



February 6, 2015

Advice No. 2123

The Honorable Commissioners Ackerman, Bloom and Savage  
Oregon Public Utility Commission  
3930 Fairview Industrial Drive SE  
Salem, Oregon 97302-1166

Attention: Joan Grindeland

Dear Commissioners:

Attached for electronic filing are revised sheets for Qwest Corporation d/b/a CenturyLink Tariff No. 33. This filing is being submitted with a proposed effective date of March 13, 2015.

Section 1	2nd Revised Sheet 10
Section 1	4th Revised Sheet 15
Section 5	2nd Revised Sheet 181
Section 5	1st Revised Sheet 182
Section 10	3rd Revised Index Sheet 1
Section 10	Original Sheet 1
Section 10	Original Sheet 2

This filing introduces Call Line Identifier, an arrangement that attempts to trace and identify, at the request of the subscriber, the origin of obscene, harassing, and/or other nuisance types of telephone calls. Call Line Identifier is intended for use in situations where a call trace arrangement is required for a specified line for an extended period. Results of a successful trace will only be provided to appropriate law enforcement personnel upon CenturyLink's receipt of a signed Disclosure Authorization by the subscriber.

Enclosed is a confidential exhibit, which contains commercially valuable information and/or trade secrets and is submitted to Staff in confidence pursuant to ORS 192.501, 192.502 and 646.641 Et seq. We understand that you will notify us prior to release of any such information in sufficient time to seek a protective order from the Commission or to otherwise preserve its confidentiality.

The proposed effective date of this filing is March 13, 2015. Questions concerning this filing may be directed to me or to Ron Trullinger at (503) 242-5089.

Yours very truly,

A handwritten signature in cursive script that reads "Dawn Salaver".

Dawn Salaver

Attachments

Dawn Salaver  
Regulatory Operations  
1801 California St., 10th Floor  
Denver, Colorado 80202  
303-992-5835  
[Dawn.Salaver@centurylink.com](mailto:Dawn.Salaver@centurylink.com)

**Qwest Corporation d/b/a CenturyLink QC**

**P.U.C. OREGON No. 33  
EXCHANGE AND**

**SECTION 1  
2nd Revised Sheet 10  
Cancels 1st Revised Sheet 10**

**1. APPLICATION AND REFERENCE**

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**Qwest Corporation d/b/a CenturyLink QC**

**P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES**

**SECTION 1  
4th Revised Sheet 15  
Cancels 3rd Revised Sheet 15**

**1. APPLICATION AND REFERENCE**

**1.3 SUBJECT INDEX**

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(D) Material has been moved to the Price List.

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

SECTION 5  
2nd Revised Sheet 181  
Cancels 1st Revised Sheet 181

## 5. EXCHANGE SERVICES

### 5.7 DIRECTORY SERVICES

#### 5.7.1 LISTING SERVICES (Cont'd)

##### D. Nonpublished Telephone Numbers

1. A customer may request that the telephone number of his or her service not be published in the Company's directories. If the customer makes such a request, the Company will take reasonable precautions:
  - a. Not to publish the number in any of its publicly distributed directories.
  - b. Except when authorized by law, the Company will not disclose a nonpublished number to any person other than its own employees or representatives, other telephone companies or information providers (for billing purposes only), authorized public safety agencies where calls are placed to the emergency number 9-1-1, or other telephone customers who are billed for calls placed to or from nonpublished numbers.
2. An exception to the above procedure for disclosure of such information shall only be made when a law enforcement officer asserts:
  - a. An emergency exists involving imminent threat to life or limb of substantial property damage or
  - b. An emergency exists involving the urgent necessity of contacting or attempting to contact next of kin on the death or serious injury of a person or in aid of identifying an unidentified person or
  - c. An emergency exists involving the urgent necessity for prompt apprehension of a known or suspected criminal or
  - d. The information is sought under a continuing investigation concerning apprehension of a criminal or recovery of stolen property.
    - In these instances the information will be granted upon confirmation of the identity of the law enforcement official.
    - The reason the information is sought must be stated and will be submitted to the Public Utility Commission by the Company in a monthly report. This report will also include the number of requests and the requesting agency.

(M)

(M)

(M) Material has been moved from Sheet 182.

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

SECTION 5  
1st Revised Sheet 182  
Cancels Original Sheet 182

## 5. EXCHANGE SERVICES

### 5.7 DIRECTORY SERVICES

#### 5.7.1 LISTING SERVICES

##### D. Nonpublished Telephone Numbers

##### 3. Utilization of Call Trace and Call Line Identifier

**Parties with nonpublished numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.**

(N)

(N)

##### E. Nonlisted Telephone Number Service

1. A customer may request that the telephone number be published only in the Company records containing such information available to the general public.
2. If the customer makes such a request, the Company will take reasonable precautions not to publish the number in its publicly distributed directories.

##### F. Liability for Nonpublished and Nonlisted Telephone Numbers

1. The customer, releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever whether suffered, made, instituted or asserted by the customer or by any other party or person caused or claimed to have been caused directly or indirectly by the publication of the number or the disclosing of the number to any person.
2. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of the number in its publicly distributed directories.

**Qwest Corporation**

**P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES**

**SECTION 10  
3rd Revised Index Sheet 1  
Cancels 2nd Revised Index Sheet 1**

**10. MISCELLANEOUS SERVICE OFFERINGS**

<b>SUBJECT</b>	<b>SHEET</b>	
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# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

SECTION 10  
Original Sheet 1

## 10. MISCELLANEOUS SERVICE OFFERINGS

### 10.13 CALL LINE IDENTIFIER

#### 10.13.1 CALL LINE IDENTIFIER

##### A. Description

Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Trace feature, as specified in Section 5 of this tariff, differs from Call Line Identifier service in that Call Trace is activated and chargeable on a per call basis.

##### B. Terms and Conditions

1. Subscribers must initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.
2. Requests for Call Line Identifier service will be evaluated by the Company's Annoyance Call Center. Call Line Identifier arrangements will be provided at the discretion of the Company, subject to the availability of facilities and line identification equipment.
3. Call Line Identifier will be provided on a per line basis for an initial 30-day period or 12-month period, and is renewable upon request.
4. The Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.
5. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.
6. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connection with Call Line Identifier service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e., willful neglect).

**Qwest Corporation d/b/a CenturyLink QC**

**P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES**

**SECTION 10  
Original Sheet 2**

**10. MISCELLANEOUS SERVICE OFFERINGS**

**10.13 CALL LINE IDENTIFIER (CONTINUED)**

**10.13.1. CALL LINE IDENTIFIER (CONTINUED)**

**B. Terms and Conditions (Continued)**

- 7. The regulations for Call Line Identifier do not apply to trap and trace arrangements ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers.
- 8. Call Line Identifier will be provided without charge for up to three administrative lines associated with law enforcement and public safety organizations.

**C. Rates and Charges**

Nonrecurring Charge, Per Line	30-Day Period	12-Month Period
Initial	\$ 46.00	\$ 108.00
Renewal, Each	20.00	41.00