

**PUBLIC UTILITY COMMISSION OF OREGON
STAFF REPORT
PUBLIC MEETING DATE: March 10, 2015**

REGULAR _____ CONSENT X EFFECTIVE DATE March 14, 2015

DATE: February 25, 2015

TO: Public Utility Commission

FROM: Jim Stange *JS*

THROUGH: Jason Eisdorfer, Bryan Conway, and Bruce Hellebuyck *BH*

SUBJECT: QWEST CORPORATION: (Advice No. 2123) Establishes Call Line Identifier Service as a new tariffed offering.

STAFF RECOMMENDATION:

Staff recommends that the filed tariff be allowed to go into effect.

DISCUSSION:

Qwest Corporation d/b/a CenturyLink QC (Qwest) proposes to establish a new service called Call Line Identifier. The nonrecurring charge for this new service would be \$46.00 per line for a thirty-day installation or \$108.00 per line for a twelve-month installation. The service can be renewed for either an additional thirty-day installation for \$20.00 per line or an additional twelve-month installation for \$41.00 per line. Call Line Identifier is not provided as a month-to-month (recurring) service, and thus, there is no proposed monthly rate.

The filing was submitted on February 6, 2015, and thus, complies with Qwest *Price Plan*, Section P, which requires tariff changes to be filed at least thirty days prior to their effective dates. Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to make changes to their service offerings, including their rates, terms, or conditions of service.

Call Line Identifier is used to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Tracer feature differs from Call Line Identifier service in that Call Tracer is activated on a per call basis

whereas Call Line Identifier traces *all calls* made to the subscriber's number and the subscriber is not required to activate the trace function. The charge for Call Trace Service is \$1.00 per activation, if it is successful, otherwise there is no charge.

The company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending caller will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.

The company submitted a cost study that shows the proposed rates cover the cost of service.

PROPOSED COMMISSION MOTION:

The Qwest tariff proposed in Advice No. 2123 be allowed to go into effect.