

January 16, 2015

The Honorable Commissioners Ackerman, Bloom and Savage Oregon Public Utility Commission 3930 Fairview Industrial Dr. S.E. Salem, OR 97308-1088

Attention: Joan Grindeland

RE: Advice No. 15-001-PL for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List

Dear Commissioners:

Attached for electronic filing are revised sheets for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List. This filing is being submitted with a proposed effective date of March 1, 2015.

Pursuant to the Price Plan approved by the Commission in Order No. 14-347 in Docket No.UM 1686, CenturyLink is making this companion filing to Advice No. 339 to transfer a number of services from Tariff OR PUC No. 5. The Company is also providing notice to the Commission of price changes for certain services pursuant to Sections B and H of the Price Plan.

Because these changes affected large sections of the existing Tariff and Price List, CenturyLink filed a new Tariff No. 6 on January 14 and is now submitting a new Price List. For convenience, coding changes are included to indicate the proposed rate changes. Attachment A, following, lists the sheets included in this filing and Attachment B, which has been slightly revised from Advice No. 339, provides information regarding the movement of services between the new Tariff and Price List. Attachment C includes the rate change/price cap tracking report (control list), respectively.

As notice in Advice No. 339, CenturyLink will notify its customers of the rate changes in accordance with Section P of the Price Plan in their February bills.

Generally, other than the rate changes, services are being transferred from the tariffs to the price lists without any substantive changes. Statements have been added to both tariff and price list pages to provide references between the two books. As a result of moving services from tariffs to price lists, CenturyLink has made revisions to indices and hierarchical paragraph designations, and has made minor corrections where such revisions were needed. This includes a correction to the Non-Telecom Service Surcharge rate previously filed in Advice No. 334, effective July 1, 2014, which increased the charge from \$1.55 to \$1.99. The higher rate was inadvertently omitted in a later filling. Finally, obsolete promotions have been removed from Section 16.

The proposed effective date for these changes is March 1, 2015. If you have questions regarding these changes, please contact me at the telephone number below.

Sincerely,

Enclosures

cc: Ron Trullinger John Felz

Dawn Salaver

OR 15-02

CENTURYTEL OF OREGON AND CENTURYTEL OF EASTERN OREGON d/b/a CENTURYLINK PRICE LIST

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Effective: March 1, 2015

RULES, REGULATIONS, RATES AND CHARGES

Applicable To

INTRASTATE TELECOMMUNICATIONS SERVICES

In the Territory Served By

CenturyTel of Oregon, Inc. d/b/a CenturyLink

And

CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink

In the State Of

Oregon

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CenturyTel of Oregon, Inc. d/b/a CenturyLink
PL No. 101 #15-001
OR 15-02 (CT)

Effective: March 1, 2015

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Effective: March 1, 2015

TRADE NAMES, TRADEMARKS, AND SERVICE MARKS

Below is a list of trade names, trademarks and/or service marks for services which are offered in this Price List. These trade names, trademarks and/or service marks are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Price List. However, the laws regarding trade names, trademarks and service marks will still apply. Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CenturyLink[®]
CenturyLink
Simple Choice[®]
CORE CONNECT[®]

EXPLANATION OF SYMBOLS

- C To signify changed listing, condition, rule or regulation.
- D To signify discontinued material.
- I To signify increase.
- M To signify material transferred from one sheet to another sheet of a same or different section.
- N To signify new material.
- R To signify reduction.
- T To signify change in text but not change in rate, condition, rule or regulation.

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Effective: March 1, 2015

Rules and REGULATIONS - CONDITIONS OF OFFERING

Section 2, Rules and Regulations - Conditions of Offering, of the CenturyTel of Oregon, Inc. and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC Tariff No. 6 (Tariff No. 6), is made a part of this Price List by reference.

Section 3 Original Page 1

Effective: March 1, 2015

NONRECURRING CHARGES

- 3.1 NONRECURRING CHARGES Simple Business and Complex Business
 - A. Rate Schedule of Nonrecurring Charges

One Time Charge

- 1. Service Charge
 - a. Each Network Access Line connected:

Business \$34.50

B. Convenience Fee Charge

A Convenience Fee Charge will apply to residential and business customers for one-time payments made with the assistance of a live customer representative using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service or who pay their bills online at the Company's website.

Nonrecurring
Charge
Convenience Fee Charge, per occasion, utilizing
a live customer representative

Nonrecurring
Charge
\$4.00

Section 4 Original Page 1

Effective: March 1, 2015

SPECIAL CONSTRUCTION

4.1 CONDITIONS

- A. The Company will furnish, install and maintain all wiring up to and including the Network Interface Device necessary to serve its customers, except as otherwise provided in this Tariff.
- B. Except where required by law, the type of construction (direct burial, underground conduit, fiber optic, aerial or radio) is the prerogative of the Company.
- C. Interior wiring in buildings necessary to provide telephone service shall be provided by the customer.
- D. If the customer requests underground conduit or direct burial construction to his property line, he will be required to pay the difference between the cost of providing such underground facilities and the estimated cost of constructing equivalent aerial facilities.
 - If direct burial construction is requested to the property line, the customer may participate to the extent of excavating and backfilling to the specification of the Company and shall replace lawn, shrubbery, pavement, sidewalks, or other items damaged in the process of construction.
- E. If underground conduit construction is used to the property line of the customer by requirement of law or at customer's request, the customer will be required to furnish, install and maintain the conduit on his property in accordance with the Company's specification. If direct burial construction is used to the property line of the customer by requirement of law or at customer's request, the customer will be required to excavate and backfill the trench on his property, or be charged the actual cost for such work done by the Company. The customer shall replace the lawn, shrubbery, pavement, sidewalks or other items damaged in the process of construction or maintenance of his property.

The Company is not liable for any defacement of or damage to the customer's premises resulting from furnishing of facilities, or from the installation or removal thereof when such defacement or damage is not the result of the negligence of the Company or its agents.

Section 4 Original Page 2

Effective: March 1, 2015

SPECIAL CONSTRUCTION

4.1 CONDITIONS (Cont'd)

- F. When it is necessary to relocate buried wire or cable or underground conduit and cable at the customer's request, the customer will be charged the actual labor and material cost, less salvage.
- G. Where underground construction will not be within a utility strip or other designated right-of-way and where the Company requires adequate rights for the construction, operation and maintenance of such construction, the customer, or tract owner or developer in the case of real estate subdivision, will provide the Company with easements, deed restrictions or other appropriate covenants for these rights.

RATES

- A. For construction other than normal, the customer will pay the actual cost above normal cost in accordance with the conditions below. Normal construction includes all distribution facilities, aerial underground, fiber optic and radio, placed at the option and initiative of the Company.
- B. For changing from one type of construction to another on the customer's property, when done at the customer's request or when required by law, the customer will pay the costs of constructing the new and removing the old construction.
- C. For moving existing construction, when done at the customer's request or when required by law, the customer will pay the actual cost, less salvage.
- D. For construction to serve a project or subdivision which in the opinion of the Company is speculative or involves risk or delay in the use of the facilities provided, the Company may require a written agreement setting forth the amount and conditions for prepayment of the cost of construction or for refunding portions of the initial payment, if applicable, as the facilities are placed in service.

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Effective: March 1, 2015

LINE EXTENSION SERVICE

4.2 CONDITIONS

- A. Line extension charges are applicable in connection with all classes, types and grades of service when established by means of extension to the Company's plant consisting of buried wire, pole construction or power line carrier and including extensions, by means of poles to be owned by the Company jointly with others and by means of contacts or contact space on poles of others.
- B. All line extensions will be owned and maintained by the Company. The applicant, however, if he so elects, may provide such material or perform such labor in accordance with construction standards of the Company, in lieu of the charges applicable, but in all instances the ownership of facilities shall be entirely vested in the Company.
- C. Distances mentioned in this section are route distances. The routing of line extension will be determined by the Company and will be the shortest and most logical route possible.
- D Line extension charges will be paid before construction is started.
- E. In the event that new customers, or a new customer, are added to a line extension within two years of its completion, the line extension charges will be recomputed to include the subsequent customers. Credit, in the form of a cash payment, will be allowed the original customers of the difference in previous payments and the new charges.
- F. When a customer on a line extension project disconnects his service, no refund is made of the charges.

Section 4 Original Page 4

LINE EXTENSION SERVICE

4.2 CONDITIONS (Cont'd)

G. A departure from the rates and special conditions specified in this section may be made on behalf of the Company when a line extension involves unusual or disproportionately large construction expenditures. Charges under this condition will be actual cost of construction.

A line extension into a real estate subdivision (Rates Paragraph 3) will be made by the Company upon payment in advance by the owner or subdivider of the total estimated cost of such extension.

H. Line extensions attached or connected to facilities not owned by the Company shall be considered as a line extension to present plant and charges apply in Rates Paragraph 2 preceding.

RATES

Nonrecurring Charges

None

A. Line extension within the base rate area

B. Line extensions outside the base rate area in excess of 1,000 feet will be charged on a route measurement basis, per foot

\$2.25

Effective: March 1, 2015

C. Real estate subdivisions: Extensions made to outside plant into tracts or sub divisions will be made on the basis of a special contract, based on actual cost, between the Company and the owners of the real estate or the subdivider thereof.

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Effective: March 1, 2015

BASIC EXCHANGE ACCESS SERVICE

(Business Only)

5.1 CONDITIONS

- A. Service is provided through facilities owned and maintained by and according to the standards of the Company. The territory served is shown on area maps filed with the Commission by the Company. This territory is referred to as an Exchange. Within the Exchange are base rate areas, suburban areas and in certain cases supplemental base rate areas.
- B. The application of business rates is determined by the actual or obvious use made of the service by the subscriber. Where only one exchange access line is provided at a location, which is both business and residence, the business rate will apply.
- C. The access line rates specified in this section do not include telephone instruments or inside wire.
- D. Mileage rates for service in the suburban area are based on the airline distance from the exchange base rate area boundary to the subscriber's primary exchange access line location. The rate for suburban mileage will be eliminated on an exchange-by-exchange basis as exchange facilities are upgraded for the provision of all one-party service as specified in Section 5 of Tariff No. 6.
- E. Local Service is available as Flat Rated Service or as Local Measured Service. With Local Measured Service, measured usage charges apply for calls, which originate and terminate within the same exchange. Flat Rated and Local Measured service from the same exchange will not be furnished concurrently to the same customer on the same premises.
- F. Where applicable, customers subscribing to Local Measured Service must also subscribe to measured EAS (Extended Area Service) as found in Section 5 of Tariff No. 6.
- G. Local Measured Service is not available with Foreign Exchange Service or Party Line Service.
- H. Local Measured Service is offered only in exchanges where operating conditions and facilities permit. The monthly rates for Local Measured Service are in addition to other applicable rates and charges found in the tariff and price list.

Section 5 Original Page 2

Effective: March 1, 2015

BASIC EXCHANGE ACCESS SERVICE

(Business Only)

CONDITIONS (Cont'd)

- Extended Area Service in designated exchanges is available on a flat or measured rate basis.
- J. Customers do not have the option of selecting individual or partial combinations of Extended Area Service exchanges.
- K. Measured Extended Area per minute rates are in addition to the Basic Exchange Access Service Rates.
- L. When a multi-line customer subscribes to measured Extended Area Service, all other access lines on the same premises and to the same customer shall have measured Extended Area Service.
- M. Credit card and operator assisted calls are not included with Extended Area Service. These calls will be charged at the appropriate operator assisted long distance rates.
- N. An Extended Area Service Surcharge applies in addition to the Basic Exchange Access Service rate. The surcharge is applied by rate band. Rate bands are based upon the number of access lines, which can be called that are outside of the local exchange but within the extended area service arrangement.
- O. Measured Extended Area Service is charged for on a per minute basis. Additional minutes, or any fraction thereof, applies for the chargeable time beyond the initial minute.

5.2 EXTENDED AREA SERVICE

See Tariff No. 6 for a complete list of exchanges.

Section 5 Original Page 3

Effective: March 1, 2015

BASIC EXCHANGE ACCESS SERVICE

(Business Only)

5.3 BUSINESS RATES

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

Class of Service ^[1]	Rate Group I	Rate Group II
Flat Rate Service	\$20.31	\$27.25
Local Measured Service ^[2]	\$16.00	\$24.25
Payphone Service	\$20.31	\$27.25

Nonrecurring charges from Schedule 3 in the tariff and price list apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a nonrecurring charge.

Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

^[2] Measured Usage Charges also apply. See Section 5 in Tariff No. 6.

Section 5 Original Page 4

Effective: March 1, 2015

JOINT USER SERVICE

5.4 CONDITIONS

- A. Under Joint User Service a customer may permit another person, firm or corporation to use his telephone service.
- B. Joint user service is furnished only with business service.
- C. The customer will be responsible for all charges incurred by the joint user.
- D. Joint User Service will be provided upon application by the customer for the joint user who is located on the premises, in the same office, or in the same suite of offices as the customer.
- E. Additional listing and supplemental service may be furnished to the joint user at the request of the customer and at regular rates. The customer's primary service will not be extended to another premises for the use of the joint user.
- F. A nonrecurring charge from Section 3 will apply in addition to the rates specified in Rates following.
- G. The rates for the joint user includes a directory listing in the alpha portion of the directory indicating the address of the primary service location.
- H. Joint User Service is not furnished in connection with Foreign Exchange service.
- I. A subscribing customer is responsible for all toll charges incurred by the joint user.
- J. Not more than two joint users are permitted per access line.
- K. Joint User Service is available only to existing customers. No new services or supersedure of existing service will be permitted.

RATES

		Service <u>Code</u>	<u>Monthly</u> <u>Rate</u>
A.	Joint User on One-Party business service *	JUB	One-half the applicable one-party business access line rate rounded to the next higher multiple of \$.25.

^{*} Service available to existing customers only. No new service or supersedure of existing service will be permitted.

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Effective: March 1, 2015

DIRECT INWARD DIAL SERVICE

5.5 CONDITIONS

- A. Direct Inward Dialing Service provides the central office equipment necessary for in-dialing from the exchange and toll network directly to stations associated with Private Branch Exchange.
- B. Customers must subscribe to a sufficient number of trunks which will ensure service standards as determined by the Company.
- C. Service utilized in conjunction with customer-provided equipment will be provided under terms and conditions specified in Section 8 of Tariff No. 6, Connection with Customer-Provided Terminal Equipment and Communication Systems.
- D. Direct Inward Dialing service is provided only from those offices equipped to provide the service.
- E. The assignment of telephone numbers and the sequence of numbers assigned to this service are made at the discretion of the Company.
- F. One directory listing is provided without additional charge for each Private Branch Exchange system. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings.
- G. When the Private Branch Exchange system is provided by the customer, machine intercept service for reserved numbers must be provided by the customer at specifications acceptable to the Company.
- H. The rates and charges above apply only to service provided to switching systems installed on the customer's premises.
- I. The minimum contract period for Direct Inward Dialing Service is six months.
- J. The minimum quantity of Direct Inward Dial numbers that will be provided, per customer, is ten unless provided in conjunction with Centrex or Voice Mail; the customer may subscribe on an individual number basis with Centrex and Voice Mail Service.

Section 5 Original Page 6

Effective: March 1, 2015

DIRECT INWARD DIAL SERVICE

5.5 **RATES**

Direct Inward Dialing Service for Company or customer-provided Private Branch Service with direct in dial capability.

iii dic	п оарабшу.	Monthly Rate	Service Code	Installation Charge	Service Code
A.	First 10 station number used or reserved	\$12.00	DWD10	\$60.00	XDWD10
B.	First 100 station numbers used or reserved	105.00	DWD1	500.00	XDWD1
C.	Each individual station number over 10 or 100 in use	1.50	DWDA	7.50	XDWDA
D.	DID Trunks	Local service, Busines	•		

nonrecurring charges as applicable

Section 5 Original Page 7

Effective: March 1, 2015

CUSTOM CALLING SERVICE

5.6 CONDITIONS

- A. These rates are in addition to all other rates and charges for business and residence telephone service.
- B. These features are furnished with one party line service only, excluding Payphone Services. They are provided subject to the availability of suitable facilities.
- C. Call Forwarding provides for the transfer to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred. Any message toll charges applicable to the forwarding are assessed to the customer with the call forwarding feature. Call Forward No Answer allows a customer to have an incoming call forwarded if the customer does not answer within a pre-determined number of rings. Call Forward Busy allows a customer to have an incoming call forwarded if the called number is busy. Call Forwarding Service may not be used in any manner in which the customer could evade payment of toll charges normally charged to the calling party.
- D. Speed Call permits a customer to place calls by dialing an abbreviated code instead of the normal directory number. The customer may change his speed call repertory of frequently called numbers.
- E. 3-Way Calling provides for holding an existing call and, by dialing a prefix code and the telephone number of a third telephone, extending the call to that telephone. This feature provides that only one of the three telephones may be outside the local service area of the telephone establishing the 3-way call.
- F. Distinctive Ring provides a distinctive ringing code on incoming calls to an access line. This code is achieved by assigning an additional telephone number to the access line. This number must be billed to the primary number. Additional listings can be provided per rates in Section 6.
- G. Call Waiting enables a customer to be aware of another incoming call while talking on a call. The called party hears a tone indicating that another caller is waiting. The existing call can be put on "hold," or disconnected, and the waiting call can be received. This feature is not available on central office lines arranged for trunk hunting. Call Waiting Cancel is a feature that eliminates Call Waiting during periods the customer does not want to have tone operative.
- H. Intercom calling allows customers to use their standard access line to provide an intercom system between their primary telephone and any extension telephone. This is accomplished by dialing an access code, hanging up, letting the telephone ring, and allowing both primary phone and extension to talk to each other. The ringing supplied to the line is a special ringing circuit, which allows the customer to distinguish between a normal incoming call and an intercom call.

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Effective: March 1, 2015

CUSTOM CALLING SERVICE

5.6 CONDITIONS (Cont'd)

- I. Hotline service requires the user to place the telephone in an off-hook condition. The line is then automatically routed to a predetermined local or long distance telephone number.
- J. From time to time, the Company may provide a special promotion to its customers. The offering may be limited to certain dates, times, and locations. Customers who subscribe to new Custom Calling service and are not satisfied with the new service after one month will be eligible for a refund. Under this promotion, each eligible customer who requests a refund shall be allowed a one month credit for each new Custom Calling service that is not satisfactory.
- K. Privacy Protector works to intercept unidentified callers. Calls that can be identified by Caller ID are completed as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the called number does not accept calls from telemarketers. Callers are advised to hang up if they are a telemarketer or press 1 if they are not a telemarketer. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must also subscribe to Caller ID.
- L. Outbound Call Block Feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Enhanced Universal Emergency Number Service) and 711 (Telecommunications Relay Service). In addition, all pay-per-use features are blocked. All other Custom Calling Services features and Custom Calling II features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence one-party line service customers.

RATES

Applicable to business and residence one party line service.

	, , , , , , , , , , , , , , , , , , ,	Monthly Rate
A.	Call Forwarding, each line equipped	\$1.25
B.	Call Forward No Answer, each line equipped	1.25
C.	Call Forward Busy, each line equipped	1.25

No Nonrecurring Charge applies for the installation or change of Custom Calling Service Features.

Section 5 Original Page 9

CUSTOM CALLING SERVICE

5.6 RATES (Cont'd) Monthly Rate D. Call Forward Busy/No Answer \$1.75 E. Speed Call, each line equipped Speed Call 8 1.50 Speed Call 30 2.50 F. 3-Way Calling, each line equipped 1.50 G. Call Waiting, each line equipped 1.50 Н. Call Waiting and Call Waiting Cancel 2.00 I. Distinctive Ring, each number assigned 3.00 J. Intercom Calling 1.00 K. Hotline 1.25 Privacy Protector, Residence (Requires Caller ID) (1) 2.95 L. Privacy Protector, Business (Requires Caller ID) (1) M. 3.95

N.

Outbound Call Block Feature

5.00

⁽¹⁾ A \$15.00 non recurring charge applies in addition to all other charges.

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Effective: March 1, 2015

CUSTOM CALLING II

5.7 CONDITIONS

- A. The rates for Custom Calling II are in addition to all other rates and charges for business and residence telephone service.
- B. Custom Calling II Services are furnished subject to the availability of suitable facilities.
- C. Each customer subscribing to Custom Calling II service agrees to release, indemnify and hold harmless the company, its employees and agents from any and all loss, claims, demands, suits, or other action or from any liability whatsoever whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any business loss, personal injury to or death of any person or persons, or for any loss, damage or destruction of any property whether owned by the customer or others, arising out of the use of any of the Custom Calling II features offered in this Price List.
- D. Due to technical limitations, certain features such as Caller ID, Busy Redial *66, Selective Call Rejection *60, VIP Alert, Selective Call Forward *63, Call Waiting ID, and Call Waiting Deluxe (DSCWID) may not be available with PBX service.

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Effective: March 1, 2015

CUSTOM CALLING II

5.7 FEATURES

A. Custom Calling II Services include one or more of the following features:

Anonymous Call Reject *77

Allows the customer, with or without Caller ID, to reject calls for which calling name/number information has been intentionally blocked.

Busy Redial *66

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. The customer may cancel the feature by dialing a special deactivation code.

Call Return *69

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

Caller ID

Allows for the automatic delivery of a calling party's name, telephone number, (including nonpublished and nonlisted telephone numbers), and the current date and time to the called customer. The called customer must have special equipment in order to be able to recognize and display caller identification.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, at its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified of such errors.

Call Forward Remote Access

Allows customers who have subscribed to Call Forwarding from the Custom Calling, Section 5 of this price list to activate and deactivate the service by using a special identification code to change the forward-to-destination when they are at a remote location away from home or office.

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Effective: March 1, 2015

CUSTOM CALLING II

5.7 <u>FEATURES</u> (Cont'd)

A. Custom Calling II Services include one or more of the following features: (Cont'd)

Call Waiting ID

Call Waiting ID, also called Spontaneous Call Waiting Identification, when added to an access line that also has Call Waiting and Caller ID, allows the customer to view the name and directory number of a waiting call. The display appears between the first and second tones alerting the customer that another call is coming in. The charge for Call Waiting ID is in addition to those for Call Waiting and Caller ID.

Call Waiting Deluxe (DSCWID)

Call Waiting Deluxe, also called Deluxe Spontaneous Call Waiting Identification (DSCWID), is a stored program control feature. Subscribers receive calling party information and can control treatment of incoming calls with disposition options available on softkeys on the customer premise equipment. Incoming calls to the line, while idle, receive normal terminating treatment. When the line is busy, the system provides audible ringing to the calling party and alerts the called party that a call is waiting. The charge for Call Waiting Deluxe is in addition to those for Call Waiting and Caller ID.

VIP Alert

Allows a customer to assign a maximum of 32 callers' telephone numbers to a special list. The customer will hear a distinctive ring, or distinctive call waiting tone if the line is equipped with call waiting, at his/her location when calls are received from callers' telephone numbers on that list.

Selective Call Accept *64

Allows the customer to store up to 32 telephone numbers that the customer wishes to receive calls from. An incoming call from a telephone number that is not on the list is routed to an announcement that the called party does not wish to receive the call.

Selective Call Forward *63

Allows a customer to specify a special list of up to 32 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Selective Call Rejection *60

Enables a customer to reject call attempts from up to 32 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

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Effective: March 1, 2015

CUSTOM CALLING II

5.7 RATES AND CHARGES

	Monthly Rate
Anonymous Call Reject *77	\$3.00
Busy Redial *66	3.00
Call Return *69	3.00
Caller ID (2)	6.00
Call Forward Remote Access	3.00
Call Waiting ID (3)	4.00
Call Waiting Deluxe (DSCWID) (3)	5.00
VIP Alert	3.00
Selective Call Accept *64	3.00
Selective Call Forward *63	3.00
Selective Call Rejection *60	3.00
Casual Calling Features (1)	Per Activation or Use
Busy Redial *66	\$.60
Call Return *69	.60
Call Trace *57	See Tariff No. 6
Selective Call Accept *64	.60
Selective Call Forward *63	.60
Selective Call Rejection *60	.60

Casual Calling Features do not carry a monthly rate. The customer is charged each time the feature is activated. For all Casual Features except Customer Originated Trace, the total monthly charge for Casual Calling Feature activation will not exceed two times the monthly charge for the service.

⁽²⁾ Name Delivery is dependent upon facilities availability.

⁽³⁾ Requires Caller ID and Call Waiting.

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Effective: March 1, 2015

CUSTOM CALLING II

5.7 RATES AND CHARGES

- A. Custom Calling II Discounts
 - 1. Multiple Line Caller ID, per line

	Monthly Rate
3 - 20 Lines	\$5.00
21 - 50 Lines	4.75
51+ Lines	4.50

2. The following discounted monthly rates will apply for any of the features if they are ordered in addition to any packages listed previously under Custom Calling I. If multiple Custom Calling II features are ordered without any Custom Calling I package, then the first feature will be billed at the regularly price listed rate and each subsequent feature will be billed at the discounted price.

	Monthly Rate (1)
Anonymous Caller Reject *77	\$2.00
Busy Redial *66	2.00
Call Return *69	2.00
Caller ID	5.00
Call Forward Remote Access	2.00
Personal Ringing	2.00
VIP Alert	2.00
Selective Call Accept *64	2.00
Selective Call Forward *63	2.00
Selective Call Rejection *60	2.00

⁽¹⁾ Grandfathered to existing customers. No new service will be offered.

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Effective: March 1, 2015

CUSTOM CALLING II

5.7 CALLER ID BLOCKING OPTIONS

- A. Caller ID Blocking Per Call
 - 1. Description

Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

2. Rates and Charges

Monthly Rate

- Per Call

NA

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Effective: March 1, 2015

CUSTOM CALLING II

5.7 CALLER ID BLOCKING OPTIONS

B. Caller ID Blocking - Per Line

1. Description

Provides a permanent private indicator on a customer's line. Line blocking can be deactivated (Per-Call Unblocking) on a per-call basis by dialing an activation code prior to placing the call to be unblocked.

If a line is equipped with per line blocking, the name and number of that line will not be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with per line blocking who need assistance. 911 is not affected.

2. Rates and Charges

Customers who choose per line blocking will not be charged the nonrecurring charge the first time. New customers to the Caller Identification serving area will be provided the same option as will customers who change their telephone number and/or service address. A customer who establishes line blocking, removes the service, and then requests line blocking again will pay the nonrecurring charge to reestablish line blocking.

Per line blocking will be provided free to law enforcement and domestic violence agencies at any time.

	Service & Equipment <u>Charge</u>	Monthly <u>Rate</u>	
Establish Per Line Blocking	NA	NA	
Subsequent Request	\$10.00	NA	

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SELECTIVE BLOCKING SERVICE

5.8 CONDITIONS

- A. Selective Blocking Service prevents access to all 900-type prefixes. When clients dial a 900 number, the call will be diverted to a Company-provided intercept announcement.
- B Selective Blocking Service for 900-type service is offered only where central office facilities permit.
- C. Blocking is available only for direct dialed calls.
- D. Selective Blocking Service is available only on flat rate one-party residence and business lines. Blocking may be available on key/PBX trunks on a case-by-case basis as determined by the Company.
- E. The customer has the opportunity to block access to information delivery services (900-type) offered through Company facilities. The first such request shall be fulfilled at no charge to the customer. Any subsequent request for blocking on the same line will carry the non-recurring charge set forth in Rates, following.
- F. No charge shall apply for the removal of selective blocking.
- G. No charge applies if service is blocked at the volition of the Company.
- H. Charges for Selective Blocking Service are in addition to all other applicable charges.

RATES

		Monthly <u>Rate</u>	Nonrecurring <u>Rate</u>
A.	Selective Block Service, each line equipped	None	None
	Subsequent Blocking	None	*

^{*} A Non-Recurring Charge set forth in Section 3 applies for subsequent Selective Blocking Service.

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Effective: March 1, 2015

REMOTE CALL FORWARDING SERVICE

5.9 CONDITIONS

- A. Remote Call Forwarding, hereinafter referred to as RCF, will automatically forward incoming calls placed to the remote call forwarding number, to a preselected telephone number located in another exchange area.
- B. Rates and charges for RCF Service are in addition to applicable rates and charges for other service and equipment provided.
- C. RCF Service is offered only in exchanges which have Electronic Switching System central offices where suitable facilities and operating conditions permit.
- D. A condition of providing RCF Service is that the customer orders sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any service offered by the Company. If, in the Company's opinion, additional RCF features and facilities are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to obtain additional RCF features and facilities. Should the customer refuse to subscribe to additional RCF features and/or facilities, the customer's RCF Service will be subject to termination.
- E. Transmission quality may vary depending upon the distance and routing necessary to complete the forwarded call.
- F. RCF Service is not suitable or recommended for satisfactory transmission of data.
- G. Call forwarding is not permitted at the RCF terminating location.
- H. RCF Service is not offered where the call is forwarded to a public coin telephone.
- I. Optional call screening and blocking service is available to prevent third number, credit card and collect calls from being billed to a RCF Service number.
- J. The Company does not provide identification of the originating telephone number to the RCF Service customer.
- K. One listing in the alphabetical section of the directory covering the exchange in which the call forwarding central office is located is provided with RCF Service.
- L. Customers to RCF Service are subject to the same rules, regulations and credit conditions as basic exchange access line service.

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REMOTE CALL FORWARDING SERVICE

5.9 CONDITIONS (Cont'd)

- M. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone (RCF location).
 - Between the calling telephone and the called RCF location, the calling party is responsible for the payment of the charges applicable for the type of call involved with the exception of those calls which are placed collect and accepted by the RCF Service customer.
 - 2. The RCF Service customer is responsible for the payment of the charges from the called telephone (RCF location) to the terminating telephone. The applicable charges for this portion of the remotely forwarded call shall be:
 - the EAS measured usage rate (See Tariff No. 6), or
 - the appropriate dial, station-to-station charge.

These charges apply to all calls answered at the terminating telephone, including person-toperson and collect calls, even though such calls might not be accepted at the answering location.

N. RCF Service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.

RATES

		Service Code	Nonrecurring Charge	Monthly Rates
A.	Each Remote Call Forwarding Service without call screening and blocking	RCF	*	\$17.50
	with call screening and blocking	RCFB	*	27.50
B.	Change of local telephone number		*	
C.	Change of number to the call forwarding location		*	

^{*}A service charge as set forth in Section 3 applies.

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OPTIONAL LINE ENHANCEMENT FEATURES

5.10 CONDITIONS

- A. Optional Line Enhancement Features are provided to any customer of Local Exchange Access Service who requires a type or grade of transmission quality greater than provided for by normal Local Exchange Access Service.
- B. The features available are:
 - 1. Improved Transmission Performance

This feature will provide improved transmission performance between zero (0) and 6db at 1000 Hz between the standard network interface device at the customer's premises and the serving central office at installation and will provide conformance to the industry standard on long-term loss deviation.

2. Transmission Analysis Service

This feature provides a one-time analysis of the line facilities for customers who need to determine if the standard transmission line quality parameters meets the needs of their premises equipment. This will assist customers in their decision of whether to select the Improved Transmission Performance option. The Company will determine the transmission loss on the customer's line and recommend the appropriate type of service.

- C. Customers can remove any feature from the line at no charge. Any subsequent request to equip the line with the feature will be done at the appropriate rate and charge specified in B. following.
- D. Rates for changes between ground start and loop start circuits and changes between one-way and two-way service are found in Section 3.
- E. Improved Transmission Performance will be treated as an additional line feature for Basic Exchange Access Service, regardless of the type of technology used to provide service to the customers.

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OPTIONAL LINE ENHANCEMENT FEATURES

5.10 CONDITIONS (Cont'd)

F. When the Transmission Analysis Service is performed on a circuit at the customer's request, the Company warrants that the transmission characteristics will remain at the levels quoted in the Analysis for a period of 90 days from the date upon which the Analysis was performed. However, the Company reserves the right to rearrange the facilities as necessary in the normal course of business. If a customer requests Transmission Analysis on a circuit and subsequently notes that the transmission levels on that circuit have deteriorated and the deterioration is due to a Company facility rearrangement, the Company will place Improved Transmission Performance on the circuit for the remainder of the 90-day warranty period at no additional cost to the customer. At the end of the 90-day period, the customer may determine to retain Improved Transmission Performance on the circuit in which case the original Transmission Analysis charge will be deducted from the Improved Transmission Performance installation charge. If the customer declines to subscribe to Improved Transmission Performance Service, it will be removed from the circuit and no further charges will apply.

RATES

10.01		Service <u>Code</u>	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
A.	Improved Transmission Performance, per line	ITP	\$25.00	\$17.00
В.	Transmission Analysis Service, per request (1, 2, 3)	TAS	\$25.00	None

The Transmission Analysis Service nonrecurring charge will be waived if Improved Transmission Performance Service is ordered within 90 days of receiving the analysis.

The nonrecurring charge applies per request, per location regardless of the number of circuits contained in the request.

⁽³⁾ Time and material charges apply if a premise visit is required.

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SPECIAL INTERCEPT SERVICES

5.11 CONDITIONS

- A. New Number Referral Service includes all intercept recordings that provide new number information.
- B. Customized Referral Service allows customers to provide a customized referral message.
- C. Specialized intercept services are provided to customers that have a record listed in the directory or on directory assistance. The Service is not provided with Centrex (except where facilities are available) or Direct Inward Dialing (DID).
- D. Special Intercept Services are provided to both residence and business customers. Special Intercept Services apply to temporarily or permanently disconnected numbers, including vacation suspension service and telephone number changes.
- E. Intercept services are subject to the availability of the disconnected number and the availability of Central Office facilities.
- F. The minimum service period for New Number Referral Service and Customized Referral Service is one (1) month.
- G. Applications for Special Intercept Services will be accepted only from the customer or the customer's representative who has the authority to order the Special Intercept Services.
- H. The Company will be held harmless from any claim, which may arise out of the Company's provision of Special Intercept Services.
- I. The Company retains the unrestricted right to refuse any intercept message.
- J. Customized Referral Service allows for the recording of a customer's message. No advertising will be permitted.
- K. The Customized Referral Service message must consist of
 - The name of the customer
 - New number, if available
 - Message
- L. If a Customized Referral Message is found to be unacceptable, i.e., advertising, offensive language, etc., the customer shall be contacted to modify the message or the service is subject to termination by the Company.

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Effective: March 1, 2015

SPECIAL INTERCEPT SERVICES

5.11 RATES

		Service <u>Code</u>	Nonrecurring Charge (XNR)	Monthly <u>Rate</u>
1.	New Number Referral Business	NNRB	\$10.00	\$10.00
2.	Customized Referral Business	CIRB	10.00	25.00

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Effective: March 1, 2015

PACKAGED SERVICES

5.12 CUSTOM CALLING PACKAGES

A. Two Feature Package; any two Custom Calling features (1)
except 30 number Repertory Speed Call, Call Waiting
and Call Waiting Cancel and Distinctive Ring
- Per line equipped \$2.50

B. Four Feature Package; Call Forwarding, 3-Way (1)
Calling, Call Waiting and Call Waiting Cancel,
plus 8 number Speed Call,
- Per line equipped 5.25

⁽¹⁾ Grandfathered to existing customers. No new service will be offered.

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PACKAGED SERVICES

5.13 SIMPLE CHOICE ONE (1) and SIMPLE CHOICE TWO (1)

A. DESCRIPTION

Simple Choice One and Simple Choice Two are a package of features available to both residential and business customers. Simple Choice One includes the features specified following and a flat rate access line. Simple Choice Two includes two access lines. Customers subscribing to Simple Choice One and Simple Choice Two are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may not be available in all areas:

- Caller ID
- Caller ID Number only
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Call Waiting Display Deluxe
- Call Forwarding
- Call Forward No Answer
- Call Forward Busy
- Call Forward Busy/No Answer
- Call Forward Remote Access
- Call Return *69
- Call Transfer

- 3- Way Calling
- Home Intercom
- Distinctive Ring
- VIP Alert
- Busy Redial *66
- Speed Call 8 or Speed Call 30
- Anonymous Call Reject *77
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60

Effective: March 1, 2015

- Message Waiting Indicator
- Long Distance Alert

⁽¹⁾ Grandfathered to existing customers at their present location.

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Effective: March 1, 2015

PACKAGED SERVICES

5.13 SIMPLE CHOICE ONE (1) and SIMPLE CHOICE TWO (1) (Cont'd)

C. CONDITIONS

- A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this price list shall apply.
- Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice One and Simple Choice Two. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
- 3. Customers subscribing to Simple Choice Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
- 4. Simple Choice One and Simple Choice Two features must be activated by the customer before they can be used without incurring usage charges.
- 5. All recurring charges applicable to an access line apply to Simple Choice One and Simple Choice Two. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
- 6. If access line rates for residence and business service, as listed elsewhere in this price list, increase, Simple Choice One and Simple Choice Two rates may also increase.

D. RATES

	<u>Residence</u>	<u>Business</u>
Simple Choice One Rate Group 1 Rate Group 2	\$26.95 (I) \$29.95	\$34.95 \$39.95
Simple Choice Two		
Rate Group 1	\$48.95 (I)	\$64.95
Rate Group 2	\$54.95	\$74.95

Nonrecurring

A nonrecurring charge will not apply for installation of the features for Simple Choice One and Simple Choice Two. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 3.

⁽¹⁾ Grandfathered to existing customers at their present location.

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Effective: March 1, 2015

PACKAGED SERVICES

5.14 VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forward No Answer
Call Forward Busy
or, Call Forward Busy/No Answer
Message Waiting Indication - Audible or Visual

B. CONDITIONS

- 1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
- 2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
- 3. This package is available only to individual line residence and business customers.

C. RATES

	Monthly Rate <u>Per Line</u>
Residence	\$2.00
Business	3.00

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PACKAGED SERVICES

5.15 SIMPLE CHOICE⁽²⁾/BUSINESS ASSIST ADVANTAGE

A. DESCRIPTION

Simple Choice /Business Assist Advantage is a package of features available to both residential and business customers. This package includes the features specified following and a flat rate access line. Customers subscribing to Simple Choice /Business Assist Advantage are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may not be available in all areas:

- Caller ID
- Caller ID Number only
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Call Waiting Display Deluxe
- Call Forwarding
- Call Forward No Answer
- Call Forward Busy
- Call Forward Busy/No Answer
- Call Forward Remote Access
- Call Return *69
- Call Transfer
- Touch Calling
- Voice Mail (Where Available) (1)

- 3-Way Calling
- Home Intercom
- Distinctive Ring
- VIP Alert
- Busy Redial *66
- Speed Call 8 or Speed Call 30
- Anonymous Call Reject *77
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60

Effective: March 1, 2015

- Message Waiting Indicator
- Long Distance Alert
- Privacy Protector

Voicemail is not regulated under this Price List. A \$1.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

⁽²⁾ Effective December 26, 2014, Simple Choice™ is not available to new customers and is limited to lines in service for existing customers.

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Effective: March 1, 2015

PACKAGED SERVICES

5.15 SIMPLE CHOICE⁽¹⁾/BUSINESS ASSIST ADVANTAGE (Cont'd)

C. TERMS AND CONDITIONS

- A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions are found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5.
- 2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice/Business Assist Advantage. However, appropriate nonrecurring charges apply for installation of, moves, and changes to the access line.
- 3. Simple Choice/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
- 4. All recurring charges applicable to an access line apply to Simple Choice/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
- If access line rates increase for residence and business service, as found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5. Simple Choice/Business Assist Advantage rates may also increase.

D. RATES

Simple Choice (1)	Residence:	<u>Business:</u>
Rate Group 1	\$29.95 (I)	
Rate Group 2	\$34.95	
Business Assist Advantage		
Rate Group 1		\$43.95
Rate Group 2		\$49.45

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Schedule 3 of CenturyTel of Oregon, Inc. P.U.C. Or. No. 6.

⁽¹⁾ Effective December 26, 2014, Simple Choice is not available to new customers and is limited to lines in service for existing customers.

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Effective: March 1, 2015

PACKAGED SERVICES

5.16 SELECT PAK/BUSINESS ASSIST SELECT (1)

A. CONDITIONS

Select Pak/Business Assist Select consists of the following features only. Charges for other services, such as an access lines, are in addition to this package rate.

Customers who subscribe to Select Pak/Business Assist Select may choose any or all of the following services (where available):

Caller ID
Call Waiting
Call Waiting ID
Call Forwarding
3-Way Calling

B. RATES

	Select Pak <u>Per Line</u>	Business Assist <u>Select</u>
Monthly Rate Residence	\$9.95	
Monthly Rate Business		\$9.95

⁽¹⁾ Grandfathered to existing customers at existing locations.

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Effective: March 1, 2015

PACKAGED SERVICES

5.17 SIMPLE CHOICE UNLIMITED (1)

A. DESCRIPTION

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and non-regulated voicemail with a flat rate access line provided by the Company and unlimited long distance voice usage provided by CenturyTel Long Distance, LLC.

B. TERMS AND CONDITIONS

- A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.
- 2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
- 3. Customers subscribing to the Simple Choice Unlimited may select different features for each line. The customer must also subscribe to the CenturyTel Long Distance, LLC d/b/a/ CenturyLink Long Distance Simple Choice Unlimited Long Distance plan. All lines must be billed to the same account and located at the same premise.
- 4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.
- All recurring charges applicable to an access line apply to Simple Choice Unlimited.
 Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.
- 6. Call Detail will not be provided with this service plan.

Effective December 26, 2014, Simple Choice Unlimited is not available to new customers and is limited to lines in service for existing customers.

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PACKAGED SERVICES

5.17 SIMPLE CHOICE UNLIMITED (3) (Cont'd)

D. MONTHLY RATES

Simple Choice Unlimited (1) (3)

Local Exchange Service Choice of available Custom Calling Service or Custom Calling II Service Features Monthly Rate⁽²⁾

\$29.95 (I)

Effective: March 1, 2015

Nonregulated voicemail (where available) is included. A \$1.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

Flat rate EAS charges are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.

⁽³⁾ Effective December 26, 2014, Simple Choice Unlimited is not available to new customers and is limited to lines in service for existing customers.

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Effective: March 1, 2015

PACKAGED SERVICES

5.18 CALLER ID EXTRA (1)

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived.

5.19 CALLER ID PLUS (1)

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

5.20 PURE BROADBAND BUNDLE

A. DESCRIPTION

Pure Broadband Bundle includes flat rate residence or business one-party line service and features as specified.

B. FEATURES

Outbound Call Block Feature Non-published Telephone Number Service Billed Number Screening (Optional)

C. TERMS AND CONDITIONS

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with one-party line service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company's directory assistance records. Extended Area Service (EAS) surcharges do not apply.

The bundle rate will include the Subscriber Line Charge.

Service Charges or nonrecurring charges do not apply.

D. RATES

Per Bundle, per month Residence Business \$26.00 (I) \$35.11

⁽¹⁾ Effective December 26, 2014, Caller ID Extra and Caller ID Plus are not available to new customers and are limited to units in service for existing customers.

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Effective: March 1, 2015

PACKAGED SERVICES

5.21 BUSINESS UNLIMITED

A. DESCRIPTION

Business Unlimited is a package of features available to business customers. The Business Unlimited bundle includes one line of unlimited local calling and choice of calling features offered by the Company and unlimited long distance calling provided by CenturyTel Long Distance, LLC.

B. CONDITIONS

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added plus all other applicable monthly service charges.

Metered/measured line services, PBX, Key, or Centrex accounts are not eligible for Business Unlimited. EAS services are included. The customer must subscribe to the CenturyTel Long Distance, LLC Basic Business Unlimited Long Distance Bundle plan. This plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in the Company's sole discretion, the Company reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service.

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Effective: March 1, 2015

PACKAGED SERVICES

5.21 BUSINESS UNLIMITED (Cont'd)

C. FEATURES

- 3-Way Calling
- Anonymous Call Reject *77
- Busy Redial *66
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Forwarding
- Call Return *69
- Caller ID (with Name)
- Call Waiting and Cancel Call Waiting

- Call Waiting ID
- Distinctive Ring
- Hunting
- Message Waiting Indicator
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60
- Speed Call 8 or Speed Call 30
- VIP Alert
- Voice Mail (Where Available) (1)

D. MONTHLY RATES

The following rates apply in addition to the monthly rates applicable for companion long distance service.

Primary Access Line	Each Additional Access
Charge	Line Charge
\$40.00	\$40.00

A **\$1.99** Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

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Effective: March 1, 2015

PACKAGED SERVICES

Monthly Rate⁽¹⁾ \$29.95 (2)

5.22 ECONOMY PACK BUNDLE

Local Exchange Service
Caller ID Name and Number (includes
Anonymous Call Reject #77) – Optional
Call Waiting ID – Optional
Call Waiting – Optional

⁽¹⁾ Flat rate EAS charges are included in this rate.

⁽²⁾ The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

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Effective: March 1, 2015

PACKAGED SERVICES

5.24 CORE CONNECT

A. DESCRIPTION

- 1. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.
- 2. CORE CONNECT customers must subscribe to a qualifying long distance plan and to the Company's non-regulated High-speed Internet (HSI) service.
- 3. CORE CONNECT includes the following services and features:
 - Flat Rate Basic Exchange Access Service (Individual Line or Key Line/Trunk)
 - Hunting (optional)
 - Choice of the following features and services:

Caller ID with Name
Anonymous Call Rejection
Call Forward Busy
Call Forward No Answer
Call Forward Remote Access
Call Waiting and Call Waiting Cancel
Call Waiting ID
3-Way Calling
Call Return
Distinctive Ring
Busy Redial
Message Waiting Indicator
Voicemail (1)

Exempt from regulation. A \$1.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

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Effective: March 1, 2015

PACKAGED SERVICES

5.24 CORE CONNECT (Cont'd)

B. CONDITIONS

 CORE CONNECT customers must subscribe to the CenturyTel Long Distance, LLC Business Unlimited long distance plan for each CORE CONNECT line or trunk subscribed. The CenturyTel Long Distance, LLC Business Unlimited plan is not included with CORE CONNECT Lite.

Customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.

- 2. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.
- 3. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service.
- 4. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
- Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
- 6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
- 7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
- 8. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.
- 9. This plan is not available to customers who are or become toll restricted. Nonrecurring Charges specified in P.U.C. Or. No. 6, Section 3 will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

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Effective: March 1, 2015

PACKAGED SERVICES

5.24 CORE CONNECT (Cont'd)

C. TERM DISCOUNT PLAN

- A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT under a one, two or three-year term agreement.
- 2. Any CORE CONNECT line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
- 3. The rates and discounts in effect when customers subscribe to CORE CONNECT under a TDP will apply until expiration of that TDP. CORE CONNECT lines that are subsequently added under a separate TDP will receive the tariffed rates and discounts in effect when those lines are added.
- 4. Upon expiration of a TDP, the TDP discounts specified in E. following will expire, and the customer will be charged at the then prevailing monthly rate. If the customer renews the TDP or signs up for a new TDP, the tariffed rates and discounts then in effect will apply for the new or renewed TDP.
- 5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT will be converted to ala carte rates and the TDP discount will not apply.

Effective: March 1, 2015

PACKAGED SERVICES

5.24 CORE CONNECT (Cont'd)

D. RATES

- 1. The monthly rates include the Local Exchange Service, flat rate EAS, and features only. These rates do not include the monthly charges for the qualifying long distance plan or HSI.
- 2. Nonrecurring Charges as described in P.U.C. Or. No. 6, Section 3 apply for new and additional CORE CONNECT lines, and moves of existing lines. Service Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
- 3. Nonrecurring Charges do not apply when CORE CONNECT replaces existing Local Exchange Service. Service Connection charges apply when Customers request a change from CORE CONNECT back to Local Exchange Service.
- The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

CORE CONNECT/CORE CONNECT LITE	Monthly Rate
Initial bundle, per location	\$70.00
2 nd through 10 th bundle (each), per location	40.00

E. TDP Discounts

The following discounts will apply to the monthly rates specified in D.4 preceding for each CORE CONNECT bundle under a TDP.

	Monthly Discount, per bundle		
Commitment Period		2 nd through 10 th bundle	
	Initial bundle	(each)	
One-Year Term Plan	No discount	\$ 5.00	
Two-Year Term Plan	No discount	7.50	
Three-Year Term Plan	No discount	10.00	

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Effective: March 1, 2015

PACKAGED SERVICES

5.25 CORE CONNECT 2

A. DESCRIPTION

CORE CONNECT 2 is an optional enrollment plan that permits business customers
who subscribe to qualifying products and services to receive Local Exchange Service
and additional features and services for a flat monthly rate.

CORE CONNECT 2 bundles are available under a one, two, or three-year Term Discount Plan (TDP). CORE CONNECT 2 bundles are available on a month-to-month basis as specified in E. following.

B. CONDITIONS

- CORE CONNECT 2 customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.
- 2. Customers may subscribe to a maximum of ten (10) CORE CONNECT 2 business lines at each customer location.
- 3. There is no minimum service period for CORE CONNECT 2. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT 2 was in service. Early termination liability charges for customers who subscribe to CORE CONNECT 2 under a Term Discount Plan are as specified in C. following.
- 4. CORE CONNECT 2 lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
- 5. Components of CORE CONNECT 2 will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
- 6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

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Effective: March 1, 2015

PACKAGED SERVICES

5.25 CORE CONNECT 2 (Cont'd)

B. CONDITIONS (Cont'd)

- 7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order
- 8. CORE CONNECT 2 cannot be combined with any other discounts unless otherwise specified.
- 9. CORE CONNECT 2 is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. TERM DISCOUNT PLAN

- 1. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT 2under a one, two or three-year term agreement.
- Any CORE CONNECT 2 line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
- The rates and discounts in effect when customers subscribe to CORE CONNECT 2
 under a TDP will apply until expiration of that TDP. CORE CONNECT 2 lines that are
 subsequently added under a separate TDP will receive the tariffed rates in effect when
 those lines are added.
- 4. Upon expiration of a TDP, the customer will be charged at the then prevailing monthly rate if the customer does not renew or select a new TDP. If the customer renews the TDP or signs up for a new TDP, the tariffed rates then in effect will apply for the new or renewed TDP.
- 5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT 2. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT 2 will be converted to ala carte rates and the TDP discount will not apply.

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Effective: March 1, 2015

PACKAGED SERVICES

5.25 CORE CONNECT 2 (Cont'd)

D. APPLICATION OF RATES

- 1. The monthly rates include the Local Exchange Service, flat rate EAS and features only. These rates do not include the monthly charges for HSI or for the qualifying long distance plan, if applicable.
- 2. Service Connection Charges apply for new and additional CORE CONNECT 2 lines, and moves of existing lines. Service Connection Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT 2 under a one, two or three-year TDP.
- 3. Service Connection Charges do not apply when CORE CONNECT 2 replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from CORE CONNECT 2 back to Local Exchange Service.

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Effective: March 1, 2015

PACKAGED SERVICES

5.25 CORE CONNECT 2 (Cont'd)

E. RATES AND CHARGES

Core Connect 2 [1] 1.

Business One-Party Flat Rate or Key Line Flat Rate Service Hunting (optional)

Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy-Fixed

Call Forward No Answer-Fixed

Call Waiting with Cancel Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

Repeat Dial

SignalRing

Return Call

Selective Call Rejection Message Waiting [2] Voicemail [2]

Per Location, Per Month					
Initial Bundle	Initial Bundle 2 nd through 10 th bundle				
	Month-to- 1 Year 2 Year 3 Year			3 Year	
All Terms	Month	Term	Term	Term	
\$55.00	\$35.00	\$32.50	\$27.50	\$25.00	

^[1] Customers must also subscribe to the CenturyLink Communications LLC Business Unlimited Service (Option 2) long distance plan for each CORE CONNECT line or trunk subscribed.

^[2] Exempt from regulation. A \$1.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

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Effective: March 1, 2015

PACKAGED SERVICES

5.25 CORE CONNECT 2 (Cont'd)

E. RATES AND CHARGES

2. Core Connect 2 LITE

Business One-Party Flat Rate or Key Line Flat Rate Service Hunting (optional)
Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding

Call Forward Busy-Fixed

Call Forward No Answer-Fixed

Call Waiting with Cancel Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

SignalRing

Return Call

Selective Call Rejection

Message Waiting [1]

Voicemail [1]

Per Location, Per Month					
Initial Bundle	le 2 nd through 10 th bundle				
	Month-to-	1 Year	2 Year	3 Year	
All Terms	Month [2]	Term	Term	Term	
\$60.00	\$35.00	\$32.50	\$27.50	\$25.00	

^[1] Exempt from regulation. A \$1.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

Customers must initially subscribe to Core Connect 2 LITE under a TDP. Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option.

Section 6 Original Page 1

Effective: March 1, 2015

DIRECTORY SERVICE

6.1 DIRECTORY LISTINGS

A. General

- 1. Listings will be limited to such information as necessary for proper identification.
- 2. A listing normally consists of one line. When use of an abbreviation impairs clarity and identification, a second line may be used without additional charge.
- 3. The Company may refuse to insert any listing, which, in its judgment does not facilitate the use of the directory.
- 4. Business listing of individuals, firm, companies, corporations, association or concerns must be the names under which the subscribers are conducting business.
- Titles are permitted in business or residence listing where required for the purpose of identification.
- 6. Business or residence listing, other than names of individuals, may be arranged under a caption when, in the judgment of the Company, the employment of the caption will facilitate the use of the directory.
- 7. A trade name may be used as a business listing when the business is conducted under that name.
- 8. A listing designed primarily to give publicity to a commodity or service is not acceptable.
- 9. Names which are commonly spelled in more than one way, or rearrangement of names, may be provided.

Section 6 Original Page 2

Effective: March 1, 2015

DIRECTORY SERVICE

6.1 DIRECTORY LISTINGS (Cont'd)

- B. Primary service listings.
 - One listing, which will include the name and telephone number of the individual, organization, firm or corporation, will be furnished in the alpha section at no charge for each access line. Each PBX will receive one listing in the classified section, under the classification of the customer's choice. Street addresses are provided at the option of the customer.
 - 2. One line dual primary residence listing will be provided for customers who share the same surname and reside at the same address, providing the surnames are the same, and for persons who are known by more than one given name at no additional charge.

C. Additional listings

- 1. Additional listings will consist of a name and the telephone number.
- 2. Business additional listings may be the names of:
 - a. another business conducted at the same address by the customer,
 - b. departments or branches of a business,
 - c. the owner or owners of a business, or
 - d. employees or officers of a firm.
- 3. When a customer of business service represents another individual, firm, corporation or association which does not physically occupy the same place of business with the customer, the customer may arrange for a listing under his telephone number for such an individual or firm at the additional listing rate.
- 4. Residence additional listings may be those of member of the customer's domestic establishment residing on the customer's premises.
- 5. Listing for individuals occupying rooms let for living quarters in hotels, rooming houses, apartment houses, automobile courts and mobile trailer courts on the premises at which the customer is furnished hotel or commercial private branch exchange service will be furnished at the additional listing rate.
- 6. Where business service is furnished in a residence additional listing may be furnished for the customer, and employee, or a member of the customer's domestic establishment.
- 7. A Customer-of-Record in provisioning Shared Telecommunications Service (Section 5) may list clients at the Additional Listing Rates.

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Effective: March 1, 2015

DIRECTORY SERVICE

6.1 <u>DIRECTORY LISTINGS</u> (Cont'd)

- D. Lines information may be arranged for, in addition to an additional or alternate listing, for the purpose of facilitating the use of the service, at the additional listing rate.
- E. Alternate listings will include additional telephone numbers of the same or another customer to be called in the event there is not answer at the customer's station. In case the alternate listing telephone number is that of another customer; application or agreement for the listing may be required from both customers.
- F. A cross-reference listing is an additional listing which, instead of providing a telephone number, directs the user to refer to another listing.
- G. Non-published and non-listed service is found in Tariff No. 6.
- H. The foreign listing rate applies to alpha listings in the local exchange directory for customers served by an exchange other than that in which the directory service is furnished.
- I. Where extra listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where extra listings are provided other than in conjunction with exchange service facilities, the charges begin with the day following their entry in the information records. When extra listings are included in, or excluded from, the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or applies for service in his own name, or unless the customer's service is discontinued.
- J. All applications for services outlined in this section shall be made by the customer or authorized agent.
- K. The Company's liability arising from errors in or omissions of directory listings, alphabetical section or classified, shall be limited and satisfied by a refund not exceeding the amount of the charges for such if the customer's service is affected during the period covered by the directory in which the error or omission occurred.

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Original Page 4

Effective: March 1, 2015

DIRECTORY SERVICE

6.1 <u>DIRECTORY LISTINGS</u> (Cont'd)

A. RESIDENCE RATES

RESIDENCE RATES	N/5.0	Monthly Rate
	<u>NRC</u>	All Exchanges
Additional Listing	\$5.00	\$1.50 (I)
Alternate Listing	5.00	1.50 (I)
Cross-Reference Listing	5.00	1.50 (l)
Foreign Listing, Alpha Section	5.00	1.50 (l)
Lines of Information, per line	5.00	1.50 (l)

B. BUSINESS RATES

	<u>NRC</u>	Monthly Rate All Exchanges
Additional Listing	\$5.00	\$1.00
Alternate Listing	5.00	1.00
Cross-Reference Listing	5.00	1.00
Foreign Listing, Alpha Section	5.00	1.00
Lines of Information, per line	5.00	1.00

Section 6 Original Page 5

Effective: March 1, 2015

LOCAL OPERATOR SERVICE CHARGES

6.2 CONDITIONS

- A. Local Operator Service Charges will apply on all local exchange operator handled calls under the jurisdiction of this price list. There are three classes of calls. Charges apply according to the class of call the calling station selects. The call classes are:
 - Customer Dialed Calling Card Station-to-Station
 - Operator-Handled Station-to-Station
 - Operator-Handled Person-to-Person
 - 1. Customer Dialed Calling Card Station-to-Station Applies when the calling person:
 - dials the digit zero, plus the telephone number, plus a calling card number (where equipment is available) to complete the call without operator assistance, or
 - dials the digit zero, plus the telephone number (0 + number) to complete the call.
 Operator assistance is limited to recording the calling card number for billing purposes, or
 - c. dials the operator and places a calling card Station-to-Station call when equipment capability precludes either of the foregoing.
 - 2. Operator-Handled Station-to-Station Applies when calls are completed with the assistance of an operator unless another Operator Handled charge applies, or the call is being placed for a calling party identified as handicapped and unable to dial the call because of that handicap. Operator station-to-station also applies when calls originate at a coin telephone and when a customer asks that a completed dial station-to-station call be billed to another telephone number.

Section 6 Original Page 6

Effective: March 1, 2015

LOCAL OPERATOR SERVICE CHARGES

6.2 CONDITIONS

- A. Local Operator Service Charges will apply ... (Cont'd)
 - 3. Operator-Handled Person-to-Person Applies when a calling station names the particular party to be reached by an operator. The party may be:
 - A person
 - A mobile station
 - A station, department or office reached through a Company or customer-provided PBX attendant.

Person-to-Person also applies when the calling party:

- Cannot speak to the intended person or station but agrees to speak to someone else.
- Requests an operator to make arrangements with a person to receive a call at a specified time.
- B. Service charges also apply for Busy Line Verification or Busy Line Interrupt. Busy Verification and Interrupt Service provides a calling party with:
 - Information about the status of a line as to whether it is available to be called.
 - The ability to interrupt a conversation already in progress in emergency situations.
 - 1. A Busy Verification or Interrupt Charge is applicable only on lines verified as having a conversation in progress or as available to be called.
 - 2. A charge will not be applicable for requests for verification of a line when the line is determined to have a maintenance problem.
 - 3. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency, which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.

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Effective: March 1, 2015

LOCAL OPERATOR SERVICE CHARGES

6.2 RATES

The charges for all Local Operator Handled Services are billed to the calling party, unless the charge is billed to the called party as a collect call and the charge is accepted by the called party; or, the charge is billed to an authorized third telephone number, authorized calling card, or special billing number. The charges cannot be billed to a payphone.

	Nonrecurring Charge
Customer Dialed Calling Card	\$.60
Operator Handled Station-to-Station	1.50
Operator Handled Person-to-Person	3.50
Busy Line Verification	1.50
Busy Line Interrupt	3.00

Section 6 Original Page 8

DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

- 1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
- When a customer has two or more lines at the same premises and billed on the same account, the total usage of all lines and/or trunks is applied against the allowance for the total number of lines and/or trunks involved.
- 3. The allowance of two listing requests per line per month are not transferable between separate accounts of the same customer.
- 4. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of 50¢ per listing requested will apply. This is in addition to charges listed under Rates following.

B. RATES Rate Per Month

 First two listings requested from the Directory Assistance Operator, local and/or intrastate, per line per month

No Charge

2. Each additional listing requested

\$0.50*

Effective: March 1, 2015

 The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

*Note: A charge is applicable to each call placed to Directory Assistance from a Payphone.

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Effective: March 1, 2015

DIRECTORY ASSISTANCE SERVICE

6.4 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

A. TERMS AND CONDITIONS

- There are no call allowances or exemptions for National Directory Assistance customers.
- 2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
- 3. A maximum of two requested telephone numbers are allowed per call.
- 4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- 5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

B. RATES

Each call dialed directly by customer \$.85

Section 6 Original Page 10

Effective: March 1, 2015

DIRECTORY ASSISTANCE SERVICE

6.5 DIRECTORY ASSISTANCE CALL COMPLETION

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

A. TERMS AND CONDITIONS

- Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.
- 2. Directory Assistance Call Completion can be blocked at the originating customer's request.
- 3. All Operator Service charges apply as appropriate.
- 4. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

B. RATES

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

	<u>Charge</u>
Each call completed	\$0.35

Section 6 Original Page 11

Effective: March 1, 2015

CONCURRENCE IN REGULATIONS AND RATES

6.6 MESSAGE TOLL TELEPHONE SERVICE

CenturyTel of Oregon, Inc concurs in the Qwest Corporation Exchange and Network Services Price List, Section 6, together with amendments and successive issues, for the purpose of providing message toll telephone service within our serving area within the State of Oregon.

Intrastate service is furnished in conjunction with interstate service, the regulations and charges for which are in F.C.C. Tariff No. 263. CenturyTel of Oregon, Inc. also concurs in this Tariff. CenturyTel of Oregon, Inc. hereby expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is to the best interest of CenturyTel of Oregon, Inc., subject to such orders of the Public Utility Commission of Oregon as apply to such cancellation.

Section 9 Original Page 1

Effective: March 1, 2015

CENTREX SERVICE

9.1 DESCRIPTION

Centrex is a business communications system furnished only from a suitably equipped central office and is offered subject to the availability of facilities and applicable generic feature programs. It is a central office based service arrangement. A group of station lines is translated for an individual customer group and provides common access to a predetermined group of system features. Access to and/or from the public network from the station lines is provided via controlled access. The customer chooses the level of unblocked access desired to and from the general network.

Centrex enables stations to dial each other within their customer group and to dial outgoing calls directly. Direct inward calls may be dialed directly to any station. Incoming calls to the main listed number for the service are connected to a designated station and then may be transferred to the party by operation of the call transfer feature.

TERMS AND CONDITIONS

- A. Centrex is offered for a minimum period of one month.
- B. For purposes of applying Centrex rates and charges, a Customer Group shares a common dialing plan with a single billing entity responsible for payment of Company rates and charges.
- C. Centrex Service and features are provided up to the network demarcation at rates and charges specified herein. The customer will be responsible for the provision of all wire terminal equipment, and/or cable facilities on the customer's side of the network demarcation. Any such facilities installed or provided by the Company will be provided on a time and material basis. Terminal equipment provided by the customer must be compatible with the operating characteristics of facilities used for the provision of Centrex Service.
- D. Private Line charges apply if facilities are required to provision a channel termination located in a different central office exchange area than the one in which the dial switching equipment is located.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 TERMS AND CONDITIONS(Cont'd)

- E. Temporary suspension of service is not offered for Centrex.
- F. The Company will provide one main directory listing for a customer in the regular exchange directory.
- G. Incoming and Intragroup calls to unassigned numbers are intercepted by a standard recorded announcement which states that the call cannot be completed as dialed. Referral to an attendant or the directory is not provided.
- H. If facilities to provide Centrex are not readily available, the customer may be charged the cost of construction for new facilities from the serving central office to the customer premises.
- I. Customers may subscribe to Centrex Service on a month-to-month basis, or for a contractual period of either 24, 36, 48 or 60 months. Customers with over 200 lines may subscribe to Centrex Service by contract on an individual case basis (ICB). If contractual service is terminated prior to its full term, customers shall pay a termination charge in an amount equal to the difference between the amount that would have been billed for month-to-month service.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES

The following list itemizes standard packages for Centrex. Features may vary depending on the serving central office and software upgrades.

Package 1: Digital Centrex Small Business Feature Package

Direct Outward Dial Lines

This feature allows station users to place external calls to the exchange network without attendant assistance.

Direct Inward Dial to Lines

This feature allows incoming calls from the exchange network to reach specific stations without attendant assistance.

Station-to-Station Calling with Common Dial Plan

This feature allows station users to call each other using station extension numbers.

Touch Tone Dialing

This feature provides for touch tone dialing.

Transfer of all Calls

This feature allows a station user to transfer calls from one line to another line.

Call Hold

This feature allows the user to hold one call for any length of time provided neither party goes on hook. With a call on Call Hold, the station user holding the call can place another call.

Conference 3-Way Call

This feature allows a station to call a DN, flash the switch hook to put the party on hold and dial a second DN to establish a 3-way conference call.

Call Forwarding Variable - Inside or Outside of Centrex Group

This feature provides the option of forwarding all the station's incoming calls to a predetermined number if the station does not answer. This is established and changed by the Company.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 1: Digital Centrex Small Business Feature Package (Cont'd)

Call Forwarding - Busy/Don't Answer

This feature provides the option of fixed forwarding of a station's incoming calls to a predetermined number if the station does not answer. This is established and changed by the Company.

Cancel Call Waiting

This feature allows the subscriber to cancel the Call Waiting function for the duration of one call in order to prevent call waiting tones from interrupting the call.

Call Waiting

This feature notifies a subscriber who is on the telephone that another caller is attempting to call.

Call Diversion/Restriction

This feature allows a Class of Service assignment per station.

DN Hunting

This feature increases the likelihood of an incoming call being completed within a customer-defined group of lines. This feature offers the call to a sequence of other lines, searching for an idle line on which to complete the call.

Speed Call-Individual

This feature provides the convenience of one or two digit dialing of most commonly called DNs.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 2 Digital Centrex Standard Package

This Package includes all features listed in Package 1, plus the following features:

Automatic Line

This feature provides an automatic connection between a calling station that goes off-hook and a preassigned directory number.

Blind Transfer Recall

This feature allows a call that has been transferred but the called station did not answer to return to the originating station that transferred the call.

Call Forwarding of Call Waited Calls*

This feature allows call waiting calls that are not answered within a set period of time to automatically forward to a predetermined destination.

Call Forwarding Remote Access

This feature allows subscribers to activate or deactivate Call Forward Universal or to change the forward-to destination when they are at a remote location - away from the office.

Call Forward Timed-User Control of Rings*

This feature enables a user to set a period of time a forwarded call will ring before it is routed to the attendant.

Call Park per Station

This feature allows a station user to park a call and then retrieve it again from the same or a different station.

Call Pick-up Groups

This feature enables a subscriber to answer a call to an unattended station within the same group.

^{*} This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 2: Digital Centrex Standard Package (Cont'd)

Call Screening, Monitoring & Intercept*

This feature provides a means of monitoring and intercepting calls enhancing the functionality of NBAS.

Call Waiting Originating*

This feature allows an originating line to impose a call waiting tone automatically on a busy called line that is in the customer group.

Call Waiting - 3 Way Conference Capability*

This enhancement to Call Waiting allows an incoming call waiting caller to be conferenced into the existing two party call.

Conference Hold*

This feature allows the transferring party to talk privately with a destination before establishing a conference call or transferring a call.

Conference 6-Port Call*

This feature allows attendants and/or station users to establish conference calls of up to 6 participants. Other participants may be internal or external to the system.

Consultation Hold*

This feature allows the transferring party to talk privately with the destination before transferring the call or establishing a Three-Way Conference/Transfer.

Dial Call Waiting

This feature permits a station user to impose a call waiting tone on a busy station within their customer group that normally does not have call waiting. This feature is applied at the discretion of the calling station user by dialing an access code.

^{*} This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 2: Digital Centrex Standard Package (Cont'd)

Directed Call Park

This feature provides stations with the capability of parking one call against any valid station directory number appearance in the system. It can then be retrieved from any other station within the customer group.

Directed Call Pick-up

This feature enables a subscriber to answer a call to an unattended station within the same group.

Distinctive Ringing

This feature provides different ringing patterns for internal and external calls.

Do Not Disturb (DND)*

This feature provides an arrangement that intercepts incoming calls during specific periods of time when a station user does not want to be disturbed.

Executive Busy Override

This feature allows a station user to access a busy station.

Flexible Route Selection*

This service allows the user to route calls to the attendant, tone or an announcement.

Last Number Redial

This feature allows a station user to redial the last number dialed by utilizing an access code.

^{*} This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 2: Digital Centrex Standard Package (Cont'd)

Meet-Me Conference

This feature allows a user to arrange a conference in advance by instructing all conferees to dial a specific number at a given time.

Music on Hold Capability*

This feature allows access to customer provided equipment that provides a continuous broadcast of music when a caller is placed on hold.

Message Service Indication*

This feature permits a station user to dial a code to access the station users or attendant who has activated Message Waiting.

Night Answer*

This feature allows an incoming call to be indicated by the ringing of a customer provided night bell or on a predesignated line.

Ring Again

This feature allows a station user encountering a busy station to be automatically notified when the station becomes idle.

Speed Call - Group

This feature provides Speed Calling to a group of users, designating one line to a controller and allowing that controller to add to, change or delete numbers from the list.

Uniform Call Distribution (UCD)*

This feature allows an algorithm to be applied to incoming calls to uniformly distribute them among a group of available lines.

Virtual Facilities Group

This feature allows an incoming or outgoing line (usually WATS) to be accessed by multiple users. The Virtual Facilities Group is usually assigned to a DN designed to meet the needs of customers with large volumes of incoming or outgoing long distance calls.

^{*} This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 3: Digital Centrex Advanced Package

The features in this Package are available only where facilities permit. This Package includes all features listed in Packages 1 and 2, plus the following features:

Account Codes*

This feature allows a user to enter a billing number into a Station Message Detail Recording (SMDR) record for charge back purposes.

Authorization Codes*

This feature is used to identify callers for billing purposes, assign a network class of service, and control network access.

Direct Inward System Access (DISA)*

This feature permits selected outside callers to dial from a Meridian Switched Network directly into the DMS 100 ISDN node and gain access to network facilities, without attendant assistance.

Large Conference Call - Up to 30 Ports*

This feature increases the maximum number of conferees in a Preset Conference (including the originator) to 30.

Preset Conference*

This feature allows a Meridian Digital Centrex station, trunk, or Attendant Console to establish a preset conference by dialing a specific directory number (DN).

SMDR Record Output*

This feature provides an Station Message Detail Report (SMDR) formatted-type record of chargeable and nonchargeable calls for each customer group. Call types and other message detail information can be specified for recording, at the customer group level.

Station Activation of Call Forward, Busy/Call Forward, Don't Answer*

This feature enables 500/2500-set and Meridian Business Set users to activate and deactivate Call Forward, Busy and Call Forward, Don't Answer from their sets by using dialed feature-access codes.

Time of Day Routing*

This feature enables cost-effective use of facilities by allowing or denying route choices based on the time of day.

* This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 4: Digital Centrex MBS Set Package

This Package may be added to Packages 1, 2 or 3 and includes the following features:

Attendant Mini-Console Operation with DSS/BLF Operation

This is an answering position, allowing the user to easily monitor the busy/idle status of station, answers and screens incoming call and picks up unanswered calls.

Automatic Dial Key

This feature can only work on a Meridian Business Set. This feature allows a subscriber to call a frequently dialed number by pressing the assigned feature key.

Called Name/Number Display - MBS

This feature will only work on a Meridian Business Set (MBS). This feature allows the caller to view who they called.

Calling Name/Number Display - MBS

This feature will only work on a Meridian Business Set (MBS). This feature allows the subscriber to see the name or number of the party calling.

Call Park Recall Identification

This feature will only work on a Meridian Business Set (MBS). This feature will allow a call that has been parked to recall after a certain period if no one has picked that call up.

Group Intercom

This feature allows a station abbreviated dialing to other station members within the same group intercom. The number of members will determine the dialing scheme.

Multiple Appearance Directory Number (MADN)

This feature allows a directory number to be assigned to more than one Meridian Business Set (or 2500 set).

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 4: Digital Centrex MBS Set Package (Cont'd)

On-Hook Dialing

This feature will work only on a Meridian Business Set (MBS). This feature allows the station user to dial their business set without having to pick up the handset (handsfree).

Reason Display - MBS

This feature will work only on a Meridian Business Set (MBS). This feature allows various information to be displayed for MBS subscribers with display models.

Station Camp On

This feature allows an attendant or other group member of an IBS group to extend a call to a busy station within the same IBS group. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 5: Digital Centrex Advanced MBS Set Package

This Package may be added to Packages 1, 2 or 3 and includes the features listed in Package 4; plus the following additional features:

Automatic Answer Back

This feature allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds.

Busy Override

This feature enables an ISDN terminal user to gain access to a busy terminal by pressing the Busy Override feature-activation key.

Call Back Queuing

This feature allows a station user encountering an all trunks busy condition the option of being notified when a trunk becomes idle and then being automatically connected to the called number.

Call Forward of DN's on a per Key Basis

This feature enables each directory number (DN) assigned this feature to be forwarded to a different DN (and destination).

Fast Transfer/Single Button Transfer

This feature, which provides Transfer on Release capability, speeds up call handling of calls by reducing the number of keystrokes needed to transfer a call and by eliminating the need to first conference the call.

Feature Inspect Key

This feature gives station users of MBS with display easy access to important information about both the set's assigned features and incoming calls.

Group Intercom - Group Voice Page

This feature enables any MBS station user who is a member of a group intercom group to simultaneously page up to 29 predefined MBS-equipped members in the same group.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 5: Digital Centrex Advanced MBS Set Package (Cont'd)

Group Intercom - Individual Voice Page

This feature allows a customer to terminate on a member of a predesignated group by using abbreviated dialing.

Individual Intercom

This feature allows a group intercom member to page another group intercom member using the built-in speaker on a MBS set.

Instant Change Order- User Control of Feature Changes

This feature allows the customers to reassign feature buttons on MBS sets.

Listen On Hold

This feature allows a user to placed a called party on hold and listen through the speaker to determine when the call has been reestablished.

MADN Ring Options

This feature provides MADN single-call arrangement (SCA) groups with two ringing options: abbreviated and delayed.

Make Set Busy

This feature allows a terminal to be made busy to incoming calls.

Message Service Capability

This feature stores information of incoming unanswered calls and displays the information on a MBS set. Multiple options allow the user to scroll through, return or erase the captured message.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 5: Digital Centrex Advanced MBS Set Package (Cont'd)

Music On Hold Capability

This feature provides a continuous broadcast of music and optionally, a recorded announcement to callers who are waiting to be connected.

Private Line Assignment

This feature allows the user to give a directory number the appearance of a POTS line. The private line has a POTS dialing plan.

Query Busy Station

This feature allows a user to query the busy/idle status of a designated station within the group. If the station is busy when the query is made, the line is monitored and the querying set is alerted as soon as the station becomes idle.

Secondary MADN Call Forwarding Activation

This feature enables secondary members of a Multiple Appearance Directory Number (MADN) group to activate and deactivate Call Forward from Meridian Business Sets or 500/2500 sets.

Short Hunt on DN Keys

This feature permits incoming calls to hunt over a set of directory number appearances in search of an idle DN on which to terminate.

Single Line Queue for Mini Console

This feature provides queuing capability to mini-console attendants or other MBS users without the additional expense of Automatic Call Distribution (ACD) or Uniform Call Distribution (UCD software.

Station Message Waiting Activation

This feature permits a station user to dial codes to access another station user or attendant who has activated Message Waiting.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 6: Digital Centrex Caller ID Package

This Package may be added to Packages 1, 2 or 3 and includes the following features:

Automatic Recall

This feature gives the subscriber the convenience of recalling the last incoming call without having to know the directory number of that call.

Automatic Re-dial

This feature allows a subscriber to automatically reach the last dialed directory number without having to redial the entire directory number.

Calling Name/Number Delivery

This feature allows the caller's name and number information to be displayed at the called party's telephone (this telephone must have caller id capability).

Calling Name/Number Delivery Blocking

This feature allows the subscriber to alter the privacy status of name and number information on a per-call basis.

Call Waiting Caller Name/Number Delivery

This feature allows the station user to hear the Call Waiting tone while the caller's name and number appear on the stations CPE (a special type of CPE must be present for this feature to work).

Customer Originated Trace

This feature allows a subscriber who has been receiving harassing or prank calls to activate an immediate trace of the last incoming call, without requiring prior approval and manual intervention by the service provider.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 7: Digital Centrex ACD Call Center Package*

The features in this Package are available only where facilities permit. This Package may be added to Packages 1, 2 or 3; and includes the following features:

Abandon Call Clearing*

This feature eliminates unnecessary held connections by returning abandoned calls to an idle state.

Access to Management Reports*

This feature allows users to receive call management reports either scheduled or on demand. It allows the customer to optimize operations by reassigning agents or reconfiguring routing schemes to match call volumes.

Agent Call Distribution Queuing*

This feature ensures an even distribution of calls among the agents in the group.

Agent Status Lamp*

This feature allows the supervisor to track the status of each agent position in the group.

Call Agent Key*

This feature allows a supervisor to communicate directly with an agent by using the call agent key.

Call Forcing with Optional Tone*

This feature enhances the existing Call Forcing capability by providing more flexibility in configuring and assigning Call Forcing to ACD groups and individual agents.

Call Load Management Controls*

This feature allows the user to take advantage of load management commands that allow sets to be reassigned from one ACD group to another, and ACDSHOW commands display information about the group's agent positions.

Directory Numbers up to 17*

This feature enables the assignment of up to 17 DN's including a primary ACD directory number and up to 16 supplementary ACD directory numbers.

^{*} This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 7: Digital Centrex ACD Call Center Package (Cont'd)

Display Agents Summary Key*

This feature-key activated option enables the ACD supervisor using a business set with display to quickly check the status of all ACD agent positions assigned to a predetermined group.

Flexible Observe Agent*

This feature enables ACD supervisors to monitor the quality of service being offered incoming callers.

Forced Agent Availability*

This feature allows the ACD supervisor to require an agent to receive incoming ACD calls even though the agent has pressed the Not Ready key.

Group Status Display on Set*

This feature allows the customer to review statistics on DMS Meridian ACD group status at customer-specified intervals. This information is displayed at a customer-premises ASCII terminal.

Line of Business Codes*

This feature enhances the existing ACD Line of Business Code feature by increasing the number of business codes an agent can enter for each call from one to three.

Music on Delay after Recorded Message*

This feature allows the user to further minimize callers abandoning during extended delays by providing the option of broadcasting a recorded delay announcement.

^{*} This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 FEATURE PACKAGES (Cont'd)

Package 7: Digital Centrex ACD Call Center Package (Cont'd)

Observe Agent Key*

This feature enables ACD supervisors to monitor the quality of service being offered incoming callers.

Overflow of Enqueued Calls - up to 4 alternative destinations*

This feature allows calls that have been enqued for a predetermined amount of time to be routed to up to 4 alternative destinations.

Super-Groups*

This feature enables multiple ACD groups (situated in a single or multiple location) to distribute calls dynamically among the separate groups based on the agents available at the time.

Supervisor Position Capability*

This feature enables a Supervisor to manage a group of ACD agents. The Supervisor can monitor the performance of ACD agents and the quality of service being provided callers.

Variable Wrap up Time*

This datafillable feature enables ACD customers to establish a predetermined interval between an agent completing one call and receiving the next one.

^{*} This feature is available only where technically feasible and where facilities permit.

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Effective: March 1, 2015

CENTREX SERVICE

9.1 RATES AND CHARGES

The charges that apply to Centrex are: one Customer Line Charge for each line terminated at customer locations, one or more Feature Package charges per line, one Attendant Console Feature if applicable, and any optional features. The appropriate Customer Line rate is calculated as follows:

- Total all lines in the Customer Group at all locations. Use appropriate Total Customer Lines rate group.
- The first line at each location pays the higher rate.

An additional discount may apply, per line, based on the level of access to or from the public network that the customer desires. For example, if a customer has 200 lines and wants to be able to obtain access to or from the public network from 50 of those lines at the same time, the level of access would be 25 percent, making the customer eligible for a \$2.25 discount. Divide the number of simultaneous accesses desired by the number of customer lines to obtain the percentage to use for a discount.

Level of Access	Per Line Discount		
80-100% Access	0		
60-79% Access	\$0.75		
40-59% Access	1.50		
20-39% Access	2.25		
Less than 20% Access	3.00		

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CENTREX SERVICE

9.1 RATES AND CHARGES (Cont'd)

A.	Customer Lines*	Nonrecurring Charge	First Line at any Location	Monthly Rates Each Additional Line
	2-10 Total Customer Lines	<u></u>		
	Month-to-Month	Section 3	\$33.00	\$17.50
	24 Months Contract	Nonrecurring	32.50	17.00
	36 Months Contract	Charges Apply	32.00	16.50
	48 Months Contract	0 117	31.50	16.00
	60 Months Contract		31.00	15.50
	11-20 Total Customer Lines			
	Month-to-Month	Schedule 2	32.50	17.00
	24 Months Contract	Nonrecurring	32.00	16.50
	36 Months Contract	Charges Apply	31.50	16.00
	48 Months Contract		31.00	15.50
	60 Months Contract		30.50	15.00
	21-100 Total Customer Lines			
	Month-to-Month	Section 3	32.00	16.50
	24 Months Contract	Nonrecurring	31.50	16.00
	36 Months Contract	Charges Apply	31.00	15.50
	48 Months Contract		30.50	15.00
	60 Months Contract		30.00	14.50
	101-200 Total Customer Lines			
	Month-to-Month	Section 3	31.50	16.00
	24 Months Contract	Nonrecurring	31.00	15.50
	36 Months Contract	Charges Apply	30.50	15.00
	48 Months Contract	- · · ·	30.00	14.50
	60 Months Contract		29.50	14.00

^{*} Customers with over 200 Total Customer Lines may contract for Centrex Service on an Individual Case Basis (ICB).

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CENTREX SERVICE

9.1 RATES AND CHARGES (Cont'd)

B. Feature Packages

В.	reature Packages	Nonrecurring Charge*	Additional Monthly Per Line Charge
	Package 1: Digital Centrex Small Business Feature Package 2: Digital Centrex Standard Package Package 3: Digital Centrex Advanced Features Package Package 4: Digital Centrex MBS Set Package Package 5: Digital Centrex Advanced MBS Set Package Package 6: Digital Centrex Caller ID Package Package 7: Digital Centrex ACD Call Center Package	\$20.00 40.00 60.00 60.00 10.00 10.00 ICB	\$2.00 2.75 3.25 3.25 7.00 7.00 ICB
C.	Attendant Console** Per console	Nonrecurring <u>Charge</u> \$275.00	Monthly <u>Rate</u> \$68.85
D.	Optional Features*** Per customer group	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
	Networking a Multiple hosted ACD Group (2 or more CO's)	ICB	ICB
	Networking a Multiple hosted Centrex Group (2 or more CO's)	ICB	ICB

^{*} Customers selecting Packages 1, 2 or 3 will pay only one nonrecurring charge which will be the charge associated with the highest package number selected. The nonrecurring charge applies per customer group.

^{**} Attendant Console rates are per console and do not include CPE.

^{***} Additional Optional Features may be available to customers on an Individual Case Basis.

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Effective: March 1, 2015

INFORMATION DELIVERY SERVICE

9.2 GENERAL

A. Information Delivery Service (IDS) is a communications service offered by the Company to third party information providers which allow such third parties to provide pre-recorded announcements or interactive programs to call-in customers within the Local Access and Transport Areas (LATAs) of the Company.

This service permits a customer of the information provider to dial a 976 telephone number and receive, for a charge, the provider's pre-recorded information announcement or to participate in an interactive program of the provider.

- B. The Company provides the network transmission facilities and services to transport the information provider's customers' calls to the provider's premises and does not participate in the development of the provider's announcements or interactive programs. Each completed call to an information provider's 976 telephone number will be made at a charge to the calling customer levied by the provider and at a price determined and established by the provider. The Company, on behalf of the provider, will bill the provider's customer for the charge imposed by the provider.
- C. The amount the provider charges will have no impact or bearing on the amounts the Company charges the provider for the Company's transport and billing services pursuant to the terms of the contractual agreement and this price list.

CONDITIONS

A. This is an arrangement where a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.

The provision of IDS by the Company is subject to the immediate availability of central office facilities and the requirements of the local and toll network. The Company is not responsible for calls that cannot be completed as a result of repair or maintenance on facilities and equipment owned by the Company or the customer.

- B. IDS will be furnished only when the customer contracts for as many exchange access trunk lines and provides sufficient announcement equipment to adequately serve all calls to a given IDS telephone number, without blockage and disruption of the network by incompleted calls.
- C. The telephone numbers assigned to IDS are restricted to the 976 prefix. A Specific Number Request charge will apply if the subscriber requests a specific telephone number providing the requested telephone number is available. Requests for a specific telephone number will be honored on a first-come, first-served basis.
- D. One directory listing is furnished without additional charge in the alphabetical section of the directory.
- E. The selection of central offices providing IDS are determined entirely by the Company.

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Effective: March 1, 2015

INFORMATION DELIVERY SERVICE

9.2 CONDITIONS (Cont'd)

- F. The information provider shall provide continuous, twenty-four hour per day, uninterrupted automatic pre-recorded announcement or interactive program services. The information provider's equipment will allow access to an announcement message by a calling party within a maximum of 30 seconds. This equipment will provide an off-hook condition (answer supervision) at the beginning of each call and an on-hook condition (disconnect supervision) upon the completion of a full announcement cycle time duration.
- G. The holding time for each recorded announcement or interactive program shall not exceed sixty seconds or one complete cycle of a sixty second message unless otherwise stated and agreed upon by both parties. If the agreed upon holding time does exceed sixty seconds, the subscriber will pay the rate for additional holding time increments as appropriate.
- H. Customer sponsorship of any particular announcement or recorded program service shall not preclude another customer from sponsoring the same or similar announcement.
- The Company reserves the right to provide to the general public, upon specific request, the complete address and telephone number of the customer in response to inquiries and comments referring to customer services.
- J. The customer has sole and exclusive responsibility and control over the content, quality, and characteristics of speech used in the recording. The Company assumes no liability for the quality of, defects in, or contents of the recording. The customer shall exclude from the message or announcement any matter the dissemination of which is prohibited by law or by rules, regulations, or orders of the Federal Communications Commission and/or the Oregon Public Utilities Commission. The Company will terminate service without prior notice for unlawful use of the service or use of the service for unlawful purposes.
- K. The following types of calls cannot be billed due to technical limitations and will not be permitted access to an IDS number and where possible, will be blocked:

Calls from Payphone Service.

Calls originating from outside the LATA.

Calls originating from some other exchange telephone companies within the LATA.

Operator-assisted calls and calls with alternative billing arrangements, i.e., third party billing, collect, or credit card calls.

Calls from toll denied or restricted lines and calls from certain types of hotel/motel or hospital service.

Calls from WATS access lines or from Feature Group B and D access lines.

Calls from public access lines.

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Effective: March 1, 2015

INFORMATION DELIVERY SERVICE

9.2 CONDITIONS (Cont'd)

- L. Temporary suspension of service as described in Section 25 does not apply to this service.
- M. The Company reserves the right to determine which types or classes of calls may or may not be permitted to access IDS telephone numbers.
- N. IDS is not available for mass calling applications.
- O. IDS is intended only for the purpose of delivering recorded audio messages from the information providers to their clients. It is not intended for receiving messages from clients nor for transmission of live (non-recorded) messages nor for data transmission.
- P. Prior to providing service, a contractual agreement will be executed between the Company and the information provider setting forth the responsibilities of both parties and detailing the price per call that the information provider will charge.
- Q. The Company's liability for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities or for any act, omission, or failure to perform by the Company or its employees or agents shall be limited to an amount no greater than the information provider has actually paid to the Company for the Information Delivery Service during the period in questions. Liability is calculated by a pro rata adjustment for the value of line and equipment charges which would be assessed only in the case of outages exceeding a 24-hour time period. In no instance shall the Company be liable for lost profits of the subscriber or in any event liable in any manner to the clients of the subscriber.
- R. The information provider is required to state the exact charge for each call to its service in all advertising for the service regardless of the medium in which such advertising appears or is broadcast.

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INFORMATION DELIVERY SERVICE

2	KAI	E5	Nonrecurring <u>Charge</u>	Rate Per <u>Month</u>
	A.	Each exchange access trunk line	See Section 4	Key/PBX Trunk Rate
	B.	Each 976 telephone number listed in the white pages of the telephone directory in alpha form, e.g., 976-TIME	\$20.00	\$5.00
	C.	Each 976 telephone number additional Directory Listing	See Directory Listings	
		Note: Charges apply for each directory in which the number appears in alpha form.	Listings	
	D.	Specific number request, each number	250.00	
		Note: This feature allows the information Provider to request a specific number, if available, rather than accepting a Company assigned number.		
	E.	Service Inquiry	300.00	
		Note: This is a nonrefundable advance payment that will be deducted from the nonrecurring charge (F.` below) when service is initially established.		
	F.	Initial establishment of IDS, per announcement or program	1,000.00	

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Effective: March 1, 2015

INFORMATION DELIVERY SERVICE

9.2 RATES (Cont'd)

	,	Nonrecurring <u>Charge</u>	Rate Per <u>Call</u>
G.	Call delivery and billing charge, 60 seconds or less holding time Call Delivery, per call Billing Charge, per call	<u></u> 	* \$0.10
H.	Additional 60 second increments of holding time, each		0.03
I.	Each change in message holding time	\$150.00	
J.	Each change in the information provider's price	150.00	
K.	Telephone number change - to a Company-assigned number - to an information provider requested number	150.00 250.00	
L.	Each change in the program/customer's name on the Company's bill	150.00	

^{*} The Call Delivery Charge billed to the information provider is the amount specified by the prevailing contractual agreement.

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Effective: March 1, 2015

BILLED NUMBER SCREENING

10.1 DESCRIPTION

Billed Number Screening (BNS) provides an indicator in a line information database which indicates that collect calls, calling card calls, and/or third-party charge calls are not to be charged to the customer's line. The BNS indicator is only advisory to the telecommunications carrier at the origination of the call. BNS does not block outgoing calls. The BNS indicator is checked, and honored if present, by the Company on all collect, calling card, and third-party charge calls originating from Company lines, including local calls from Company owned public pay telephones.

CONDITIONS

- A. BNS is offered in all Company exchanges.
- B. BNS is available only on local individual residence and business lines, Company provisioned FX lines, PBX trunks, and DID numbers.
- C. BNS is not foolproof. Some calls originating from locations that do not have screening capabilities may not be intercepted and denied. Some telecommunications carriers may not check for or honor the BNS indicator. Telecommunications carriers carrying international calls typically do not check for the BNS indicator.
- Provision of BNS does not alleviate customers' responsibility for payment of completed toll calls.
- E. BNS will be placed on the customer's lines within three business days after an order for the service is accepted by the Company.
- F. BNS does not include Toll Restriction Service.
- G. BNS is a service designed to help prevent certain types of toll calls. BNS does not prevent toll charges, which may have been incurred, from being billed to the customer.

RATES

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
Billed Number Screening (BNS)	N/C	N/C

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Effective: March 1, 2015

INTEREXCHANGE RECEIVING SERVICE

10.2 CONDITIONS

- A. This is an arrangement where a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.
- B. This service is provided from any of the Company's exchanges for individual business line or PBX services (except Payphone Service).
- C. This service includes the listing of a special number in both the published directory and information records of the exchange or exchanges from which calls are to be accepted.
- D. The service may be non-published at the option of the subscriber under that portion of the Tariff.
- E. The charges for each message will be billed to the customer of this service at the operator assisted station rate.

RATES

A.	Receiving Service	Service <u>Code</u>	Monthly <u>Rate</u>
	First Exchange	NRS	\$4.00
	Additional Exchanges, each	NRSA	4.00

Nonrecurring charges, as applicable, apply in addition to rates and charges shown on this sheet.

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Effective: March 1, 2015

N11 ABBREVIATED DIALING CODES

10.3 DESCRIPTION

- A. Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.
- B. The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:
 - 211 Community Information and Referral Services
 - 311 Non-Emergency Governmental Services
 - 511 Traffic and Transportation Information
 - 711 Telecommunications Relay Service
 - 811 One-Call Notification Systems

TERMS AND CONDITIONS

- A. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)
- B. Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+ +, 0- (credit card, third-party billing, collect calls) 01XXXX

Operator assisted calls will not be completed.

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Effective: March 1, 2015

N11 ABBREVIATED DIALING CODES

10.3 TERMS AND CONDITIONS (Cont'd)

- C. The company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.
- D. Directory listings may be provided for N11 services under the terms, conditions, and rates specified in the tariff or price list.
- E. The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
- F. Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of 60 days when the N11 provider is a Company subscriber.
- G. Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Commission.
- H. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-point number.
- I. The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N11.

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N11 ABBREVIATED DIALING CODES

10.3 TERMS AND CONDITIONS (Cont'd)

- J. N11 will be provided under the following conditions:
 - 1. The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
 - 2. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 3. The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 4. Suspension of N11 Service is not allowed.
 - 5. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.
 - 6. The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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Effective: March 1, 2015

N11 ABBREVIATED DIALING CODES

10.3 TERMS AND CONDITIONS (Cont'd)

- K. The following conditions apply if the N11 subscriber provides a pre-recorded announcement:
 - 1. The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.
 - 2. The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - 3. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 4. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff or price list for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- L. The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- M. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.
- N. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

RATES	Nonrecurring Charge
Initial Setup, Per Host Switch and/or Stand Alone Switch	\$300.00
Subsequent Changes Per Host Switch and/or Stand Alone Switch	\$50.00

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Effective: March 1, 2015

WIDE AREA TELEPHONE SERVICE (WATS)

13.1 WIDE AREA TELEPHONE SERVICE (WATS)

CenturyTel of Oregon, Inc. concurs in the Qwest Corporation d/b/a CenturyLink QC Price List and Catalog together with amendments and successive issues, for the purpose of providing wide area telephone service within our serving area within the State of Oregon.

CenturyTel of Oregon, Inc. hereby expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is to the best interest of CenturyTel of Oregon, Inc., subject to such order of the Public Utility Commissioner of Oregon as apply to such cancellation.

Section 14 Original Page 1

Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.1 ISDN-BRI SERVICE

A. Description

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. It is a central office based service arrangement that consists of host central office interface equipment and software located on the Company premises. ISDN distributes voice, data, video and facsimile by using the Basic Rate Interface (BRI) method of access. This serving arrangement conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definitions

Basic Rate Interface

Basic Rate Interface (BRI) consists of up to three distinct channels on one pair of wires: two B (Bearer) channels and one D (Delta) channel. The D-channel is not presently available for customer use. BRI Service is available in non-measured or measured rated options.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

Clear Channel Capability

The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.1 ISDN-BRI SERVICE (Cont'd)

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on BRI from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability. The D-channel is not presently available for customer use.

Loop Extension Charge

The charge that applies in those cases where the distance from the Central Office exceeds 18 kilofeet or where the signaling is weak.

C. Terms and Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- b. The customer is responsible for providing compatible premises equipment in order to utilize ISDN Service. All customer provided equipment used to interface with ISDN Service is required to conform with the Technical Reference Specification as used by the Company and found in the following technical references:

National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface SR-NWT-00266

Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces SR-NWT-001953

c. It is the responsibility of the customer to provide a suitable supply of commercial power, including outlets, when and where the Company requires it for the operation of any equipment on the customer's premises. Such outlets shall be dedicated to the Company's use and be separately fused.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.1 ISDN-BRI SERVICE (Cont'd)

- C. Terms and Conditions (Cont'd)
 - 1. General (Cont'd)
 - d. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable) and CPE not owned by the Company, used in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN service.
 - e. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
 - f. The customer shall reimburse the Company for all costs incurred to redesign ISDN service due to changes caused by CPE and wiring (including riser cable) not owned by the Company. Should ISDN service fail due to CPE and inside wiring (including riser cable) not owned by the Company or due to power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.
 - g. The Company shall terminate ISDN Service at the Company's demarcation point, at which point the customer accepts responsibility for the service.
 - h. Initial installation of ISDN service includes two (2) hours of labor to the demarcation point, installations exceeding the two hour limit will incur time and material charges. In addition, time and material charges (if applicable) will be applied for all work performed beyond the demarcation point.
 - A minimum service period of three months is required for each ISDN Service system installed.
 - j. Suspension of ISDN (Vacation Number Reservation) is not permitted.
 - k. Call Detail is not available with ISDN Service.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.1 ISDN-BRI SERVICE (Cont'd)

- C. Terms and Conditions (Cont'd)
 - 1. General (Cont'd)
 - I. One directory listing will be provided with each BRI Service. Additional directory listings will be furnished subject to the rates and conditions specified in the Directory Service section of this Price List.
 - m. The two B-channels for BRI service may be bonded together to allow a larger bandwidth connection. When the bonding occurs, usage will be measured and charged as if each of the B-channels were being used separately.
 - n. ISDN lines are powered locally from the customer's premises. In the event of a power outage at the customer's premises, emergency 911 service will not function on ISDN lines. The customer will need to subscribe to a Basic Access Line from the Company to receive 911 service when there is a power outage originating on the customer's CPE power source, which provides power to the ISDN system.
 - o. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.1 ISDN-BRI SERVICE (Cont'd)

C. Terms and Conditions (Cont'd)

2. Availability

- a. The rates and charges specified for BRI are applicable only to customers whose serving central office has been identified by the Company as having ISDN available. Customers whose serving central office has not been identified will have rates and charges determined on an individual case basis.
- b. Service is offered where facilities and equipment are available. BRI loop lengths may not be more than 18 kilofeet in length from the nearest ISDN capable switching center. A loop extension charge will apply in those cases where the 18 kilofeet limit is exceeded. The loop charge may also apply in circumstances where the signal is below acceptable transmission standards as determined by the Company.

A customer may combine local and ISDN service at the same premises.

The B-Voice/Circuit Switched Data channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps).

c. Some services are not available and/or compatible with ISDN.

3. Indemnification

- a. The customer shall indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of the customer's material breach of the Tariff or Price List. Indemnification shall include, but is not limited to, costs and attorney's fees.
- b. The customer is responsible for the content of communications. Where the customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, customer shall indemnify and hold the Company harmless.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.1 ISDN-BRI SERVICE (Cont'd)

D. Protection of the Network

- 1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies facilities used in connection with provision of ISDN capabilities, such as customer provided equipment.
- 2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
- Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network.

The Company shall not be liable for and disclaims liability for losses that may be incurred as a result of disconnecting the service and further disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.1 ISDN-BRI SERVICE (Cont'd)

E. Rates And Charges

1. Rate Regulations

Following are the monthly rates and nonrecurring charges for BRI service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs.

BRI is offered in three allowance configurations; Option I - Unlimited Usage Allowance, Option II - 80 Hour Usage Allowance, and Option III - No Usage Allowance). Additional usage in excess of the prescribed allowances will incur usage charges. Usage charges as specified below will apply to both originating and terminating calls. The usage rate is applied separately for each B-channel.

2.	Rates	Monthly Rate	Nonrecurring Charge
	Option I - Unlimited Usage Allowance	\$96.91	\$125.00
	Option II - 80 Hour Usage Allowance	\$57.91	\$125.00
	Option III - No Usage Allowance	\$41.91	\$125.00
	Usage Charges Applied to Originating and Terminating		Per Minute
	Calls (in excess of usage provided above)		\$0.01
			Monthly Rate
	Loop Extension Charge Applies for weak signals or		Per Loop
	service beyond 18 kilofeet		\$32.00

Note: Rates do not include access to or the ability to transport data over the D-channel.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> BUSINESS SERVICE

A. General

- Integrated Services Digital Network Primary Rate Interface (ISDN-PRI) Business Service ("ISDN-PRI Business Service") is a local exchange offering supported by the ISDN architecture.
- 2. ISDN-PRI Business Service provides a method of access to the telecommunications network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible customer premises equipment (CPE) and a serving central office. The basic structure for Primary Rate Access is comprised of twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel, referred to hereafter as "23-B+D". After subscribing to the original 23-B+D configuration, the customer may purchase additional ISDN-PRI Business Service arrangements as 23-B+D or as 24-B Channels. These channels may be used to connect the customer's CPE to the Public Network (i.e., inward/outward trunks, two-way trunks, WATS lines or toll free service).
- 3. ISDN-PRI Business Service provides network communication paths providing the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
- 4. ISDN-PRI Business Service and its optional features and functions are provided within a local access and transport area ("LATA") from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction may apply as specified in Section 4 of the Price List.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

B. Regulations

- 1. The minimum service period for ISDN-PRI Business Service is six months. Term Discount Plan commitment periods of one, two, three and five years are available.
- 2. ISDN-PRI Business Service is not offered in conjunction with Local Measured Service. No additional charges apply for calls to Extended Area Service (EAS) exchanges.
- The customer is responsible for providing CPE that is compatible with ISDN-PRI Business Service.
- 4. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Business Service render any facilities provided by the customer obsolete, require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- 5. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Business Service subscriber. Resale of this call identification information is prohibited by the tariff or price list.
- 7. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Company. When NFAS is selected, the customer must order one ISDN-PRI Business Service arrangement as a 23-B+D arrangement. After the customer subscribes to the initial 23-B+D arrangement, the customer may subscribe to additional arrangements of either 23-B+D Channels or 24 B-Channels. The D-Channel activated on the initial arrangement serves any additional ISDN-PRI Business Service arrangements with no D-Channel. The Company recommends that the number of B-channels supported by a single D-Channel not exceed 95.

OR 15-02 (CT)

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

B. Regulations (Cont'd)

8. This service is available only from central offices which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is served by a non-ISDN capable central office, the Company may provide ISDN-PRI Business Service from an alternative serving central office, as designated by the Company. The subscriber may be required to accept a foreign NXX. When a foreign NXX is required, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement, as specified in Section B.7.a of this section will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement. The local calling area may not be the same as the local calling area of the exchange in which the customer is located.

When ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Business Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Business Service from the alternative serving central office, the additional charges applicable for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will continue to apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement.

If a subscriber requests ISDN-PRI Business Service from an alternative serving central office other than that designated by the Company, the rates applicable for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement.

Emergency 911 calls placed over ISDN-PRI Business Service provisioned via a foreign central office will be identified as originating in the alternative serving central office NXX and not the non-ISDN capable central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-PRI Business Service provisioned via an alternative serving central office.

9. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electronically compatible facilities available, or where existing facilities can be made electrically compatible.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

- B. Regulations (Cont'd)
 - 10. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Section 5 of this Price List.
 - 11. Suspension of service at the customer's request, as defined in Rule No. 6 of the Rule and Regulation section of Tariff No. 6, is not available for ISDN-PRI Business Service.
 - 12. In order to maintain the quality of ISDN-PRI Business Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below:
 - a. Scheduled Maintenance used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.
 - b. Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible.
 - 13. Rotary hunt functionality is available with ISDN-PRI Business Service at no additional charge. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel by allowing calls made to a busy number to be completed to another idle line. The functionality is exclusively within the B-channels of a single ISDN-PRI Business Service arrangement or between multiple ISDN-PRI Business Service arrangements and is not allowed between ISDN-PRI Business Service arrangements and other services, including but not limited to, Business Individual Line Service. The total number of Primary Rate Interfaces in a single, standard hunting configuration may not exceed 50.
 - 14. Relocation of an ISDN-PRI Business Service arrangement to a new location with the same building or to a different location within the same central office serving area is considered a "move" and a Move Charge will apply for each ISDN-PRI Business Service arrangement that is relocated. Customer requested moves to a location in a different central office serving area are treated as disconnections at the existing location, and service establishment charges will apply for each ISDN-PRI Business Service arrangement established at the new location.

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Effective: March 1, 2015

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

C. Definitions

- 1. B-Channel A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
- 2. D-Channel A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.
- 3. Primary Rate Access Line The facility between the serving central office and the customer's premises. Provides transport for up to twenty-four (24) 64 Kbps.
- 4. Primary Rate Interface The central office switching elements that are dedicated to a customer's ISDN-PRI Business Service.
- 5. Primary Rate Channels B-Channels or D-Channels, as defined above.
- 6. Rotary Hunt Functionality A service arrangement which allows calls made to a busy number to be completed to another idle line in that rotary number group.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

D. Features

Standard Features

Clear Channel Capability – Allows all 64 Kbps on each B-Channel to be used for Customer Information because the B-Channels on ISDN-PRI Business Service are clear as a result of all signaling and control functions being handled by a D-Channel.

D-Channel Control – Permits a single D-Channel to provide signaling and control for one or more ISDN-PRI Business Service arrangements when, after subscribing to an initial 23-B+D configuration, a customer requests additional arrangements consisting of 24 B-Channels.

Digital Voice Transmission - All voice calls are transmitted using digital signaling.

Direct Inward Dialing (DID) Signaling - Permits incoming dialed calls from the exchange network to reach a specific number served by CPE without the assistance of an attendant. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Section 5 of this Price List.

Dynamic Allocation of Bandwidth - Allows the voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

Incoming Call Identification (Caller ID-Number Only) – Provides a customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with an incoming call on a B-Channel to a PBX and is subject to availability and provision by the originating call's carrier's facilities Customer's CPE must be compatible with this feature.

PBX Station ID Capability - Allows the station user's (calling party's) number to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

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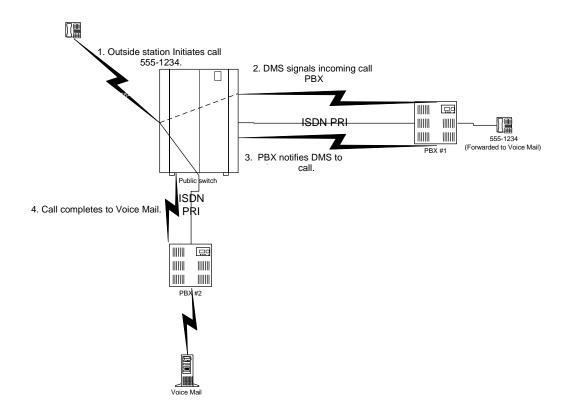
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

D. Features

2. Optional Features

2 B-Channel Transfer – Provides specific central office switching capabilities. For example, when a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. A common use of 2 B-Channel Transfer is illustrated below.



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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

D. Features (Cont'd)

2. Optional Features (Cont'd)

Call-by-Call/Integrated Service Access Feature Capability - Allows the customer to dynamically allocate the use of channels for ISDN-PRI Business Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service (e.g., via inward/outward trunk, WATS Lines, or toll free service lines) to access for each call.

Circular Hunt - Provides the most efficient hunting sequence available, and allows for much larger trunk groups than the standard ISDN-PRI packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

D-Channel Backup – Provides backup for the D-Channel for a customer with multiple ISDN-PRI Business Service arrangements by automatically switching signaling capability over to back-up D-Channel if service to the primary D-Channel is interrupted.

E911 Call Screening – Provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Database Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

D. Features (Cont'd)

2. Optional Features (Cont'd)

Incoming Call Identification (Caller ID Name and Number) - Provides the customer with the telephone number and name of the calling party subject to the availability and provision by the originating caller's carrier. Incoming call identification is provided via the D-Channel associated with an incoming call on a B-Channel to a PBX. The Customer's equipment must be compatible with this feature.

National ISDN-2 Protocol - National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

Main Number ID Capability – Available in lieu of the standard PBX Station ID Capability feature, this feature allows only the main number associated with an ISDN-PRI Business Service arrangement to be transmitted and available for display when a call is placed from any station associated with an ISDN-PRI Business Service arrangement.

Network Ring Again - Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

E. Service Components

- 1. Each ISDN-PRI Business Service arrangement consists of the following functional components:
 - Primary Rate Access Line
 - Primary Rate Interface
 - Primary Rate Channels

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

- 14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u>
 <u>BUSINESS SERVICE</u> (Cont'd)
 - E. Service Components (Cont'd)
 - 1. Each ISDN-PRI Business Service arrangement...(Cont'd)
 - a. Primary Rate Access Line Provides a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability. One Primary Rate Access Line is provided for every 24 channels.
 - b. Primary Rate Interface Provides the multiplexing to support up to twenty-three B-Channels at 64 Kbps and one D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps. Primary Rate Interfaces will be provisioned as two-way.
 - c. Primary Rate Channels The initial ISDN-PRI Business Service arrangement consists of a 23-B+D configuration, with unlimited usage that will allow either voice or data transmission up to 64 Kbps. Additional arrangements may be ordered as either 23-B+D or 24-B Channel arrangements.
 - (1) Voice calls may be completed to both ISDN and non-ISDN lines.
 - (2) Data Transmission on the B-Channels will be at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.
 - (3) The customer may choose to subscribe to additional non exchange based services. Initial choices for these services will be WATS and 800/888 service. The subscription to these services is in addition to the charges for ISDN-PRI Business Service.
 - 2. Each Primary Rate Access Line may be active with a corresponding number of services (e.g., inward/outward trunks, WATS Lines, or toll free service) selected. The customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service (inward/outward trunk, WATS lines, or toll free service) to access for each call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

F. Application of Rates

- 1. Nonrecurring charges will not be applicable for ISDN-PRI Business Service arrangements that are updated from an existing 1.544 Mbps service to ISDN-PRI Business Service.
- 2. The initial ISDN-PRI Business Service arrangement at any location must be configured as a 23-B+D, after which additional arrangements may be ordered as either 23-B+D Channels or as 24-B Channels.
- 3. Rates and charges for optional features and functions are applied to each ISDN-PRI Business Service arrangement for which a separate Primary Rate Interface is required. For example, when a customer has the initial 23-B+D arrangement and an additional arrangement configured as 24-B Channels, two Primary Rate Interfaces are provided. The feature charge applies for each Primary Rate Interface over which the optional feature is activated.

G. Rates and Charges

1. ISDN-PRI Business Service Arrangement

An ISDN-PRI Business Service Arrangement is furnished between a serving central office and the customer's designated premises. The customer must initially subscribe to a 23-B+D configuration per location, after which additional arrangements may be either 23-B+D or 24-B Channels.

The rates, charges and regulations for a 1.544 Mbps service interoffice channel apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

- 14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u>
 <u>BUSINESS SERVICE</u> (Cont'd)
 - G. Rates and Charges (Cont'd)
 - 1. ISDN-PRI Business Service Arrangement (Cont'd)
 - a. ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface (23-B+D and 24-B Channels)

	Monthly Rate	Nonrecurring Charge (Initial)	Nonrecurring Charge (Add'l*)
Month-to-month **	\$ 1,070.00	\$ 650.00	\$ 0.00
One Year	1,025.00	450.00	0.00
Two Years	1,000.00	250.00	0.00
Three Years	975.00	0.00	0.00
Five Years	950.00	0.00	0.00

^{*} Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

^{**} Month-to-month customers must subscribe to ISDN-PRI Business Service for a minimum service period of six months.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

G. Rates and Charges (Cont'd)

2. Optional Features

Ори	onal i catures	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
a.	2 B-Channel Transfer ⁽¹⁾ Per Primary Rate Interface	\$35.00	100.00
b.	Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface	0.00	35.00
C.	Circular Hunt ⁽¹⁾ Per Primary Rate Interface	25.00	0.00
d.	D-Channel Backup (2) each channel	0.00	20.00
e.	E911 Call Screening ⁽¹⁾ Per Primary Rate Interface (up to 100 station numbers)	125.00	0.00
f.	Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface	20.00	0.00
g.	Main Number ID Capability	0.00	0.00
h.	National ISDN-2 Protocol ⁽¹⁾ Per Primary Rate Interface	0.00	0.00
i.	Network Ring Again ⁽¹⁾ Per Primary Rate Interface	75.00	0.00

⁽¹⁾ Certain equipment restrictions apply.

⁽²⁾ Available only to customers subscribing to more than one Primary Rate Interface.

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- 14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u>
 <u>BUSINESS SERVICE</u> (Cont'd)
 - G. Rates and Charges (Cont'd)
 - 3. Optional Feature Packages

a. Premium Package, Per Primary
Rate Interface (1) \$195.00 \$150.00
Includes:
National ISDN-2 Protocol (2)
E911 Call Screening (2)
Incoming Call Identification (Caller ID Name and Number)
Call-by-Call/Integrated Service Access Feature Capability
2 B-Channel Transfer (2)

Only available to customers subscribed to a Two-Way ISDN-PRI Business Service arrangement under a Term Discount Plan.

⁽²⁾ Certain equipment restrictions apply.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

- 14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u>
 <u>BUSINESS SERVICE</u> (Cont'd)
 - G. Rates and Charges (Cont'd)
 - 4. Service Charges
 - a. Service Establishment Charges apply when a customer requests establishment of a new ISDN-PRI Business Service arrangement(s). Service Establishment Charges apply for each ISDN-PRI Business Service Arrangement that is separately ordered and/or installed. Service Establishment Charges consist of:
 - (1) A Service Charge as described in Section 3 applies for each order placed, for receiving and recording information, and processing the necessary data in connection with a customer's request for service establishment; and
 - (2) The applicable Nonrecurring Charge for an ISDN-PRI Business Service Arrangement. This charge covers engineering design, common centralized testing and coordination. Nonrecurring charges do not apply for additional ISDN-PRI Business Service Arrangements installed at the same customer designated premises on the same trip and placed on the same service order.
 - b. Premises Visit Charges are applicable per ISDN-PRI Business Service arrangement, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

Premises Visit Charge, per ISDN-PRI Business Service arrangement \$125.00

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- 14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u>
 <u>BUSINESS SERVICE</u> (Cont'd)
 - G. Rates and Charges (Cont'd)
 - Service Charges
 - c. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing ISDN-PRI Business Service. A Service Change Charge is applicable for each ISDN-PRI Business Service associated with the customer request (in lieu of a Service Establishment Charge).
 - (1) For termination change at the same premises,
 Physical, per ISDN-PRI Business Service arrangement \$165.00
 - (2) For termination change at the same premises,
 Programming, per ISDN-PRI Business Service arrangement \$35.00
 - d. Move Charges apply for each ISDN-PRI Business Service arrangement moved to a new location in the same building or to a different location within the same central office serving area. The Move Charge is equal to the sum of the Service Change Charges plus the Premises Visit Charge.
 - H. Term Discount Plan (TDP)
 - 1. Description
 - TDP commitment periods of one, two, three, and five years are available.
 - b. A Customer may extend a TDP commitment period at any time during the term of a TDP. The number of months accrued under the current TDP will apply toward the commitment period of the new TDP. The rates under the new TDP will not apply retroactively toward the months accrued under the current TDP.
 - At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the then prevailing tariffed rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI Business Service arrangements installed under the expired TDP. Additional ISDN-PRI Business Service arrangements installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing Month-to-month rates unless the customer selects a TDP for those services.

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- 14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u>
 <u>BUSINESS SERVICE</u> (Cont'd)
 - H. Term Discount Plan (TDP) (Cont'd)
 - 2. Rate Changes
 - a. Rate increases or decreases will be automatically applied to the monthly TDP rates for the remaining term of a TDP.
 - b. If Company initiated rate increase(s) to any rate element or combination of rate elements causes the charges for the entire ISDN-PRI Business Service arrangement under the TDP to increase by 10% or more in any plan year, Customer may cancel the TDP without incurring Early Termination Liability Charges provided that the Customer notifies the Company within 30 days after the effective date of the rate increase. The first 12 months of a TDP commitment period constitute a plan year. Each subsequent 12 month increment constitutes an additional plan year.

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14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

- H. Term Discount Plan (TDP) (Cont'd)
 - 3. Early Termination Liability
 - a. Calculation of Early Termination Liability

If a TDP Customer disconnects all or a portion of the ISDN-PRI Business Service before the expiration of a TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If Special Construction charges were applied to the service being terminated, any termination charges associated with Special Construction will also apply.

- b. Waiver of Early Termination Liability
 - (1) Customers will not be liable for Early Termination Liability under the following circumstances:
 - (a) Relocation with Central Office Serving Area

If a TDP Customer relocates an existing Service arrangement to a new location within the same building or to a different location within the same central office serving area prior to the expiration of a TDP, a Termination Liability Charge will not apply, and the number of months accrued at the prior location will carry over to the new location. Move Charges will apply for each arrangement relocated.

(b) Relocation to Different Central Office Serving Area

If a TDP customer relocates an existing Service arrangement to a location in a different central office serving area, a Termination Liability Charge will not apply if the Customer converts to a new TDP commitment period that is equal to or greater than the original TDP commitment period. The number of months accrued at the prior location under the original TDP will not carry over to the new location. Service Establishment Charges will apply for the ISDN-PRI Business Service arrangement(s) installed at the new location.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.2 <u>INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)</u> <u>BUSINESS SERVICE</u> (Cont'd)

- H. Term Discount Plan (TDP) (Cont'd)
 - 3. Early Termination Liability (Cont'd)
 - b. Waiver of Early Termination Liability (Cont'd)
 - (1) Customers will not be liable for Early Termination Liability under the following circumstances: (Cont'd)
 - (c) Technology Upgrade
 - When a service or rate element under a TDP arrangement is disconnected prior to the expiration of the TDP commitment period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, Termination Liability Charges will not apply under the following conditions:

The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and

The service orders to install the new service and disconnect the old service are for the same Customer at the same location.

- The Company will determine whether a replacement service qualifies as a next generation service offering.
- Nonrecurring charges and Service Charges for the new service will apply according to the requirements of the new service.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.3 PRIMARY RATE INTERFACE (PRI) BUNDLE – BUSINESS

A. General

- 1. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:
 - a. ISDN-PRI Business Service consisting of 2-Way Primary Rate Interface and 24 Primary Rate Channels
 - b. Up to 100 Direct Inward Dialing (DID) Numbers (in blocks of 20) Optional
 - c. ISDN-PRI Business Service Standard Features
 - d. Incoming Call Identification (Caller ID Name and Number)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.3 PRIMARY RATE INTERFACE (PRI) BUNDLE – BUSINESS (Cont'd)

B. Regulations

- 1. Unless specified otherwise in this section, the regulations for ISDN-PRI Service, including Nonrecurring Charges, set forth in Section 4, apply in addition to the regulations herein.
- 2. Unless specified otherwise in this section, the regulations for DID Service set forth in Section 5, apply in addition to the regulations herein.
- 3. Nonrecurring Charges do not apply when PRI Bundle replaces existing Local Exchange Service and when new or additional PRI Bundles are added to the three and five year terms.
- 4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Nonrecurring Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).
- 5. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section 5 of this Price List. Non-recurring and Installation Charges apply for subsequent activation of numbers beyond those included in the bundle.
- 6. The Optional Features available for ISDN-PRI Service are available with PRI Bundle at the rates specified in Section 5.
- 7. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in 14.2.H.3 preceding, apply for PRI Bundle.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

14.3 PRIMARY RATE INTERFACE (PRI) BUNDLE – BUSINESS (Cont'd)

B. Regulations

- 8. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariffed or price listed rate or charge.
- 9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Nonrecurring Charges will not apply for those existing lines converted, inplace, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff or price listed rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates and Charges

		Nonrecurring Charge		
Term Commitment Period	Monthly		Each	
	Rate	Initial	Additional	
Two Year Term	\$900.00	\$0.00	\$ 0.00	
Three Year Term	875.00	0.00	0.00	
Five Year Term	850.00	0.00	0.00	

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Effective: March 1, 2015

SWITCHED DATA SERVICE

 15.1 RATES
 S&E

 Rate
 Code

 A. Switched 56, per month
 \$12.85
 DTPATH

 B1
 *

DESCRIPTION

A. Switched 56

- Switched 56 Service provides digital asynchronous data access at speeds from 300 bps through 19.2 kbps and synchronous data access at speeds from 1200 bps up to 64 kbps (where available) transmission over standard twisted pair wiring and is available through the public switched network.
- Switched 56 Service permits direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct dialing into the Switched 56 access lines. Features include all data features and data compatible voice features equipped and implemented in the serving Central Office.
- 3. Switched 56 Service is not provided for the transmission of voice communications. Use of the service is limited to the transmission of data through digital signals.
- 4. Switched 56 rates apply in addition to the standard flat rate B1 rate plus flat rate EAS increment where applicable.

Section 5 (Flat Rate Business Service) plus appropriate flat-rate EAS increment.

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SWITCHED DATA SERVICE

15.1 CONDITIONS

- A. Switched data services are provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide the service at a distance from the central office that exceeds the technical limitations of the service. Customers who are served by central offices other than one from which the switched data service is offered may receive service through remote access option.
- B. The Company shall not be responsible if changes in any of its equipment, operations, or procedures utilized in the provision of switched data services render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.
- C. Charges for switched data services do not include equipment or other facilities, which may be required at the customer premise. Such equipment or facilities must be compatible with Company facilities.
- D. Service is provided on a month to month basis. Temporary suspension of service is not allowed. Lines utilizing the long distance network will be billed the applicable toll charges. Regulations for allowance for interruption apply only as specified in the tariff. The service will not be offered as a Foreign Exchange Service outside of the originating exchange and may not be used in any manner, which would evade payment of toll charges.
- E. The Company is not responsible for integrating the end user's premise equipment and software with the service. The service is available with touch calling signaling only.

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DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

15.2 GENERAL DESCRIPTION

Digital Trunk Service - Channel Service (DTS-CS) provides digital local exchange service, and is an alternative to analog trunks. The service provides a digital facility (1.544 Mbps) between the customer's customer premise equipment and the central office where it is multiplexed to interface and provide 24 voice grade channels. DTS-CS includes a DS1 Facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks.

DEFINITIONS

- A. DTS-CS Facility and Common Equipment This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface 24 channels into the central office switch.
- B. In-only Trunk One-way trunk which only allows traffic from the central office to be transmitted to the customer's CPE.
- C. In-only Trunk with Direct-Inward Dialing (DID) In-only trunk with DID feature. Requires a DID trunk circuit termination.
- D. Out-only Trunk One-way trunk which allows only traffic originating in the customer's CPE to be transmitted to the central office switch.
- E. Two-Way Trunk Trunk which allows for traffic to be transmitted from either the central office of the customer's CPE.
- F. Two-Way Trunk with DID and Answer Supervision Two-Way trunk with DID and answer supervision features. Requires a DID trunk circuit termination.

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DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

15.2 TERMS AND CONDITIONS

A. Provisioning of Service

- 1. DTS-CS is provided at the option of the Company and can only be provided from digital Central Offices equipped and programmed to provide such service. The availability, functionality and capabilities of DTS-CS features may vary by serving Central Office.
- 2. Each DTS-CS facility includes 24 channels for the transport of trunks connecting customer provided equipment. The customer is billed a monthly rate for all 24 channels regardless of the number that may be utilized at a point in time. Each trunk may be configured as either: in-only trunk, out-only trunk, two-way trunk, in-only trunk with DID, two-way trunk with DID and Answer Supervision. If DID and/or Answer Supervision are required, additional charges from the DID Service will apply.
- 3. When Outward WATS or 800 Service terminates on a DTS-CS facility, the Outward WATS and 800 Service access lines are classified as basic trunks for the application of DS1 facility and common equipment rates and charges and are in addition to Outward WATS and 800 Service rates and charges that normally apply.
- 4. Each DTS-CS trunk group is provided with one telephone number. Additional numbers may be purchased at the rates for DID service specified elsewhere in this Price List.
- 5. Any services in addition to DTS-CS services must be subscribed to under separate sections of the tariff or price list. Regulations, rates and charges, as described elsewhere apply as appropriate.
- 6. DTS-CS supports trunk side features. The following services will not be provided within the DTS-CS facility:
 - Access Lines
 - Feature Groups A, B, C, or D
 - Other private line/access services
 - Datapath, DiaLAN Service, Switched 56 Service
 - Joint User service
 - Foreign Exchange Service
 - Identified Outward Dialing

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Effective: March 1, 2015

DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

15.2 TERMS AND CONDITIONS (Cont'd)

- A. Provisioning of Service (Cont'd)
 - 7. Customers are required to provide muxing/demuxing, at the customer premises, for analog trunks riding the DS1 facility.
 - 8. Line Power option is not available with DTS-CS.
 - 9. Customers who wish to have incoming calls to a busy line overflow to other of the customer's lines which are not busy must subscribe to Call Forward Busy for each line that is to have the overflow capability. Rates and Conditions for Call Forward Busy are found elsewhere in this price list.
 - 10. For DTS-CS facilities requiring loops greater than three miles in length, a DTS-CS loop transport rate applies per facility.

B. Reselling & Government Entities

- 1. Except as specified for Government Entity, DTS-CS shall not be used for any purpose for which any consideration is rendered to pay any party other than the Company.
- 2. Any Government Entity may authorize any other government entity to use its DTS-CS. In such cases, the initial primary user will be considered the customer and will be responsible for the payment of all the incurred nonrecurring charges and monthly rates.

C. Equipment Interface Specifications

All customer-provided equipment (CPE) used to interface with DTS-CS is required to conform with Technical Reference Specifications as used by the Company.

D. Contract Periods

- The minimum contract period is one month from the date service or additions to service
 are established and the minimum charge is the authorized rate for one month under a
 monthly plan or on a contractual basis. For purposes of rate administration each
 month is considered to have 30 days.
- 2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

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Effective: March 1, 2015

DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

15.2 TERMS AND CONDITIONS (Cont'd)

- D. Contract Periods (Cont'd)
 - 3. DTS-CS is offered on a month-to-month basis. The provision of DTS-CS service on a month-to-month basis is dependent on the availability and capacity of Central Office facilities. Month-to-month prices will be subject to Company-initiated price adjustments.
 - 4. During the length of the selected term contract, monthly rates for service elements ordered under the plan are subject to change (increase or decrease) as Company-initiated price changes become effective. However, any price change will not cause the monthly rate for respective service elements to exceed the price that was in effect at the beginning of the selected contract term.
 - 5. During the term commitment period, the customer may add or change DTS-CS channels and/or additional DTS-CS services at the same monthly rate specified in the customer's original term commitment. All trunks on the same DTS facility are considered to be under the same term contract period.
- E. Cancellation, Moves, & Early Termination Charges
 - In the event a customer cancels their order for DTS-CS service prior to the service being established, the loss on equipment and facilities in process of building or being installed, cost of installation labor, cost of removal and other expenses, not to exceed the installation charge(s), will apply.
 - 2. Termination charges are not applicable to changes in the physical location of the DTS-CS service so long as the service originates in the same serving central office area and the customer retains the current term contract or converts to a new term contract having an expiration date beyond that of the current term contract. Nonrecurring charges for the re-design of the DTS-CS service will apply. The customer will experience some down-time on the DTS-CS service during the physical move of the transport element.
 - 3. Termination charges do apply to changes in the physical location of DTS-CS when the new DTS-CS service originates in a different serving central office area. The current DTS-CS contract will be terminated and the DTS-CS service provided at the new location will be treated as a new installation.

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Effective: March 1, 2015

DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

15.2 TERMS AND CONDITIONS (Cont'd)

F. Temporary Suspension of Service

The Company may, following five (5) days written notice, refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- Upon the continuance of any unpaid regulated amount due for a period of five (5) days following temporary suspension;
- 2. Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;
- 3. Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service; or
- 4. Upon a violation of any of the regulations governing the furnishing of this service.

STANDARD FEATURES

The following features, where from a specific central office, are offered to the customer as part of the DTS-CS service at no additional charge.

A. Digital Voice Transmission

All voice calls are terminated using digital signaling.

B. Unlimited Local Usage

Allows DTS-CS customers to pay a flat rated monthly charge for usage on circuit-switched voice and circuit-switched data traffic rather than Local Usage Charges. This applies only to Local Service Areas as defined in the Tariff.

C. Clear Channel Capability

Allows DTS-CS customers to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

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Effective: March 1, 2015

DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

15.2 APPLICATION OF CHARGES AND RATES

- A. The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's tariff and price list.
- B. This service is only provided where the software has been installed in the switch where the service has been requested.

RATES

KAI	ES	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
A.	DSS facility and common equipment, per 24 channel facility	\$500.00	\$125.00
	DSS loop transport, per facility Each mile over 3 miles		165.00
В.	Trunks	Nonrecurring <u>Charge</u> ^(†)	Monthly <u>Rate</u>
υ.			
	In-only trunk	\$31.20	\$30.00
	Out-Only trunk	31.20	30.00
	Two-way trunk	31.20	30.00
	In only DID trunk (2)	31.20	30.00
	Two-way Trunk with DID & Answer Supervision (2)	31.20	30.00

The nonrecurring charge for individual trunks ordered with the initial Digital Trunk Services - Channel Services order are waived. When additional trunks are ordered on an existing Digital Trunk Services - Channel Services facility the normal nonrecurring charges for trunks apply. The nonrecurring charge for DID features is not waived with the initial order.

⁽²⁾ Additional charges for telephone numbers from Section 5 of this Price List (DID Services) apply.

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Effective: March 1, 2015

PROMOTIONS

SOHO Voice Acquisition Offer

During the period October 4, 2014 through April 1, 2015 new business customers who subscribe to Business Unlimited may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

Section 17 Original Page 1

Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.1 CONDITIONS

A. Application

Local Private Line Service provided under this Price List is only for service provided on an intraexchange basis. Service is provided on the following basis:

1. Local Channel

A facility between the central office and the point of termination at the customer's premises or between the central office and an off premise location. One local channel is required for each service point.

2. Interoffice Channel

The facility between central offices in multi-office exchanges applies when the customer's service points are in different central office areas.

3. Multi-Point Service Arrangement

The charge that applies per local channel when multi-point local exchange service is provided.

4. Suburban Mileage

The charge that applies for each termination outside of the Base Rate Area. Mileage is measured from the service point to` the nearest point on the base rate area boundary with fractional 1/4 miles treated as whole quarters.

Section 17 Original Page 2

Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.1 CONDITIONS

B. Provision of Facilities

The rates contained in this Section contemplate the provision of Private Line Service where the Company has available facilities. Special Construction is involved where one or more of the following conditions are present:

- 1. The channel facilities to provide services or channels are not available and the Company constructs facilities to provide the services or channels for the customer and there is no other requirement for the facilities so constructed.
- 2. The Company constructs channel facilities of a type other than that which the Company would otherwise utilize in order to provide service or channels for the customer.
- 3. The Company constructs facilities to meet requirements specified by the customer that involves a route other than that which the Company would normally utilize in order to provide services or channels.
- 4. At the customer's request, a greater number of channel facilities are constructed by the Company than would otherwise be constructed in order to fulfill the customer's initial requirements for services or channels.
- 5. The channel facilities to provide service or channels are not available and the Company expedites construction of the facilities at a greater expense than would otherwise be incurred.
- 6. The channel facilities to provide services or channels are not available and the Company expedites construction of the facilities to provide services or channels for the period during which the permanent facilities are under construction.
- 7. Title to all facilities provided in accordance with the preceding remains in the Company.

Section 17 Original Page 3

Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.2 SUB-VOICE CHANNELS

A. Description

- Unconditioned channels capable of transmitting direct current mark-space or binary signals at rates up to 150 bauds. These channels are not suitable for the transmission of alternating current tones and for direct current metallic continuity transmission.
- 2. Channels are furnished for remote metering, supervisory control and miscellaneous signaling. They are used to indicate readings of meters at distant locations, operate switches which, in turn, perform some desired operation or operate special signaling devices of the customer and for low speed teletypewriter.

B. Conditions

- 1. Channels will be furnished by whatever means the Company may elect, whether by wire, radio, fiber optic, carrier or a combination thereof on a two-wire basis.
- 2. Where facility and operation conditions require, the Company reserves the right to reroute an existing channel over different facilities.
- 3. Channels which require metallic facilities are offered only where facility and operations conditions permit. Furnishing of such channels does not contemplate construction of facilities for this purpose, rearrangements of other services on an existing route, or provision of service over any route other than that which the Company would normally provided the service.
- 4. The Company reserves the right, after one year advance written notification to the customer, to convert metallic facilities to other forms of transmission.

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Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.2 SUB-VOICE CHANNELS (Cont'd)

Rates

Rate	es	Service <u>Code</u>	Monthly <u>Rate</u>
1.	Local Channel, each	CPL1	\$6.30
2.	Interoffice Channel Between serving central offices, each 1/4 mile	CPC1	0.50
3.	Multi-Point Service Arrangement In addition to the rate for a local channel, when more than two local channels are bridged on a service. Per local channel including the first two		
	Type Metallic Continuity All Others	CPM1A CPM1B	0.45 1.50
4.	Suburban Mileage Each station located outside the Base Rate Area of an exchange, per 1/4 mile	MGPS	0.55
5.	Channels on the same premises two-point channels, each	LCC	2.00
6.	Private Line Extension Time and Material charges apply extend a private line to additional location on the same premises.		

Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.3 VOICE GRADE CHANNELS AND EXCHANGE SERVICE EXTENSIONS

A. Description

Channels with an approximate bandwidth of 300-3000 Hz furnished for voice transmission on a two-wire basis.

B. Conditions

- 1. The maximum recommended number of stations on a channel is 20. If the number of stations on a service exceeds 20, the Company will not guarantee end-to-end circuit parameters will be met.
- 2. Exchange service extensions may be located on the premises of another customer only if the customer has his own separate service at the same location. Residential exchange service extensions will not be extended to any business premises.

3. Rates

		Service <u>Code</u>	Monthly <u>Rate</u>
a.	Local Channels, each	CPL2	\$6.90
b.	Interoffice Channel - Between servicing Central Offices, per 1/4 mile	CPC2	0.90
C.	Multi-Point Service Arrangement - In addition to the rate for a local channel, when more than two local channels are bridged on a service, per local channel including the first two	CPM2	2.15
d.	Suburban Mileage - To extend a voice grade channel outside the Base Rate Area	MGPL	0.75

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Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.4 DATA CHANNELS

A. Description

- Channels with an approximate bandwidth of 300 to 3000 Hz, with a net loss of 16 db @ 1000 Hz, used for data transmission and for remote metering, supervisory control and miscellaneous signaling on a two-wire basis.
- 2. These channels are not suitable for the transmission of direct current pulses.
- The number of stations that may be connected and the distance over which satisfactory transmission is possible may be limited by operating and transmission factors.

B. Conditions

- 1. The maximum recommended number of stations on a channel are 20. If the number of stations on a service exceeds 20, the Company will not guarantee that end-to-end circuit parameters will be met.
- 2. Channels for remote metering, supervisory control and miscellaneous signaling are furnished to indicate readings of meters at distant locations, operate switches which, in turn, per-form some desired operation, or operate special signaling devices of the customer.
- 3. When used for data transmission, terminal equipment is required to condition signals:
 - a. Generated by customer-provided apparatus to signals suitable for transmission on a channel and
 - b. Received from such a channel to signals for delivery to customer-provided apparatus.

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Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.4 DATA CHANNELS (Cont'd)

C. Rates

Raie	s	Service <u>Code</u>	Monthly <u>Rate</u>
1.	Local Channels, each	CPL3	\$18.75
2.	Interoffice Channel Between service Central Offices, per 1/4 mile	CPC3	0.95
3.	Multi-Point Service Arrangement In addition to the rate for a local channel, when more than two local channels are bridged on a service, per local channel including the first two	СРМЗ	2.15
4.	Suburban Mileage Each station located outside the Base Rate Area of an exchange, per 1/4 mile	MGPS	0.55
5.	Private Line Extension Nonrecurring Charges will apply to extend a private line to an additional location on the same premises		
6.	Channels on the same premises Two-point channel, each	LCD	2.00

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Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.5 WIRED MUSIC CHANNELS

A. Description

Channels are furnished for closed circuit (non-broadcast) transmission of voice and music signals in one direction only on a two-point or multi-point basis.

B. Conditions

- 1. All station equipment and facilities, other than equipment necessary for suitably terminating the channel facilities on the premises of or within the building occupied by the customer or authorized user, shall be provided by the customer.
- 2. The use of transmitting equipment, loudspeakers, sound reproduction or sound recording apparatus, amplifiers or other equipment furnished by the customer is the entire responsibility of the customer for which the Company assumes no obligation.

C. Rates

rtan	50	Service <u>Code</u>	Monthly <u>Rate</u>
1.	Local Channel, each	CPL6	\$5.25
2.	Interoffice Channel Between serving central offices, per 1/4 mile	CPC6	1.10
3.	Suburban Mileage Each station located outside the base rate area of an exchange, per 1/4 mile	MGPS	0.55

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Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.5 WIRED MUSIC CHANNELS (Cont'd)

C. Rates (Cont'd)

		Service <u>Code</u>	Monthly <u>Rate</u>
4.	Private Line Extension Time and Material charges apply to extend a private line channel to an additional location on the same premises		
5.Cha	annels on the same premise Two-point channels, each	LCM	\$2.00

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Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.6 LOCAL AREA DATA SERVICE

A. Description

- 1. Unconditioned metallic channels furnished for the transmission of digital data signals generated by local area data sets.
- 2. Channels are furnished from a single wire center between two terminal locations of the customer for 2-wire or 4-wire operation, 7 days per week, 24 hours per day, for a minimum period of one month.
- 3. The maximum facility limitations will be specified by the Company.

B. Conditions

- Channels will be furnished where operating and facility conditions permit. Furnishing of such channels does not contemplate the construction of facilities for this purpose only, rearrangements of other services on an existing route or provision of service over any route other than that over which the Company would normally provide service.
- 2. The Company makes no guarantee of the continued availability of the channels provided. If, in the normal course of events, the facility used becomes unavailable as the result of cable changes or routing changes, the Company will notify the customer in writing 90 days prior to such change.
- Channels provided under this offering may not be connected directly with facilities furnished in connection with exchange, message toll, or any other types of private line service offered under the price list.
- 4. The interface specifications and transmission parameters will be in accordance with the Company's technical reference for these channels.

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Effective: March 1, 2015

LOCAL PRIVATE LINE SERVICE

17.6 LOCAL AREA DATA SERVICE (Cont'd)

C. Rates and Charges

1.	Recu	irring Monthly Charges				
		J , J	Service <u>Code</u>	Rate Per <u>Month</u>	Service <u>Code</u>	Installation <u>Charge</u>
	Per t	wo-point channel				
	a. b.	Two-wire Four-wire	CP1A CP1B	\$6.00 12.00	XCP1A XCP1B	\$200.00 220.00
2.	Nonr	ecurring Charges		Service <u>Code</u>		<u>Charges</u>
	a.	The network access line c charge from Section 3 app establish any local private in or Section 3. Tariff No. 6	lies to line provided	XNSB d or XNSR		Section 3
	b.	Nonrecurring charges will for premises work required move, change or rearrang service provided in Section	d to install, e any			
	C.	The "Other Network Access Work" charge from Section will apply to each channel multi-point service arrange	n 3 on a	XAL		Section 3

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Effective: March 1, 2015

INTEREXCHANGE PRIVATE LINE SERVICE

CenturyTel of Oregon, Inc. concurs in the schedule of charges for Interexchange Private Line Service as specified in the Qwest Corporation Private Line Transport Services Price List.

Private Line service is the furnishing of company facilities for communication purposes of the customer and authorized users between specified locations.

The furnishing of service under this tariff is subject to the availability of facilities.

Further delineation of the conditions covering the provision of Interexchange Private Line Service is contained in the Qwest Corporation Private Line Transport Services Price List.

CenturyTel of Oregon, Inc. hereby expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is to the best interest of Telephone Utilities of Oregon, Inc., subject to orders of the Commissioner as apply to such cancellation.

Local private line service is provided as set forth in Section 17 of this Price List.

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Effective: March 1, 2015

GRANDFATHERED SERVICES

Services in this Section are not available to new customers but will continue to be provided to the customers who presently have these services. No supersedure of existing service will be permitted.

18.1 MOBILE TELEPHONE SERVICE

A. Description

Mobile Service is a communication service through a land radiotelephone station between a wire telephone and a mobile unit or a pocket receiver, or between two mobile units.

Mobile Service also includes service through a mobile service base station between a wire telephone or a mobile service base station and a fixed rural radio station, located within the normal range of the base station, which is authorized by the Federal Communications Commission to communicate through that base station, or between two fixed rural radio stations.

B. Availability of Service

Mobile Service is available to mobile units and pocket receivers equipped for this service when within range of a land radiotelephone station through which the service is furnished and subject to transmission, atmospheric, and like limitations. Fixed rural radio station service is furnished on a temporary basis pending availability of plant facilities provided that the service will not interfere with regular mobile service. The Company reserves the right to discontinue fixed rural radio station service when in its discretion such action is necessary.

The Company reserves the right to refuse to connect calls to or from a mobile unit which regularly places more calls through one particular Foreign Base Station than through its Base Station of Registry.

Dial Mobile Telephone Service is available only on urban channels.

C. Undertaking Of The Company

- 1. The Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
- 2. The Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

D. Dial Mobile Urban Service

The following Dial Mobile Urban Service Area consists of the free calling area of the designated exchange. Where the exchange offers local and optional extended area calling, the Dial Mobile Urban Service Area will consist of the local calling area only.

Glide

Section 18 Original Page 2

Effective: March 1, 2015

GRANDFATHERED SERVICES

18.1 MOBILE TELEPHONE SERVICE (Cont'd)

E. Definitions

<u>Base Radio and Control Service</u> - That portion of the telecommunications path between the mobile set and the base station equipment.

<u>Base Station</u> - The radio equipment consisting of fixed transmitters and receivers and control equipment necessary to connect mobile units to and from the telecommunications network.

Base Station of Registry - The base station that provides the mobile number to a Mobile Unit.

<u>Dial Mobile Service</u> - Two-way dial mobile radio service between mobile units of between a mobile unit and a regular wire telephone.

Foreign Base Station - A base station other than the base station of registry.

<u>Manual Mobile Service</u> - A type of mobile service where all calls to and from the mobile unit are handled by a mobile service operator who has control of the base station equipment.

Roamer Service - The ability to communicate in mobile areas other than the customer's base station of registry.

<u>Urban Service</u> - Those channels specified for use in the high band portion of the Very High Frequency (VHF) spectrum and in the Ultra High Frequency (UHF) spectrum.

F. Obligation of the Customer

- 1. The calling party (or customer) shall establish his identity in the course of any manual communications as often as may be necessary.
- 2. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.
- The customer's use of the radio transmitter on the manual fixed rural radio station shall at all times be subject to the control of the operator at the land radiotelephone station of the Company.
- 4. The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

Section 18 Original Page 3

Effective: March 1, 2015

GRANDFATHERED SERVICES

18.1 MOBILE TELEPHONE SERVICE (Cont'd)

G. Liability of the Company

In view of the fact that the customers have exclusive control of their communications over the facilities furnished to them by the Company and of the other uses for which facilities may be furnished to them by the Company, and because of unavoidable errors incident to the services and to the use of facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations specified.

In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a prorated adjustment of any fixed monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption, during the time said interruption continues in excess of twenty-four hours from the time it is reported to the Company or detected by the Company. For the purpose of administering this regulation, every month is considered to have thirty days.

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the provision, termination, maintenance, repair or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the Customer under the tariff or price list as an allowance for interruptions.

The Company is not liable for any act or omission of other companies when the lines of other companies are used to establish connections to points not reached by the Company's lines.

H. Payment for Service

The customer is required to pay all charges for service in accordance with the Company's regular billing and collection practices. The Company may, in order to safeguard its interest, require a customer to make a suitable deposit to be held by the Company as a guarantee of the payment of charges.

Service may be terminated by the customer at any time, subject to payment of full charges for the period service is rendered.

Section 18 Original Page 4

Effective: March 1, 2015

GRANDFATHERED SERVICES

18.1 MOBILE TELEPHONE SERVICE (Cont'd)

I. Use of Service

Service is intended only for communications in which the customer has a direct interest. It shall not be used for any purpose for which a payment or other compensation shall be received by him. It shall not be used for the collection, transmission, or delivery of any communication for others except that general service is furnished to customers engaged in the business of renting mobile units to transients. Use of this service by transients shall not be made subject to any charge in addition to the charges shown in the tariff or price list.

J. Directory Listing

The Company's liability arising from errors in or omissions of directory listings shall be limited to and satisfied by a refund or credit not exceeding the amount of the fixed charges for the service during the period covered by the directory in which the error or omission occurs. Listings other than the primary listing will be furnished at Charges and Rates and Conditions in Section 6.

K. Denial and Restoral of Service

In the event of the non-payment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or of any other violation of the lawful regulations of the company, the company may either temporarily deny service, or terminate the contract.

Upon the use of the service for the purpose of performing any service in competition with the service which the Company may now or hereafter furnish, the Company may, by notice in writing to the customer without incurring any liability, discontinue the furnishing of said service and terminate the contract.

The Company reserves the right to terminate any mobile service which regularly places more calls through one particular Foreign Base Station than through its Base Station of Registry.

L. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used in violation of law or to aid and abet a violation of law. Service will not be furnished if any law enforcement agency advises that the service is being or will be used to violate the law or to aid and abet a violation of law or if the Company has reasonable cause to believe that the service is being or will be so used.

Section 18 Original Page 5

Effective: March 1, 2015

GRANDFATHERED SERVICES

18.1 MOBILE TELEPHONE SERVICE (Cont'd)

M. Rates

- General Service Manual Service
 - a. General service is furnished between any wire telephone within the manual mobile service area and a manual mobile unit within range of the land radiotelephone station serving that area, or between two manual mobile units.
 - b. Rates for messages within the manual service areas are quoted in message units. The charge for each message unit is fifteen cents.
 - c. The number of message units applicable for a General Service message for manual service is:

When the message is between a wire telephone and a manual unit:

Location of	Number of	Number of Message Units			
Wire Telephone	1st 3 Min or	Each additional			
	<u>Fraction</u>	Minute or Fraction			
Exchange or Zone A	6	2			
Zone B	8	2			
Zone C	10	3			

- d. When the message is between two manual units: Same as above as specified for Zone C.
- e. For rates applicable to message toll calls, CenturyTel of Oregon, Inc. concurs in Section 6 of the Qwest Corporation Exchange and Network Services Price List for Mobile Service.
- f. The minimum monthly service rate per manual service is \$8.00. This includes one directory listing.

Section 18 Original Page 6

Effective: March 1, 2015

GRANDFATHERED SERVICES

18.1 MOBILE TELEPHONE SERVICE (Cont'd)

- M. Rates (Cont'd)
 - 2. General Service Dial Mobile Urban Service
 - a. General Service is furnished between any wire telephone within the Dial Mobile Service area and a dial mobile unit or a dial fixed rural radio station, within range of the base station serving that area, or between two mobile units.
 - b. Rates for General Service calls within a Dial Mobile Service area are applicable to any calls made to or from a mobile unit or a dial fixed rural radio station or between two mobile units as follows:
 - (1) Dialed Calls

Each minute or fraction of conversation, each call \$0.50

(2) Mobile Operator Handled Calls

Each minute or fraction of, each call \$0.50

Note: The appropriate rate, 1. or 2. above applies to both mobile units or dial fixed rural radio stations when calls are placed between these units.

- c. The rate for calls placed to a dial unit or dialed from a dial unit when the unit is in a foreign base station dial mobile area is \$.50 per call in addition to above rates. The rate for calls placed to or from a manual unit or to or from a dial unit requesting operator assistance when the unit is in a foreign base station dial mobile area is charged at Rate 2.b.2. Where applicable, the appropriate rates of Message Telecommunications Service from Section 6 of the Qwest Corporation Exchange and Network Services Price List also apply.
- d. The monthly service rate per dial or dial fixed mobile service is the basic measured business rate. This includes one directory listing. The monthly service rate is in addition to the applicable charges and rates for equipment and general service calls.

Section 18 Original Page 7

Effective: March 1, 2015

GRANDFATHERED SERVICES

- 18.1 MOBILE TELEPHONE SERVICE (Cont'd)
 - M. Rates (Cont'd)
 - 3. Base Radio Service
 - a. For Dial General Service, each

Base Radio and Control Service Rate Per Month

150 MHZ \$18.00

CenturyTel of Oregon and CenturyTel of	f Eastern Or	egon:				
Movement of tariffed services to price lists						
Tariff Location			Price	List Locati	on	
Type of Service	Schedule	Sheet(s)	Book	Section	Page(s)	Notes
Definitions	N/A	1 to 28	Price List	N/A	-	Definitions will remain in Tariff, moved to Section 1
Rules and Regulations	N/A	1 to 42	Price List	N/A		Regulations will remain in Tariff, moved to Section 2, language added to Price List referring to Tariff
Basic Exchange Access Service	1	1.1 to 1.12	Price List	5		Tariff and Price List, Section 5. Rate increases are included. EAS includes rate decreases.
Non-Recurring Charges	2	2.1 to 2.7	Price List	3		Tariff and Price List, Section 3
Centrex Service	3	3.1 to 3.22	Price List	9		Moved Service from Tariff to Price List
Switched Data Services	4	4.1 to 4.2	Price List	15		Moved Service from Tariff to Price List
Integrated Services Digital Network (ISDN)	5	5.1 to 5.24	Price List	14	1-29	Moved Service from Tariff to Price List
Digital Trunk Service - Channel Service (DTS-CS)	6	6.1 to 6.9	Price List	15	3-8	Moved Service from Tariff to Price List
Payphone Services	7	7.1 to 7.5	Price List	N/A	-	Will remain in Tariff
						Moved Service from Tariff to Price List except
Custom Calling II	8	8.1 to 8.8	Price List	5		Call Trace. Rate increases are included.
Combination Main Telephone Service	9	9.1	Price List	N/A		Will remain in Tariff, moved to Section 5
Joint User Service	10	10.1 to 10.2	Price List	5	4	Moved Service from Tariff to Price List
Enhanced Universal Emergency Number Service (E9-1-1)	11	11.1 to 11.9	Price List	N/A	-	Service will remain in Tariff, moved to Section 9
Local Operator Service Charges	12	12.1 to 12.3	Price List	6	5-7	Moved Service from Tariff to Price List
Line Extension Service	13	13.1 to 13.2	Price List	4		Moved Service from Tariff to Price List
Special Construction	14	14.1 to 14.3	Price List	4	1-2	Moved Service from Tariff to Price List except Natural Disasters
Directory Service (Listings)	15	15.1 to 15.6	Price List	6	1-4	Moved Section from Tariff to Price List except Non-List and Non-Published Listings. Rate increases are included for additional listings.
						Moved Service from Tariff to Price List. Rate
Directory Assistance Service	16	16.1 to 16.4	Price List	6		increases are included.
Billed Number Screening (BNS)	17	17.1	Price List	10		Moved Service from Tariff to Price List
Selective Blocking Service	18	18.1 to 18.2	Price List	5	17	Moved Service from Tariff to Price List
Toll Restriction Service	19	19.1 to 19.2	Price List	N/A	-	Service will remain in Tariff, moved to Section 10
Custom Calling Service	20	20.1 to 20.3	Price List	5		Moved Service from Tariff to Price List. Rate increases are included.
Direct Inward Dialing Service	21	21.1 to 21.2	Price List	5	5-6	Moved Service from Tariff to Price List
Remote Call Forwarding Service	22	22.1 to 22.2	Price List	5	18-19	Moved Service from Tariff to Price List

CenturyTel of Oregon and CenturyTel of	Eastern Or	egon:				
Movement of tariffed services to price li						
Optional Line Enhancement Features	23	23.1 to 23.2	Price List	5	20-21	Moved Service from Tariff to Price List
Special Intercept Service	24	24.1 to 24.2	Price List	5	22-23	Moved Service from Tariff to Price List
Vacation Number Reservation	25	25.1	Price List	N/A	-	Will remain in Tariff, moved to Section 5
Interexchange Receiving Service	26	26.1	Price List	10	2	Moved Service from Tariff to Price List
Information Delivery Service	27	27.1 to 27.7	Price List	9	22-26	Moved Service from Tariff to Price List
Voice Mail Service Providers	28	28.1 to 28.3	Price List	?		
Local Private Line Service	29	29.1 to 29.11	Price List	17	1-11	Moved Service from Tariff to Price List
Special Equipment and Arrangements	30	30.1	Price List	N/A	-	Will remain in Tariff, moved to Section 8
Connection to Customer Provided Facilities,						
Equipment and Communications Systems	31	31.1 to 31.5	Price List	N/A	-	Will remain in Tariff, moved to Section 8
Oleve I Televere estado e Oceatas	00	00.4400.0	Date of the	N1/A		0
Shared Telecommunications Service	32	32.1 to 32.2	Price List	N/A		Service will remain in Tariff, moved to Section 5
N11 Abbreviated Dialing Codes	33	33.1 to 33.5	Price List	10	3-6	Moved Service from Tariff to Price List
Concurrence in Regulations and Rates						
Message Toll	34	34.1	Price List	6		Moved from Tariff to Price List
Wide Area Telecommunications (WATS)	34	34.1	Price List	13	1	Moved from Tariff to Price List
Interexchange Private Line	34	34.2	Price List	17	12	Moved Language from Tariff to Price List
Emergency Communications System 911	34		Price List	N/A	_	This concurrence language has been deleted, see Section 9 in the Price List.
Discontinued Services (Foreign Exchange)	35	35.1 to 35.13	Price List	N/A	-	Remains in Tariff, moved to Section 17
Competitive Response	36	36.2 to 36.7	Price List	N/A	-	Remains in Tariff, moved to Section 5
Grandfathered Services (Mobile Telephone						
Service)	37	37.3 to 37.11	Price List	18	1-7	Moved from Tariff to Price List
Promotional Services	38	38.1 to 38.8	Price List	16	1	Obsolete promotions removed.
Packaged Services	39	39.1 to 39.22	Price List	5		Moved from Tariff to Price List. Home Phone II remains in the Tariff. Correction to Non-Telecom Serivces surcharge from earlier filing.
Emergency Line Service	40	40.1	Price List	N/A		Remains in Tariff, moved to Section 11
Emergency Line Service	40	40.1	FIICE LIST	IN/A	-	Remains in Tallii, Moved to Section 11
Maps of Exchange Areas	М	M.0	Price List	N/A	-	Remains in Tariff, reference moved to Section 5

Attachment C: CenturyTel of Oregon Price Plan Control List

Attachment C Advice No. 15-001-PL Page 1

									12-Month	3-Year Rolling
	Effective					Pre-plan	Current	Proposed	Percent	Cumulative
Advice #	Date	Location	Sheet	Service	USOC	Price	Price	Price	Change	Percent Change
CTL 339	3/1/2015	Section 5		Residence Additional Listing		\$1.00	\$1.00	\$1.50	50.00%	50.00%
CTL 339	3/1/2015	Section 5		Residence Alternate Listing		\$1.00	\$1.00	\$1.50	50.00%	50.00%
CTL 339	3/1/2015	Section 5		Residence Cross-Reference Listing		\$1.00	\$1.00	\$1.50	50.00%	50.00%
CTL 339	3/1/2015	Section 5		Residence Foreign Listing		\$1.00	\$1.00	\$1.50	50.00%	50.00%
CTL 339	3/1/2015	Section 5		Lines of Information, per line		\$1.00	\$1.00	\$1.50	50.00%	50.00%