

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Telephone service - UM 1908
Date: Tuesday, July 11, 2023 1:52:29 PM

Comments for UM 1908...

D [REDACTED]

From: M W [REDACTED] S [REDACTED]
Sent: Thursday, June 29, 2023 10:54 AM
To: [REDACTED]
Subject: Telephone service

[REDACTED]

As a retiree from USWEST, I am ashamed of our service in the Otis, Oregon area.

An elderly friend had no dialtone for two weeks. Repair dates continually moved back and back. I finally found and fixed the problem.

Another neighbor lost his DSL, which is his total link to the world. It took three weeks of missed appointments and "lost" repair orders to get it fixed.

I really think that the remaining part of the company wants to make us drop their wire based service. Our geography prevents a lot of people from using cell phones or other methods.

Make them maintain our service, please!

M W [REDACTED] S [REDACTED]
[REDACTED]
Otis, OR
[REDACTED]