

August 26, 2014

Attn: Joan Grindeland Oregon Public Utility Commission 3930 Fairview Industrial Dr. SE Salem, OR 97308-1088

RE: **(DO NOT REDOCKET)** Supplement No. 1 to Advice No. 335 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink P.U.C. Or. No. 5.

Dear Members of the Commission:

Attached for electronic filing are revised sheets for the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink P.U.C. Or. No. 5. The original sheets were submitted with an issue date of August 19, 2014 issue date and an effective date of September 20, 2014. Supplement No. 1 delays the effective date until September 23, 2014.

Schedule 36 Fourth Revised Sheet No. 36.7 Schedule 39 Second Revised Sheet No. 39.13

This filing moves the location of the 30-day Satisfaction Guarantee offer from Schedule 39, <u>Packaged Services</u>, to Schedule 36, <u>Competitive Response</u>. In the original filing, the 30-day Satisfaction Guarantee was included with the Pure Broadband Bundle rather than with several other permanent offers included in Schedule 36 under the Competitive Response Program. Current paper copies of the CenturyTel of Oregon, Inc. and CenturyTel of Eastern Oregon, Inc. P.U.C. Or. No. 5 sheets will be provided.

Please contact me if you have any questions regarding this filing.

Sincerely,

Dawn Salaver

Enclosures

cc: Ron Trullinger, John Felz

OR 14-05

Tel: 303-992-5835 Fax: 720-578-2912 http://about.centurylink.com

CenturyTel of Oregon, Inc.

SCHEDULE 36

COMPETITIVE RESPONSE

13. Simple Choice Unlimited \$10 for 12 Offer

Existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

14. 30-day Satisfaction Guarantee Offer

(M)

A 30-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

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(M) Material now appearing on this sheet was previously found on Sheet No. 39.13.

Advice No. 335 Supplement No. 1 Issued: August 19, 2014

Issued by: CenturyLink

By Darlene N. Terry, Title: Manager, Tariffs

Effective: September 23, 2014

CenturyTel of Oregon, Inc.

SCHEDULE 39

PACKAGED SERVICES

11. **PURE BROADBAND BUNDLE**

DESCRIPTION Α.

Pure Broadband Bundle includes flat rate residence or business one-party line service and features as specified.

B. **FEATURES**

Outbound Call Block Feature Non-published Telephone Number Service Billed Number Screening (Optional)

TERMS AND CONDITIONS

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with one-party line service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company's directory assistance records. Extended Area Service (EAS) surcharges do not apply.

The bundle rate will include the Subscriber Line Charge.

Service Charges or nonrecurring charges do not apply.

RATES D.

> Residence **Business** Per Bundle, per month \$19.90 \$35.11

(M) Material moved to Sheet No. 36.7.

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