

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON
UE 233

In the Matter of)
IDAHO POWER COMPANY) OPENING TESTIMONY OF THE
Request for a general rate revision) CITIZENS' UTILITY BOARD
OF OREGON
_____)

1 Our names are Gordon Feighner and Bob Jenks, and our qualifications are listed in
2 CUB Exhibit 101.

3 **I. Introduction**

4 CUB submits its Opening Testimony in this docket with the knowledge that all
5 issues presented by Idaho Power Company (hereafter, "Idaho Power" or "the Company")
6 in its initial filing are on the table. The first round of settlement negotiations on
7 November 21 and 22 ended without the parties reaching even a partial settlement of the
8 issues.

9 CUB's testimony in this docket will focus on several topics. Section II will
10 address the general upward trend of Idaho Power's rates and the negative impact that
11 these increases are having on Oregon ratepayers. Section III will discuss the Company's
12 proposed rate spread and rate design and CUB's opposition to Idaho Power's proposed
13 seasonal rate structure. Section IV will address CUB's proposed adjustments, including

1 the Company's proposed increase in its rate of return; the Company's allocation
2 methodology for its distribution system; the Company's treatment of capital investments
3 in clean air compliance at its coal plants; the Company's director and officer insurance;
4 the Company's structure for wages and salaries; and the Company's methodology for
5 allocating expenses and benefits related to Advanced Metering Infrastructure (AMI).
6 Section V concludes the testimony and includes a summary of CUB's adjustments.

7 **II. Idaho Power's Rates Are Increasingly Unaffordable**

8 Idaho Power provides electric service in a relatively poor part of Oregon. The
9 median household income in Ontario is \$35,661, well below the state median household
10 income of \$50,166.¹ Nevertheless, Idaho Power's residential customers in Oregon have
11 been subjected to significant rate increases the past few years. CUB Exhibit 102 shows
12 that the Company's average residential customer in Oregon has seen a cumulative rate
13 increase of over 36% since 2008. In 2010 alone residential rates increased by 27.53%.
14 Oregon rates are now higher than those in Idaho, even though load growth in Idaho has
15 been the driver of the Company's costs for years (this will be addressed further in Section
16 III, below). It would be extremely difficult for customers to swallow yet another
17 significant increase such as the one proposed in this docket.

18 The most dire consequence of Idaho Power's continually increasing rates has
19 been the marked increase in the number of customers who have had their electricity
20 service disconnected due to nonpayment. CUB Exhibit 103 shows the number of
21 customer disconnections each month in Idaho Power's Oregon and Idaho service
22 territories from 2008 to 2011. In 2011, the monthly average so far in Oregon is 85

¹ <http://www.city-data.com/city/Ontario-Oregon.html>.

1 disconnections, which is an increase from an average of 58 in 2008.² Disconnections in
2 Idaho, meanwhile, have remained relatively stable. Even given the limited sample size,
3 an increase of more than 30% in disconnections in Idaho Power's relatively small Oregon
4 service territory indicates that a considerably higher number of customers are having
5 difficulty paying their electric bills this year. Even more alarming is the fact that as
6 shutoffs in Oregon have increased, the number of Oregon customers receiving energy
7 assistance through Project Shares has decreased and is now approximately half of what it
8 was in 2007-08.³

9 The amount of customer arrearage is also increasing, meaning customers are
10 finding it more difficult to keep up with payments. CUB Exhibit 103 shows that the
11 average amount owed by Oregon customers at the time a disconnection notice was issued
12 was \$175 in 2008.⁴ That number has climbed steadily over the past few years, and the
13 average amount owed in 2011 is \$247, an increase of over 41%. It is clear that Idaho
14 Power's rate hikes are outpacing the rate of inflation and are becoming increasingly
15 difficult to manage for the Company's Oregon customers.

16 **III. Residential Rate Design**

17 Idaho Power is proposing several changes to rate design in Oregon. First, the
18 Company is proposing an increase in the customer charge from \$8/month to \$10/month.⁵
19 Second, it is proposing to increase the amount of usage available in the first tier of usage
20 from 300 to 1,000 kWh/month.⁶ Third, it is proposing to impose a seasonal rate structure
21 that will result in higher summer rates for residential customers in the months of June,

² CUB Exhibit 103, page 3-4.

³ See CUB Exhibit 104.

⁴ CUB Exhibit 103, pages 13-15.

⁵ Idaho Power / 1100 / Nemnich / 5.

⁶ *Ibid.*, page 6.

1 July and August.⁷ CUB will address the seasonal rate issue first, since its views on the
2 other issue grow out of concerns over seasonal rates.

3 **A. Seasonal Rates**

4 Idaho Power makes two justifications for a significant increase in summer rates.
5 The Company claims that seasonal rates will both send a correct price signal and
6 encourage customers to use energy more efficiently:

7 My proposal supports the continuation of tiered rates and the
8 implementation of seasonal rates, both of which encourage customers to
9 use energy more efficiently in response to the appropriate price signals.⁸

10 And:

11 The current residential rate design, which does not include a seasonal
12 component, does not provide customers with any indication that the costs
13 incurred by the Company to provide them energy service during the three
14 summer months are significantly greater than the nine non-summer
15 months.⁹

16 **i. UM 1415**

17 Earlier this year, the PUC opened up a new phase of UM 1415 to investigate how
18 to evaluate proposals for mandatory time-varying rates, such as seasonal rates. The
19 proposal from the Commission listed a series of factors to be used to create an analytical
20 framework for considering such rates, as well as a series of directives to utilities to ensure
21 that such programs are being considered:

22 The factors in the straw proposal are intended to create a broad analytical
23 framework for approving or rejecting a mandatory time-varying rate
24 proposed by a party in a general rate case or other tariff filing. The
25 directives are distinct from the factors. They are intended to create a
26 process by which the Commission is assured that electric utilities, with
27 input from Staff and stakeholders, are systematically evaluating promising
28 time-varying rate designs or programs, and the costs and benefits of those

⁷ *Ibid.*, pages 7-8.

⁸ *Ibid.*, page 3.

⁹ *Ibid.*, page 8.

1 rates and programs. Just because a rate is evaluated does not mean it will
2 be proposed by a party or approved by the Commission. The Commission
3 also clarified that this evaluation process does not necessarily need to
4 occur as part of the Integrated Resource Planning (IRP) process.
5 Moreover, the evaluation of time-varying rates need not be limited to
6 mandatory rates.¹⁰

7 In that proceeding, Idaho Power, CUB, Staff, and many other parties weighed in
8 on how the Commission should consider time-varying rates. A decision has not been
9 reached in that docket, and CUB believes that it is premature to move forward with a
10 seasonal rate proposal before the Commission has ruled on the factors it would like to
11 consider.

12 CUB believes that Idaho Power has failed to address the correct factors in its
13 proposal for seasonal rates. In the first Straw Proposal, the Commission identified the
14 following factors for consideration:

- 15 F-1. The amount of demand-side resource and system benefits that can be
16 tapped through a time-varying rate.
- 17
18 F-2. The extent to which an optional rate or alternative program can
19 achieve that resource.
- 20
21 F -3. The impact on customers of the proposed rate (*e.g.* rate shock, bill
22 impacts on vulnerable populations) and the ability of customers to respond
23 to those impacts.
- 24
25 F-4. The means available to mitigate impacts on customers (*e.g.* phasing in
26 of rate differentials, opt-in and opt-out provisions, providing
27 programmable equipment or software to enable customers to respond
28 more easily).
- 29
30 F-5. The direct costs of implementing time-varying rates (*e.g.* IT costs,
31 accounting).
- 32
33 F-6. The ability to explain and communicate the rate to customers.
- 34

¹⁰ UM 1415, Memorandum, September 30,2011, page 1.

1 F -7. The cost differential between the relevant time periods, how robust
2 the cost studies are, and whether customer response to the time-varying
3 rate is expected to affect the cost differential over time.¹¹
4

5 Parties also suggested other factors in the proceeding. CUB suggested the
6 following factors should be considered:

- 7 • **Arrearages.** Arrearages are the measure of how far customers are
8 behind on their bills. Looking at whether arrearages are growing on an
9 annual basis, and how they change each month, can help provide an
10 indication about affordability. Arrearages that are growing from year
11 to year indicate that customers are generally having trouble keeping up
12 with the rates charged by the utility. Increases that are associated with
13 particular months indicate which bills create the largest affordability
14 problems.
- 15 • **Shutoffs.** Shutoffs ultimately grow out of arrearages, but they provide
16 a different metric. When shutoffs are growing (as they currently are
17 across all three electric utilities), it is a sign that care must be taken
18 before raising the cost of monthly bills.
- 19 • **Relationship of median household income to electric bills.** How
20 much are the costs at issue rising as compared to incomes? This is a
21 classic way to assess the affordability of rates. The best metric for this,
22 in CUB's opinion, is to look at the percentage of household income
23 which would go to electricity if the house had median income and
24 average usage.
- 25 • **Correlation between forecasted peak costs and actual peak costs.**
26 As discussed in CUB's opening comments and at the Commission
27 workshop, hydro conditions have a large effect of summer energy
28 costs in the region. Since costs are set on a forecasted basis and it is
29 difficult to forecast the variability of hydro conditions, there should be
30 an assessment of how often and how close the forecasts are to reality.
31 While the goal may be to set price signals that reflect costs, the
32 evidence might suggest a forecasted rate will only reflect actual costs
33 on a random basis.
- 34 • **Load shape of Customer class.** Residential customers are winter
35 peaking for all three electric utilities. As mandatory time-varying
36 pricing is considered the Commission should examine load shapes to
37 determine whether the problem being addressed is significant or not,
38 and whether the proposed solution will have an effect.
- 39 • **Customer growth.** Customer growth is a very real driver of higher
40 energy costs and a large part of what is causing rates to increase faster
41 than incomes. The Commission should look at how customer growth is
42 driving the costs of the utility before raising the bills of customers who

¹¹ UM 1415, OPUC Order No: 11-255, Attached Straw Proposal, page 1.

1 are paying significantly higher rates due to this load growth, but are
2 not themselves contributing to the load growth.¹²
3

4 Idaho Power has made no attempt in its filing to systematically address the factors
5 listed in the straw proposal by the Commission or the factors proposed by CUB and other
6 parties in their comments on the straw proposal. Instead, Idaho Power essentially claims
7 that because its marginal cost study shows higher summer costs, that fact alone justifies
8 seasonal rates. The other factors are ignored.

9 *ii. Higher Summer Costs*

10 Idaho Power claims that its seasonal rate proposal simply reflects higher costs in
11 the summer months:

12 Idaho Power continues to be a summer peaking utility with its highest
13 system peak occurring during the summer months. The unit costs resulting
14 from the Company's proposed cost-of-service study indicate that the
15 residential kilowatt-hour unit cost is approximately 61percent higher in the
16 summer than for the non-summer months. In fact, the unit cost differential
17 for the generation function alone, as provided by the marginal cost
18 allocation methodology described by Mr. Larkin, results in a summer
19 differential of more than 127 percent over the non-summer months.¹³

20 And:

21 As shown in Mr. Larkin's Exhibit 1006 on page 2, and discussed on page
22 7 above, the summer season cost-of-service unit costs for energy are much
23 higher than the non-summer seasonal cost-of-service unit costs for
24 energy.¹⁴

25 But page 2 of Mr. Larkin's Exhibit 1006 is not so clear cut. First, it shows that the
26 Company's per-unit energy costs are *lower* in the summer than the winter. Energy in the
27 summer has a unit cost of \$.02309, where energy in the non-summer months has a unit
28 cost of \$0.2457. This is not surprising, since Idaho Power is a hydro utility and there is a
29 great deal of low-cost hydro power being produced during the summer months. It is the

¹² UM 1415, Reply Comments of Bob Jenks on Behalf of CUB, page 10-11.

¹³ Idaho Power /1100 / Nemnich / 7.

¹⁴ Idaho Power / 1100 / Nemnich / 10.

1 capacity (or demand) costs where the Company claims higher costs. Demand in the
2 summer has a unit cost of \$.05264 versus \$0.00870 in the non-summer months.

3 **a. Summer Energy Costs**

4 Idaho Power is a hydro utility and has a great deal of hydro generation that is
5 available in the summer, resulting in lower generation costs during those months in most
6 years. CUB Exhibit 105 shows Idaho Power's hydro generation over the last five years.
7 In four of those years, hydro production peaked in June. In three of the five years, July
8 was the third most productive month for hydro power. Hydropower is Idaho Power's
9 least cost resource and, as shown in CUB Exhibit 105, is readily available in the summer
10 months. Customers have paid for the rate base associated with this generation, and to the
11 degree it is being produced in the summer, it should be available for customers to use.

12 **b. Summer Capacity Costs**

13 Idaho Power also claims to have higher capacity costs in the summer months.¹⁵
14 These costs, however, reflect the resource decisions that Idaho Power has made to serve
15 growing load in Idaho, not the cost of serving Oregon's winter-peaking residential load.

16 CUB Exhibit 106 shows mid-C high load hour prices for 2010 and 2011. In both
17 cases August is the higher cost month, but June and July are lower than September in
18 both years. In 2011 July prices were also lower than November prices. The difference
19 between these costs and the demand costs listed in Idaho Power's case is the difference
20 between the short-run marginal costs of demand and the long-run marginal costs of
21 demand.

22 Idaho Power's IRP makes clear that the long-run cost of capacity is driven by load
23 growth, which has occurred almost completely in Idaho. Since 1990, Idaho Power's retail

¹⁵ Idaho Power / 1100 / Nemnich / 8.

1 customers have grown by 68%, from 292,000 to 492,000.¹⁶ Each new residential
2 customer requires a capital investment of \$1,800 in energy and \$4,000 in capacity.¹⁷ Of
3 these 200,000 new customers added since 1990, only 1,625 – less than 1%¹⁸ – were
4 added in Oregon.¹⁹ This means that while Oregon makes up a little under 4% of Idaho
5 Power’s total customer count,²⁰ it has accounted for less than 1% of the load growth over
6 the last 20 years, and thus less than 1% of these extraordinary capacity costs. Load
7 growth over this period has caused the need for expensive capacity resources. Idaho
8 Power charges higher rates to its Oregon residential customers, even though it is load
9 growth in Idaho that is driving costs. Instead of summer rates, Oregon should be asking
10 Idaho Power to allocate the cost of load growth to the jurisdictions that are growing. It is
11 time for Oregon customers to stop subsidizing Idaho.

12 ***iii. No Evidence Seasonal Rates Will Reduce Demand***

13 The first factor proposed by the Commission in UM 1415 is related to demand
14 response: “[t]he amount of demand-side resource and system benefits that can be tapped
15 through a time-varying rate.”²¹ Idaho Power already has seasonal rates for residential
16 customers in Idaho.²² CUB Exhibit 107 is Idaho Power’s response to CUB Data Request
17 20. CUB requested “any evidence” that seasonal rates were reducing peak loads in Idaho.
18 The Company’s answer was that it has no evidence that seasonal rates reduce load.

¹⁶ LC 53, Idaho Power 2011 IRP, page 23.

¹⁷ *Ibid*, page 25.

¹⁸ Oregon is the 1%, Idaho is the 99%.

¹⁹ Oregon Utility Statistics, OPUC, 2010 and 1990.

²⁰ In 2010, there were 18,455 customers in Oregon divided by 492,000 total customers.

²¹ UM 1415, OPUC Order No: 11-255, Attached Straw Proposal, page 1.

²² Idaho Power / 1100 / Nemnich / 8.

1 ***iv. Evidence That Seasonal Rates Will Harm Customers***

2 CUB believes there are two big questions regarding time-varying rates. The first
3 question is whether such rates bring benefits to the system. CUB finds that in this case,
4 there is no evidence to support such a finding. The second question is whether such rates
5 are likely to harm customers. There is a great deal of evidence to support the notion that
6 seasonal rates are harmful to customers, some of which has already been shown in this
7 testimony. Residential rates have been increasing and shutoffs and arrearages have
8 surged. But there is also evidence that points to problems with seasonal rates, not just
9 rates in general.

10 CUB Exhibit 103 contains a wealth of data that demonstrates the level at which
11 Idaho Power's Oregon customers are struggling. It is clear from this Exhibit that
12 customers are having trouble paying summer cooling bills. Shutoff notices and
13 disconnections for nonpayment typically increase through the winter and peak just after
14 the winter in the March and April period. This is due to the time lag it takes before
15 customers fall 60 or more days behind on their bill. In 2008 and 2010, there is clearly a
16 second peak of disconnection notices in the September and October period, which
17 follows the summer cooling season.²³ In 2008, October was the peak month for
18 disconnection notices. In 2010, September and October were the top two months for
19 disconnection notices. This trend follows into disconnections. In October 2010, 104
20 Oregon customers were disconnected in October. This year, 109 Oregon customers were
21 disconnected in August.²⁴

²³ CUB Exhibit 103, pages 1-3.

²⁴ *Ibid.*, pages 3-4.

1 These numbers clearly show that higher summer rates will cause harm to
2 customers. Customers are already struggling to pay for the cost of cooling their homes in
3 the summer, and increasing that cost by a significant amount will only increase the
4 problem.

5 *v. Air Conditioning Customers*

6 Staff has argued that customers with air conditioning need to be charged more for
7 electricity out of a principle of fairness and equity:

8 Staff was mindful of this principle when advocating summer-seasonal
9 rates for Idaho Power's Oregon residential customers in Docket UE 213.
10 Staff assumes a high correlation of natural-gas-heating central air-
11 conditioned customers with higher income customers and of swamp-
12 cooling, electric-resistance-heating customers with lower income
13 customers.²⁵

14
15 But the data concerning shutoff notices and disconnections suggests that Staff's
16 assumption might not be correct. CUB argued in UE 213 that there was not a great deal
17 of natural gas service in Idaho Power's service territory and that much of the air
18 conditioning load was in fact not high income customers but customers who live in
19 manufactured homes.²⁶ According to Consumers Union, "[A]lmost all mobile homes
20 have forced-air heating and air conditioning."²⁷

21 CUB asked Idaho Power about the number of manufactured homes in its Oregon
22 service territory, and even we were surprised by the answer: 21% of the Company's
23 Oregon customers live in a manufactured or mobile home.²⁸ Most of these manufactured
24 homes are not new – there has been little new customer growth in Oregon for 20 years.
25 This means that most of these manufactured homes are likely not very efficient.

²⁵ *Ibid*, page 3.

²⁶ UE 213 / CUB / 100 / Jenks / 3.

²⁷ <http://www.consumersunion.org/other/mh/brochure.htm>.

²⁸ See CUB Exhibit 108.

1 **B. Customer Charge**

2 CUB opposes Idaho Power's proposal to increase the monthly residential customer
3 charge from \$8 to \$10. This proposal would increase costs on low use customers and runs
4 counter to Idaho Power's claimed need to reflect higher costs in energy prices and
5 encourage more efficient use of electricity. CUB believes that keeping the focus on cost
6 recovery through volumetric rates and rejecting seasonal rates is the approach that strikes
7 the best balance between volumetric price signals and helping customers manage bills.
8 CUB therefore respectfully requests that the Commission leave the monthly customer
9 charge unchanged at \$8/month.

10 **C. Tiered Rates**

11 CUB generally supports moving the tiers between residential rate levels from 300
12 kWh/month to 1000 kWh/month. Such a move would better reflect a difference between
13 basic electricity use and electricity use that includes heating and cooling. However, CUB
14 recognizes that with shutoffs and arrearages on the increase, such a move can only be
15 made if it does not create rate shock for a significant number of customers. Recognizing
16 that Staff will likely weigh in with a different rate design and the revenue requirement
17 will likely be lower than Idaho Power requested, it is difficult to know whether such a
18 change will cause rate shock to customers at some usage levels.

19 CUB recommends that the tier between rate levels for residential customers be
20 increased from 300 to 1000 kWh/month. This recommendation is contingent upon the
21 assumption that the Commission will find that, based on the revenue requirement and
22 other rate design elements, such a change in the tier levels can be accomplished without
23 causing rate shock to customers with some usage levels.

1 **IV. CUB's Proposed Adjustments**

2 CUB proposes a number of adjustments to Idaho Power's revenue requirement
3 based on a review of the Company's initial filing and its responses to data requests from
4 intervenors.

5 **A. Rate of Return**

6 Idaho Power certainly cannot be accused of a lack of audacity in its proposal to
7 increase its rate of return in this docket. Idaho Power witness Steven Keen argues at
8 length in his testimony that the Company's allowed Return on Equity (ROE) should be
9 increased to 10.5%.²⁹ Keep in mind that this request follows on the heels of an allowed
10 ROE of 10.175% that was set in Docket UE 213 and became effective on March 1,
11 2010.³⁰ Given that the Company's initial filing in this docket was dated July 29, 2011,
12 this means that after little more than one year of operation under a 10.175% ROE Idaho
13 Power feels it is appropriate to seek another increase that will result in increased profits
14 for the Company with a corresponding increase in rates for its already struggling
15 customers. Surely even Idaho Power has noticed that its customers cannot afford another
16 rate increase.

17 Idaho Power claims a number of issues are combining in the current economic
18 climate that increase its operational risks. While times may arguably be difficult for the
19 Company, there is no denying that times are worse for many of its customers. Idaho
20 Power's Oregon service territory is one of the poorest parts of the state, and there has
21 been little in the way of economic development in recent years. The fact that electricity

²⁹ Idaho Power / 500 / Keen / 4.

³⁰ Order No. 10-064, page 3.

1 rates for the average residential customer have increased by over 36% since 2008³¹
2 continues to make things harder for the people who live in the Company's Oregon service
3 territory. Further increasing rates to fund an increase in the Company's allowed ROE will
4 exacerbate the already existing level of rate shock.

5 The Company also cannot have failed to notice that other utilities in other states
6 are not obtaining ROEs greater than 10% any more. PacifiCorp's most recent general rate
7 case in the state of Washington resulted in that company receiving an allowed ROE of
8 9.8%.³² This has been true of other utilities in other states, too. CUB Exhibit 109 contains
9 a table summarizing a number of recent Commission decisions from around the country
10 that ordered ROEs below 10%. These decisions affect utility operations in 11 states. The
11 bottom line here is that many Commissions are recognizing that the cost of capital for
12 utilities has decreased during this economic downturn, thereby justifying lower utility
13 ROEs.

14 CUB respectfully requests that the Commission also recognize the effect that the
15 economic climate is having on the cost of capital and not approve Idaho Power's
16 proposed increase in ROE and instead adopt a reasonable level, commensurate with
17 current economic conditions, based on Staff's recommendations.

18 **B. Allocation of Distribution Costs**

19 Idaho Power's methodology for allocating the cost of line transformers results in
20 Oregon customers subsidizing load growth in Idaho. CUB Exhibit 110 shows that the
21 Company has been allocating the cost of line transformers in Account 368 based on the
22 number of underground and overhead line miles, which places approximately 9.1% of the

³¹ See CUB Exhibit 102.

³² Washington Utilities and Transportation Commission, Docket UE-100749, Order No. 06.

1 cost of transformers on to Oregon customers. This makes little sense. Distribution plant
2 should be directly assigned to the state where the distribution plant is located. There is no
3 reason to allocate distribution plant because such plant is not shared between the states.

4 There are several reasons to believe that allocating the cost of line transformers
5 based on conductor miles assigns Oregon an unfair share of the total costs.

- 6 • Idaho Power's service territory in Oregon is growing much more
7 slowly than its territory in Idaho. Since 1990, Oregon represents less
8 than 1% of the customer growth of the system.³³ Customer growth is
9 the biggest driver of investment in the distribution system, including
10 line transformers. With Oregon representing less than 1% of the
11 growth, it is safe to assume that not many new transformers are being
12 installed in Oregon.
13
- 14 • Oregon's land use planning laws and rules place restrictions on
15 building outside of urban growth boundaries. By limiting the number
16 of buildings that may be developed in farm and forest lands, Oregon
17 limits the need for additional line transformers.
18
- 19 • While Idaho Power's service territory in Oregon is rural, much of the
20 housing is located in relatively dense enclaves within that area. More
21 than 20% of the Company's Oregon customers live in mobile and
22 manufactured housing.³⁴ When housing is compact, one line
23 transformer can serve several homes.

24 CUB recommends that until the Company can demonstrate that it is directly
25 assigning the cost of line transformers to the state where the transformer is located, the
26 Commission should limit the assigned Oregon costs to no more than 1% of the total cost
27 of line transformers, which is a little greater than Oregon's share of system load growth.

³³ LC 53, Idaho Power 2011 IRP, page 23.

³⁴ CUB Exhibit 108.

1 **C. Clean Air Compliance Costs**

2 CUB had been under the impression that the total cost of emission control
3 technology placed into service during the test period was limited to a few thousand
4 dollars. However, Idaho Power's Errata Exhibit 901 (filed on December 2, 2011)
5 indicates that over \$8 million in investments in emission control upgrades at the Jim
6 Bridger coal plant went into service in July 2011.³⁵ The Company's initial filing indicated
7 an in-service date for this investment of July 2008, so CUB did not previously feel the
8 need to thoroughly investigate this expenditure.

9 This error is troubling to CUB. For such a large adjustment to be made evident
10 only a few days before the deadline for intervenor testimony places CUB in the position
11 of not being able to fully review the prudence of the investment. As such, CUB has no
12 choice but to request that the Commission disallow Idaho Power's investments in
13 emission control upgrades at the Jim Bridger plant for the Company's failure to
14 demonstrate prudence. The total investments placed into service in 2011 in the project
15 (Project ID B00900447) amount to \$8.2 million on a system basis. Assuming a 4.88%
16 capital allocation factor, CUB recommends an Oregon adjustment of \$402,000 to rate
17 base.

18 **D. Director and Officer Insurance**

19 Idaho Power purchases three tiers of insurance for directors and officers. This
20 insurance is primarily used to shield directors and officers from lawsuits filed against the
21 Company's management by shareholders. It is reasonable for the Company to provide a
22 standard, primary insurance policy for these executives that is assessed to customers, as

³⁵ Idaho Power / 901 / Noe / 2, line 42 (Errata).

1 this policy helps to protect customers from the risk of having to pay for legal settlements.
2 Idaho Power, however, also provides two additional (excess) tiers of insurance for
3 executives. CUB contends that the expense of these two layers should be shared equally
4 between customers and shareholders, as shareholders both benefit from protection from
5 lawsuits and are more than likely to be the recipient of any payout from this insurance.
6 Since half of the expenses for the first and second layers of executive insurance should be
7 disallowed, CUB recommends an adjustment of \$350,000 on a system basis. Applying a
8 4.58% labor allocation factor results in an Oregon adjustment of \$16,000.³⁶

9 **E. Wages and Salaries**

10 Idaho Power's wage and salary expenses continued to grow in 2011, despite a
11 relative lack of growth in customer base and load. CUB Exhibit 112 is Idaho Power's
12 response to Staff Data Request 94. This response details the Company's annual actual
13 wage and salary expenses for the years 2007-2011. CUB notes a few disconcerting trends
14 in this data. First and foremost, total wage and salary expenditures increased more than
15 16% from 2007 to 2011, while the total number of FTEs increased by only around 2%.
16 Furthermore, the Company had claimed that its investment in AMI would result in lower
17 payroll expenses and a smaller staff. Instead, the number of FTEs has increased by nearly
18 100 from 2009 to 2011, again during a period of very low load growth. For the above
19 reasons, CUB proposes a significant adjustment related to meter reading labor costs in
20 Section E below.

21 Another aspect of Idaho Power's wage and salary expenses that is of concern to
22 CUB is the relatively high number of executive officers retained by the Company. CUB

³⁶ See CUB Confidential Exhibit 111.

1 Exhibit 113 details CUB's calculations on this issue. This filing indicates that Idaho
2 Power has 16 executive officers on its payroll in 2011, up two from previous years. PGE
3 and PacifiCorp, for comparison, have significantly fewer officer positions, even though
4 those companies are larger and serve more customers. Given the above, CUB
5 recommends that the Commission disallow 25% of the wage and salary costs for Idaho
6 Power's officers so as to effectively reduce the number of officers at Idaho Power to that
7 of PGE (a reduction from 16 to 12). CUB thinks this is generous given that Idaho Power
8 is a smaller utility. This adjustment totals \$1 million on a system basis, and \$49,000 on
9 an Oregon allocation basis after accounting for the division of executive salaries between
10 O&M and Capital.³⁷

11 **F. AMI System Operations Benefits**

12 Idaho Power recently completed the upgrade of its meters in Oregon to AMI. The
13 new infrastructure should realize significant savings in costs associated with labor,
14 transportation, and O&M. The Company estimates that AMI enabled it to achieve
15 significant savings in operational costs for 2011.³⁸ Upon review of documents provided
16 by the Company, CUB finds additional savings that should be able to be achieved in
17 meter reading operations.

18 CUB Exhibit 114 contains part of Idaho Power's response to Staff Data Request
19 343. The Company's Third Supplemental Response included the spreadsheet that
20 contained the data in this exhibit. Idaho Power continues to model significant costs
21 related to meter reading and transportation, even though the installation of AMI is largely
22 complete and these costs should have been nearly eliminated. Nevertheless, annualized,

³⁷ See CUB Exhibit 113.

³⁸ Idaho Power / 300 / Kline / 5.

1 levelized costs from these two expenditures remain and are expected to increase in future
2 years. CUB respectfully recommends that the Commission remove the entirety of Idaho
3 Power's labor and transportation costs related to meter reading. The levelized costs are
4 \$5.6 million for labor and \$1.1 million for transportation. Using allocation factors for
5 labor and O&M for Oregon, the total requested adjustment is \$309,000.

6 **V. Conclusion**

7 CUB is concerned about the impact of yet another rate increase on Idaho Power's
8 Oregon customers. In a time when economic difficulties are lowering the cost of capital,
9 it is difficult to justify awarding the Company a higher ROE. When Oregon residential
10 customers are winter-peaking and do not drive Idaho Power's summer peak, it is also
11 difficult to justify adopting a new seasonal rate structure. And it is difficult to justify
12 increasing the monthly customer charge when energy conservation is a stated goal of the
13 utility. In addition to opposing these proposals from the Company, CUB also
14 recommends that the Commission make the following adjustments to Idaho Power's
15 Oregon revenue requirement:

- 16 • Remove \$402,000 from clean air capital expenditures
- 17 • Remove \$16,000 from director and officer insurance expenses
- 18 • Remove \$49,000 from executive compensation
- 19 • Remove \$309,000 from meter-reading expenses due to savings from AMI

WITNESS QUALIFICATION STATEMENT

NAME: Bob Jenks

EMPLOYER: Citizens' Utility Board of Oregon

TITLE: Executive Director

ADDRESS: 610 SW Broadway, Suite 400
Portland, OR 97205

EDUCATION: Bachelor of Science, Economics
Willamette University, Salem, OR

EXPERIENCE: Provided testimony or comments in a variety of OPUC dockets, including UE 88, UE 92, UM 903, UM 918, UE 102, UP 168, UT 125, UT 141, UE 115, UE 116, UE 137, UE 139, UE 161, UE 165, UE 167, UE 170, UE 172, UE 173, UE 207, UE 208, UE 210, UG 152, UM 995, UM 1050, UM 1071, UM 1147, UM 1121, UM 1206, UM 1209, and UM 1355. Participated in the development of a variety of Least Cost Plans and PUC Settlement Conferences. Provided testimony to Oregon Legislative Committees on consumer issues relating to energy and telecommunications. Lobbied the Oregon Congressional delegation on behalf of CUB and the National Association of State Utility Consumer Advocates.

Between 1982 and 1991, worked for the Oregon State Public Interest Research Group, the Massachusetts Public Interest Research Group, and the Fund for Public Interest Research on a variety of public policy issues.

MEMBERSHIP: National Association of State Utility Consumer Advocates
Board of Directors, OSPIRG Citizen Lobby
Telecommunications Policy Committee, Consumer Federation of America
Electricity Policy Committee, Consumer Federation of America

WITNESS QUALIFICATION STATEMENT

NAME: Gordon Feighner

EMPLOYER: Citizens' Utility Board of Oregon (CUB)

TITLE: Utility Analyst

ADDRESS: 610 SW Broadway, Suite 400
Portland, OR 97205

EDUCATION: Master of Environmental Management, 2005
Duke University, Durham, NC

Bachelor of Arts, Economics, 2002
Reed College, Portland, OR

WORK EXPERIENCE: I have previously provided testimony in dockets including UE 196, UE 204, UE 207, UE 208, UE 210, UE 213, UE 214, UE 216, UE 217, UE 219, UE 227, UE 228, UM 1355, UM 1431, and UM 1484. I have also completed the Annual Regulatory Studies Program at the Institute of Public Utilities at Michigan State University in 2010.

Between 2004 and 2008, I worked for the US Environmental Protection Agency and the City of Portland Bureau of Environmental Services, conducting economic and environmental analyses on a number of projects. In November 2008 I joined the Citizens' Utility Board of Oregon as a Utility Analyst and began conducting research and analysis on behalf of CUB.

CUB'S DATA REQUEST NO. 12:

Refer to Idaho Power / 200 / Anderson / 18. Please provide the top graph on the page with the addition of lines charting the growth in Idaho Power's Oregon rates and the growth of average annual income for Oregon residents.

IDAHO POWER COMPANY'S RESPONSE TO CUB'S DATA REQUEST NO. 12:

The table below reflects the average annual mills/kWh and percent change for an Oregon residential customer using 1,240 kWh per month. Idaho Power is not in possession of the average annual income for Oregon residents.

Year	Average Mills/kWh	Percent Change
2005	48.39	
2006	49.02	1.30%
2007	49.02	0.00%
2008	52.07	6.23%
2009	55.56	6.70%
2010	70.85	27.53%

CUB'S DATA REQUEST NO. 27:

Please provide the following information by month and annual average for residential customers for the calendar years 2008, 2009, 2010, and 2011 to date, separately for both Oregon and Idaho:

- a. Number of disconnection notices issued;
- b. Number of actual disconnections for nonpayment;
- c. Number of payment plans entered into with installment payments of the arrears balance plus the current bill;
- d. Number of payment plans entered into with equal monthly payments, including budget payment plans;
- e. Number of residential customers receiving federal or state bill paying assistance;
- f. Average dollar amount of overdue balance for customers who receive a disconnection notice;
- g. Average dollar amount owed at time of disconnection for nonpayment;
- h. Average amount owed at time of reconnection of service following disconnection for nonpayment;
- i. Information on f, g, and h for identified low-income customers;
- j. Total cumulative arrearage for residential customers.

IDAHO POWER COMPANY'S RESPONSE TO CUB'S DATA REQUEST NO. 27:

- a. The following data details the number of 5-day, or final, disconnection notices issued:

2008	Idaho Disconnect Notices	Oregon Disconnect Notices
January	15,020	596
February	15,619	540
March	20,510	757
April	18,227	788
May	19,004	757
June	19,624	789
July	17,296	674
August	19,095	643
September	22,314	731
October	24,515	826

November	16,688	642
December	18,132	682
Average	18,837	702
2009	Idaho Disconnect Notices	Oregon Disconnect Notices
January	16,620	754
February	14,753	645
March	22,644	809
April	20,902	884
May	20,772	853
June	21,758	926
July	20,296	852
August	21,489	748
September	22,644	724
October	24,190	776
November	19,749	710
December	19,154	649
Average	20,414	777
2010	Idaho Disconnect Notices	Oregon Disconnect Notices
January	16,359	679
February	17,095	669
March	24,589	773
April	21,945	767
May	20,934	780
June	21,891	833
July	21,107	841
August	21,646	776
September	23,455	861
October	22,847	900
November	20,767	740
December	18,074	776
Average	20,892	783
2011	Idaho Disconnect Notices	Oregon Disconnect Notices
January	16,792	682
February	16,360	570
March	19,246	719
April	20,185	776

May	13,168	705
June	15,010	748
July	12,434	688
August	13,761	613
September	14,362	606
Average	15,702	679

b. The following table provides the actual disconnections for nonpayment:

2008	Idaho Disconnections for Nonpayment	Oregon Disconnections for Nonpayment
January	1,065	25
February	1,124	53
March	1,838	69
April	2,520	113
May	2,075	96
June	2,051	76
July	1,924	58
August	1,891	45
September	1,801	51
October	2,068	27
November	1,479	61
December	1,025	22
Average	1,738	58
2009	Idaho Disconnections for Nonpayment	Oregon Disconnections for Nonpayment
January	1,062	1
February	1,255	18
March	2,258	43
April	2,253	36
May	1,966	40
June	2,043	47
July	1,817	158
August	1,692	118
September	2,293	78
October	1,917	97
November	1,316	61
December	883	32
Average	1,729	60

2010	Idaho Disconnections for Nonpayment	Oregon Disconnections for Nonpayment
January	1,140	27
February	1,283	47
March	1,599	72
April	2,053	104
May	1,691	69
June	1,934	68
July	1,389	100
August	2,012	63
September	1,958	63
October	1,781	104
November	1,169	54
December	963	24
Average	1,581	66
2011	Idaho Disconnections for Nonpayment	Oregon Disconnections for Nonpayment
January	1,444	54
February	1,562	58
March	1,831	84
April	2,148	100
May	2,049	90
June	1,845	124
July	1,460	76
August	1,539	109
September	1,673	74
Average	1,728	85

- c. The following table provides the number of payment plans entered into with installment payments of the arrears balance plus the current bill:

2008	Idaho Payment Plans Balance + Current Bill	Oregon Payment Plans Balance + Current Bill
January	2,483	46
February	2,799	42
March	3,434	73
April	2,882	53
May	2,455	40
June	2,642	53
July	2,447	32
August	2,961	31
September	3,710	35
October	3,270	45
November	1,973	33
December	2,235	30
Average	2,774	42
2009	Idaho Payment Plans Balance + Current Bill	Oregon Payment Plans Balance + Current Bill
January	2,525	35
February	3,284	35
March	5,004	75
April	3,455	58
May	3,325	49
June	3,210	54
July	2,953	50
August	3,716	58
September	3,899	40
October	3,877	48
November	2,633	52
December	2,562	48
Average	3,370	50

2010	Idaho Payment Plans Balance + Current Bill	Oregon Payment Plans Balance + Current Bill
January	2,796	46
February	3,030	56
March	4,600	94
April	3,675	77
May	3,514	62
June	3,695	48
July	3,281	75
August	3,802	48
September	4,215	53
October	4,035	57
November	2,764	41
December	2,587	43
Average	3,499	58
2011	Idaho Payment Plans Balance + Current Bill	Oregon Payment Plans Balance + Current Bill
January	3,108	57
February	3,299	87
March	4,504	113
April	3,623	56
May	3,259	68
June	3,571	77
July	3,236	53
August	3,779	55
September	3,940	74
Average	3,591	71

- d. Equal monthly payments for the years 2008, 2009, 2010, and 2011 are detailed in the table below:

2008	Idaho Payment Plans with Equal Monthly Payments	Oregon Payment Plans with Equal Monthly Payments
January	180	65
February	860	92
March	1,683	153
April	845	110
May	473	78
June	353	65
July	244	43
August	311	56
September	362	49
October	301	70
November	148	45
December	176	37
Average	494	71
2009	Idaho Payment Plans with Equal Monthly Payments	Oregon Payment Plans with Equal Monthly Payments
January	272	65
February	1,168	106
March	2,383	177
April	1,444	118
May	914	97
June	616	70
July	502	82
August	555	62
September	623	65
October	532	58
November	305	64
December	254	65
Average	797	85

2010	Idaho Payment Plans with Equal Monthly Payments	Oregon Payment Plans with Equal Monthly Payments
January	539	85
February	1,699	119
March	3,381	149
April	1,578	118
May	978	87
June	734	80
July	624	78
August	642	64
September	724	84
October	620	79
November	434	73
December	323	98
Average	1,023	92
2011	Idaho Payment Plans with Equal Monthly Payments	Oregon Payment Plans with Equal Monthly Payments
January	778	132
February	2,194	188
March	4,550	208
April	1,943	123
May	1,232	90
June	867	86
July	698	71
August	801	69
September	989	78
Average	1,561	116

Budget Pay Program data for the years 2008, 2009, 2010, and 2011 is detailed below:

2008	Idaho Budget Pay Program	Oregon Budget Pay Program
January	43,584	1,083
February	44,005	1,107
March	44,263	1,121
April	44,419	1,128
May	44,436	1,122
June	44,258	1,116
July	44,282	1,112
August	44,242	1,105
September	44,391	1,109
October	44,948	1,119
November	45,066	1,119
December	44,963	1,124
Average	44,405	1,114
2009	Idaho Budget Pay Program	Oregon Budget Pay Program
January	45,226	1,135
February	45,562	1,149
March	45,911	1,148
April	46,105	1,151
May	46,034	1,149
June	45,730	1,137
July	45,497	1,137
August	45,574	1,137
September	45,594	1,131
October	46,115	1,132
November	46,175	1,145
December	46,280	1,148
Average	45,817	1,142

2010	Idaho Budget Pay Program	Oregon Budget Pay Program
January	46,820	1,167
February	46,915	1,172
March	46,912	1,172
April	46,689	1,172
May	46,453	1,170
June	46,127	1,158
July	45,913	1,156
August	45,954	1,154
September	45,980	1,146
October	46,251	1,164
November	46,383	1,167
December	46,573	1,195
Average	46,414	1,166
2011	Idaho Budget Pay Program	Oregon Budget Pay Program
January	47,166	1,242
February	47,369	1,262
March	47,538	1,246
April	47,552	1,239
May	47,304	1,230
June	46,919	1,213
July	46,800	1,212
August	46,857	1,201
September	47,062	1,208
Average	47,174	1,228

- e. Idaho Power does not track the number of customers who receive federal or state bill paying assistance. The following information details the number of assistance payments that have been applied to customer accounts:

<u>2008</u>	<u>Idaho Payments</u>	<u>Oregon Payments</u>
200801	2,024	99
200802	1,576	195
200803	1,674	64
200804	1,076	168
200805	129	67
200806	76	4
200807	44	1
200808	31	0
200809	79	0
200810	129	7
200811	2,007	8
200812	3,362	58
Average	1,017	56
200901	3,640	223
200902	2,751	153
200903	2,225	268
200904	1,182	178
200905	161	45
200906	215	101
200907	328	47
200908	285	7
200909	278	70
200910	204	42
200911	1,785	95
200912	5,702	177
Average	1,563	117
201001	3,677	209
201002	4,137	211
201003	2,629	401
201004	514	169
201005	290	93
201006	290	41
201007	204	39
201008	229	77
201009	340	47

201010	478	15
201011	1,188	15
201012	5,198	154
Average	<u>1,598</u>	<u>123</u>
201101	4,777	224
201102	3,782	338
201103	3,184	336
201104	1,221	132
201105	611	106
201106	12,098	27
201107	201	4
201108	266	1
201109	17,360	195
2011 Average	<u>4,833</u>	<u>151</u>

- f. The following data details the average dollar amount of overdue balances owed at the time the 5-day, or final, disconnection notice is issued:

<u>Month</u>	<u>Idaho Average Amount</u>	<u>Oregon Average Amount</u>
01/2008	201.16	188.54
02/2008	223.56	203.64
03/2008	267.69	229.02
04/2008	230.66	210.49
05/2008	220.60	182.78
06/2008	191.29	151.41
07/2008	199.66	145.11
08/2008	202.47	156.67
09/2008	209.23	164.69
10/2008	194.80	160.76
11/2008	177.91	149.68
12/2008	190.29	162.81
2008	<u>209.42</u>	<u>175.47</u>
01/2009	219.34	194.12
02/2009	247.14	237.28
03/2009	293.67	260.01
04/2009	264.53	228.74

05/2009	238.74	212.67
06/2009	207.53	180.35
07/2009	209.57	176.24
08/2009	225.71	162.66
09/2009	235.94	165.92
10/2009	229.96	175.07
11/2009	211.55	162.37
12/2009	232.47	172.13
2009	<hr/>	<hr/>
	235.07	194.55
01/2010	272.87	227.18
02/2010	277.27	247.92
03/2010	324.05	264.79
04/2010	292.92	221.69
05/2010	254.79	212.91
06/2010	241.04	190.22
07/2010	209.10	180.09
08/2010	219.50	169.07
09/2010	241.04	214.31
10/2010	215.74	191.19
11/2010	199.05	165.36
12/2010	206.14	191.71
2010	<hr/>	<hr/>
	246.57	246.28
01/2011	264.01	262.63
02/2011	274.15	285.73
03/2011	286.52	275.53
04/2011	309.89	270.90
05/2011	351.10	257.08
06/2011	286.80	236.62
07/2011	273.76	212.47
08/2011	280.10	210.43
09/2011	284.46	216.01
2011	<hr/>	<hr/>
	290.09	247.49

- g. The average dollar amount owed at time of disconnection for nonpayment is detailed in the table below.

<u>Month</u>	<u>Idaho Average Amount</u>	<u>Oregon Average Amount</u>
01/2008	201.86	310.22
02/2008	227.57	259.12

03/2008	304.13	330.29
04/2008	309.60	301.51
05/2008	284.04	297.71
06/2008	225.66	292.83
07/2008	215.04	355.88
08/2008	222.18	206.34
09/2008	225.87	315.55
10/2008	230.40	360.88
11/2008	216.10	204.72
12/2008	192.84	400.01
2008	<hr/> 244.31	296.32
01/2009	216.79	1,089.72
02/2009	238.84	442.22
03/2009	321.27	398.02
04/2009	328.99	498.02
05/2009	312.35	461.89
06/2009	286.76	447.36
07/2009	246.32	288.60
08/2009	300.13	263.12
09/2009	268.95	268.92
10/2009	265.87	249.10
11/2009	282.31	221.61
12/2009	250.14	235.06
2009	<hr/> 282.86	310.59
01/2010	280.72	282.58
02/2010	289.57	296.87
03/2010	388.09	407.68
04/2010	443.31	324.79
05/2010	389.19	335.49
06/2010	360.36	335.02
07/2010	323.07	265.91
08/2010	306.15	282.19
09/2010	283.57	326.44
10/2010	306.82	277.06
11/2010	288.44	292.75
12/2010	225.63	287.11
2010	<hr/> 331.97	310.81
01/2011	229.11	286.72
02/2011	272.46	344.54
03/2011	323.28	327.24
04/2011	440.91	362.49
05/2011	411.60	604.86
06/2011	369.86	460.20

07/2011	359.98	364.69
08/2011	318.78	399.68
09/2011	298.14	331.46
2011	<hr/> 336.01	386.88

- h. This information is not available.
- i. Idaho Power does not track income status; therefore, information for low-income customers is not available.
- j. Total cumulative arrearage information for residential customers is included on the attached Excel file.

CUB'S DATA REQUEST NO. 14:

How many Oregon customers have received energy assistance through Project Share in each of the past five years for which data is available?

IDAHO POWER COMPANY'S RESPONSE TO CUB'S DATA REQUEST NO. 14:

Project Share energy assistance is tracked on an October 1 – September 30 basis. The information detailed below identifies the number of Project Share grants issued to Idaho Power customers in Oregon.

October 1 - September 30	# of Grants
2006-2007	71
2007-2008	76
2008-2009	56
2009-2010	39
2010-2011	39

ATTACHMENT - RESPONSE TO CUB'S DR 24

IDAHO POWER COMPANY
HYDRO GENERATION - NET MWH

YEAR	MONTH	MWH
2007	Jan	714,191
2007	Feb	531,892
2007	Mar	600,341
2007	Apr	458,224
2007	May	566,152
2007	Jun	514,504
2007	Jul	587,278
2007	Aug	461,773
2007	Sep	449,419
2007	Oct	432,843
2007	Nov	376,952
2007	Dec	487,753
TOTAL MWH		6,181,322

YEAR	MONTH	MWH
2008	Jan	602,108
2008	Feb	492,466
2008	Mar	568,567
2008	Apr	611,329
2008	May	675,910
2008	Jun	789,417
2008	Jul	669,822
2008	Aug	640,051
2008	Sep	516,503
2008	Oct	474,239
2008	Nov	405,673
2008	Dec	462,126
TOTAL MWH		6,908,211

YEAR	MONTH	MWH
2009	Jan	578,825
2009	Feb	447,989
2009	Mar	558,690
2009	Apr	947,154
2009	May	982,964
2009	Jun	1,045,627
2009	Jul	915,047
2009	Aug	548,526
2009	Sep	548,854
2009	Oct	547,069
2009	Nov	422,037
2009	Dec	553,583
TOTAL MWH		8,096,365

YEAR	MONTH	MWH
2010	Jan	690,441
2010	Feb	616,830
2010	Mar	594,601
2010	Apr	567,553
2010	May	846,758
2010	Jun	883,646
2010	Jul	637,134
2010	Aug	518,153
2010	Sep	531,542
2010	Oct	483,784
2010	Nov	408,892
2010	Dec	565,099
TOTAL MWH		7,344,433

YEAR	MONTH	MWH
2011	Jan	873,250
2011	Feb	851,186
2011	Mar	974,414
2011	Apr	1,002,983
2011	May	1,074,497
2011	Jun	1,116,612
2011	Jul	1,046,032
2011	Aug	781,257
2011	Sep	962,553
2011	Oct	-
2011	Nov	-
2011	Dec	-
TOTAL MWH		8,682,784

POWER SYSTEM DATA						
Week ending November 4, 2011						
STREAMFLOW CONDITIONS		July	Aug	Sept	Oct	Nov
Natural Streamflow at The Dalles (as percent of 71-year average)		152.1%	115%	96%	104% ¹	94%
Critical Year Natural Streamflow at The Dalles		81.6%	85.5%	90.8%	71.6%	57.2%
FEDERAL HYDRO GENERATION		July	Aug	Sept	Oct	Nov
2010/2011 Federal Hydro Generation		12166	9236	7019	6547	
2009/2010 Federal Hydro Generation		7965	5674	5017	5603	
2007-2011 Average Federal Hydro Generation		8981	6641	5405	5548	
RESERVOIR CONTENT (Libby, Hungry Horse, Grand Coulee & Dworshak)		July	Aug	Sept	Oct	Nov
2010/2011 Reservoir Content (% full)		96%	85%	83%	86%	
2009/2010 Reservoir Content (% full)		90%	80%	82%	83%	
5 Year Average (% full)		91%	81%	82%	83%	
HISTORIC PRICES (Dow Jones HLH month average)		July	Aug	Sept	Oct	Nov
2011 Mid-C Prices in \$/megawatt-hour		31.37	34.12	33.81	26.87	33.62 ²
2010 Mid-C Prices in \$/megawatt-hour		36.65	40.01	36.76	31.52	34.88
Dow Jones HLH firm Mid-C Prices						
For week ending November 4 \$/megawatt-hour		\$28.12 - \$36.25				
PRECIPITATION AND TEMPERATURES		July	Aug	Sept	Oct	Nov
Precipitation above The Dalles as % of Avg.		85%	32%	45%	143% ¹	
Load Center temperature departures in °F		-1.6	+1.3	+4.2	+0.2 ³	
VOLUME FORECAST (as percent of average)		July	Aug	Sept	Oct	Nov
2011 Snowpack as % of average as of first of month (Jan-May ONLY)						
Observed January – July runoff and (%) of average at The Dalles		142.6 MAF (133%)				
Monthly Final Forecast at The Dalles in MAF and as a (%) of average (RFC Jan-Jul final forecast)		141.0 131%	142.0 132%			
– average Jan.-Jul. vol. used by NWS is 107.3 MAF						
– lowest Jan.-Jul. vol. on record is 53.8 MAF in 1977						
– critical Jan.-Jul. vol. is 69.4 MAF						
¹ Observed through October 31 st (preliminary)						
² Observed through November 3 rd						
³ Observed through October 31 st (final)						

RESERVOIR ELEVATIONS

DATE:	2400 hours 10/30/2011	2400 hours 10/30/2011	2400 hours 10/23/2011
PROJECT	CURRENT ELEV. (ft)	PERCENT FULL	PREVIOUS ELEV. (ft)
Libby	2448.2	90.2	2448.2
Horse	3548.7	91.2	3548.8
Coulee	1288.7	97.9	1288.0
Dworshak	1519.0	38.3	1518.9

CUB'S DATA REQUEST NO. 20:

Please provide any and all evidence showing that the Company's seasonal rate structure is reducing peak loads in Idaho.

IDAHO POWER COMPANY'S RESPONSE TO CUB'S DATA REQUEST NO. 20:

Idaho Power has not conducted a study examining, in isolation, seasonal rate impacts in part because all current rate designs have other components.

Idaho Power's primary reason for proposing seasonal rates is to send the appropriate price signals to customers. These seasonal rates better reflect the higher cost of providing energy in the summer season than during the non-summer months.

CUB'S DATA REQUEST NO. 21:

Please provide, to the best of the Company's ability, an estimate of the number of Oregon residential customers that live in manufactured housing.

IDAHO POWER COMPANY'S RESPONSE TO CUB'S DATA REQUEST NO. 21:

The percentage of Oregon residents living in mobile or manufactured homes can be estimated using Idaho Power's *2010 Residential End-Use Survey* that was published as part of the *Demand-Side Management 2010 Report, Supplement 2: Evaluation*. Ten percent of Oregon survey respondents reported their type of residence as a mobile home while an additional 11 percent reported their type of residence as a manufactured home. Using the average daily residential customer count of 13,432 for December 2010, it is estimated that 2,820 Oregon customers reside in mobile or manufactured homes. A copy of Idaho Power's *Demand-Side Management 2010 Report* is provided in the Company's response to CUB's Data Request No. 10 above.

Utilities with less than 10% ROE

Utility	State	ROE	Proceeding	Date of Order
<i>Central Illinois Light Company</i>	IL	9.90%	Docket No. 09-0306	4/29/2010
<i>Baltimore Gas and Electric</i>	MD	9.85%	Docket No. 9230; Order No. 83907	3/9/2011
<i>Vermont Public Service Company</i>	VT	9.45%	Docket No. 7694	4/26/2011
<i>Connecticut Light and Power</i>	CT	9.40%	Docket No. 09-12-05	6/30/2010
<i>Fitchburg Gas and Electric Company</i>	MA	9.20%	Docket No. DPU 11-01; 11-02	8/1/2011
<i>Green Mountain Power</i>	VT	9.69%	Docket No. 7585	4/16/2010
<i>National Grid</i>	RI	9.80%	Docket No. 4065	4/29/2010
<i>Niagara Mohawk</i>	NY	9.10%*	Docket No. 08-E-0827	1/24/2011
<i>Northern Indiana Public Service Company</i>	IN	9.90%	Docket No. 43526	8/25/2010
<i>Orange and Rockland Utilities</i>	NY	9.20%	Docket No. 10-E-0362	6/17/2011
<i>Rocky Mountain Power</i>	ID	9.90%	Docket No. PAC-E-10-07; Order No. 32196	2/28/2011
<i>PacifiCorp</i>	WA	9.80%	Docket No. UE 100749; Order No. 06	3/25/2011
<i>Public Service Company of New Hampshire</i>	NH	9.67%**	Docket No. DE-09-035; Order No. 25,123	6/28/2010
<i>Unitil Energy Systems</i>	NH	9.67%**	Docket No. DE-10-055; Order No. 25,214	4/26/2011
<i>Wester Massachusetts Electric Company</i>	MA	9.60%	Docket No. DPU 10-70	1/31/2011

*In this docket, the State of New York Public Service Commission approved a 9.1% ROE for a single year case or a 9.3% ROE in the event of an additional stay-out year.

**Pursuant to a Settlement Agreement

Idaho Power Company
Distribution Line Account 368
By State and County
December 31, 2010

		Overhead & UGD	
		Miles	368 Account
Oregon			
	Baker	1,051.42	6,884,983.87
	Grant	1.34	8,774.68
	Harney	263.54	1,725,731.53
	Malheur	4,444.36	29,102,876.94
	Wallowa	0.63	4,125.41
		5,761.29	37,726,492.43
Idaho			
	Ada	8,098.78	53,033,012.12
	Adams	932.96	6,109,275.59
	Bannock	1,941.36	12,712,552.80
	Bingham	4,787.25	31,348,213.84
	Blaine	1,781.35	11,664,763.85
	Boise	1,238.05	8,107,087.81
	Camas	731.71	4,791,435.91
	Canyon	7,138.39	46,744,117.43
	Cassia	1,610.10	10,543,372.31
	Elmore	3,089.86	20,233,242.89
	Gem	1,410.35	9,235,355.03
	Gooding	2,382.85	15,603,549.29
	Idaho	188.48	1,234,218.26
	Jerome	2,809.11	18,394,815.60
	Lemhi	1,384.97	9,069,159.90
	Lincoln	1,245.43	8,155,414.06
	Minidoka	1,532.27	10,033,720.32
	Oneida	105.12	688,354.32
	Owyhee	2,737.25	17,924,256.79
	Payette	1,742.81	11,412,393.45
	Power	2,209.83	14,470,567.32
	Twin Falls	5,161.79	33,800,803.53
	Valley	1,763.89	11,550,431.02
	Washington	1,556.98	10,195,528.12
		57,580.94	377,055,641.56
Total		63,342.23	414,782,133.99

Check Figures		368 Account
	Oregon	37,726,492.44
	Idaho	377,055,641.56
	Total	414,782,134.00
		(0.01)
	Idaho %	90.90%

**CUB EXHIBIT 111 IS CONFIDENTIAL
SUBJECT TO PROTECTIVE ORDER NO. 11-288**



August 30, 2011

Subject: Docket No. UE 233
Idaho Power Company's **Corrected** Response to Staff's Master Data Request 94

STAFF'S DATA REQUEST NO. 94:

WAGE AND SALARY DATA

For the test year and the preceding 4 calendar years, please provide (on a total company basis), a summary table (using the categories and format shown below) that includes the number of FTE's (exclude FTE's created by overtime hours) and the actual paid cash compensation broken down between base wages or salaries, overtime, and incentives or bonuses. For any calendar year included in this request for which actual data is not available for the entire calendar year, please create a calendar year using the available actual data combined with the forecast applicable to the rest of the year. Please note which months and figures are associated with both the actual and forecast data.

Year: 2XXX		Actual (unadjusted) Paid Cash Compensation			
Category	Total Co FTE**	Base Wages or Salaries	Overtime	Incentive or Bonus	Total
Officers					
Exempt					
Nonexempt					
Union					
Total					
**Exclude FTE created by Overtime					

IDAHO POWER COMPANY'S CORRECTED RESPONSE TO STAFF'S DATA REQUEST NO. 94:

Please see the information on the following page. Please note the following:

- Salary data includes regular earnings, paid time off, and holidays.
- Headcount is as of December 30 of each year reported.
- Compensation figures include employees who terminated during the year.
- Employees retiring during the year are broken out separately. Any incentive payments to employees retiring in one year are paid in the following year.
- 2011 FTE figures include headcount expected through year-end 2011.
- 2011 Salary data includes forecast dollars for all employees on payroll as of June 30 through year-end; it does not include forecast dollars for employees that may be hired later in the year.

2007		Actual (unadjusted) Paid Cash Compensation			
Category	Total Co FTE**	Base Wages or Salaries	Overtime	Incentive or Bonus	Total
Officers	14	\$3,457,885.42	\$0.00	\$1,661,197.00	\$5,119,082.42
Exempt	725	\$55,724,268.90	\$94,058.06	\$4,317,417.73	\$60,135,744.69
Nonexempt	1319	\$68,459,759.46	\$8,405,141.95	\$4,757,080.01	\$81,621,981.42
Union	0	\$0.00	\$0.00	\$0.00	\$0.00
Retirees	52	\$2,655,787.38	\$143,625.73	\$713,054.08	\$3,512,467.19
Total	2058	\$130,297,701.16	\$8,642,825.74	\$11,448,748.82	\$150,389,275.72
**Exclude FTE created by Overtime					
2008		Actual (unadjusted) Paid Cash Compensation			
Category	Total Co FTE**	Base Wages or Salaries	Overtime	Incentive or Bonus	Total
Officers	14	\$3,696,827.25	\$0.00	\$1,006,916.00	\$4,703,743.25
Exempt	768	\$62,309,268.12	\$69,582.39	\$3,408,651.91	\$65,787,502.42
Nonexempt	1301	\$71,437,961.40	\$7,516,203.32	\$3,792,344.27	\$82,746,508.99
Union	0	\$0.00	\$0.00	\$0.00	\$0.00
Retirees	47	\$2,640,506.21	\$80,481.07	\$499,938.12	\$3,220,925.40
Total	2083	\$140,084,562.98	\$7,666,266.78	\$8,707,850.30	\$156,458,680.06
**Exclude FTE created by Overtime					
2009		Actual (unadjusted) Paid Cash Compensation			
Category	Total Co FTE**	Base Wages or Salaries	Overtime	Incentive or Bonus	Total
Officers	14	\$3,641,519.60	\$0.00	\$2,212,270.00	\$5,853,789.60
Exempt	782	\$68,601,731.85	\$50,023.54	\$5,691,265.91	\$74,343,021.30
Nonexempt	1212	\$74,838,842.22	\$6,163,113.07	\$5,714,187.74	\$86,716,143.03
Union	0	\$0.00	\$0.00	\$0.00	\$0.00
Retirees	52	\$3,049,909.08	\$39,704.24	\$877,898.68	\$3,967,512.00
Total	2008	\$150,132,002.75	\$6,252,840.85	\$14,495,622.33	\$170,880,465.93
**Exclude FTE created by Overtime					
2010		Actual (unadjusted) Paid Cash Compensation			
Category	Total Co FTE**	Base Wages or Salaries	Overtime	Incentive or Bonus	Total
Officers	16	\$3,900,692.32	\$0.00	\$2,579,961.00	\$6,480,653.32
Exempt	837	\$70,602,117.18	\$65,906.96	\$5,884,938.06	\$76,552,962.20
Nonexempt	1190	\$71,529,265.18	\$7,133,071.31	\$5,607,588.41	\$84,269,924.90
Union	0	\$0.00	\$0.00	\$0.00	\$0.00
Retirees	36	\$2,277,076.21	\$105,520.55	\$860,532.20	\$3,243,128.96
Total	2043	\$148,309,150.89	\$7,304,498.82	\$14,933,019.67	\$170,546,669.38
**Exclude FTE created by Overtime					
2011*		Actual (unadjusted) Paid Cash Compensation*			
Category	Total Co FTE**	Base Wages or Salaries	Overtime	Incentive or Bonus	Total
Officers	16	\$4,035,456.99	\$0.00	\$2,498,547.00	\$6,534,003.99
Exempt	849	\$75,099,008.53	\$37,552.84	\$6,195,273.25	\$81,331,834.62
Nonexempt	1239	\$73,462,772.37	\$6,146,108.41	\$6,042,992.27	\$85,651,873.05
Union	0	\$0.00	\$0.00	\$0.00	\$0.00
Retirees	30 (YTD)	\$712,735.33	\$8,037.82	\$513,964.90	\$1,234,738.05
Total	2104	\$153,309,973.22	\$6,191,699.07	\$15,250,777.42	\$174,752,449.71
**Exclude FTE created by Overtime		*Employee headcount includes forecast through year-end; Compensation includes data for current employees through 6/30, with remainder of year forecasted			

**IDAHO POWER -UE 233
CUB WORK PAPER
Customer Count to Officer Analysis**

Company	2008			2009			2010			2011		
	Number of Executive Officers	Average Number of Customers	Customer Change	Number of Executive Officers	Average Number of Customers	Customer Change Comparison	Number of Executive Officers	Average Number of Customers	Customer Change Comparison	Number of Executive Officers	Average Number of Customers	Customer Change Comparison
Idaho Power	14	484,535		14	488,175	0.7512%	14	490,705	0.5183%	16	498,393	1.5667%
PacifiCorp	8	1,706,127		8	1,718,485	0.7243%	8	1,732,815	0.8339%	5	1,741,000	0.4724%
PGE	11	811,315		11	815,869	0.5613%	11	820,266	0.5389%	12	824,526	0.5193%

Company	2008			2009			2010			2011		
	Number of Executive Officers	# of Customers per Officer	Change from prior period	Number of Executive Officers	# of Customers per Officer	Change from prior period	Number of Executive Officers	# of Customers per Officer	Change from prior period	Number of Executive Officers	# of Customers per Officer	Change from prior period
Idaho Power	14	34,610		14	34,870	0.7512%	14	35,050	0.5183%	16	31,150	-11.1291%
PacifiCorp	8	213,266		8	214,811	0.7243%	8	216,602	0.8339%	5	348,200	60.7558%
PGE	11	73,756		11	74,170	0.5613%	11	74,570	0.5389%	12	68,711	-7.8573%

Proposed Salary/Officer			Range of Cust/Officer		Staff Proposal			Line No.
2011 Officer	# of Officers	Salary/Officer	Officers	#/Cust	Officer	Allowable	Variance	
			15	33,226		16	12	-4
			14	35,600			Salary	262,833
			13	38,338			% of Salary	(1,051,333)
			12	41,533			O&M	
								70%
								(735,933)
						OR. Alloc.		4.64%
								(34,147)
						Capital		
						Adjustment		(1,051,333)
						% of Salary		30%
								(315,400)
						OR. Alloc.		4.88%
								(15,392)
						Total Adjustment		(1,051,333)
						Total Oregon Adjustment		(49,539)

Officers/Customer	2008	2009	2010
Idaho Power	34,610	34,870	35,050
PacifiCorp	213,266	214,811	216,602
PGE	73,756	74,170	74,570

Executive Officers	2008	2009	2010
Idaho Power	14	14	14
PacifiCorp	8	8	8
PGE	11	11	11

