

**PUBLIC UTILITY COMMISSION OF OREGON  
STAFF REPORT  
PUBLIC MEETING DATE: March 10, 2015**

REGULAR \_\_\_\_\_ CONSENT X EFFECTIVE DATE March 11, 2015

DATE: February 24, 2015

TO: Public Utility Commission

FROM: Stephanie Yamada *by E BAC*

THROUGH: Jason Eisdorfer, Bryan Conway, and Bruce Hellebuyck *[Signature]*

SUBJECT: WHISPERING PINES ESTATE WATER: (Advice No. 15-13)  
Changes certain rates in the Miscellaneous Service Charges tariff.

**STAFF RECOMMENDATION:**

Staff recommends that the tariff sheet filed be allowed to go into effect.

**DISCUSSION:**

With this filing, Whispering Pines Estate Water (Whispering Pines) proposes to make changes to three fees listed in its Miscellaneous Service Charges Tariff Sheet No. 4. Whispering Pines is one of seven rate-regulated subsidiaries of Hiland Water Corporation (Hiland).

Hiland states that the reason for the proposed changes is to make certain Miscellaneous Service fees consistent across all Hiland companies. Hiland asserts that consistent treatment across all rate-regulated water companies will greatly ease the administration of these charges.

The proposed changes are summarized below:

Service	Current Rate	Proposed Rate	Amount of Change	Percent Change
Returned-Check Charge	\$20.00	\$25.00	\$5.00	25.00%
Disconnection Charge	\$25.00	\$35.00	\$10.00	40.00%
Disconnect Field-Visit	\$25.00	\$35.00	\$10.00	40.00%

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Staff has reviewed the proposed fees. The proposed fees are similar to those charged by other rate-regulated water utilities for the same services. Staff believes Whispering Pines' proposed charges are just and reasonable.

This filing was submitted on February 5, 2015, and thus complies with Oregon Revised Statutes (ORS) 759.220, which requires tariff changes to be filed with the Commission at least 30 days prior to their effective dates.

This filing will have a negligible effect on annual revenues.

**PROPOSED COMMISSION MOTION:**

The Whispering Pines tariff proposed in Advice No. 15-13 be allowed to go into effect.

WhisperingPines15-13.MiscSvcChg