

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Comment for Docket UM 1908
Date: Friday, September 1, 2023 4:15:42 PM
Attachments: [REDACTED]

[REDACTED] [comments received.](#)
[REDACTED]

[REDACTED]

From: P [REDACTED] S [REDACTED]
Sent: Friday, September 1, 2023 1:28 PM
To: [REDACTED]
Subject: Comment for Docket UM 1908

[REDACTED]

Can you file my complaint.

I am a landline phone customer and have been having issues with CenturyLink that I would to report for your investigation.

I have been in the cable television and broadcast television business since 1972. I had a really unfortunate experience with CenturyLink for 10 days in July when my CenturyLink landline phone service stopped. I was without service completely. I received no calls to update or explain to me what was going on. I finally called state representative Pam Marsh and within 24 hours she was told it would be looked into and within four days my service was restored. I still never received a phone call from CenturyLink or a letter or a text discussing what happened with me. I was pretty shocked.

Please keep my personal information confidential.

Thank you,
P [REDACTED] S [REDACTED]
[REDACTED].
Medford, OR [REDACTED]
[REDACTED]
[REDACTED]

