

WINDSTREAM SERVICES, LLC

4001 Rodney Parham Road  
Little Rock, Arkansas 72212

Nicole Winters  
*Senior Counsel*

501.748.6313  
Email: [Nicole.Winters@windstream.com](mailto:Nicole.Winters@windstream.com)

RECEIVED  
JUN 28 2021  
P.U.C.



June 14, 2021

Oregon Public Utility Commission  
Attn: Kristi Collins, Executive Secretary  
201 High Street, SE  
Suite 100  
Salem, OR 97301

**Re: INFORMATIONAL COPY  
Windstream Services, LLC, DeltaCom, LLC, McLeodUSA  
Telecommunications Services, LLC, Windstream New Edge, LLC, and  
Windstream NuVox, LLC For Authority to Discontinue Certain Services  
Pursuant to Section 63.71(i) and Section 214 of the Communications Act of  
1934**

Dear Secretary Collins:

Windstream Services, LLC, DeltaCom, LLC, McLeodUSA Telecommunications Services, LLC, Windstream New Edge, LLC, and Windstream NuVox, LLC, respectfully provides this informational copy of the attached Application as filed with the FCC regarding the discontinuance of certain services. This informational copy is provided in compliance with Section 63.71(i) of the FCC's Rules – 47 C.F.R. § 63.71(i).

Any questions regarding this matter should be directed to my attention at 501-748-6313 or via email to [Nicole.Winters@windstream.com](mailto:Nicole.Winters@windstream.com).

Sincerely,

A handwritten signature in cursive script that reads 'Nicole Winters'.

Nicole Winters  
Senior Counsel

Enclosure

**Before the  
Federal Communications Commission  
Washington D.C. 20554**

In the Matter Of )  
 )  
Section 63.71 Application of ) WC Docket No. \_\_\_\_\_  
 )  
Windstream Services, LLC and )  
DeltaCom, LLC, )  
McLeodUSA Telecommunications )  
Services, LLC, Windstream New )  
Edge, LLC, and Windstream NuVox, LLC )  
 )  
For Authority Pursuant to Section 214 )  
of the Communications Act of 1934 to )  
Discontinue the Provision of Certain )  
Services )

**SECTION 63.71 APPLICATION OF WINDSTREAM SERVICES, LLC, DELTACOM,  
LLC, MCLEODUSA TELECOMMUNICATIONS SERVICES, LLC, WINDSTREAM  
NEW EDGE, LLC AND WINDSTREAM NUVOX, LLC**

DeltaCom, LLC, McLeodUSA Telecommunications Services, LLC, Windstream New Edge, LLC and Windstream NuVox, LLC each a subsidiary of Windstream Services, LLC (collectively “Windstream”), through their undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. §63.71, hereby files this Application to discontinue the provision of certain services in the market specified below.

In support of this Application, Windstream submits the following information:

**1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):**

**a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):**

DeltaCom, LLC<sup>1</sup>  
McLeodUSA Telecommunications Services, LLC<sup>2</sup>  
Windstream New Edge, LLC<sup>3</sup>  
Windstream NuVox, LLC<sup>4</sup>

4001 North Rodney Parham Rd.  
Little Rock, AR 72212

**b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):**

Windstream plans to discontinue the Affected Services (see sub-paragraph d, below) on or about July 23, 2021.

**c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):**

The Affected Service will be discontinued in Anchorage, AK; Independence, Maize, Valley Center and Wichita, KS; Jefferson City, Kansas City, Springfield and Vernon County, MO; Carson City, NV; and Klamath Falls, OR.

**d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):**

The services to be affected are TDM based DS0/DSL,<sup>5</sup> DS1/1.5Mb T-1 Voice, Data and Integrated services ("the Affected Services") which are currently being offered via collocations that are subject to network consolidation.

**2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):**

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<sup>1</sup> FRN: 0005183025

<sup>2</sup> FRN: 0003716073

<sup>3</sup> FRN: 0003720471

<sup>4</sup> FRN: 0004319414

<sup>5</sup> Windstream intends to discontinue both the transmission component and the information service component of the DSL service.

On April 2, 2021, Windstream sent by First Class U.S. Mail notice to the affected customers of the planned discontinuance. A copy of such notice is attached hereto as Attachment 1, which is compliant with, among other things, Section 63.71(a)(5) of the Commission's rules, 47 C.F.R. § 63.71(a)(5).

**3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):**

Windstream is nondominant with respect to the service that it proposes to discontinue.

**4. Service:**

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by electronic mail and First Class U.S. Mail to the Regulatory Commission of Alaska, Office of Governor Mike Dunleavy, Kansas Corporation Commission, Office of Governor Laura Kelly, Missouri Public Service Commission, Office of Governor Michael Parson, Public Utilities Commission of Nevada, Office of Governor Steve Sisolak, Oregon Public Utility Commission, Office of Governor Kate Brown and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

**5. Additional Questions Regarding This Application May be Addressed to the Undersigned.**

**6. Circumstances of Discontinuance.**

Over the years, a number of CLECs have become Windstream affiliates and operate as part of the Windstream family of companies. Some of these Windstream CLECs operate in overlapping markets with duplicative collocation facilities.<sup>6</sup> To improve operational efficiencies, Windstream is in the process of consolidating various collocation facilities across its network. Windstream will

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<sup>6</sup> In some situations, including those customers covered by this Application, the duplicative collocations are separate collocation cages located within the same incumbent LEC central office.

continue to serve its customers in each of these markets and geographic coverage will not be affected; however, the menu of services available to customers served through the consolidated collocations will change. The Affected Services are provided on end-of-life platforms that will be decommissioned in the collocations that are being consolidated. A total of twenty-one (21) business customers (no residential customers) will be affected. Windstream will assist the affected customer, by providing options for migrating to alternative Windstream Services or to move services to another carrier.

The customer will not be unduly harmed because they are being provided ample notice of the discontinuance and are being offered alternative services to the ones being discontinued. Furthermore, customers have comparable options from the other providers serving these locations.

#### **7. Technology Transition**

This discontinuance should not be considered a technology transition,<sup>7</sup> in the service territory there is at least one provider such as Lumen, GTT, and AT&T that will continue to offer a TDM service to this service territories. In addition, Windstream does have a stand-alone interconnected VoIP service available throughout the affected service areas.<sup>8</sup>

#### **8. Conclusion**

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps to assure that the discontinuance of the Affected Services is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to

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<sup>7</sup> 47 C.F.R. §63.60(i).

<sup>8</sup> 47 C.F.R. §63.71(f)(2)(ii)(A) and (B).

discontinue the provision of the Affected Services to customers in the affected locations pursuant to Section 63.71.

Respectfully submitted,

*/s/ Nicole Winters*

Nicole Winters  
Senior Counsel  
Windstream Services II, LLC  
4001 N. Rodney Parham Rd.  
MS: 1170-B1F03-53A  
Little Rock, AR 72112  
(501) 748-6313  
Nicole.Winters@windstream.com

June 14, 2021

**CERTIFICATE OF SERVICE**

I hereby certify that the foregoing Section 63.71 Application was served this 14<sup>th</sup> day of June 2021, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense  
Attn: Special Assistance for  
Telecommunications  
Pentagon  
Washington, DC 20301

Regulatory Commission of Alaska  
Attn: Records & Filing Department  
701 West 8<sup>th</sup> Avenue  
Suite 300  
Anchorage, AK 99501

Office of Mike Dunleavy  
P.O. Box 110001  
Juneau, AK 99811

Kansas Corporation Commission  
Attn: Docket Room  
1500 S.W. Arrowhead Road  
Topeka, KS 66604

Office of Laura Kelly  
300 S.W. 10th Ave.  
Topeka, KS 66612

Missouri Public Service Commission  
Attn: Secretary/Chief Regulatory Law Judge  
200 Madison Street  
Governor Office Building  
Jefferson City, MO 65101

Office of Governor Michael Parson  
P.O. Box 720  
Jefferson City, MO 65102

Public Utilities Commission of Nevada  
Attn: Executive Secretary  
1150 East William Street  
Carson City, NV 89701

Office of Governor Steve Sisolak  
555 East Washington Ave  
Suite 5100  
Las Vegas, NV 89101

Oregon Public Utility Commission  
Attn: Kristi Collins, Executive Secretary  
201 High Street, SE  
Suite 100  
Salem, OR 97301

Office of Governor Kate Brown  
900 Court Street, Suite 254  
Salem, OR 97301

/s/ Nicole Winters  
Nicole Winters

Attachment 1 - Customer Notice

Windstream Services, LLC  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212

April 2, 2021

«CONTACT\_FIRST\_NAME» «CONTACT\_LAST\_NAME» (or current representative)  
«BILL\_ACCOUNT\_NAME»  
«BILLING\_ADDR\_1» «BILLING\_ADDR\_2»  
«BILLING\_CITY», «BILLING\_STATE» «BILLING\_ZIP»

**IMPORTANT: Service Discontinuance Effective July 23, 2021  
Action Required for Site Contact or Administrator**

Dear Valued Customer,

Account #: «BILLABLE\_ACCOUNT\_ID»,  
Service Location: «LOC\_ADDR», «LOC\_CITY», «LOC\_STATE» «LOC\_ZIP»

As technology evolves, telecom services can become outdated and provide limited functionality. As your managed communications services provider, it's our responsibility to keep you informed on aging technologies and how to transition to next-generation network and connectivity solutions.

To meet that goal, we've identified a platform that has reached the end of its useful life, impacting your location noted above. **Effective July 23, 2021, the following services residing on this platform will be discontinued: DSL and/or DS1/1.5Mb T-1 Voice, Data and Integrated services.**

We would like the opportunity to convert your business to an industry-leading solution. A Windstream Enterprise account representative will contact you shortly to present your options. **Failure to order an alternate service will result in inoperable service on or about July 23, 2021, with no ability to restore service.**

This decommission affects customers in the following territories: Anchorage, AK; Independence, Maize, Valley Center and Wichita, KS; Jefferson City, Kansas City, Springfield and Vernon County, MO; Carson City, NV; and Klamath Falls, OR.

Thank you for your time and attention to this important matter. We look forward to continuing to serve your business. If you have any questions, contact us at 800.600.5050.

Best regards,

Customer Care

See addendum enclosed.



Addendum

This notification does not affect other services you may have with Windstream Enterprise. If you have recently renewed the services covered by this letter, this service discontinuance notice supersedes (or prevails) for those renewed services.

***The following statement is required by the FCC:***

*The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*



WINDSTREAM SERVICES, LLC

4001 Rodney Parham Road  
Little Rock, Arkansas 72212

Nicole Winters  
*Senior Counsel*

501.748.6313  
Email: [Nicole.Winters@windstream.com](mailto:Nicole.Winters@windstream.com)



June 14, 2021

Oregon Public Utility Commission  
Attn: Kristi Collins, Executive Secretary  
201 High Street, SE  
Suite 100  
Salem, OR 97301

**Re: INFORMATIONAL COPY  
Windstream Services, LLC and McLeodUSA Telecommunications Services,  
LLC For Authority to Discontinue Certain Services Pursuant to Section  
63.71(i) and Section 214 of the Communications Act of 1934**

Dear Secretary Collins:

Windstream Services, LLC and McLeodUSA Telecommunications Services, LLC, respectfully provides this informational copy of the attached Application as filed with the FCC regarding the discontinuance of certain services. This informational copy is provided in compliance with Section 63.71(i) of the FCC's Rules – 47 C.F.R. § 63.71(i).

Any questions regarding this matter should be directed to my attention at 501-748-6313 or via email to [Nicole.Winters@windstream.com](mailto:Nicole.Winters@windstream.com).

Sincerely,

A handwritten signature in cursive script that reads 'Nicole Winters'.

Nicole Winters  
Senior Counsel

Enclosure

**Before the  
Federal Communications Commission  
Washington D.C. 20554**

In the Matter Of )  
 )  
Section 63.71 Application of ) WC Docket No. \_\_\_\_\_  
 )  
Windstream Services, LLC and )  
McLeodUSA Telecommunications )  
Services, LLC )  
 )  
For Authority Pursuant to Section 214 )  
of the Communications Act of 1934 to )  
Discontinue the Provision of Certain )  
Services )

**SECTION 63.71 APPLICATION OF WINDSTREAM SERVICES, LLC AND  
MCLEODUSA TELECOMMUNICATIONS SERVICES, LLC**

McLeodUSA Telecommunications Services, LLC a subsidiary of Windstream Services, LLC (collectively "Windstream"), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, hereby files this Application to discontinue the provision of certain services in the market specified below.

In support of this Application, Windstream submits the following information:

**1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):**

**a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):**

McLeodUSA Telecommunications Services, LLC<sup>1</sup>

4001 North Rodney Parham Rd.  
Little Rock, AR 72212

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<sup>1</sup> FRN: 0003716073

**b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):**

Windstream plans to discontinue the Affected Services (see sub-paragraph d, below) on or about September 24, 2021.

**c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):**

The Affected Service will be discontinued in Derby and Wichita, KS; Clackamas, Lake Grove and Lake Oswego, OR; Beaumont, TX; and Kelso and Longview, WA.

**d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):**

The services to be affected are TDM based DSO/POTS, DS0/DSL,<sup>2</sup> DS1/1.5Mb T-1 Voice, Data and Integrated services (“the Affected Services”) which are currently being offered via collocations that are subject to network consolidation.

**2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):**

On June 8, 2021, Windstream sent by First Class U.S. Mail notice to the affected customers of the planned discontinuance. A copy of such notice is attached hereto as Attachment 1, which is compliant with, among other things, Section 63.71(a)(5) of the Commission’s rules, 47 C.F.R. § 63.71(a)(5).

**3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):**

Windstream is nondominant with respect to the service that it proposes to discontinue.

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<sup>2</sup> Windstream intends to discontinue both the transmission component and the information service component of the DSL service.

#### **4. Service:**

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by electronic mail and First Class U.S. Mail to the Kansas Corporation Commission, Office of Governor Laura Kelly, Oregon Public Utility Commission, Office of Governor Kate Brown, Public Utility Commission of Texas, Office of Governor Greg Abbott, Washington Utilities and Transportation Commission, Office of Governor Jay Inslee and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

#### **5. Additional Questions Regarding This Application May be Addressed to the Undersigned.**

#### **6. Circumstances of Discontinuance.**

Over the years, a number of CLECs have become Windstream affiliates and operate as part of the Windstream family of companies. Some of these Windstream CLECs operate in overlapping markets with duplicative collocation facilities.<sup>3</sup> To improve operational efficiencies, Windstream is in the process of consolidating various collocation facilities across its network. Windstream will continue to serve its customers in each of these markets and geographic coverage will not be affected; however, the menu of services available to customers served through the consolidated collocations will change. The Affected Services are provided on end-of-life platforms that will be decommissioned in the collocations that are being consolidated. A total of twenty (20) business customers (no residential customers) will be affected. Windstream will assist the affected customer, by providing options for migrating to alternative Windstream Services or to move services to another carrier.

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<sup>3</sup> In some situations, including those customers covered by this Application, the duplicative collocations are separate collocation cages located within the same incumbent LEC central office.

The customer will not be unduly harmed because they are being provided ample notice of the discontinuance and are being offered alternative services to the ones being discontinued. Furthermore, customers have comparable options from the other providers serving these locations.

## **7. Technology Transition**

This discontinuance should not be considered a technology transition,<sup>4</sup> in the service territory there is at least one provider such as AT&T and Lumen that will continue to offer a TDM service to this service territories. In addition, Windstream does have a stand-alone interconnected VoIP service available throughout the affected service areas.<sup>5</sup>

## **8. Conclusion**

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps to assure that the discontinuance of the Affected Services is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of the Affected Services to customers in the affected locations pursuant to Section 63.71.

*/s/ Nicole Winters*

Nicole Winters  
Senior Counsel  
Windstream Services II, LLC  
4001 N. Rodney Parham Rd.  
MS: 1170-B1F03-53A  
Little Rock, AR 72112  
(501) 748-6313  
Nicole.Winters@windstream.com

June 14, 2021

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<sup>4</sup> 47 C.F.R. §63.60(i).

<sup>5</sup> 47 C.F.R. §63.71(f)(2)(ii)(A) and (B).

**CERTIFICATE OF SERVICE**

I hereby certify that the foregoing Section 63.71 Application was served this 14<sup>th</sup> day of June 2021, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense  
Attn: Special Assistance for  
Telecommunications  
Pentagon  
Washington, DC 20301

Public Utility Commission of Texas  
Attn: Docket Control  
1701 North Congress Avenue  
Austin, TX 78701-3326

Kansas Corporation Commission  
Attn: Docket Room  
1500 S.W. Arrowhead Road  
Topeka, KS 66604

Office of Governor Greg Abbott  
P.O. Box 12428  
Austin Texas 78711

Office of Laura Kelly  
300 S.W. 10th Ave.  
Topeka, KS 66612

Washington Utilities and Transportation  
Commission  
Attn: Records Center  
P.O. Box 47250  
Olympia, WA 98504-7250

Oregon Public Utility Commission  
Attn: Kristi Collins, Executive Secretary  
201 High Street, SE  
Suite 100  
Salem, OR 97301

Office of Governor Jay Inslee  
PO Box 40002  
Olympia, WA 98504-0002

Office of Governor Kate Brown  
900 Court Street, Suite 254  
Salem, OR 97301

/s/ Nicole Winters  
Nicole Winters



**Attachment 1 - Customer Notice**

Windstream Services, LLC  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212

June 8, 2021

«CONTACT\_FIRST\_NAME» «CONTACT\_LAST\_NAME» (or current representative)  
«BILL\_ACCOUNT\_NAME»  
«BILLING\_ADDR\_1» «BILLING\_ADDR\_2»  
«BILLING\_CITY», «BILLING\_STATE» «BILLING\_ZIP»

**IMPORTANT: Service Discontinuance Effective September 24, 2021  
Action Required for Site Contact or Administrator**

Dear Valued Customer,

Account #: «BILLABLE\_ACCOUNT\_ID»  
Service Location: «LOC\_ADDR», «LOC\_CITY», «LOC\_STATE» «LOC\_ZIP»

As technology evolves, telecom services can become outdated and provide limited functionality. As your managed communications services provider, it's our responsibility to keep you informed on aging technologies and how to transition to next-generation network and connectivity solutions.

To meet that goal, we've identified a platform that has reached the end of its useful life, impacting your location noted above. **Effective September 24, 2021, the following services residing on this platform will be discontinued: DS0/POTS, DSL and/or DS1/1.5Mb T-1 Voice, Data and Integrated services.**

We would like the opportunity to convert your business to an industry-leading solution. A Windstream Enterprise account representative will contact you shortly to present your options. **Failure to order an alternate Windstream Enterprise service will result in inoperable service on or about September 24, 2021, with no ability to restore service.**

This decommission affects the following customers' service territories: Derby and Wichita, KS; Clackamas, Lake Grove and Lake Oswego, OR; Beaumont, TX; and Kelso and Longview, WA.

Thank you for your time and attention to this important matter. We look forward to continuing to serve your business. If you have any questions, contact us at 800.600.5050.

Best regards,

Customer Care

See addendum enclosed.

Addendum

This notification does not affect other services you may have with Windstream Enterprise. If you have recently renewed the services covered by this letter, this service discontinuance notice supersedes (or prevails) for those renewed services.

***The following statement is required by the FCC:***

*The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*