

From: [REDACTED]
To: [REDACTED] [C](#)
Cc: [REDACTED]
Subject: FW: Line outage
Date: Tuesday, September 5, 2023 10:55:51 AM

[REDACTED] comments received.
[REDACTED]

[REDACTED]

-----Original Message-----

From: J [REDACTED] H [REDACTED]
Sent: Sunday, September 3, 2023 12:26 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Line outage

[REDACTED]

- > Please add this comment to the consolidated docket 1908/2206.
- >
- > This afternoon, Saturday Sept 2, land lines in our area went out.

- > My land line went out at [REDACTED] Jacksonville [REDACTED] and I have had no power glitches or power outages immediately prior to the outage. Several neighbors reported to me that their lines were out.
- >
- > I reached CenturyLink and was given repair ticket number [REDACTED]. The CenturyLink representative said a member of their engineering staff would examine my residence sometime from 8 to 5 on Sept 6. She said there was no data which she had indicating that there was a problem.

Thank you,

J [REDACTED] H [REDACTED]
[REDACTED]