

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Public Comments on UM 1908
Date: Friday, September 1, 2023 10:58:08 AM

[REDACTED] comments received.
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 30, 2023 6:40 PM
To: [REDACTED]
Subject: Public Comments on UM 1908

[REDACTED]

Dear Oregon Public Utility Commission,

As a telephone customer of Lumen/CenturyLink, I have not been receiving adequate service. I am submitting my comments for docket UM 1908.

I am a landline customer. and have been very pleased with my service first in Portland PNB, now in Keizer with CenturyLink/Lumen. The slowness of the internet, not so much. But the landline has always been reliable as long as I have had one, an that's over 60 years!

M [REDACTED] E [REDACTED]

Thank you for your investigation into this issue with CenturyLink in my area and for considering my comments.

Sincerely,

M [REDACTED] E [REDACTED]
[REDACTED] Keizer, OR [REDACTED]