



P.O. Box 189
 Estacada, OR 97023
 PHONE (503) 630-4202
 www.relianceconnects.com
 Your local source for voice · video · broadband
 A division of Cascade Utilities · CCB# 121846

August 14, 2014

The Honorable Susan Ackerman, Stephen Bloom, and John Savage, Commissioners
 Oregon Public Utility Commission
 PO Box 1088
 Salem, OR 97308-1088
 Attention: Kathy Williams, Tariff Coordinator

RE: Advice 99 - Request for Local Service Rate Increase

Dear Commissioners Ackerman, Bloom, and Savage:

Trans Cascades Telephone Company d/b/a Reliance Connects, herein submits an original and six copies of the Twenty-fourth Revised Sheet No. 100 to replace Twenty-third Revised Sheet 100. This falls under filing Advice No. 99. We are requesting a basic local exchange rate increase to take effect October 1, 2014. The proposed increase is \$2.00:

	<u>Current Charge</u>	<u>Increase Amount</u>	<u>New Charge</u>	<u>Increase Percent</u>
Residential Basic Local Service	\$14.80	\$2.00	\$16.80	13.5%
Business Basic Local Service	\$29.95	\$2.00	\$31.95	6.7%

Please find attached a copy of the Customer Notification letter. To comply with the 45-day notice, this letter will be mailed to our customers and arrive on or before August 15, 2014. The Customer Notice defines the charges, provides explanation for the increase, and gives both the current and proposed charges with the percentages of the increase. It states the effective date for the increase as of October 1, 2014. This notice will reach our entire telephone customer base totaling approximately 190 customers, of which 149 are Residential lines and 41 are Business.

Also, the Customer Notification provides the Commissioner's toll free number and mailing address along with the required statement as noted in the OAR 860-034-0310 (e).

As per OAR 860-034-0300, Tariffs of Small Telecommunications Utilities, Cascade Utilities has included the following information:

A redlined copy of the prior/current tariff page is attached.

The number of the customers affected by the proposed change is 190.

August 14, 2014
RE: Advice 99, Reliance Connects
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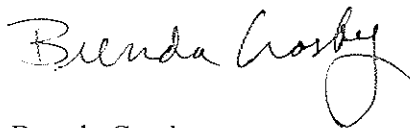
The "revenue effect statement":

The proposed rate for Residential Local Service is an increase of two dollars from \$14.80 to \$16.80 and the Business Local Service is an increase of two dollars from \$29.95 to \$31.95 as shown on the Revised Twenty-fourth Sheet 100. The annual increase will amount to approximately \$4,560.00 (190 customer base x \$2.00 x 12 months).

The OSOC or code designation of these services is shown as "I" for increase.

If you have any questions, please call Matt Day at 503-630-8906.

Respectively,

A handwritten signature in cursive script that reads "Brenda Crosby". The signature is written in black ink and is positioned to the left of the typed name.

Brenda Crosby
President

Enclosures



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August 13, 2014

Dear Customer,

In order to provide your area the best quality service, we must continue to implement costly technological improvements. There has not been an increase since June 1, 2011 and we are no longer able to absorb the rising costs that are inherent to our industry. We are proposing a rate increase of our current basic local exchange service for Residential and Business services. Reliance Connects is filing for a local rate increase to take effect October 1, 2014. The proposed increase is detailed below:

	<u>Current Charge</u>	<u>Increase Amount</u>	<u>New Charge</u>	<u>Increase Percent</u>
Residential Basic Local Service	\$14.80	\$2.00	\$16.80	13.5%
Business Basic Local Service	\$29.95	\$2.00	\$31.95	6.7%

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives petitions signed by customers (10 percent of customers or 500, whichever is the lesser), on or before September 20, 2014 (ten days before the proposed effective date. If the Commission does not receive sufficient petitions by September 22, 2014, the proposed rates will become effective on October 1, 2014 without Commission review. Petitions should be sent to the Commission's Consumer Services Division. The Company will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer.

Petitions should be mailed to:

Public Utility Commission of Oregon
 Consumer Services Division
 PO Box 1088
 Salem, OR 97308-1088

To call with questions:

Toll Free 1-800-522-2404

Should you wish to file a petition, you may do so in writing. Be sure to include your name, telephone number, address and signature in the petition.

If you have any questions, please feel free to call Matt Day at (503) 630-8906.

Thank you,
 Reliance Connects

LOCAL ACCESS LINE RATES

RATES

Trunks, and one-party monthly rates are listed below. An optional EAS (Extended Area Service) rate is available to all customers.

Business Rates:		Key				
	PBX	System	Payphone	Semi-	One	
	Trunk	Line	Line	Public	Party	
	TCSOC	TCSOC	TCSOC	TCSOC	TCSOC	
	<u>104</u>	<u>103</u>	<u>110</u>	<u>102</u>	<u>101</u>	
ANTELOPE						
Local Service	28.77	23.00	23.00	19.63	31.95	I
EAS Flat Rate	<u>28.76</u>	<u>22.99</u>	<u>22.99</u>	<u>19.62</u>	<u>16.94</u>	
TOTAL	57.53	45.99	45.99	39.25	48.89	I

Residence Rates:

		One	
		Party	
		TCSOC	
		<u>201</u>	
ANTELOPE			
Local Service		16.80	I
EAS Flat Rate		<u>9.32</u>	
TOTAL		26.12	I

MEASURED MULTIPLE EXCHANGE RATES

The following rate applies to optional measured extended area service (EAS). The rate applies to each minute or fraction thereof, for calls to the following community (s).

	RATE PER MINUTE
MADRAS	\$0.08
WARM SPRINGS	\$0.08
BEND	\$0.08
CULVER	\$0.08
REDMOND	\$0.08

ADVICE NO. 99

ISSUED: August 14, 2014
 ISSUED BY: TRANS CASCADES TELEPHONE CO.
 BY: Brenda Crosby

EFFECTIVE: October 1, 2014
 TITLE; President

LOCAL ACCESS LINE RATES

RATES

Trunks, and one-party monthly rates are listed below. An optional EAS (Extended Area Service) rate is available to all customers.

Business Rates:		Key System Line TCSOC <u>103</u>	Payphone Line TCSOC <u>110</u>	Semi- Public TCSOC <u>102</u>	One Party TCSOC <u>101</u>		
ANTELOPE							
Local Service	28.77	23.00	23.00	19.63	29.95	(31.95 new)	I
EAS Flat Rate	<u>28.76</u>	<u>22.99</u>	<u>22.99</u>	<u>19.62</u>	<u>16.94</u>		
TOTAL	57.53	45.99	45.99	39.25	<u>46.89</u>	(48.89 new)	I

I

Residence Rates:

		One Party TCSOC <u>201</u>	
ANTELOPE			
Local Service		<u>14.80</u>	(16.80 new) I
EAS Flat Rate		<u>9.32</u>	
TOTAL		<u>24.12</u>	(26.12 new) I

MEASURED MULTIPLE EXCHANGE RATES

The following rate applies to optional measured extended area service (EAS). The rate applies to each minute, or fraction thereof, for calls to the following community (s).

	RATE PER MINUTE
MADRAS	\$0.08
WARM SPRINGS	\$0.08
BEND	\$0.08
CULVER	\$0.08
REDMOND	\$0.08

ADVICE NO. 87

ISSUED: April 1, 2011
 ISSUED BY: TRANS CASCADES TELEPHONE CO.
 BY: Brenda Crosby

EFFECTIVE: June 1, 2011
 TITLE: President