# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

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In the Matter of	)
	)
Section 63.71 Application of	)
CenturyLink Communications, LLC	)
For Authority Pursuant to Section 214 of the	)
The Communications Act of 1934, As Amended,	Ś
To Discontinue the Provision of Services	)

#### SECTION 63.71 APPLICATION

CenturyLink Communications, LLC (FRN: 0018-4219-41) a Lumen company (CenturyLink), hereby applies for authority pursuant to Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, to discontinue its Easy Talk calling card, Optional Calling Plan calling card, Difference calling card, Worldcard calling card and Home 800 price plan. CenturyLink requests authority to discontinue the Worldcard calling card service provided to its remaining large business customers, as of October 15, 2021, or as soon thereafter as thereafter as necessary regulatory approvals can be obtained. CenturyLink also requests authority to discontinue the Easy Talk calling card, Optional Calling Plan calling

<sup>&</sup>lt;sup>1</sup> CenturyLink Communications, LLC is a competitive local exchange carrier and interexchange carrier subsidiary of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53). This application is filed on behalf of, and is limited to, CenturyLink Communications, LLC.

<sup>&</sup>lt;sup>2</sup> On July 22, 2021, following notice to affected customers, CenturyLink filed an application seeking authority to discontinue the Worldcard service for its large business customers. On September 2, 2021, that application was deemed granted. Subsequently, CenturyLink identified 84 large business customers that were inadvertently omitted from its earlier customer notification. CenturyLink now seeks authority to discontinue this service to these remaining customers.

card, Difference calling card, Worldcard calling card for residential customers and the Home 800 price plan, as of October 27, 2021, or as soon thereafter as thereafter as necessary regulatory approvals can be obtained.

CenturyLink submits the following information in support of its application:

#### 1. Name and address of carrier

CenturyLink Communications, LLC 100 CenturyLink Drive Monroe, LA 71203

#### 2. Date of planned service discontinuance

As of October 15, 2021, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer the WorldCard calling card to large business customers.

As of October 27, 2021, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer the Easy Talk calling card, Optional Calling Plan calling card, Difference calling card, Worldcard calling card and Home 800 price plan to residential customers.

#### 3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue the provision of its Easy Talk calling card in Alabama, Arkansas, Arizona, California, Colorado, Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansa, Kentucky, Louisiana, Massachusetts, Maryland, Michigan, Minnesota, Missouri, Mississippi, Montana, Nebraska, Nevada, New Hampshire, New Mexico, New Jersey, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Virginia, Vermont, Washington, Wisconsin and Wyoming.

CenturyLink seeks authority to discontinue the provision of its Optional Calling Plan calling card in Connecticut, Georgia, Hawaii, Louisiana, Massachusetts, New York, Oklahoma, Rhode Island, South Carolina, Texas and West Virginia.

CenturyLink seeks authority to discontinue the provision of its Difference calling card in the contiguous United States and various non-contiguous U.S. regions, including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam and the Northern Mariana Islands.

CenturyLink seeks authority to discontinue the provision of its WorldCard calling card to its remaining large business customers in all 50 states the District of Columbia, and to residential customers in all 50 states.

CenturyLink seeks authority to discontinue the provision of the Home 800 price plan in all 50 states.

#### 4. Brief description of the type of services affected

The Easy Talk calling card is an outbound calling card service designed for residential customers allowing the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account.

The Optional Calling Plan calling card is an outbound calling card service designed for residential customers allowing the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account.

The Difference Calling Card is an outbound calling card service designed for residential customers allowing a caller to complete calls between any two points within the contiguous United States and various non-contiguous U.S. regions, including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam and the Northern Mariana Islands.

The WorldCard is an outbound calling card service designed for small business and residential customers that allows the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account.

Home 800 is an 8XX product designed for residential customers that can be used to place domestic direct dialed calls to the customer. A customer will be assigned an 8XX number and security code. Calls made to the customer's 8XX number using the security code will ring to the customer's residence.

With the availability of newer technologies, products, and services, calling card services have been rendered obsolete. In addition, the platform or equipment used to provision this service has reached the end of its lifespan and can no longer be maintained.

#### 5. Brief description of the dates and methods of notice to all affected customers

CenturyLink notified its affected large business customers by U.S. mail on August 27, 2021, as shown in Attachment A. CenturyLink notified its residential customers by U.S. Mail on September 27, 2021, as shown in Attachment B.

#### 6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a non-dominant carrier with regard to the Easy Talk calling card, Optional Calling Plan calling card, Difference calling card, Worldcard calling card and Home 800 price plan.

#### 7. Service

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

Respectfully submitted,

CENTURYLINK COMMUNICATIONS. LLC

By:

Craig J. Brown

Lumen Technologies, Inc.

660 North Capitol Street NW, Suite 240

303-992-2503

720-888-3942

Craig.J.Brown@Lumen.com

DATE: September 29, 2021

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#### **CERTIFICATE OF SERVICE**

I, Marjorie Herlth, do hereby certify that I have caused the foregoing SECTION 63.71

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- Served via first-class U.S. Mail, postage prepaid, on the Governors of the States
   listed on the attached service list;
- Served via first-class U.S. Mail, postage prepaid, on the Public Utility
   Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, or via email on the Regulatory

  Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

Marjorie Herlth

September 29, 2021

<sup>&</sup>lt;sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

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Department of Defense Chief Information Officer Pentagon Washington, DC 20301 Blackfeet Tribe of the Blackfeet Indian Reservation of MT Timothy David, Chairman 1 Agency Square Browning MT 59417

Jena Band of Choctaw Indians PO Box 14 Jena LA 71342 Squaxin Island Tribe of the Squaxin Island Reservation PO Box 498 18490 Suquamish Suquamish WA 98392-0498

Ak-Chin Indian Community	rmiguel@ak-chin.nsn.us
Arapaho Tribe of the Wind River Reservation, Wyoming	nora.willow@northernarapaho.com
Bad River Band of the Lake Superior Tribe of Chippewa Indians of the Bad River Reservation, Wisconsin	MikeW@badriver-nsn.gov
Burns Paiute Tribe	Eric,hawley@burnspaiute-nsn.gov
Cherokee Nation	chuck-hoskin@cherokee.org, bryan- warner@cherokee.org
Cheyenne River Sioux Tribe of the Cheyenne River Reservation, SD	haroldcfrazier@yahoo.com
Cocopah Tribe of Arizona	cocotesec@cocopah.com
Confederated Salish & Kootenai Tribes of the Flathead Reservation	council@cskt.org
Confederated Tribes and Bands of the Yakama Nation	TribalForestry@yakama.com; delano Saluskin@yakama.com
Confederated Tribes of Warm Springs	lynn.davis@wstribes.org

The state of the s	
Confederated Tribes of Siletz Indians of Oregon	dpigsley@msn.com; BrendaB@ctsi.nsn.us; robertat@ctsi.nsn.us
Confederated Tribes of the Chehalis Reservation	chairman@chehalistribe.org
Confederated Tribes of the Colville Reservation	neeka.somday@colvilletribes.com
Confederated Tribes of the Grand Ronde	cheryle.kennedy@grandronde.org
Community of Oregon	
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Reservation Grant Control of the Con	marguaritebecenti@ctuir.org
Coushatta Tribe of Louisiana	triciaponcho@coushattatribela.org
Cowlitz Indian Tribe	wiyall@cowlitz.org
Crow Tribe of Montana	media@crow-nsn.gov
Eastern Shoshone Tribe of the Wind River Reservation, Wyoming	vhill@easternshoshone.org
Flandreau Santee Sioux Tribe of South Dakota	fsstmembers@mail.com
Forest County Potawatomi Community, Wisconsin	Ned.DanielsJr@fcpotawatomi-nsn.gov
Fort McDowell Yavapai Nation, Arizona	bburnette@ftmcdowell.org
Grand Traverse Band of Ottawa and Chippewa Indians, Michigan	Thurlow.McClellan@gtbindians.com
Ho-Chunk Nation of Wisconsin	Marlon, White Eagle @ho-chunk.com, dakota.walton-smith@ho-chunk.com
Hoh Indian Tribe	Bernard.Afterbuffalo@hohtribe-nsn.org
Iowa Tribe of Kansas and Nebraska	trhodd@iowas.org
Jamestown S'Klallam Tribe	rallen@jamestowntribe.org
Kewa Pueblo, New Mexico (Pueblo of Santo Domingo)	bquintana@kewa-nsn.us
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Reservation in Kansas	Lester.Randall@ktik-nsn.gov
Klamath Tribes	don.gentry@klamathtribes.com
Lac Courte Oreilles Band of Lake Superior Chippewa Indians of Wisconsin	louis.taylor@lco-nsn.gov
Lac du Flambeau Band of Lake Superior Chippewa Indians of the Lac du Flambeau Reservation of Wisconsin	jwildcatsr@ldftribe.com
Las Vegas Tribe of Paiute Indians of the Las Vegas Indian Colony, Nevada	contact@lvpaiute.com
Lower Brule Sioux Tribe of the Lower Brule Reservation, SD	Chairman@lbst.org
Lower Elwha Tribal Community	fgcharles@elwha.org
Lower Sioux Indian Community in the State of Minnesota	robert.larsen@lowersioux.com
Lummi Tribe of the Lummi Reservation	anthonyH@lummi-nsn.gov ToniJ@lummi-nsn.gov
Makah Indian Tribe of the Makah Indian Reservation	brittany.olson@makah.com

Minnesota Chippewa Tribe - Bois Forte Band (Nett Lake)	Catherine.Chavers@boisforte-nsn.gov
Minnesota Chippewa Tribe - Fond du Lac Band	kevindupuis@fdlrez.com
Minnesota Chippewa Tribe - Grand Portage Band	Beth@grandportage.com
Minnesota Chippewa Tribe - Leech Lake Band	Faron.Jackson@llojibwe.org;
	burt.howard@llbo.org
Minnesota Chippewa Tribe - Mille Lacs Band	melanie.benjamin@millelacsband.com;
Minnesota Chippewa Tribe - White Earth-Band	terrence.tibbetts@whiteearth-nsn.gov;
Minnesota Chippewa Tribe, Minnesota (Six component reservations: Bois Forte Band (Nett Lake); Fond du Lac Band; Grand Portage Band; Leech Lake Band; Mille Lacs Band; White Earth Band)	gfrazer@mnchippewatribe.org;
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Navajo Nation, Arizona, New Mexico & Utah	russellbegaye@navajo-nsn.gov;
Nez Perce Tribe	nptec@nezperce.org;
Nisqually Indian Tribe	choke.ken@nisqually-nsn.gov;
Omaha Tribe of Nebraska	Arthur.Taylor@theomahatribe.com;
Oneida Nation	thill7@oneidanation.org;
Paiute Indian Tribe of Utah (Cedar Band of Paiutes, Kanosh Band of Paiutes, Koosharem Band of Paiutes, Indian Peaks Band of Paiutes, and Shivwits Band of Paiutes)	tslayton@utahpaiutes.org;
Pascua Yaqui Tribe of Arizona	robert.valencia@pascuayaqui-nsn.gov;
Port Gamble S'klallam Tribe	dwellman@pgst.nsn.us;
Prairie Band Potawatomi Nation	Liana@pbpnation.org;
Prairie Island Indian Community in the State of Minnesota	daniel.derudder@piic.org; blake.johnson@piic.org; jody.johnson@piic.org;
Pueblo of Acoma, New Mexico	support@puebloofacoma.org;
Pueblo of Cochiti, New Mexico	governor@pueblodecochiti.org;
Pueblo of Isleta, New Mexico	Poigov@isletapueblo.com;
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Pueblo of Sandia, New Mexico	jromero@sandiapueblo.nsn.us;
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Pueblo of Taos, New Mexico	governor@taospueblo.com;
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Pueblo of Zia, New Mexico	tammylpino@yahoo.com;
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Quechan Tribe of the Fort Yuma Indian	executivesecretary@quechantribe.com;
Reservation - AZ & CA	
Quileute Tribe of the Quileute Reservation	renee.woodruff@quileutetribe.com;
Quinault Indian Nation	fsharp@quinault.org;
Red Cliff Band of Lake Superior Chippewa Indians of Wisconsin	Richard.Peterson@redcliff-nsn.gov;
Red Lake Band of Chippewa Indians	dseki@redlakenation.org;
Rosebud Sioux Tribe of the Rosebud Indian Reservation, South Dakota	rodney.bordeaux@rst-nsn.gov; tuc@rst-nsn.gov; luti.davis@rst-nsn.gov; augustine.fernandes@rst-nsn.gov;
Sac and Fox Nation of Missouri in Kansas and Nebraska	chief@sacandfoxnation-nsn.gov;
Sault Ste. Marie Tribe of Chippewa Indians, Michigan	aaronpayment@saulttribe.net;
Seminole Tribe of Florida (Big Cypress and Brighton Reservations)	Chairman@semtribe.com;
Shakopee Mdewakanton Sioux Community of	
Minnesota	dawn.blanchard@shakopeedakota.org;
Shoshone-Bannock Tribes of the Fort Hall	nsmall@sbtribes.com;
Reservation Shoshone-Paiute Tribes of the Duck Valley	it@shamai angu amith ganald@shamai angu
Reservation, Nevada	it@shopai.org; smith.gerald@shopai.org;
Sisseton-Wahpeton Oyate of the Lake Traverse Reservation	webadmin@swo-nsn.gov;
Skokomish Indian Tribe	gmiller@skokomish.org;
Snoqualmie Indian Tribe	Jaime.Martin@snoqualmietribe.us;
Southern Ute Indian Tribe of the Southern Ute	efrost@southernute-nsn.gov;
Reservation, Colorado Spokane Tribe of the Spokane Reservation	carole@spokanetribe.com;
St. Croix Chippewa Indians of Wisconsin	LewisT@stcroixtribalcenter.com,
Standing Rock Sioux Tribe of North & South Dakota	shaynag@stcroixtribalcenter.com; info@standingrock.org;
Suquamish Indian Tribe of the Port Madison Reservation	lforsman@suquamish.nsn.us;
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Tonto Apache Tribe of Arizona	jdecola@tontoapache.org;
Tunica-Biloxi Indian Tribe	msampson@paragoncasinoresort.com;
Upper Sioux Community, Minnesota	kevinj@uppersiouxcommunity-nsn.gov;
~ -	V

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Winnebago Tribe of Nebraska	coly.brown@winnebagotribe.com; joy.johnson@winnebagotribe.com;
Yavapai-Apache Nation of the Camp Verde Indian Reservation, Arizona	jrussell-winiecki@yan-tribe.org;
Yavapai-Prescott Indian Tribe	ejones@ypit.com;
Zuni Tribe of the Zuni Reservation, New Mexico	Kelly.Zuni@ashiwi.org;
Coquille Indian Tribe	brendameade@coquilletribe.org;
Cow Creek Band of Umpqua Tribe of Indians	vpense@cowcreek.com;
Gila River Indian Community of the Gila River Indian Reservation, Arizona	executive.mail@gric.nsn.us;
Lower Brule Sioux Tribe of the Lower Brule Reservation, SD	Chairman@lbst.org;

### LUMEN

100 CenturyLink Drive Monroe, Louisiana 71203 www.Lumen.com

08/27/2021



Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice Services Provided by CenturyLink Communications, LLC, a Lumen Company

Dear ,

At CenturyLink Communications, LLC, a Lumen Company, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

You are receiving this notice because you subscribe to the WorldCard calling card provided by CenturyLink Communications, LLC in all 50 states and the District of Columbia. The WorldCard is an outbound calling card service designed for business customers that allows the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. With the availability of newer technologies, products, and services, calling card services have been rendered obsolete. In addition, the platform or equipment used to provision this service has reached the end of its lifespan and can no longer be maintained.

Please be advised that the WorldCard calling card will be discontinued as of October 15, 2021, provided that the FCC and relevant state commissions, if required, approve the planned discontinuance.

The Lumen point of contact for this transition will be your CenturyLink Client Support Manager. Your Client Support Manager is and can be reached at all the contact with respect to this matter, please provide his or her contact information as soon as possible.

If you subscribe to other services from Lumen, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, the Company will automatically apply any deposits or credits, if applicable, to your Lumen invoice. If the amount of the invoice is less than any deposits and credits, the Company will issue a refund for the remaining balance.

#### ATTACHMENT A

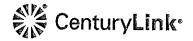
We value your business and appreciate your cooperation regarding this notice.

Thank you,

CenturyLink Communications, LLC

#### The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.





## Important Notice Regarding the Planned Discontinuance of Certain Voice Services Provided by CenturyLink Communications

Billing Account Number:

Dear

At CenturyLink Communications, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

You are receiving this notice because you subscribe to the Easy Talk Calling Card, Optional Calling Plan calling card, Difference Calling Card, WorldCard calling card or the Home 800 price plan, each of which is provided by CenturyLink Communications, LLC.

The EasyTalk calling card is an outbound calling card service designed for residential customers allowing the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. This calling card is available in Alabama, Arkansas, Arizona, California, Colorado, Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Massachusetts, Maryland, Michigan, Minnesota, Missouri, Mississippi, Montana, Nebraska, Nevada, New Hampshire, New Mexico, New Jersey, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Virginia, Vermont, Washington, Wisconsin and Wyoming.

The Optional Calling Plan calling card is an outbound calling card service designed for residential customers allowing the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. This calling card is available in Connecticut, Georgia, Hawaii, Louisiana, Massachusetts, New York, Oklahoma, Rhode Island, South Carolina, Texas and West Virginia.

The Difference Calling Card is an outbound calling card service designed for residential customers allowing a caller to complete calls between any two points within the contiguous United States and various non-contiguous U.S. regions, including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam and the Northern Mariana Islands.

The WorldCard is an outbound calling card service designed for small business and residential customers that allows the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. This calling card is available in all 50 states.

Home 800 is an 8XX product designed for residential customers that can be used to place domestic direct dialed calls to the customer. A customer will be assigned an 8XX number and security code, Calls made to

#### ATTACHMENT B

the customer's 8XX number using the security code will ring to the customer's residence. This calling plan is available in all 50 states.

With the availability of newer technologies, products, and services, calling card services and services such as Home 800 have been rendered obsolete. In addition, the platforms and equipment used to provision these services have reached the end of their lifespans and can no longer be maintained.

Please be advised that the EasyTalk Calling Card, Optional Calling Plan calling card, Difference Calling Card, WorldCard Calling Card and Home 800 plan will all be discontinued as of **October 27, 2021**, provided that the FCC and relevant state commissions, if required, approve the planned discontinuance.

If you have questions or concerns, please call a CenturyLink Customer Care representative at 800-943-8809. You may remove the calling card service from your account before **October 27, 2021** without any penalty by calling this number.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, the Company will automatically apply any deposits or credits, if applicable, to your CenturyLink invoice. If the amount of the invoice is less than any deposits and credits, the Company will issue a refund for the remaining balance.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

CenturyLink Communications, LLC

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CenturyLink Communications, LLC 100 CenturyLink Drive Monroe, Louisiana 71203 www.Lumen.com