CENTURYLINK QC
STATEMENT OF INTERCONNECTION AND UNBUNDLED ELEMENTS
Oregon

(C)

SECTION 2
Sheet 15

ISSUED: October 1, 2016

2. RATES AND CHARGES

2.8 ANCILLARY SERVICES

	CHARGE	
• Intercept, per occurrence		
- Machine handled	\$0.021	
- Operator handled	0.143	
• Operator Services, per occurrence		
- Basic calling card	0.24	
- Station-to-station (including connect to DA)	0.46	
- Person-to-person	2.07	(D)
		(D)
• Directory Assistance, per occurrence	0.33	

(D)