



20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

September 9, 2015

Advice Letter No. OR-15-04 (Supplement 1)

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Bundled Service

Dear Ms. Grindeland:

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets.

The purpose of this supplemental filing is to change the requested effective date of September 20, 2015 to September 23, 2015 introducing Frontier OneVoice bundled service. The company respectfully requests that this filing be considered under Less than Statutory Notice due to a national roll-out of this new product. An LSN Form 260 is included with this filing.

The rate for this bundle of services does not exceed the total of the individual tariffed rates for the service components of the bundle.

It is respectfully requested that this filing become effective on September 23, 2015.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this supplemental tariff filing should be directed to me at (503) 645-7909 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee Willer
Manager, State Government & Regulatory Affairs

RW:lms
Enclosures

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER ONEVOICE

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this tariff.

C. GENERAL

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Basic Voice Mail and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line	Caller ID
Call Forwarding Busy/No Answer	Anonymous Call Rejection
Unlimited Extended Area Service	Call Forward
Voice Mail - Basic	Multi-line Hunting
Call Waiting/Cancel Call Waiting	Three-Way calling

Premium Feature Package

Call Return	Selective Call Forward
Call Transfer	Selective Call Acceptance
Repeat Dial	Selective Call Rejection
Priority Ring	Speed Calling (30)
	Voice Mail - Enhanced

(N)

(N)

Section IV
Schedule 20
2nd Revised Sheet No. 52

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER ONEVOICE (Continued)

D. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
9. The bundle is offered on a month-to-month, one, two or three year term basis.
10. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
11. Term plans will auto renew unless notification is received from the customer sixty days in advance.

(N)

(N)

ISSUED BY: STEVE CROSBY
SENIOR VICE PRESIDENT
REGULATORY AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 92624

ISSUED: SEPTEMBER 9, 2015
EFFECTIVE: SEPTEMBER 23, 2015
ADVICE LETTER NO. OR-15-04 (Supplement 1)

Section IV
Schedule 20
2nd Revised Sheet No. 53

FOR DEPARTMENT'S
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GENERAL SERVICES

BUNDLED SERVICES

FRONTIER ONEVOICE (Continued)

E. RATES AND CHARGES

1. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

Monthly Rate

Basic Bundle	\$44.99
Term Price with a 1, 2 or 3 year commitment	\$29.99
Premium Feature Package	\$9.99

(N)

(N)

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SENIOR VICE PRESIDENT
REGULATORY AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 92624

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EFFECTIVE: SEPTEMBER 23, 2015
ADVICE LETTER NO. OR-15-04 (Supplement 1)

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON
550 CAPITOL STREET NE, SUITE 215
SALEM OR 97301-2551

IN THE MATTER OF THE APPLICATION OF) UTILITY L.S.N. APPLICATION
Citizens Telecommunications Company of Oregon d/b/a)
Frontier Communications of Oregon (Frontier)
Advice No. OR-15-04 (Supplement 1)) NO. _____

(UTILITY COMPANY)) (LEAVE BLANK)
TO WAIVE STATUTORY NOTICE.)


NOTE: ATTACH EXHIBIT IF SPACE IS INSUFFICIENT.

1. GENERAL DESCRIPTION OF THE PROPOSED SCHEDULE(S) ADDITION, DELETION, OR CHANGE. (SCHEDULE INCLUDES ALL RATES, TOLLS AND CHARGES FOR SERVICE AND ALL RULES AND REGULATIONS AFFECTING THE SAME)
Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) Advice No. OR-15-04 (Supplement 1) implements a new bundle of business services called Frontier OneVoice.

2. APPLICANT DESIRES TO CHANGE THE SCHEDULE(S) NOW ON FILE KNOWN AND DESIGNATED AS: (INSERT SCHEDULE REFERENCE BY NUMBER, PAGE, AND ITEM)
Citizens Telecommunications Company of Oregon P.U.C. No. 3, Section IV, Schedule 20, 2nd Revised Sheet No. 51, 2nd Revised Sheet No. 52, 2nd Revised Sheet No. 53.

3. THE PROPOSED SCHEDULE(S) SHALL BE AS FOLLOWS: (INSERT SCHEDULE REFERENCE BY NUMBER, PAGE AND ITEM)
Citizens Telecommunications Company of Oregon P.U.C. No. 3, Section IV, Schedule 20, 2nd Revised Sheet No. 51, 2nd Revised Sheet No. 52, 2nd Revised Sheet No. 53.

4. REASONS FOR REQUESTING A WAIVER OF STATUTORY NOTICE:
Due to a communications oversight, the tariff author was operating under historical filing timelines for CTC of OR as 10 days prior to effective date for small company regulation. PUC staff identified in May of 2015 that CTC of OR should be treated as a large telecommunications utility because of its affiliation with Frontier Communications Northwest Inc. Staff indicated that this should be a 30 day filing, however, due to this being a national product roll-out, the company is asking that this filing be reviewed under less than statutory notice so Oregon speed to market and availability of the product is not affected. The requested effective date is September 23, 2015.

6. AUTHORIZED SIGNATURE 	TITLE State Regulatory Manager	DATE 09/09/15
PUC USE ONLY		
<input type="checkbox"/> APPROVED <input type="checkbox"/> DENIED	EFFECTIVE DATE OF APPROVED SCHEDULE(S) OR CHANGE	
AUTHORIZED SIGNATURE	DATE	

GENERAL SERVICES

BUNDLED SERVICES

~~RESERVED FOR FUTURE USE~~ FRONTIER ONEVOICE

(N)

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this tariff.

C. GENERAL

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Basic Voice Mail and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

<u>Single Party Flat Rate Access Line</u>	<u>Caller ID</u>
<u>Call Forwarding Busy/No Answer</u>	<u>Anonymous Call Rejection</u>
<u>Unlimited Extended Area Service</u>	<u>Call Forward</u>
<u>Voice Mail - Basic</u>	<u>Multi-line Hunting</u>
<u>Call Waiting/Cancel Call Waiting</u>	<u>Three-Way calling</u>

Premium Feature Package

<u>Call Return</u>	<u>Selective Call Forward</u>
<u>Call Transfer</u>	<u>Selective Call Acceptance</u>
<u>Repeat Dial</u>	<u>Selective Call Rejection</u>
<u>Priority Ring</u>	<u>Speed Calling (30)</u>
	<u>Voice Mail - Enhanced</u>

(N)

ISSUED BY: KENNETH MASON STEVE CROSBY
SENIOR VICE PRESIDENT

GOVERNMENT & REGULATORY AFFAIRS
180 S. CLINTON AVE 9260 E. STOCKTON BLVD.
ROCHESTER, NY 14646 ELK GROVE, CA 95624

ISSUED: JUNE 28, 2012 SEPTEMBER 9, 2015
EFFECTIVE: JULY 14, 2012 SEPTEMBER 23,
2015
ADVICE LETTER NO. OR-125-04 (Supplement 1)

GENERAL SERVICES

BUNDLED SERVICES

~~RESERVED FOR FUTURE USE~~ FRONTIER ONEVOICE (Continued)

(N)

D. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
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10. Term plans will auto renew unless notification is received from the customer sixty days in advance.

(N)

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Section IV
Schedule 20
~~1st~~^{2nd} Revised Sheet No. 53

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GENERAL SERVICES

BUNDLED SERVICES

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(N)

E. RATES AND CHARGES

1. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	<u>Monthly Rate</u>
<u>Basic Bundle</u>	<u>\$44.99</u>
<u>Term Price with a 1, 2 or 3 year commitment</u>	<u>\$29.99</u>
<u>Premium Feature Package</u>	<u>\$9.99</u>

(N)

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