# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of	)	
	)	
Section 63.71 Application of	)	
AT&T Corp.	)	File No.
AT&T Communications of Indiana, LLC	)	
AT&T Communications of New York, Inc.	)	
AT&T Communications of Texas, LLC	)	
AT&T Communications of Virginia, LLC	)	
Alascom, Inc. d/b/a AT&T Alaska	)	
	)	
	)	
For Authority Pursuant to Section 214 of	)	
The Communications Act of 1934, As Amended,	)	
To Discontinue the Provision of Service	)	

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### SECTION 63.71 APPLICATION OF AT&T

AT&T Services, Inc. on behalf of its affiliates AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC, and Alascom, Inc. d/b/a AT&T Alaska, collectively referred to herein as "AT&T", applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, to discontinue residential and business calling card services. This discontinuance will not impact prepaid calling cards and pre-paid minutes provided by AT&T.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T provides the following information:

## Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

AT&T Corp. AT&T Communications of Indiana, LLC AT&T Communications of New York, Inc. AT&T Communications of Texas, LLC AT&T Communications of Virginia, LLC Alascom, Inc. d/b/a AT&T Alaska

One AT&T Way Room 6435 Bedminster, NJ 07921

# Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

AT&T plans to plans to discontinue this service on or after October 1, 2016 subject to Commission authorization of the discontinuance pursuant to 47 C.F.R. § 63.71(c).

# Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T will discontinue this service in all 50 states, including the District of Columbia, and the following U.S. territories, Puerto Rico, and the U.S. Virgin Islands.

## Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T plans to discontinue residential and business calling card services including AT&T CIID/891 Card, AT&T Military Calling Card, AT&T Global Calling Card, and the Commercial Calling Card. These calling card services allows users to place intrastate, interstate and/or international calls by dialing a company-provided toll-free access code or number.

The public convenience and necessity will not be impaired by this service discontinuance because calling card usage has been declining for several years. This is due to the market growth of other communication methods, including mobile phones, email, social media streams and voice over IP. As mentioned above, this discontinuance will not impact prepaid calling cards and prepaid minutes provided by AT&T.

Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

AT&T sent notice to the majority of its residential customers that it has a direct billing relationship in their June 2016 bill.<sup>1</sup> On July 23, 2016, AT&T mailed its customer notice to the remaining residential customers.<sup>2</sup> AT&T sent notice to its business customers that it has a direct billing relationship with in their July 2016 bill.<sup>3</sup> AT&T also has customers using these services that it does not have a direct billing relationship with in Independent Telephone Company (ICO) territories. AT&T arranged for the ICOs to send notice to the residential and business customers in those territories in their July 2016 bills. In addition, copies of the customer notices are also posted on AT&T's website and AT&T's operators will refer customers to a recording of the notice upon receiving an inquiry concerning these calling card services.<sup>4</sup>

Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

# Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

AT&T is considered non-dominant with respect to the services to be discontinued.

<sup>&</sup>lt;sup>1</sup> See Attachment A. In addition, AT&T will continue to include the notification in its July, August and September, 2016 residential customer bills.

<sup>&</sup>lt;sup>2</sup> AT&T utilizes a different billing system for this subset of customers.

<sup>&</sup>lt;sup>3</sup> AT&T will send a duplicate notice to business customers in their September, 2016 bill as well.

<sup>&</sup>lt;sup>4</sup> www.att.com/servicepublications and 1-888-882-5840 or 1-888-626-3570.

Questions about this application may be addressed to Debra Clemens, AT&T Services, Inc., Director – Federal Regulatory, 1120 20th Street, NW, Suite 1000, Washington, D.C. 20036, (202) 457-3066.

# **Conclusion:**

The public convenience and necessity will not be adversely affected by the discontinuance of this service given the significant and continuing decline of this service and the many alternative options available to customers. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue residential and business calling card services.

Respectfully submitted,

By: /s Terri L. Hoskins

Terri L. Hoskins Gary L. Phillips David Lawson

AT&T Services, Inc. 1120 20<sup>th</sup> Street, N.W. Washington, D.C. 20036

(202) 457-3047

Its Attorneys

August 1, 2016

# ATTACHMENT A

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# AT&T CORP RESIDENTIAL BILL

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#### Important information about your local service

SERVICE WITHDRAWAL

Pending federal and state regulatory approval where applicable, on or after October 1, 2016, AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska will discontinue AT&T residential Calling Card services in the United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and all international locations. This includes AT&T CIID/891 Card, AT&T Military Calling Card and AT&T Global Calling Card and any associated Calling Card optional calling plans. The discontinuance of AT&T residential Calling Cards will not impact pre-paid calling cards or pre-paid minutes.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC s Electronic Comment Filing System using the docket number established in the Commission s public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T. One AT&T Way, Attention: Calling Card Services, Room 6435, Bedminster, NJ 07921.

AT&T intrastate, interstate and international services are provided by AT&T Corp. To view service publications go to: www.att.com/servicepublications and click on Service Guides and/or Tariffs. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

Federal regulation requires AT&T to inform our valued customers that basic local service will not be disconnected for the non-payment of non-regulated service charges (e.g. Wireless, voice mail, inside wire maintenance plan). To avoid collection activity, please remember to pay all charges by the due date.

# AT&T Long Distance Services May 3 - Jun 2, 2016 Charges for 410 452:

Surcharges and other rees	••••••	لې لې، <i>ل</i> ې د	
Total AT&T Long Distance	Services	\$5.53	

#### Surcharges and other fees

	Description	Amount
14	Universal connectivity charge	3.48
	For an explanation of this charge,	
	please call 1 800-222-0300 or visit	
	http://www.consumer.att.com/connectivity_charge	
15	Carrier cost recovery fee	1.99
	Recovers cost to provide long distance service including	
	regulatory fees, programs and connection & account	
	servicing. It is not a tax or charge required by the	
	government. For more information, call 1 800-222-0300.	
16	Interstate Gross Receipts + applicable UCC	.06
		\$5.53

#### Important information about your telephone service

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at att.com/autopay using your checking account. It s easy, secure, and convenient!

From time to time, we develop new offers and make pricing changes that you may want to know more about. We've set up a special web site to help you get the most out of your AT&T services--please visit us online at www.shop.att.com.

#### Your selected service providers

Telephone No.	Service	Provider	As of Date
410 452-	Local	AT&T	Jun 2, 2016
	Local toll	AT&T	Jun 2, 2016
	Long distance	AT&T	Jun 2, 2016

# AT&T CORP SMALL BUSINESS BILL

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			8/01/16
ĺ	Number	Date	Payment Due
	Aleenint	Bill Close	

## WARD CORPORATION

#### Regulatory News

SERVICE WITHDRAWAL

Pending federal and state regulatory approval Where applicable, on or after October 1, 2016, the following AT&T entities will discontinue business Calling Card services in the United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and all international locations:

AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska.

The AT&T CIID/891 Cards and Commercial Calling Cards being discontinued are associated with one or more of the following AT&T calling plans - Commercial Long Distance Service, CustomNet Service, All In One Service, PRO WATS/Plan Q Service, Clear Advantage Service, All PRO WATS Service and Simply Better Flex Pricing Plan. The discontinuance of these AT&T business Calling Cards will not impact pre-paid calling cards or pre-paid minutes.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T, One AT&T Way, Attention: Calling Card Services, Room 6435, Bedminster, NJ 07921.

Attention Customers:

If you do not pay your bill by the date it is due, AT&T may assess a late payment charge. The rate shall be 1.5% per month (18% annually) unless an applicable law or regulation specifies a lower rate to be charged, and then that lower rate shall apply. Alternatively, a minimum late payment charge of \$5.00 may be assessed if permitted by applicable law or regulation. In Maine, the monthly rate for 2016 is 0.892%. In Massachusetts, the monthly rate for 2016 is 0.85% effective 2/1/2016.

Attention Customers with Service in All States, Except AK, IN NY, PA, TX, and VA:

AT&T intrastate, interstate, and international services are provided by AT&T Corp. To view service publications, go to www.att.com/servicepublications and click on Service Guides and/or Tariffs. \*\*\*\*\*

Attention Customers with Service in All States, Except AK, IN, NY, PA, TX, TN and VA:

AT&T intrastate, interstate, and international services are provided by AT&T Corp. To view service publications, go to http://www.att.com/servicepublications and click on Service Guides and/or Tariffs.

See next page for more news!

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REF **# (Mana**na)

# **CERTIFICATE OF SERVICE**

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I, Lacretia Hill, certify that I have, on August 1, 2016, served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses on the attached sheets:

<u>/s/Lacretia Hill</u> Lacretia Hill Alabama Public Service Commission 100 N. Union Street Suite 850 Montgomery, AL 36130 Office of the Governor State Capitol 600 Dexter Avenue Montgomery, AL 36130

Arizona Corporation Commission Commissioners Wing 1200 West Washington Phoenix, AZ 85007-2996

Office of the Governor 1700 West Washington Phoenix, Arizona 85007

Arkansas Public Service Commission P.O Box 400 Little Rock, AR 72203-0400 Governor's Office 500 Woodlane Street, Suite 250 Little Rock, Arkansas 72201

Office of the Governor Governor's Office State Capitol Sacramento, CA 95814

Michael J. Picker President, California Public Utilities Commission 505 Van Ness Avenue San Francisco, CA 94102

Colorado Public Utilities Commission 1560 Broadway Suite 250 Denver, CO 80202

Office of the Governor 136 State Capitol Denver, CO 80203-1792 Office of the Governor State Capitol 210 Capitol Avenue Hartford, Connecticut 06106

Public Utilities Regulatory Authority Department of Energy and Environmental Protection Ten Franklin Square New Britain, CT 06051

Delaware Public Service Commission 861 Silver Lake Boulevard Cannon Building, Suite 1000 Dover, DE 19904

Office of the Governor - Dover 150 Martin Luther King Jr. Blvd. South 2nd Floor Dover, DE 19901

District of Columbia Public Service Commission 1325 G Street NW Suite 800 Washington, DC 20005

Office of the Mayor John A. Wilson Building 1350 Pennsylvania Avenue, NW Washington, DC 20004

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Office of the Governor The Capitol Tallahassee, FL 32399-0001

Office of the Governor Georgia State Capitol Atlanta, GA 30334 Georgia Public Service Commission 244 Washington Street, SW Atlanta, GA 30334 Idaho Public Utilities Commission 472 W. Washington Street Boise, ID 83720-0074

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Office of the Governor P.O. Box 83720 Boise, Idaho 83720

Office of the Governor 207 State House Springfield, Illinois 62706

Illinois Commerce Commission 527 East Capitol Ave Springfield, IL 62701

Office of the Governor Statehouse Indianapolis, Indiana 46204 Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Suite 1500 East Indianapolis, IN 46204

Office of the Governor & Lt. Governor State Capitol 1007 East Grand Ave. Des Moines, IA 50319

Iowa Utilities Board 1375 E. Court Ave Room 69 Des Moines, IA 50319

Office of the Governor Capitol, 300 SW 10th Ave., Ste. 241s Topeka, Kansas 666 12- 1590 Kansas Corporation Commission Commissioners, Utilities Division, Motor Carriers, Pipeline Safety and Energy 1500 SW Arrowhead Road Topeka, KS 66604-4027 Office of the Governor 700 Capital Avenue Suite 100 Frankfort, KY 40601

Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40601

Louisiana Public Service Commission Galvez Building, 12th Floor 602 North Fifth Street P.O. Box 91154 Baton Rouge, LA 70821

Office of the Governor P.O. Box 94004 Baton Rouge, LA 70804-9004

Office of the Governor Room 280 Boston, MA 02133 Office of Consumer Affairs and Business Regulation 10 Park Plaza, Suite 5170 Boston, MA 02116

Office of the Governor State House, 100 State Circle Annapolis, MD 21401 Maryland Public Service Commission William D. Schaefer Tower 6 St. Paul Street, 16th Fl Baltimore, MD 21202

Office of the Governor 1 State House Station Augusta, ME 04333-0001 Maine Public Utilities Commission State House Station 18 Augusta, ME 04333 Michigan Public Service Commission P.O. Box 30221 Lansing, MI 48909 Office of the Governor P.O. Box 30013 Lansing, Michigan 48909

Minnesota Public Utilities Commission 121 7th Place East Suite 350 Saint Paul, MN 55101 Office of the Governor 130 State Capitol 75 Rev. Dr. Martin Luther King Jr. Blvd. Saint Paul, MN 55155

Office of the Governor P.O. Box 139 Jackson, MS 39205 Mississippi Public Utilities Commission Woolfolk Building 501 North West Street Jackson, MS 39201

Missouri Public Service Commission Public Information Office Governor Office Building 200 Madison Street PO Box 360 Jefferson City, MO 65102-0360

Office of the Governor Room 216, State Capitol Building Jefferson City, Missouri 65 101

Office of the Governor Montana State Capitol Bldg. P.O. Box 200801 Helena, MT 59620 Public Service Commission 1701 Prospect Avenue P.O. Box 202601 Helena, MT 59620 Nebraska Public Service Commission 1200 N Street, Suite 300 Lincoln, NE 68508

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Office of the Governor P.O. Box 94848 Lincoln, NE 68509-4848

Office of the Governor State Capitol 101 N. Carson Street Carson City, NV 89701

Public Utilities Commission of Nevada 1150 E. William Street Carson City, NV 89701

New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301-2429 Office of the Governor State House 25 Capitol Street Concord, NH 03301

Office of the Governor PO Box 001 Trenton, NJ 08625

New Jersey Board of Public Utilities 44 S. Clinton Avenue Trenton, NJ 08625

New Mexico Public Regulation Commission 1120 Pasco De Peralta P .O. Box 1269 Santa Fe, NM 87501 Office of the Governor 490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501 Office of the Governor State Capitol Albany, NY 12224 New York State Public Service Commission Empire State Plaza Agency Building 3 Albany, NY 12223-1350

North Carolina Utilities Commission 430 North Salisbury Street Dobbs Building Raleigh, NC 27603-5918

Office of the Governor 20301 Mail Service Center Raleigh, NC 27699-0301

North Dakota Public Service Commission 600 E. Boulevard, Dept. 408 Bismarck, ND 58505

Office of the Governor Dept. 101 600 E. Boulevard Ave. Bismarck, ND 58505

Office of the Governor 30th Floor 77 South High Street Columbus, Ohio 43215-6108 Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

Oklahoma Corporation Commission P.O. Box 52000 Oklahoma City, OK 73152-2000 Office of the Governor State Capitol Building 2300 N. Lincoln Blvd., Room 212 Oklahoma City, Oklahoma 73105 Office of the Governor 160 State Capitol 900 Court Street Salem, Oregon 97301-4047

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Public Utility Commission of Oregon 550 Capitol St NE #215 PO Box 2148 Salem OR 97308-2148

Office of the Governor 508 Main Capitol Building Harrisburg, PA 17120 Pennsylvania Public Utility Commission PO Box 3265 Harrisburg, PA 17105-3265

Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

Public Service Commission of South Carolina, 101 Executive Center Dr., Suite 100 Columbia, SC 29210 State House, Room 115 Providence, RI 02903

Office of the Governor

Office of the Governor 1205 Pendleton Street Columbia, SC 29201

Public Utilities Commission Capitol Building, 1st floor 500 East Capitol Avenue Pierre, SD 57501-5070

Office of the Governor 500 E. Capitol Ave. Pierre, SD 57501 Governor's Office Tennessee State Capitol Nashville, TN 37243-0001

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Tennessee Regulatory Authority 502 Deaderick Street Nashville, TN 37243

Public Utilitiy Commission of Texas 1701 N. Congress Avenue PO Box 13326 Austin, TX 78711-3326

Office of the Governor P.O. Box 12428 Austin, Texas 78711 -2428

Office of the Governor 109 State Street, Pavilion Montpelier, VT 05609-0101 Vermont Public Service Board 112 State Street (Chittenden Bank Building) 4<sup>th</sup> floor Montpelier, VT 05620-2701

Virginia State Corporation Commission Tyler Building, 1300 E. Main Street Richmond, Virginia 23219

Office of the Governor Patrick Henry Building, 3rd Floor 1111 East Broad Street Richmond, Virginia 23219

Office of the Governor PO Box 40002 Olympia, WA 98504-0002 Washington Utilities and Transportation Commission PO Box 47250 Olympia, WA 98504-7250 Office of the Governor 1900 Kanawha Blvd, East Charleston, WV 25305 West Virginia Public Service Commission 201 Brooks Street Charleston, WV 25301

Wyoming Public Service Commission Hansen Building 215 Warren Avenue Suite 300 Cheyenne, WY82002

Office of the Governor Governor's Office State Capitol, 200 West 24th Street Cheyenne, WY 82002-0010

Public Service Commission of Wisconsin 610 North Whitney Way. P.O. Box 7854 Madison, Wisconsin 53707-7854 Office of the Governor Madison Office P.O. Box 7863 Madison, WI 53707

Department of Defense Chief Information Officer Attn: Military Assistant/Mobility Team The Pentagon Washington, D.C. 20301 Utah Division of Public Utilities Box 146751 Salt Lake City, UT 84114-6751

Office of the Governor State Capitol Complex East Office Building, Suite E220 PO Box 142220 Salt Lake City, Utah 84114-2220

Hawaii Public Utilities Commission 465 South King Street, Room 103 Honolulu, Hawaii 96813 Office of the Governor Governor, State of Hawaii Executive Chambers State Capitol Honolulu, Hawaii 96813

Regulatory Commission of Alaska 701 West 8th Avenue Suite 300 Anchorage, AK 99501-3469

Office of the Governor Governor of Alaska P.O. Box 110001 Juneau, AK 99811-0001 Puerto Rico Telecommunications Regulatory Board 500 Ave. Roberto H. Todd (Pda. 1.8-Santurce) San Juan, PR 00907-3981

Governor of Puerto Rico Calle La Fortaleza San Juan, PR 00901 Virgin Islands Public Service Commission Barbel Plaza No. 8 Estate Ross, Charlotte Amalie P.O. Box 40 St. Thomas, USVI 00804

Governor of U.S. Virgin Islands St. Thomas & Water Island 21-22 Kongens Gade Charlotte Amalie St. Thomas, Virgin Islands 00802