

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Please add this comment to the consolidated docket 1908/2206  
**Date:** Tuesday, September 5, 2023 10:51:39 AM

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[REDACTED] comments received.  
[REDACTED]

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**From:** S [REDACTED] P [REDACTED]  
**Sent:** Sunday, September 3, 2023 8:47 AM  
**To:** [REDACTED]  
**Subject:** Please add this comment to the consolidated docket 1908/2206

[REDACTED]

My Century Link landline phone [REDACTED] is out and it came first to my attention at approximately 8PM on 9/2/2023.

I realized it was an area wide problem when I received an email from my neighbor. I called the dedicated Century Link line for our area (zip code 97530) to report this area wide outage.

The representative on the phone did not see it as an area wide outage and said it was my phone. She tested the line and she said the call went to voicemail. I asked, then why didn't my phone ring? I asked a couple of times and she never answered my question. She said because of the holiday weekend, they can get someone to come out on Wednesday, 9/6/2023, between 8am and 5pm. She gave me a **ticket number** [REDACTED]

My address is: [REDACTED] Jacksonville, OR [REDACTED]

S [REDACTED] L. P [REDACTED]  
[REDACTED]  
[REDACTED]