



**OREGON PUBLIC UTILITY COMMISSION  
INTEROFFICE CORRESPONDENCE**

**DATE:** September 26, 2014

**TO:** File through Bruce Hellebuyck 

**FROM:** Stephanie Yamada 

**SUBJECT:** Monroe Telephone Company, Advice No. 68, Changes the Emergency Line Service to allow Local/EAS calling.

I have reviewed this filing and recommend that an acknowledgement letter be sent. The filing will go into effect on October 1, 2014, and it was filed on September 19, 2014. Monroe Telephone Company (Monroe) proposes to change the Emergency Line Service to allow Local/EAS calling. The company states that this change is being proposed to provide end users with access to medical and social services. This filing also removes a provision for the waiver of nonrecurring charges for Emergency Line Service during a 180-day introductory period.

Initially, this filing was submitted as Advice No. 67, but the company requested that staff make minor housekeeping changes, one of which was to change the Advice No. to 68.

Emergency Line Service provides the subscriber with a residential one-party access line with certain limitations. The line is toll blocked and does not have a directory listing. In addition to the proposed allowance of local/EAS calling, the line allows outgoing E911 and 711 abbreviated dialing with unlimited incoming calls.

Because this filing does not increase the rate for any service, Monroe does not have an obligation under ORS 759.040 to provide notice of this change to its customers. The statute requires the company to provide notice to its customers at least 45 days prior to the effective date of any rate increases.