

And the beat goes on... I hope those of you at the PUC and those representing the customers see the pattern here...

Nothing is changing, they are completely unable to communicate, they continually do not show up, they waste our time, they perpetuate constant frustration, they hire people who literally do not listen and they only have one goal. Keep taking money from the customers, all the while asking for more money.

If they are approved with a rate increase and are not instead severely fined, something is VERY wrong with this process.

## On Thu, Aug 31, 2023 at 5:03 PM

wrote:

Description: M C comments.

Docket Name: UNITED/QWEST/CENTURYLINK JOINT PETITION FOR PRICE PLAN AND PARTIAL WAIVER Utility Company: CENTURYTEL OF OREGON INC -- TELE, UTIL\_T Type of Activity: PUBLIC COMMENT, filed on 8/31/2023. To view this document, please click on the below link:

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