

**OREGON PUBLIC UTILITY COMMISSION  
(INTEROFFICE CORRESPONDENCE)**

**DATE:** October 10, 2016  
**TO:** File through Bruce Hellebuyck   
**FROM:** Malia Brock   
**SUBJECT:** Citizens Telecommunications Company of Oregon, Advice No. OR-16-07  
Introduces a variety of Operator Assisted Services.

I have reviewed Citizens Telecommunications Company of Oregon's (Citizens or Company) Advice OR-16-07, ADV 387, filed on September 29, 2016, in which Citizens requests to introduce a variety of Operator Assisted Services. These are new services offerings. Frontier proposes that the filed tariff sheets go into effect on November 20, 2016. I recommend that an acknowledgement letter be sent.

The Commission determined in Order No. 15-383 (Docket No. UM 1749), effective December 1, 2015, that the Company is regulated under ORS 759.040 with special conditions in the form of price caps that are the same as those stated in Frontier Communications Northwest (Frontier) Price Plan, Sections B through P. Frontier's Price Plan was established through Order No. 14-290 (Docket No. UM 1677), which became effective on August 18, 2014.

Citizens is required to comply with the provisions of Sections B through P and the "Definitions" portion of the Frontier Price Plan as a condition of being regulated as provided for under Order No. 15-383. However, the other provisions of the Frontier Price Plan *do not* apply to Citizens. Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

The proposed newly offered services and rates and charges are outlined below:

<u>New Service</u>	<u>Rates and Charges</u>
Busy Verification	\$2.00
Busy Interrupt	\$3.50
Operator Assisted Station to Station	\$1.50
Collect	\$1.50
Operator Assisted Person to Person	\$3.50
Operator Assisted Time and Charges	\$1.50
Operator Assisted-Corrections	\$2.00
Billed to Third Number	\$1.50