



CenturyLink®

CARLA M. BUTLER

August 15, 2013

Oregon Public Utility Commission  
Filing Center  
P.O. Box 1088  
Salem, OR 97308-1088

Re: Docket No. UM 1655 – Amended Petition

Dear:

Enclosed for filing in the above entitled docket please find an original and one copy of the amendment to CenturyLink's Petition to Abandon its Scan Alert Service, along with a certificate of service.

CenturyLink is making an amendment to its Scan Alert Petition, filed on May 31, 2013, to change the effective date from August 31<sup>st</sup> to December 1, 2013. As directed by Staff, please find enclosed an errata page to the Petition (page 2, Section 1 (5)(e)), which changes the requested effective date from August 31<sup>st</sup> to December 1, 2013, and Amended Exhibit A, which is a copy of the new customer notification.

If you have any questions, please do not hesitate to contact Tre Hendricks, counsel for CenturyLink.

Sincerely,

CARLA M. BUTLER  
Paralegal

Enclosures  
cc: Service List  
Jim Stanage, PUC Staff

310 SW Park Ave., 11<sup>th</sup> Flr.  
Portland, OR 97205  
Ph. 503.242.5420  
Fx. 503-242-8589  
carla.butler@centurylink.com

1. OAR 860-032-0020(5)

(5) Notifications required by this rule shall include the following at a minimum:

(a) Name of the exiting provider: CenturyLink Corporation, d/b/a CenturyLink QC

(b) Address and telephone number where the public, customers, Commission staff, and affected telecommunications providers may contact the exiting provider for information regarding the abandonment: CenturyLink, 310 SW Park Ave., 11<sup>th</sup> Floor, Portland, Oregon, 97205, 503-242-5089

(c) Description of telecommunications services to be abandoned:

The Alarm Signal Transport Service (ASTS), referred to as Scan-Alert, provides a service that allows for the monitoring of a change in the status of an alarm or other type of warning sensors provided by a participating alarm company and located on the premises of an exchange access line customer. The exchange access line customers, to which alarm companies sell the ASTS Service, are referred to as patrons of the alarm companies.

The Company will provide a scanning device in the central office which checks for the presence of tone on the exchange access line. When an absence of tone is detected, the scanning device will interrogate the reporting equipment on the premise of the exchange access line customer for the status of the patron's alarm sensors. The reporting equipment will generate an identification number and status report which will be routed to the alarm company. See Oregon Local Exchange Price List, Section 9.8.2, Sheet 115.

(d) Identification of geographic areas where the services will be abandoned: Legacy CenturyLink's entire incumbent service territory throughout the State of Oregon (and throughout CenturyLink's 14-state region).

(e) Date the service(s) will be abandoned: On December 1, 2013.

(f) If applicable, a statement whether customers of the services(s) to be abandoned will be converted to different service(s) offered by the exiting provider, and if so, what customers must do to be converted to the different service(s): Customers will be notified by direct mail and given the option of calling in to CenturyLink to discuss their options. CenturyLink does not offer



PO Box 4985a  
Monroe, LA 71211

Amended Exhibit A

PRESORTED  
STANDARD  
U.S. POSTAGE  
**PAID**  
CMS

CBC Project NumAccount NumberPiece Code

Company

Contact

Alternate 1 Address

Delivery Address

City, St ZIP

## **IMPORTANT INFORMATION REGARDING YOUR SCAN ALERT SERVICE FROM CENTURYLINK**

Earlier this year, CenturyLink sent you a notice to let you know that, effective August 31, 2013, the Scan Alert product will no longer be available to CenturyLink customers. Because of customer concerns and requests for additional time, CenturyLink has now determined to extend the end date of the Scan Alert product to December 1, 2013. Please take action now to find an alternative service provider as the Scan Alert service will be automatically discontinued after December 1, 2013. No further notifications will be sent.

CenturyLink currently does not offer a comparable product alternative; however, we do encourage you to speak with your current alarm service company for provider recommendations.

As an existing CenturyLink Scan Alert product subscriber, you will receive a prorated one-time credit on your bill for the number of days that were paid but not used. If you have questions or concerns, please call CenturyLink Customer Service at 800-421-0130. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.



CERTIFICATE OF SERVICE

UM 1655

I hereby certify that on the 15<sup>th</sup> day of August, 2013, I served the foregoing CENTURYLINK'S AMENDED PETITION TO ABANDON ITS SCAN ALERT SERVICE in the above entitled docket, upon the following persons via means of e-mail transmission to the e-mail addresses listed below.

Michael Weirich, Esq.  
Oregon Department of Justice  
100 Justice Building  
1162 court St. NE, Room 100  
Salem, OR 97302  
[michael.weirich@state.or.us](mailto:michael.weirich@state.or.us)

Mr. Bryan Conway  
Director, Telecommunications Services  
Oregon Public Utility Commission Staff  
P. O. Box 1088  
Salem, OR 97308-1088  
[bryan.conway@state.or.us](mailto:bryan.conway@state.or.us)

Dated: August 15, 2013.

CENTURYLINK



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By: Carla M. Butler, Paralegal  
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