



Frontier Communications Northwest Inc.

20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

February 4, 2015

Service Contract: SC15-04

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
3930 Fairview Industrial Dr SE
Salem, OR 97302
Fax (503) 373-7752

RE: Frontier Communications Northwest Inc. – Contract

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing a new customer specific contract that provides Frontier Simply Unlimited service for a term of thirty-six (36) months. The cost support as well as any information regarding the customer is considered confidential.

Please return stamped copy of contract to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to me at (503) 645-7909 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee M. Willer
Manager, State Government & Regulatory Affairs

RMW:lms
Enclosures



FRONTIER FIOS BROADBAND SCHEDULE
Business
Frontier Confidential

This is Schedule Number S-0000044474 to the Frontier Services Agreement dated December 8, 2014 ("FSA") by and between ("Customer") and Frontier Communications of America, Inc. on behalf of itself and its affiliates ("Frontier"). Customer orders and Frontier agrees to provide the Services and Equipment Identified in the Schedule below.

Primary Service Location:

Street Address:
 City, State, Zip:

Schedule Date: December 8, 2014
Service Term: 36 months

FIOS Simply/Broadband/High Speed Internet ("FIOS Broadband")	Qty	NRC (x Qty)	MRC (x Qty)
FIOS Simply Broadband Max 15M / 5M			
FIOS Simply Broadband Ultra 25M / 10M			
FIOS Simply Broadband Ultimate 35M / 15M			
FIOS Simply Broadband Extreme 50M / 20M			
FIOS Static IP Option add \$10.00		\$ 0.00	\$ 10.00
FIOS Static IP Block (5 usable IPs)		\$ 0.00	\$ 20.00

FIOS Frontier Simply Unlimited Voice ("FIOS FSUV")	Qty	NRC (x Qty)	MRC (x Qty)																		
FSUV (rate tier 1)	1	\$	\$ 29.99																		
FSUV (rate tier 2)	3	\$	\$ 74.97																		
Basic Features: Included in MRC (check all that apply) <table border="0" style="width:100%"> <tr> <td><input checked="" type="checkbox"/> One Flat Rate Business Access Line</td> <td><input checked="" type="checkbox"/> Touch Tone</td> </tr> <tr> <td><input checked="" type="checkbox"/> Extended Community Calling</td> <td><input checked="" type="checkbox"/> Call ID Name and Number</td> </tr> <tr> <td><input checked="" type="checkbox"/> Extended Area Service (where applicable)</td> <td><input checked="" type="checkbox"/> Call Forwarding Busy/Don't Answer</td> </tr> <tr> <td></td> <td><input checked="" type="checkbox"/> Voicemail</td> </tr> </table>				<input checked="" type="checkbox"/> One Flat Rate Business Access Line	<input checked="" type="checkbox"/> Touch Tone	<input checked="" type="checkbox"/> Extended Community Calling	<input checked="" type="checkbox"/> Call ID Name and Number	<input checked="" type="checkbox"/> Extended Area Service (where applicable)	<input checked="" type="checkbox"/> Call Forwarding Busy/Don't Answer		<input checked="" type="checkbox"/> Voicemail										
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All In Features: Up to select features included in MRC. Feature Pak (1 or more Features in excess of included features) = \$4.99/mo. <table border="0" style="width:100%"> <tr> <td><input type="checkbox"/> Call Waiting/Cancel Call Waiting</td> <td><input type="checkbox"/> Call Return</td> </tr> <tr> <td><input type="checkbox"/> Busy Redial</td> <td><input type="checkbox"/> Selective Call Rejection</td> </tr> <tr> <td><input type="checkbox"/> Selective Call Acceptance</td> <td><input type="checkbox"/> Priority Call</td> </tr> <tr> <td><input type="checkbox"/> Selective Call Forwarding</td> <td><input type="checkbox"/> Speed Call 8 or 30</td> </tr> <tr> <td><input type="checkbox"/> Distinctive Ring</td> <td><input type="checkbox"/> Call Transfer</td> </tr> <tr> <td><input type="checkbox"/> Three-Way Calling</td> <td><input type="checkbox"/> Call Waiting ID</td> </tr> <tr> <td><input type="checkbox"/> Caller ID Blocking</td> <td><input type="checkbox"/> Call Forwarding</td> </tr> <tr> <td><input type="checkbox"/> Multi-Line Hunting</td> <td><input type="checkbox"/> Call Forwarding - No Answer</td> </tr> <tr> <td><input type="checkbox"/> Call Forwarding - Busy</td> <td><input type="checkbox"/> Anonymous Call Rejection</td> </tr> </table>				<input type="checkbox"/> Call Waiting/Cancel Call Waiting	<input type="checkbox"/> Call Return	<input type="checkbox"/> Busy Redial	<input type="checkbox"/> Selective Call Rejection	<input type="checkbox"/> Selective Call Acceptance	<input type="checkbox"/> Priority Call	<input type="checkbox"/> Selective Call Forwarding	<input type="checkbox"/> Speed Call 8 or 30	<input type="checkbox"/> Distinctive Ring	<input type="checkbox"/> Call Transfer	<input type="checkbox"/> Three-Way Calling	<input type="checkbox"/> Call Waiting ID	<input type="checkbox"/> Caller ID Blocking	<input type="checkbox"/> Call Forwarding	<input type="checkbox"/> Multi-Line Hunting	<input type="checkbox"/> Call Forwarding - No Answer	<input type="checkbox"/> Call Forwarding - Busy	<input type="checkbox"/> Anonymous Call Rejection
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FIOS FSUV + FIOS Broadband	Qty	NRC (x Qty)	MRC (x Qty)
FIOS FSUV + FIOS Broadband Max 15M / 5M		\$	\$
FIOS FSUV + FIOS Broadband Ultra 25M / 10M		\$	\$
FIOS FSUV + FIOS Broadband Ultimate 35M / 15M		\$	\$
FIOS FSUV + FIOS Broadband Extreme 50M / 20M		\$	\$
FIOS Static IP Option add \$10.00		\$ 0.00	\$ 10.00
FIOS Static IP Block (5 usable IPs)		\$ 0.00	\$ 20.00

Schedule Total	NRC	MRC
	\$	\$ 104.98

All rates above are subject to the following:

- (1) All product speeds referenced above are "up to" available speeds. Actual speeds may vary and are dependent on various issues such as network requirements, customer location and equipment.
- (2) Prices do not include government or Frontier surcharges or taxes.
- (3) Applies to telephone and Internet services.
- (4) A \$9.99 processing fee will apply upon disconnection of HSI Service.



SERVICE DESCRIPTION


A. Simply Unlimited Service Description.

- Main Line - Business line with the following features:
 - Voice Unlimited Local and Long Distance calling (Voice traffic only)
 - Additional features of customer's choice
- Optional All In Feature Package: Customer may choose any or all from available feature list for an additional \$4.99.
- Optional Additional Frontier Simply Unlimited Lines:
 - Customer may order up to eleven (11) additional Frontier Simply Unlimited access lines ("Additional Lines") at the rates set forth above.
- The following usage types **WILL BE INCLUDED** in the plan:
 - Domestic outbound Interstate, Intrastate and IntraLATA long distance usage
 - Certain Offshore outbound usage to U.S. Territories
- The following usage types **WILL NOT BE INCLUDED** in the plan:
 - Canadian Inbound (toll free) long distance usage
 - Domestic Inbound (toll free) long distance usage
 - International usage
 - Directory Assistance
 - Information service calls (900)
 - Dial-up Internet calls
 - Telesales and telemarketing applications

B. Other Terms and Conditions.

- Frontier Simply Unlimited is available only for customers with a maximum of twelve (12) Business lines.
- Internet Acceptable Use Policy and Security.
 - Customer shall comply, and shall cause all Service users to comply, with Frontier's Acceptable Use Policy ("AUP"), which Frontier may modify at any time. The current AUP is available for review at the following address, subject to change: http://www.frontier.com/policies/commercial_aup/
 - Customer is responsible for maintaining awareness of the current AUP and adhering to the AUP as it may be amended from time to time. Failure to comply with the AUP is grounds for immediate suspension or termination of Frontier Internet Service, notwithstanding any notice requirement provisions of the FSA.
 - Customer is responsible for the security of its own networks, equipment, hardware, software and software applications. Abuse that occurs as a result of Customer's systems or account being compromised or as a result of activities of third parties permitted by Customer may result in suspension of Customer's accounts or Internet access by Frontier. Customer will defend and indemnify Frontier and its affiliates with respect to claims arising from Customer's or third parties' usage of Frontier Internet access through Customer's hardware or software.

This Schedule is not effective and pricing, dates and terms are subject to change until signed by both parties, and may not be effective until approved by the FCC and/or applicable State Commission. This Schedule and any of the provisions hereof may not be modified in any manner except by mutual written agreement. The above rates do not include any taxes, fees or surcharges applicable to the Service. This Schedule, and all terms and conditions of the FSA, is the entire agreement between the parties with respect to the Services described herein, and supersedes any and all prior or contemporaneous agreements, representations, statements, negotiations, and undertakings written or oral with respect to the subject matter hereof.

Frontier Communications of America, Inc.			
Frontier's Signature: 		Customer's Signature	
Printed Name: Michael Danivul		Printed Name:	
Title: VP Commercial Sales		Title:	
Date: 12-18-14		Date:	