



20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

April 16, 2014

Advice Letter No. 1037

Ms. Kathy Williams
Administrator, Regulatory Operations
Oregon Public Utility Commission
3930 Fairview Industrial Dr SE
Salem, OR 97302
Fax (503) 373-7752

RE: Frontier Communications Northwest Inc. – Directory Services

Dear Ms. Williams:

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing the original and a redlined copy of the revised tariff sheets for the Network Access Services Tariff P.U.C. OR No. 18.

The purpose of this filing is to introduce Foreign Exchange Listing and Extra Lines of Information directory services.

Frontier is sending the confidential work papers via UPS delivery.

It is respectfully requested that this filing become effective on May 28, 2014.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this tariff filing should be directed to me at (503) 629-2459 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee M. Willer
Manager, State Government & Regulatory Affairs

RMW:lms
Enclosures

Section I

4th Revised Sheet 15
Canceling
3rd Revised Sheet 15

INDEX PAGE

SUBJECT INDEX (Continued)

<u>Item</u>	<u>Section</u>	
Emergency Alerting System	XVIII	
Emergency Telephone Service, 9-1-1	IX	
Employee's Service	III	
Enhanced Services, Options for Providing	XV	
Establishment and Furnishing of Service	III	
Exchange Area Maps (See P.U.C. OR. No. 13)		
Exchange Line Mileage - See Mileage Charges	IV	
Exchange Private Line Service (See P.U.C. OR. No. 14)		
Explanation of Symbols	I	
Explanation of Terms	II	
Extended Area Service (EAS)	IV	
Extended Basic Referral (Direct Inward Dialing Intercept)	VI	
Extra Lines of Information	V	(N)
Fire Reporting Systems	XVIII	
Flat Rate EAS Usage Charge	IV	
Foreign Exchange Listing	V	(N)
Frontier Business Local Unlimited II	VII	
Frontier Business Nationwide Unlimited II	VII	
Frontier Digital Phone Essentials	VII	
Frontier Digital Phone Essentials 3-2010	VIII	
Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010	VIII	
Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	VIII	
Frontier Digital Phone State Unlimited with Essentials 3-2010	VIII	
Frontier Digital Phone Unlimited	VII	
Frontier Digital Phone Unlimited (Challenger)	VII	
Foreign Listing	V	
Foreign Exchange Service	XVIII	
Foreign Exchange Service Construction Charges	XVIII	
Frame Relay Service (FRS)	XII	
Fraudulent Use of Service	III	
Furnishing of Service - Obligation of the Company	III	
General Regulations	III	
Groups, Rate	IV	

Advice No. 1037

Issued: April 16, 2014
Issued by Frontier Communications Northwest Inc.
By Jack Phillips Director of Government and External Affairs

Effective: May 28, 2014

Section V

2nd Revised Sheet A
Canceling
1st Revised Sheet A

OPERATOR ASSISTANCE AND DIRECTORY SERVICES

INDEX PAGE

Sheet Nos.

V Operator Assistance and Directory Services

Index	A
Busy Verification and Interrupt Service	1
Call Referral Service	2
Operator Assistance Service Charges	4
Directory Assistance	
Local Directory Assistance	7
Directory Assistance Plus	9
National Directory Assistance/Customer Name and Address Service	11
Directory Service	
Primary Listing	13
Additional Listings	13
Nonpublished/Nonlisted Service	15
Foreign Exchange Listing	17
Extra Lines of Information	17
Rates	17

(N)
(N)

Section V

1st Revised Sheet 14
Canceling
Original Sheet 14

OPERATOR ASSISTANCE AND DIRECTORY SERVICES

DIRECTORY SERVICE

CONDITIONS (Continued)

Additional Listings (Continued)

A Customer-of-Record in provisioning Shared Telecommunications Service (Section IV) may list clients at the Additional Listing rates.

Business Additional Listings may not be used by a customer engaged in furnishing service of a secretarial nature.

Alternate Call Listings refer a caller to another telephone number outside of business hours, or if there is no answer on the first listed number. If the alternate call number is to be that of another customer, the listing will be furnished only if the other customer agrees to the use of his number.

Cross Reference Listings enable a customer to use a former listing to refer customers to his new listing now appearing elsewhere in the directory. Cross Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes. Cross Reference Listing may be provided without charge to federal, state, or municipal governmental agencies.

Line of Information is information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.

(D)

Subscribers to Additional Listing Service will be required to maintain such service until the first issuance of a directory in which a requested change may be published, or until telephone service is discontinued. Billing for such services will be discontinued with the last regular bill dated before the issuance of the directory in which the change is made.

Section V

1st Revised Sheet 17
 Canceling
 Original Sheet 17

OPERATOR ASSISTANCE AND DIRECTORY SERVICES

DIRECTORY SERVICE

CONDITIONS (Continued)

Foreign Exchange Listing

Foreign Exchange Listing is a listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have a directory listing agreement in place.

(N)
 |
 (N)

Extra Lines of Information

Extra Lines of Information is a descriptive text that does not have a telephone number.

RATES

	<u>Monthly Rate</u> <u>Business/Residence</u>
Primary Listing	-
Additional Listing (May include Alternate Call, Cross Reference, Line of Information, or Foreign Listing. See Conditions.)	\$ 1.50
Nonpublished Service	1.25
Nonlisted Service	1.25
Foreign Exchange Listing	1.50
Extra Lines of Information	1.50

(N)
 |
 (N)

Section I

~~4th 3rd~~ Revised Sheet 15
Canceling
~~3rd 2nd~~ Revised Sheet 15

INDEX PAGE

SUBJECT INDEX (Continued)

<u>Item</u>	<u>Section</u>	
Emergency Alerting System	XVIII	
Emergency Telephone Service, 9-1-1	IX	
Employee's Service	III	
Enhanced Services, Options for Providing	XV	
Establishment and Furnishing of Service	III	
Exchange Area Maps (See P.U.C. OR. No. 13)		
Exchange Line Mileage - See Mileage Charges	IV	
Exchange Private Line Service (See P.U.C. OR. No. 14)		
Explanation of Symbols	I	
Explanation of Terms	II	
Extended Area Service (EAS)	IV	
Extended Basic Referral (Direct Inward Dialing Intercept)	VI	
Extra Lines of Information	V	(N)
Fire Reporting Systems	XVIII	
Flat Rate EAS Usage Charge	IV	
Foreign Exchange Listing	V	(N)
Frontier Business Local Unlimited II	VII	
Frontier Business Nationwide Unlimited II	VII	
Frontier Digital Phone Essentials	VII	
Frontier Digital Phone Essentials 3-2010	VIII	
Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010	VIII	
Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	VIII	
Frontier Digital Phone State Unlimited with Essentials 3-2010	VIII	
Frontier Digital Phone Unlimited	VII	
Frontier Digital Phone Unlimited (Challenger)	VII	
Foreign Listing	V	
Foreign Exchange Service	XVIII	
Foreign Exchange Service Construction Charges	XVIII	
Frame Relay Service (FRS)	XII	
Fraudulent Use of Service	III	
Furnishing of Service - Obligation of the Company	III	
General Regulations	III	
Groups, Rate	IV	

Advice No. ~~4046~~1037

Issued: ~~June 25, 2012~~ April 16, 2014

Effective: ~~August 1, 2012~~ May 28, 2014

Issued by Frontier Communications Northwest Inc.

By ~~Kenneth Mason Vice President~~ Jack Phillips Director of Governmental and Regulatory External Affairs

Section V

~~1st~~ 2nd Revised Sheet A
Canceling
Original 1st Revised Sheet A

OPERATOR ASSISTANCE AND DIRECTORY SERVICES

INDEX PAGE

	<u>Sheet Nos.</u>	
V Operator Assistance and Directory Services		
Index	A	
Busy Verification and Interrupt Service	1	
Call Referral Service	2	
Operator Assistance Service Charges	4	
Directory Assistance		
Local Directory Assistance	7	
Directory Assistance Plus	9	
National Directory Assistance/Customer Name and Address Service	11	(†)
Directory Service		
Primary Listing	13	
Additional Listings	13	
Nonpublished/Nonlisted Service	15	
Foreign Exchange Listing	17	(N)
Extra Lines of Information	17	(N)
Rates	17	

Advice No. ~~4003~~1037

Issued: ~~May 3, 2011~~ April 16, 2014

Effective: ~~June 8, 2011~~ May 28, 2014

Issued by Frontier Communications Northwest Inc.

By ~~Kenneth Mason Vice President~~ Jack Phillips Director of Governmental and Regulatory External Affairs

Section V

Original^{1st} Revised Sheet 14
Canceling
Original Sheet 14

OPERATOR ASSISTANCE AND DIRECTORY SERVICES

DIRECTORY SERVICE

CONDITIONS (Continued)

Additional Listings (Continued)

A Customer-of-Record in provisioning Shared Telecommunications Service (Section IV) may list clients at the Additional Listing rates.

Business Additional Listings may not be used by a customer engaged in furnishing service of a secretarial nature.

Alternate Call Listings refer a caller to another telephone number outside of business hours, or if there is no answer on the first listed number. If the alternate call number is to be that of another customer, the listing will be furnished only if the other customer agrees to the use of his number.

Cross Reference Listings enable a customer to use a former listing to refer customers to his new listing now appearing elsewhere in the directory. Cross Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes. Cross Reference Listing may be provided without charge to federal, state, or municipal governmental agencies.

Line of Information is information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.

~~Foreign Listings are listings in any Company directory for which the customer does not have local service.~~

(D)

Subscribers to Additional Listing Service will be required to maintain such service until the first issuance of a directory in which a requested change may be published, or until telephone service is discontinued. Billing for such services will be discontinued with the last regular bill dated before the issuance of the directory in which the change is made.

Advice No. ~~QR-10-041037~~

Issued: ~~July 23, 2010~~ April 16, 2014
Issued by Frontier Communications Northwest Inc.

Effective: ~~August 6, 2010~~ May 28, 2014

By ~~Kenneth Mason Vice President~~ Jack Phillips Director of Governmental and Regulatory External Affairs

Section V

Original~~1st~~ Revised Sheet 17
Canceling
Original Sheet 17

OPERATOR ASSISTANCE AND DIRECTORY SERVICES

DIRECTORY SERVICE

CONDITIONS (Continued)

Foreign Exchange Listing

Foreign Exchange Listing is a listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have a directory listing agreement in place.

Extra Lines of Information

Extra Lines of Information is a descriptive text that does not have a telephone number.

RATES

	<u>Monthly Rate</u> <u>Business/Residence</u>
Primary Listing	-
Additional Listing (May include Alternate Call, Cross Reference, Line of Information, or Foreign Listing. See Conditions.)	\$ 1.50
Nonpublished Service	1.25
Nonlisted Service	1.25
Foreign Exchange Listing	1.50
Extra Lines of Information	1.50

(N)

(N)

(N)

(N)

Advice No. ~~OR-10-01~~1037

Issued: ~~July 23, 2010~~ April 16, 2014
Issued by Frontier Communications Northwest Inc.

Effective: ~~August 6, 2010~~ May 28, 2014

By ~~Kenneth Mason Vice President~~ Jack Phillips Director of Governmental and Regulatory External Affairs