

June 21, 2016

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
201 High Street SE, Suite 100  
P.O. Box 1088  
Salem, OR 97308-1088

**Re: CallCatchers Inc. d/b/a FreedomVoice Systems – Revised  
Application for a Certificate of Authority to Provide  
Telecommunications Service in Oregon**

Dear Sir or Madam:

CallCatchers Inc. d/b/a FreedomVoice Systems, by its undersigned counsel, hereby transmits its Revised Application for Certificate of Authority to Provide Telecommunications Service in Oregon.

Should you have any questions regarding the contents of this filing, please do not hesitate to contact the undersigned.

Respectfully submitted,

Michael P. Donahue

*Counsel for CallCatchers Inc. d/b/a FreedomVoice Systems*

Enclosures

PUBLIC UTILITY COMMISSION OF OREGON  
201 HIGH STREET SE SUITE 100  
PO BOX 1088  
SALEM, OREGON 97308-1088  
(503) 378-8959

**APPLICATION FOR CERTIFICATE OF AUTHORITY  
TO PROVIDE TELECOMMUNICATIONS SERVICE IN OREGON**

**INSTRUCTIONS:** Complete every applicable section of this application. Attach additional documents and/or sheets to complete responses (if needed). You will be notified when the Commission receives your application, and again when it has been processed. After accepting this application, the Commission will publish notice per ORS 759.020(2).

**CLASSIFICATION FOR WHICH APPLICATION IS MADE (check one):**

- Competitive Telecommunications Provider (local, long-distance, shared telecommunications service)
- Telecommunications Utility

**1. EXACT LEGAL NAME OF APPLICANT:**

CallCatchers Inc.

Applicant's Assumed Business Name(s), if any (e.g., dba, aka) (must be registered with the Corporation Division):

FreedomVoice Systems

Applicant's Type of Legal Entity (e.g., corporation, limited partnership):

Corporation

Business Address:

169 Saxony Road, Suite 212, Encinitas, CA 92024

Phone: (800) 477-1477

Email: compliance@freedomvoice.com

**2. NAME AND ADDRESS OF PERSON TO CONTACT FOR MORE INFORMATION REGARDING THIS APPLICATION:**

Michael P. Donahue, Marashlian & Donahue, PLLC, 1420 Spring Hill Road, Suite 401, Tysons, VA 22102

Phone: (703) 714-1319

Email: mpd@commlawgroup.com

**3. NAME AND ADDRESS OF PERSON TO CONTACT FOR REGULATORY INFORMATION**

*(Commission will send requests for information to this person):*

Gino Capozzi, CallCatchers Inc. d/b/a FreedomVoice Systems, 169 Saxony Road, Suite 214, Encinitas, CA 92024

Phone: (800) 477-1477 x 816

Email: compliance@freedomvoice.com

**4. AFFILIATED INTERESTS:**

Are you now or have you ever been affiliated with any provider of telecommunications service that serves Oregon? If so, who? When? Describe affiliation. Affiliated interest is defined in OAR 860-032-0001.

No.

**5. PREVIOUS CERTIFICATES OF AUTHORITY:**

List each certificate of authority previously granted by the Oregon PUC to Applicant and to each affiliated entity, under a legal name, an assumed business name, or any other name. Include all certificates whether or not canceled. For each certificate provide the name of entity, docket number, and order number.

Name of Entity	Docket Number	Order Number
N/A		

**AUTHORITY REQUESTED**

**6. APPLICANT REQUESTS AUTHORITY TO PROVIDE THE FOLLOWING SERVICES:**

- a. Shared telecommunications service (STS). STS includes resale of long-distance service to the STS provider's user group, but not to customers outside the user group. If yes, applicant must complete items 10 and 11.  Yes  No
- b. Local exchange (intraexchange) switched service (i.e., local dial tone). If yes, applicant must complete item 10.  Yes  No
- c. Local exchange (intraexchange) nonswitched, private line service (i.e., dedicated transmission service).  Yes  No
- d. Interexchange, switched service (i.e., long-distance toll). If yes, applicant must complete item 10.  Yes  No
- e. Interexchange, nonswitched, private line service (i.e., dedicated transmission service).  Yes  No

**7. HOW SERVICES WILL INITIALLY BE PROVIDED:**

*The following is required for public notice and information purposes and does not request authority.*

- a. Will Applicant resell finished services of other Oregon certified carriers? (Resell means resale of finished services, not unbundled network elements.)  Yes  No
- b. Will applicant construct lines, loops, wires, fiber, or other transport facilities?  Yes  No
- c. Will Applicant have its own switching equipment?  Yes  No
- d. Will Applicant purchase (lease) unbundled network elements from other Oregon certified carriers?  Yes  No
- e. Will Applicant purchase or lease network components which are not unbundled network elements?  Yes  No

**8. AREAS FOR WHICH APPLICANT SEEKS AUTHORITY:**

**a. Intraexchange Authority:**

Alternative 1: List every local exchange in which Applicant seeks to provide local exchange (intraexchange) service.

Alternative 2: List every incumbent local exchange carrier in whose exchanges Applicant seeks authority to provide local exchange (intraexchange) service.

Alternative 3: If Applicant seeks authority to provide local exchange (intraexchange) service within every telephone exchange in Oregon, then specify "Statewide."

N/A

**b. Interexchange Authority:**

Alternative 1: List every local exchange in which Applicant seeks to provide interexchange service.

Alternative 2: List every incumbent local exchange carrier in whose exchanges Applicant seeks authority to provide interexchange service.

Alternative 3: If Applicant seeks authority to provide interexchange service in every telephone exchange in Oregon, then specify "Statewide."

Statewide

**9. DESCRIBE SPECIAL CHARACTERISTICS, LIMITATIONS, OR RESTRICTIONS THAT WILL BE PART OF APPLICANT'S SERVICES:**

Applicant will provide services only to business customers.

**10. OPERATOR SERVICES:**

- a. Operator service includes, but is not limited to, billing or completion of third-party billing calls, person-to-person calls, collect calls, and credit card calls. See OAR 860-032-0001.  
Will Applicant directly offer operator services?  Yes  No
- b. ORS 759.690(1)(d) defines "operator service provider" as a person who furnishes operator service under contract with a call aggregator. ORS 759.690(1)(a) defines a call aggregator as a person who furnishes a telephone for use by the public, i.e., transient use.  
Will Applicant be an "operator service provider" as defined in ORS 759.690(1)(d)?  Yes  No



**11. SHARED TELECOMMUNICATIONS SERVICE:**

Shared Telecommunications Service (STS) service is defined in OAR 860-032-0001. STS includes resale of long-distance service to the STS provider's user group, but not to customers outside the user group.

- a. Provide the address of the building where shared service will be provided through privately owned customer premises equipment. If Applicant intends to serve a user group located in two or more buildings, include an electronic copy of a map clearly showing the locations to be served by the Applicant. The information on the map must be precise and legible and include street names and the city where the building(s) is(are) located.

- b. An STS site or location consists of one building, or a complex of buildings or a campus on contiguous property. An STS provider may interconnect separate sites in order to aggregate toll traffic. An STS provider may not interconnect separate sites in order to provide local exchange service between those sites.

If serving buildings at separate sites, will applicant interconnect the buildings in order to aggregate toll traffic?  Yes  No

- c. Describe the user group or association at the STS location.

NOTE: Applicant must apply to PUC for another certificate of authority in order to add subsequent STS sites.

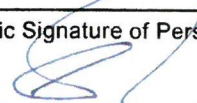
**CONDITIONS OF A CERTIFICATE OF AUTHORITY**

As a condition of a certificate of authority, applicant must comply with all applicable Commission rules and state law, as well as conditions listed in the certificate. For your convenience, following is a summary of some conditions from OAR 860 Divisions 32 and 33. Additional conditions may be specified in the certificate.

**Certificate holder must:**

- Provide only the telecommunications service authorized in the certificate.
- Respond in a timely manner to Commission inquiries.
- Notify the Commission of changes to the certificate holder's name, address, email, or telephone number.
- Maintain its books and records according to the applicable rules of the Commission, and keep its books and records open to inspection by the Commission to the extent necessary to verify information required of the certificate holder.
- Meet service standards set forth in applicable Commission rules, including OAR 860-032-0012.
- Submit required reports in a timely manner, and timely pay all Commission taxes, fees, assessments, access charges, and subsidies pursuant to Oregon law or Commission rules, orders, tariffs, or price lists.
- Pay an annual fee to the Commission pursuant to the Commission's rules. This fee will be based on the certificate holder's annual gross retail intrastate revenues and will be no less than \$100 per calendar year. Certificate holder must collect the fee by charging an equitable amount to each retail customer and describe the amount of the apportioned charge on each retail customer's bill, pursuant to the Commission's rules.
- Pay a quarterly amount to the Oregon Universal Service Fund based on a Commission-approved surcharge percentage assessed on all retail telecommunications services sold in Oregon pursuant to ORS 759.425(4).
- Ensure that the Residential Service Protection Fund surcharge is remitted monthly to the Commission. This surcharge is assessed against each paying retail subscriber at a rate that is set annually by the Commission.

**Applicant understands that all services provided by Applicant must comply with all applicable Commission rules and state law, and with conditions of the certificate (check box at left).**

<p>Electronic Signature of Person Authorized to Represent Applicant</p> <div style="text-align: center;"></div>	<p>Title <b>President</b></p> <p>Date <b>6/17/16</b></p>
<p>Typewritten Name</p> <p><b>Eric Thomas</b></p>	