

November 4, 2014

Attn: Joan Grindeland Oregon Public Utility Commission 3930 Fairview Industrial Dr. S.E. Salem, OR 97308-1088

RE: Advice No. 14-009 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List No. 101

## Dear Members of the Commission:

Attached for electronic filing are revised sheets for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List No. 101. This filing is being submitted with a proposed effective date of December 5, 2014.

Packaged Services	Second Revised Sheet 8	
Packaged Services	Second Revised Sheet 9	
Packaged Services	Fourth Revised Sheet 11	
Packaged Services	Third Revised Sheet 12	
Packaged Services	Fifth Revised Sheet 12.1	
Packaged Services	Original Sheet 12.2	
Packaged Services	Original Sheet 12.3	
Packaged Services	First Revised Sheet 13	

This filing introduces a new bundle option referred to as "Home Phone II" for residential customers effective December 5, 2014. Also effective December 5, 2014, this filing grandfathers the residential bundles of Simple Choice and Simple Choice Unlimited and the feature packages of Caller ID Plus and Caller ID Extra to existing customers of record at existing locations.

Enclosed are confidential exhibits, which contain commercially valuable information and/or trade secrets and is submitted to Staff in confidence pursuant to ORS 192.501, 192.502 and 646.641 Et seq. We understand that you will notify us prior to release of any such information in sufficient time to seek a protective order from the Commission or to otherwise preserve its confidentiality.

If you have questions regarding these changes, please contact me at the telephone number below.

Sincerely,

**Enclosures** 

cc: Ron Trullinger

Dawn Salaver

OR 14-08PL

Dawn Salaver 1801 California St, 10<sup>th</sup> floor Denver, CO 80202 Tel: 303-992-5835 Dawn.Salaver@CenturyLink.com

## PACKAGED SERVICES

## 4. SIMPLE CHOICE<sup>(2)</sup>/BUSINESS ASSIST ADVANTAGE

(C)

#### A. DESCRIPTION

Simple Choice /Business Assist Advantage is a package of features available to both residential and business customers. This package includes the features specified following and a flat rate access line. Customers subscribing to Simple Choice /Business Assist Advantage are entitled to unlimited use of the service/features specified.

## B. FEATURES

Following are the eligible call features. All features may not be available in all areas:

- Caller ID
- Caller ID Number only
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Call Waiting Display Deluxe
- Call Forwarding
- Call Forward No Answer
- Call Forward Busy
- Call Forward Busy/No Answer
- Call Forward Remote Access
- Call Return \*69
- Call Transfer
- Touch Calling
- Voice Mail (Where Available) (1)

- 3-Way Calling
- Home Intercom
- Distinctive Ring
- VIP Alert
- Busy Redial \*66
- Speed Call 8 or Speed Call 30
- Anonymous Call Reject \*77
- Selective Call Accept \*64
- Selective Call Forward \*63
- Selective Call Rejection \*60
- Message Waiting IndicatorLong Distance Alert
- Privacy Protector

CenturyTel of Oregon, Inc. d/b/a CenturyLink PL No. 101 #14-009

Effective: December 5, 2014

Voicemail is not regulated under this Price List. A \$1.55 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

<sup>(2)</sup> Effective December 5, 2014, Simple Choice™ is not available to new customers and is limited to lines in service for existing customers.

## PACKAGED SERVICES

## 4. SIMPLE CHOICE<sup>(1)</sup>/BUSINESS ASSIST ADVANTAGE (Cont'd)

## (C)

#### C. TERMS AND CONDITIONS

- A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions are found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5
- Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice/Business Assist Advantage. However, appropriate nonrecurring charges apply for installation of, moves, and changes to the access line.
- 3. Simple Choice/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
- 4. All recurring charges applicable to an access line apply to Simple Choice/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
- If access line rates increase for residence and business service, as found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5. Simple Choice/Business Assist Advantage rates may also increase.

#### D. RATES

Simple Choice (1)	<u>Residence:</u>	<u>Business:</u>	(C)
Rate Group 1	\$27.95		
Rate Group 2	\$34.95		
Business Assist Advantage			
Rate Group 1		\$43.95	
Rate Group 2		\$49.45	

#### Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Schedule 2 of CenturyTel of Oregon, Inc. P.U.C. Or. No. 5.

(1) Effective December 5, 2014, Simple Choice is not available to new customers and is limited to lines in service for existing customers.

(N)

Effective: December 5, 2014

## PACKAGED SERVICES

## 6. SIMPLE CHOICE UNLIMITED (1)

(C)

## A. DESCRIPTION

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and non-regulated voicemail with a flat rate access line provided by the Company and unlimited long distance voice usage provided by CenturyTel Long Distance, LLC.

## B. TERMS AND CONDITIONS

- A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.
- 2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
- Customers subscribing to the Simple Choice Unlimited may select different features for each line. The customer must also subscribe to the CenturyTel Long Distance, LLC d/b/a/ CenturyLink Long Distance Simple Choice Unlimited Long Distance plan. All lines must be billed to the same account and located at the same premise.
- 4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.
- All recurring charges applicable to an access line apply to Simple Choice Unlimited.
   Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.
- 6. Call Detail will not be provided with this service plan.

(N) (N)

Effective: December 5, 2014

<sup>(3)</sup> Effective December 5, 2014, Simple Choice Unlimited is not available to new customers and is limited to lines in service for existing customers.

## PACKAGED SERVICES

## 6. <u>SIMPLE CHOICE UNLIMITED</u> (3) (Cont'd)

(C)

D. MONTHLY RATES

Simple Choice Unlimited (1) (3)

(C)

Local Exchange Service Choice of available Custom Calling Service or Custom Calling II Service Features Monthly Rate<sup>(2)</sup>

\$27.95

(N)

(N)

Nonregulated voicemail (where available) is included. A \$1.55 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

Flat rate EAS charges are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.

<sup>(3)</sup> Effective December 5, 2014, Simple Choice Unlimited is not available to new customers and is limited to lines in service for existing customers.

## PACKAGED SERVICES

## 10. HOME PHONE II

#### A. DESCRIPTION

- 1. Home Phone II is an option enrollment plan that permits residence customers to receive Local Exchange Service and additional features and services for a flat monthly rate.
- 2. Home Phone II customers must subscribe to a qualifying long distance plan.
- 3. Home Phone II includes the following services and features:
  - Residence Flat Rate Access Line
  - Choice of the following features:

Anonymous Call Rejection

**Busy Redial** 

Call Forward Busy

Call Forward No Answer

Call Forwarding

Call Forward Remote Access (where available)

Call Return

Call Waiting

Call Waiting ID

Caller ID

Cancel Call Waiting

Message Waiting Indication

Selective Call Accept

Selective Call Forward

Selective Call Rejection

3-Way Calling

VIP Alert

Voice Mail (1)

Effective: December 5, 2014

(N)

<sup>(1)</sup> Deregulated service.

Effective: December 5, 2014

# CENTURYTEL OF OREGON, INC. d/b/a CENTURYLINK and CENTURYTEL OF EASTERN OREGON, INC. d/b/a CENTURYLINK OREGON PRICE LIST

## PACKAGED SERVICES

## 10. HOME PHONE II (Cont'd)

## B. REGULATIONS

- 1. Home Phone II customers may terminate their enrollment in the plan at any time upon notice to the Company.
- 2. Unless terminated by the Home Phone II customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.
- 3. Home Phone II customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.
- 4. Components of Home Phone II will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
- 5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
- 6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
- 7. Home Phone II cannot be combined with any other discounts unless otherwise specified.

(N)

(N)

## **PACKAGED SERVICES**

## 10. HOME PHONE II (Cont'd)

## C. RATES AND CHARGES

- 1. The monthly rate includes the Local Exchange Service, flat rate EAS, Touch Calling Service, and features only. All other recurring charges applicable to an access line apply to Home Phone II. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rate does not include the recurring charges for the qualifying long distance plan.
- 2. Nonrecurring charges, as described in Schedule 2 of CenturyTel of Oregon, Inc. P.U.C. Or. No. 5 apply for new and additional Home Phone II lines, and moves of existing lines.
- 3. Nonrecurring charges do not apply when Home Phone II replaces existing Local Exchange Service. Nonrecurring charges do apply when Customers request a change from Home Phone II back to Local Exchange Service.

Residence Monthly Rate

Home Phone II (1)

\$38.95

(N)

(N)

CenturyTel of Oregon, Inc. d/b/a CenturyLink
PL No. 101 #14-009

The customer must subscribe to either CenturyLink Communications, LLC Home Phone II Per Minute long distance plan or CenturyLink Communications, LLC Home Phone II Unlimited long distance plan to qualify for this bundle.

## PACKAGED SERVICES

## 7. CALLER ID EXTRA (1)

(C)

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived.

## 8. CALLER ID PLUS (1)

(C)

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

## 9. PURE BROADBAND BUNDLE

#### A. DESCRIPTION

Pure Broadband Bundle includes flat rate residence or business one-party line service and features as specified.

#### B. FEATURES

Outbound Call Block Feature Non-published Telephone Number Service Billed Number Screening (Optional)

## C. TERMS AND CONDITIONS

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with one-party line service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company's directory assistance records. Extended Area Service (EAS) surcharges do not apply.

The bundle rate will include the Subscriber Line Charge.

Service Charges or nonrecurring charges do not apply.

#### D. RATES

Per Bundle, per month

Residence \$19.90

Business \$35.11

Effective: December 5, 2014

(1) Effective December 5, 2014, Caller ID Extra and Caller ID Plus are not available to new customers and are limited to units in service for existing customers.

(N) (N)