



20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

October 23, 2014

Advice Letter No. OR-14-08

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
3930 Fairview Industrial Dr SE
Salem, OR 97302
Fax (503) 373-7752

RE: Citizens Telecommunications Company of Oregon – Residential and Business Access Line
service rate increases

Dear Ms. Grindeland:

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon
(Frontier) hereby submits for filing the original and a redlined copy of the revised tariff sheets.

The purpose of this filing is to increase the Access Line service rates for Residential and Business
customers.

The proposed rate increases are anticipated to yield an annual increase of \$40,932.00 and will
impact approximately 1,503 Residential customers and 954 Business customers. A revenue impact
analysis is included in Attachment A.

Customers are being notified 45 days prior to the rate increases by a direct mailer notice. Copies of
the customer notices are included in Attachment B and C.

Frontier is sending the confidential work papers via UPS delivery.

It is respectfully requested that this filing become effective on December 10, 2014.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this tariff filing should be directed to me at (503)
645-7909 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee Willer
Manager, State Government & Regulatory Affairs

RW:lms
Enclosures

Section III
Schedule 1
5th Revised Sheet No. 1

**FOR DEPARTMENT'S
RECEIPT STAMP**

LOCAL SERVICE

LOCAL SERVICE RATES AND CHARGES

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. GENERAL

Local service rates are billed monthly unless specifically stated otherwise.

C. RATES-BUSINESS AND RESIDENCE SERVICE (Basic Access Line Rates)

	<u>BUSINESS</u>	<u>RESIDENCE</u>	
	Monthly <u>Rate</u>	Monthly <u>Rate</u>	
Multi-Line	\$39.75	\$14.67	(I)
One-Party	\$26.32	\$14.67	
Farmer Line	-	*	
Centrex Line	\$24.32	-	(I)

The above rates do not include the Oregon Telephone Assistance Program (OTAP) credit. The customer qualifying for the OTAP credit will receive a \$3.50 reduction from the above rates for the single line, which serves the customer's principal residence. (See Section III, Schedule 8). The above rates also do not include the Residential Service Protection Fund (RSPF) surcharge. The above rates also do not include the EAS Increments (See Section III, Schedule 4).

* Farmer line service will no longer be offered to new customers after May 1, 1981. (See Section IV, Schedule 15)

ISSUED BY: JACK PHILLIPS
DIRECTOR
GOVERNMENT & EXTERNAL AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

ISSUED:
EFFECTIVE:
ADVICE LETTER NO.

OCTOBER 23, 2014
DECEMBER 10, 2014
OR-14-08

Section III
Schedule 7
1st Revised Sheet No. 1

FOR DEPARTMENT'S
RECEIPT STAMP

LOCAL SERVICE

CUSTOMER PROVIDED PAY TELEPHONE SERVICE

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. DESCRIPTION

Customer Provided Pay Telephone Service is used in connection with a Public Access Line to provide customers access to the network for local and long distance calling.

Coin Supervision/Transmission is an optional service that provides dial tone first with inbound signaling capability from the central office for pay telephones that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control where facilities and operating conditions exists.

C. RATES

MONTHLY RATE

Public Access Line (PAL)

Outgoing Service \$24.32

Two-way Service \$24.32

Coin Supervision/Transmission \$ 2.05

(I)
(I)

The above rates do not include the EAS Increments (see Section III, Schedule 4).

D. CONDITIONS

1. Customer provided coin-operated telephones may be provided at the option of the customer.
2. Customer provided coin-operated telephones must be instrument-implemented. The customer shall be responsible for the installation, operation, and maintenance of any customer-provided pay telephones used in connection with this service.
3. The telephone instrument must be FCC registered and will comply with all FCC rules and regulations relative to handicapped access.
4. The telephone instrument must be able to access 911 emergency service, where available, or the "0" operator, at no charge and without using a coin.

ISSUED BY: JACK PHILLIPS
DIRECTOR
GOVERNMENT & EXTERNAL AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

ISSUED: OCTOBER 23, 2014
EFFECTIVE: DECEMBER 10, 2014
ADVICE LETTER NO. OR-14-08



Attachment B

Dear Valued Customer,

To reflect current market conditions, Frontier proposes the following adjustment to the Residential Access line, effective December 10, 2014:

	Current Charge	New Charge	% Increase	Amount of Increase
Residential One Party	\$13.67	\$14.67	7.3%	\$1.00
Residential Key Line	\$13.67	\$14.67	7.3%	\$1.00

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives a sufficient number of petitions signed by customers (ten percent of customers or 500, whichever is less) on or before December 1, 2014. If the Commission does not receive sufficient petitions by December 1, 2014, the proposed rates will become effective on December 10, 2014 without Commission review. Petitions must be in writing and signed by the customer.

Send to: **Public Utility Commission of Oregon**
Consumer Services Division
P.O. Box 1088
Salem, Oregon 97308-1088

If questions, call toll-free:
1.800.522.2404

Frontier will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. For more information, please contact Frontier toll-free at **1.800.921.8101**.

Sincerely,

Frontier Customer Service



Attachment C

Dear Valued Customer,

To reflect current market conditions, Frontier proposes the following adjustment to the Business Access line, effective December 10, 2014:

	Current Charge	New Charge	% Increase	Amount of Increase
Business One Party	\$24.32	\$26.32	8.2%	\$2.00
Business Key Line	\$37.75	\$39.75	5.3%	\$2.00
Semi-Public Payphone	\$22.32	\$24.32	9.0%	\$2.00
PBX Trunk	\$37.75	\$39.75	5.3%	\$2.00
Centrex Flat Rate Key Line	\$22.32	\$24.32	9.0%	\$2.00
COCOT	\$22.32	\$24.32	9.0%	\$2.00

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives a sufficient number of petitions signed by customers (ten percent of customers or 500, whichever is less) on or before December 1, 2014. If the Commission does not receive sufficient petitions by December 1, 2014, the proposed rates will become effective on December 10, 2014 without Commission review. Petitions must be in writing and signed by the customer.

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Sincerely,

Frontier Customer Service

LOCAL SERVICE

LOCAL SERVICE RATES AND CHARGES

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. GENERAL

Local service rates are billed monthly unless specifically stated otherwise.

C. RATES-BUSINESS AND RESIDENCE SERVICE (Basic Access Line Rates)

	<u>BUSINESS</u>	<u>RESIDENCE</u>	
	Monthly <u>Rate</u>	Monthly <u>Rate</u>	
Multi-Line	\$ 379 .75	\$ 134 .67	(I)
One-Party	\$ 246 .32	\$ 134 .67	
Farmer Line	-	*	
Centrex Line	\$ 224 .32	-	(I)

The above rates do not include the Oregon Telephone Assistance Program (OTAP) credit. The customer qualifying for the OTAP credit will receive a \$3.50 reduction from the above rates for the single line, which serves the customer's principal residence. (See Section III, Schedule 8). The above rates also do not include the Residential Service Protection Fund (RSPF) surcharge. The above rates also do not include the EAS Increments (See Section III, Schedule 4).

* Farmer line service will no longer be offered to new customers after May 1, 1981. (See Section IV, Schedule 15)

ISSUED BY: ~~KENNETH MASON~~JACK PHILLIPS

~~VICE PRESIDENT~~DIRECTOR

GOVERNMENT & ~~REGULATORY~~EXTERNAL AFFAIRS

~~P.O. BOX 3409~~260 E. STOCKTON BLVD.
ELK GROVE, CA 95~~759~~624

ISSUED: ~~NOVEMBER 15,~~
~~2014~~OCTOBER 23, 2014

EFFECTIVE: ~~DECEMBER 7,~~
~~2014~~DECEMBER 10, 2014

ADVICE LETTER NO. OR-11-07 (~~Supplement~~
2)4-08

**CITIZENS TELECOMMUNICATIONS COMPANY OF OREGON, INC.
P.U.C. OR. NO. 3**

Section III
Schedule 7
~~Original~~1st Revised Sheet No. 1

**FOR DEPARTMENT'S
RECEIPT STAMP**

LOCAL SERVICE

CUSTOMER PROVIDED PAY TELEPHONE SERVICE

A. TERRITORY

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B. DESCRIPTION

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C. RATES

MONTHLY RATE

Public Access Line (PAL)

Outgoing Service	\$ 24 .32
Two-way Service	\$ 24 .32
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(~~1~~)

The above rates do not include the EAS Increments (see Section III, Schedule 4).

D. CONDITIONS

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3. The telephone instrument must be FCC registered and will comply with all FCC rules and regulations relative to handicapped access.
4. The telephone instrument must be able to access 911 emergency service, where available, or the "0" operator, at no charge and without using a coin.

ISSUED BY: ~~F. WAYNE LAFFERTY~~JACK PHILLIPS

~~ASSISTANT VICE PRESIDENT~~DIRECTOR

~~TELECOM - REGULATORY~~ GOVERNMENT & EXTERNAL
AFFAIRS

~~3 HIGH RIDGE PARK~~9260 E. STOCKTON BLVD.
~~STAMFORD, CT 06905~~ELK GROVE, CA 95624

ISSUED: ~~NOVEMBER 7,~~

~~4997~~OCTOBER 23, 2014

EFFECTIVE: ~~DECEMBER 29,~~

~~4997~~DECEMBER 10, 2014

ADVICE LETTER NO. OR-~~97-0814-08~~