

Courtney Spears

From: Courtney Spears
Sent: Wednesday, February 10, 2016 4:36 PM
To: Li Verifications
Subject: RE: Warm Springs Telecommunication FCC Form 555 - Calendar Year 2015
Attachments: Revised WSTC-AnnualLifelineCertForm555.pdf

Hi Angie,

Attached, please find a **REVISED** FCC form 555 for Warm Springs Telecommunication. Because the customers that were de-enrolled in error (due to failed re-certification efforts when in fact they should not have been re-certified in calendar year 2015) have since been reinstated in the Lifeline program and applied the appropriate credits, we are revising the Warm Springs Telecommunication Form 555 filing to reflect the re-certification efforts only for those customers who originally should have been re-certified in calendar year 2015.

This revision is also being filed with the FCC and the Oregon state commission.

Please feel free to call or email with any questions or concerns.

Thanks!
Court

GVNW Consulting, Inc.
1001 Water St, Ste A-100
Kerrville, TX 78028
Ph: 830.895.7221
Mobile: 830.285.4485
Fax: 830.896.5202
Email: cspears@gvnw.com

From: Courtney Spears
Sent: Monday, January 25, 2016 8:25 AM
To: Li Verifications <LiVerifications@usac.org>
Subject: RE: Warm Springs Telecommunication FCC Form 555 - Calendar Year 2015

Hi Angie,

Hope you're staying warm! I should be in the office all day today so at your convenience, please call 830.895.7221.

Thanks!
Court

GVNW Consulting, Inc.
1001 Water St, Ste A-100
Kerrville, TX 78028
Ph: 830.895.7221
Mobile: 830.285.4485

Fax: 830.896.5202
Email: cspears@gvnw.com

From: Li Verifications [<mailto:LiVerifications@usac.org>]
Sent: Monday, January 25, 2016 7:14 AM
To: Courtney Spears <cspears@gvnw.com>; Li Verifications <LiVerifications@usac.org>
Subject: RE: Warm Springs Telecommunication FCC Form 555 - Calendar Year 2015

Hi Court,

Our offices are closed today due to the remnants of the blizzard, but if you can provide me with a number and a good time to reach you, I will call you from home.

Angie Xhakolli
(202) 572-5732 (ph)
axhakolli@usac.org | www.usac.org

From: Courtney Spears [<mailto:cspears@gvnw.com>]
Sent: Friday, January 22, 2016 1:56 PM
To: Li Verifications
Subject: RE: Warm Springs Telecommunication FCC Form 555 - Calendar Year 2015

Hi Angie,

Can you please call me when you have a moment? I have a question with regards to the re-certification process where errors are made.

Thanks!
Court

GVNW Consulting, Inc.
1001 Water St, Ste A-100
Kerrville, TX 78028
Ph: 830.895.7221
Mobile: 830.285.4485
Fax: 830.896.5202
Email: cspears@gvnw.com

From: Courtney Spears
Sent: Tuesday, January 19, 2016 9:09 AM
To: Li Verifications <LiVerifications@usac.org>
Cc: Danica Greene - Warm Springs Telecommunications Co <danica.greene@warmspringstelecom.com>
Subject: RE: Warm Springs Telecommunication FCC Form 555 - Calendar Year 2015

Good Morning Angie,

Yes ma'am, more subscribers were recertified than should have been. Please process the submission as-is.

Thank you.
Court

GVNW Consulting, Inc.
1001 Water St, Ste A-100
Kerrville, TX 78028
Ph: 830.895.7221
Mobile: 830.285.4485
Fax: 830.896.5202
Email: cspears@gvnw.com

From: Li Verifications [<mailto:LiVerifications@usac.org>]
Sent: Monday, January 18, 2016 9:33 AM
To: Courtney Spears <cspears@gvnw.com>; Li Verifications <LiVerifications@usac.org>
Subject: RE: Warm Springs Telecommunication FCC Form 555 - Calendar Year 2015

Hi Courtney,

Can you please confirm that this company wants to report that it attempted to recertify far more subscribers (Block F) than were required to go through the recertification process (Block E)?

This raises potential concerns that subscribers may have been de-enrolled for failed recertification when they were not actually required to go through the recertification process, which would not be in accordance with Lifeline rules.

Please advise if we should process the submission as-is.

Thank you,

Angie Xhakolli
(202) 572-5732 (ph)
axhakolli@usac.org | www.usac.org

From: Courtney Spears [<mailto:cspears@gvnw.com>]
Sent: Monday, January 18, 2016 9:29 AM
To: Li Verifications
Subject: Warm Springs Telecommunication FCC Form 555 - Calendar Year 2015

Good Morning,

Attached is Warm Springs Telecommunication's FCC Form 555 for calendar year 2015. As required, this form is also being filed with the FCC and Oregon State Commission.

Please feel free to call or email with any questions or concerns.

Thanks!
Court

GVNW Consulting, Inc.
1001 Water St, Ste A-100
Kerrville, TX 78028
Ph: 830.895.7221
Mobile: 830.285.4485
Fax: 830.896.5202

Email: cspears@gvnw.com

This email message may contain privileged, and/or confidential information protected from disclosure. If you are not the intended recipient(s), you are hereby notified that any dissemination, distribution or copying of this email message is strictly prohibited. If you have received this email in error, please immediately notify the sender and delete this email message from your computer.

GVNW accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. This email and any attached files are neither representations, warranties nor firm quotes, but estimates provided for our clients and are subject to change.

The information contained in this electronic communication and any attachments and links to websites are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering this communication to the intended recipient, be advised you have received this communication in error and that any use, dissemination, forwarding, printing or copying is strictly prohibited. Please notify the sender immediately and destroy all copies of this communication and any attachments.

This email message may contain privileged, and/or confidential information protected from disclosure. If you are not the intended recipient(s), you are hereby notified that any dissemination, distribution or copying of this email message is strictly prohibited. If you have received this email in error, please immediately notify the sender and delete this email message from your computer.

GVNW accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. This email and any attached files are neither representations, warranties nor firm quotes, but estimates provided for our clients and are subject to change.

This email message may contain privileged, and/or confidential information protected from disclosure. If you are not the intended recipient(s), you are hereby notified that any dissemination, distribution or copying of this email message is strictly prohibited. If you have received this email in error, please immediately notify the sender and delete this email message from your computer.

GVNW accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. This email and any attached files are neither representations, warranties nor firm quotes, but estimates provided for our clients and are subject to change.

The information contained in this electronic communication and any attachments and links to websites are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering this communication to the intended recipient, be advised you have received this communication in error and that any use, dissemination, forwarding, printing or copying is strictly prohibited. Please notify the sender immediately and destroy all copies of this communication and any attachments.

This email message may contain privileged, and/or confidential information protected from disclosure. If you are not the intended recipient(s), you are hereby notified that any dissemination, distribution or copying of this email message is strictly prohibited. If you have received this email in error, please immediately notify the sender and delete this email message from your computer.

GVNW accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. This email and any attached files are neither representations, warranties nor firm quotes, but estimates provided for our clients and are subject to change.

This email message may contain privileged, and/or confidential information protected from disclosure. If you are not the intended recipient(s), you are hereby notified that any dissemination, distribution or copying of this email message is strictly prohibited. If you have received this email in error, please immediately notify the sender and delete this email message from your computer.

GVNW accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. This email and any attached files are neither representations, warranties nor firm quotes, but estimates provided for our clients and are subject to change.

Your submission has been accepted

ECFS Filing Receipt -		
Confirmation number: 2016210760022		
Proceeding		
Name	Subject	
14-171	Lifeline Compliance Filings	
Contact Info		
Name of Filer: Warm Springs Telecommunication		
Email Address: cspears@gvnw.com		
Attorney/Author Name: Courtney Spears		
Address		
Address For: Author		
Address Line 1: 1001 Water St Ste A-100		
City: Kerrville		
State: TEXAS		
Zip: 78028		
Details		
Type of Filing: STATEMENT		
File Number: 829187		
Document(s)		
File Name	Custom Description	Size
Revised Warm Springs 555	Revised Warm Springs Form 555	529
FCC Upload File.pdf	Cal Yr 2015	KB
Disclaimer		
<p>This confirmation verifies that ECFS has received and accepted your filing. However, your filing will be rejected by ECFS if it contains macros, passwords, redlining, read-only formatting, a virus, or automated links to other documents.</p> <p>Filings are generally processed and made available for online viewing within one business day of receipt. You may use the link below to check on the status of your filing:</p> <p>http://apps.fcc.gov/ecfs/comment/confirm?confirmation=2016210760022</p> <p>For any problems please contact the Help Desk at 202-418-0193.</p>		



FCC

GVNW CONSULTING, INC.

1001 WATER STREET
SUITE A-100
KERRVILLE, TX 78028
TEL 830.896.5200
FAX 830.896.5202
www.gvnw.com

February 10, 2016

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

**RE: WC Docket 14-171, Revised Annual Lifeline Eligible Telecommunications Carrier
Certification Form for Warm Springs Telecommunication (499 Filer ID No. 829187)**

Dear Ms. Dortch,

On behalf of Warm Springs Telecommunication (Warm Springs), and pursuant to 47 C.F.R. §54.416, enclosed is a revised Warm Springs' Annual Lifeline Eligible Telecommunications Carrier Certification Form (FCC Form 555). As required, this filing is also being sent to USAC and the Oregon state Commission.

Please contact me at 830.895.7221 or cspears@gvnw.com with any questions or concerns.

Sincerely,

A handwritten signature in black ink that reads "Courtney Spears". The signature is written in a cursive, flowing style.

Courtney Spears
Authorized Representative for
Warm Springs Telecommunication

Annual Lifeline Eligible Telecommunications Carrier Certification Form
All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission
IMPORTANT: PLEASE READ INSTRUCTIONS FIRST
Deadline: January 31st (Annually)

539012	
Study Area Code (SAC) <i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each SAC through which it provides Lifeline service).</i>	
Oregon	Warm Springs Telecommunication
State	ETC Name
Warm Springs Telecommunication	Warm Springs Telecommunication
DBA, Marketing or Other Branding Name <i>(If same as ETC name, list "N/A" Do <u>not</u> leave blank)</i>	Holding Company Name <i>(If same as ETC name, list "N/A" Do not leave blank)</i>

Does the reporting company have affiliated ETCs? Yes No

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

Affiliated ETC's SAC	Affiliated ETC's Name

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Section 1: Initial Certification *All ETCs must complete this section*

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

AP

Section 2: Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

A	B	C	D	E = (A - B - C - D)
Number of subscribers claimed on February FCC Form 497 of current Form 555 calendar year <i>(February data month)</i>	Number of lines claimed on February FCC Form 497 of current Form 555 calendar year provided to wireline resellers	Number of subscribers claimed on the February FCC Form 497 that were <u>initially</u> enrolled in the current Form 555 calendar year <i>(These subscribers did not have Lifeline service prior to January 1 of the current 555 calendar year.)</i>	Number of subscribers de-enrolled <u>prior</u> to recertification attempt by either the ETC, a state administrator, access to an eligibility database, or by USAC	Number of subscribers ETC is responsible for recertifying for current Form 555 calendar year
282	0	0	13	269

Recertification Results:

F	G	H = (F-G)	I	J = (H+I)
Number of subscribers ETC contacted directly to recertify eligibility through attestation	Number of subscribers responding to ETC contact	Number of non-responding subscribers	Number of subscribers responding that they are no longer eligible <i>(This should be a subset of Block G.)</i>	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or response of ineligibility from ETC recertification attempt
269	135	134	0	134

K	L
Number of subscribers whose eligibility was reviewed by state administrator, ETC access to eligibility database, or by USAC	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of finding of ineligibility by state administrator, ETC access to eligibility database, or USAC
0	0

Note: If any subscriber was reviewed by an ETC accessing a state database or by a state administrator and subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in Blocks F through J as appropriate and not in Blocks K and L. As a result, all subscribers subject to recertification who were not de-enrolled prior to the recertification attempt must be accounted for in Block F or Block K.

The total of Block F and Block K should equal the number reported in Block E.

Certification:

Based on the data entered above, initial the certification(s) below that apply. Both Certification A and B may apply depending on the recertification procedures in place for the SAC reporting on this form. If Certification C applies, neither Certification A nor B may apply.

A.) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart above in Blocks F through J. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.



AND/OR

B.) I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on: (List database or name of administrator here). Results are provided in the chart above in Blocks K through L. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

OR

C.) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

Section 3: De-enroll Percentage

Using the data entered in Section 2, complete the chart below to find the percentage of subscribers de-enrolled for this ETC.

$M = (F+K)$	$N = (J+L)$	$O = ((N + M) * 100)$
Number of subscribers that the ETC attempted to recertify directly or through a state administrator, ETC access to a state database, or by USAC <i>(This should equal the number reported in Block E)</i>	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or ineligibility	Percentage of subscribers de-enrolled or scheduled to be de-enrolled as a result of ineligibility or non-response
269	134	49%

Section 4: Pre-Paid ETCs

All ETCs must complete the appropriate check-box; pre-paid ETCs must complete all of Section 4. Pre-paid ETCs generally do not assess or collect a monthly fee from their Lifeline subscribers. ETCs that only assess a fee but do not collect such fees are pre-paid ETCs and must complete the chart below.

Is the ETC Pre-Paid? Yes No

If Yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	
February	
March	
April	
May	
June	
July	
August	
September	
October	
November	
December	
Total Subscribers	

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.



Signature of Officer
ssahme@gmail.com

Email Address of Officer
Danica Greene

Person Completing This Certification Form

Sylvester Sahme - Chairman, Board of Directors

Printed Name and Title of Officer
2/9/16

Date
541.615.0555

Contact Phone Number

